

SIEMENS

(Supplier)
(Name)
(Address)

(City/State/Country)(ZIP code)

Name
Department
Telephone
Fax
E-Mail:

Your address
Our emblem

Date 15.10.2025

TRANSPORT GUIDELINES – 04.2025 – Version 22 **Routing order – Imports from India**

Ladies and Gentlemen,

The following conditions apply for goods specified in supplier conditions as „EX Works / FCA / FOB”.

GENERALLY:

Please note that,

- *Our order number must be noted* in the transport documents.
- Transport costs billed per invoice will not be accepted.
- For shipments classified as EXW or FCA the forwarder needs to get the ORGID of the ordering Siemens entity and the SOR (“Siemens Organizational Reference”; e.g. the cost center) for his freight invoices.

For shipments containing dangerous goods you are responsible to transfer the necessary legally required dangerous goods data to the freight forwarder when placing the order. You are also responsible for packing, marking, labelling etc. in compliance with the regulation relevant to the used transport mode(s)."

If this rule is not observed, the additional freight and administrative costs will be billed.

CAUTION:

- Shipments outlined in section 2.) can only be used if approved by the ordering Siemens department.
- If delivery is NOT from your country, please get instruction from us when choosing the appropriate service provider.

1.) Standard deliveries:

a) For deliveries by **air freight** please use:

CEVA Logistic India Pvt Ltd.

For the **initial contact** call

Mrs. Sunakshi Chopra

Phone: (+91) 98 114 43904

Mail: sunakshi.chopra@cevalogistics.com

The named contact person will organize the first pickup and will then establish future contact to the nearest Forwarder's office.

It is important to notify CEVA Logistics about shipments on time in order to ensure a fluent process.

b) For deliveries by **sea freight** please use:

For all Siemens/SHS Business Companies except Siemens Mobility (MO) and Siemens Digital Industries (DI):

Indev Infra Private Limited

(Formerly known as Kerry Indev Logistics Private Limited)

For the **initial contact** call

M.P.Suresh Kumar

Dy. General Manager – Ocean – Mumbai & Gujarat;

Office Phone: + 91 022 61055456;

Mobile Phone: + 91 9867523935;

E-Mail: suresh.kunhambu@k-indev.kln.com

For Siemens Mobility (MO) only:

CEVA (CEV)

For the **initial contact** call

Surya Kant Pathak

Customer Operation Support

E-Mail: surya.kant.pathak@cevalogistics.com

Mobile: 9892467798

For Siemens Digital Industries (DI) only:

DHL GLOBAL FORWARDING (DHL)

For the **initial contact** call

Surendra Shetty

Manager Customer Relation

Office Phone: +91 22 61985519

Office Mobile: +91 0 9920250091

E-Mail: surendra.shetty@dhl.com

For Escalation:

CEVA (CEV)

For the **initial contact** call

E-Mail: rajeev.chavan@cevalogistics.com

E-Mail: Rakesh.garsund@cevalogistics.com

Mobile : 9892467798

E-Mail: surya.kant.pathak@cevalogistics.com

2.) Express deliveries/ Time definite deliveries up to 70 kg (pre 09/12:00h):

In exceptions > 70 kg:

- 300 kg maximum per package
- Length x width x height in cm: 300 x 120 x 160 per package

Please use **DHL Express**.

For the **initial contact DHL** is available as follows:

E-Mail: de.SiemensAbholung@dhl.com

CS Hotline: 0228 902435 – 27(SRZ)

30300345 - Closed

18002001345 - New number

Mon - Fri 24/7

Sat 24/7

Sun 24/7

Time definite deliveries need to be approved by the ordering Siemens entity.

Please note the DHL account number of the paying (receiving) Siemens entity on the DHL waybill. If applicable please ask the demand carrier for the relevant DHL account number. In addition the Siemens PO# must be included to the waybill # under "Reference" field.

Please quote at intra-community shipments (EU) the service option „ECX“. For documents from third countries please quote principally "DOX", resp. At dutiable shipments from third countries always "WPX".

Sincerely yours