

SIEMENS

(Supplier)	Name
(Name)	Department
(Address)	Telephone
	Fax
	E-Mail:
(City/State/Country)(ZIP code)	Your address
	Our emblem

Date

TRANSPORT GUIDELINES – 01.2026 – Version 17 Routing order – Imports from Indonesia

Ladies and Gentlemen,

The following conditions apply for goods specified in supplier conditions as „EX Works / FCA / FOB”.

GENERALLY:

Please note that,

- *Our order number must be noted* in the transport documents.
- Transport costs billed per invoice will not be accepted.
- For shipments classified as EXW or FCA the forwarder needs to get the ORGID of the ordering Siemens entity and the SOR (“Siemens Organizational Reference”; e.g. the cost center) for his freight invoices.

For shipments containing dangerous goods you are responsible to transfer the necessary legally required dangerous goods data to the freight forwarder when placing the order. You are also responsible for packing, marking, labelling etc. in compliance with the regulation relevant to the used transport mode(s)."

If this rule is not observed, the additional freight and administrative costs will be billed.

CAUTION:

- Shipments outlined in section 2.) can only be used if approved by the ordering Siemens department.
- If delivery is NOT from your country, please get instruction from us when choosing the appropriate service provider.

1.) Standard deliveries:

a) For deliveries by **air freight** please use:

DHL GLOBAL FORWARDING (DHL)

For the **initial contact**

Airfreight Export Team

Mail: edgid-dgf-jkt-afrexp@dhl.com

Escalation:

Mr. Bambang Ardianto

Tel: +62 2140055100

Mail: b.ardianto@dhl.com

The named contact will organize the first pickup and will then establish future contact to the nearest Forwarder's office. It is important to notify DHL about shipments on time in order to ensure a fluent process.

b) For deliveries by **sea freight** please use:

KUEHNE + NAGEL (KUN)

For **primary** please contact

Ms. Milla Amanda

Tel. +62 297 83108

E-Mail: milla.amanda@kuehne-nagel.com

For the **escalation** please contact

Ms. Ary Kurniati

Tel. + 6289697546197

E-Mail: ary.kurniati@kuehne-nagel.com

The forwarder will arrange the first pickup and then coordinate future shipments through the nearest branch. Timely notification of shipments is essential to ensure a smooth process

2.) Express deliveries/ Time definite deliveries up to 70 kg (pre 09/12:00h):

In exceptions > 70 kg:

- 300 kg maximum per package
- Length x width x height in cm: 300 x 120 x 160 per package

Please use **DHL Express**.

For the **initial contact DHL** is available as follows

CS Hotline: 0228 902435 – 27(SRZ)

E-Mail: de.Siemens@dhl.com

Use within ID only: 0800-1-333333

Mon - Fri 00.00-23.59 (24 Hours)

Sat 00.00-23.59 (24 Hours)

Sun 00.00-23.59 (24 Hours)

Time definite deliveries need to be approved by the ordering Siemens entity.

Please note the DHL account number of the paying (receiving) Siemens entity on the DHL waybill. If applicable please ask the demand carrier for the relevant DHL account number. In addition the Siemens PO# must be included to the waybill # under "Reference" field.

Please quote at intra-community shipments (EU) the service option „ECX“. For documents from third countries please quote principally "DOX", resp. At dutiable shipments from third countries always "WPX".

Sincerely yours