

Public Safety Power Shutoff (PSPS): A timeline

1

I'm preparing
for a possible power outage
all year round



- Create an outage kit and make a plan for your home or business.
- Make sure PGE has your current contact information so you can stay updated.
- If your medical needs require electricity, join our Medical Certificate program.

2

I've been given notice
that my power may be
turned off



- Activate your outage plan by charging electronic devices and checking on family members and neighbors.
- Know how to safely use backup power options like generators, backup batteries and heating, cooling and cooking devices.

3

I've had my power turned off
to help ensure my safety
and that of my community



- Now that your plan is fully activated, make sure you continue checking on neighbors and loved ones.
- Keep checking the PGE website for updates.
- Find out about the different resources available at your local PGE Community Resource Center.

4

I'm waiting for my power to come back
once PGE is able to inspect
lines and repair any damage



- Visit a PGE Community Resource Center to get ice and water while charging your electronic devices.
- Check for regular updates from PGE and share what you learn with friends, family and neighbors. We'll send updates every 24 hours, if not sooner.

5

I'm glad my power is back on
and I'm continuing to refine my
preparation plans for next time



- Check with neighbors to see if they need help getting back to normal.
- Refine your plan based on lessons learned during the outage. Consider what worked well, what could have worked better and if there are any supplies or devices that would be good to have next time.

Preparing for a power outage is a good idea all year round. In the winter, storms can cause outages. And in the summer, as the weather gets hot and dry, the risk of wildfire is a serious concern. We're continually preparing and we encourage you to prepare, too. If extreme weather conditions warrant a PSPS, these five stages help you understand what to expect. Learn more at portlandgeneral.com/beprepared

