**[Add your address]**

**[Add the date]**

**[Add landlord or agent’s address]**

**Re: Property not clean**

Dear **[Add landlord or agent’s name]**,

When I moved into **[address]** today the property was not clean.

I have attached **[for example, photos and videos]** as evidence of its condition.

I do not think the current condition is hygienic. It is the landlord’s responsibility to make sure private rented properties are fit for habitation.

I would like you to acknowledge that the property was unclean when I moved in.

I would also like you to arrange for the property to be cleaned to a satisfactory standard.

Please respond immediately so we can resolve the situation.

Yours sincerely,

**[Add your name]**

Contact telephone number **[add your phone number]**