

empowering change.

6 Steps to Improve Mental Health in Your Workplace

Experience, research and action

Jason Finucan:

- Lived experience with physical and mental illness
- Seen workplace stigma from both sides
- Academic research (including published whitepaper)
- Professional speaker (100+ keynotes/workshops)
- Founder of StigmaZero
- Instructor of the *Create Your StigmaZero Workplace* online training program
- Published author

Experience, research and action



A STIGMAZERO WORKPLACE PAYS IN PROFITS

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How breaking down mental illness stigma can improve your bottom line

by Sarah Nogues & Jason Finucan

Originally published under the title "Economic Evaluations of Workplace Mental Health Intervention: A Critical Review" in the Conadian Journal of Administrative Sciences, postil 6 steps to improve mental health in your workplace

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The stigma that surrounds mental illness in the workplace is an **expensive** problem that **hurts** employees and ruins company **culture**.



A key element of **positive mental health** in the workplace is the ability for organizations to respond **quickly and effectively** to mental illness.



Where nearly all employers fall short is in addressing the **stigma** still surrounding mental health and mental illness.



The reason they fail to do so is rooted in their inability – or unwillingness – to recognize the **four realities** facing every employer today:



Mental illness is common

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1 in 4 People will experience a mental illness in their lifetimes



62%

Of missed work days can be attributed to mental health conditions -

15% to 20% Increase in global rates of anxiety and depression in the last decade

There is stigma in your workplace



98% Agree that people with a mental illness are stigmatized and discriminated against



81%

Of employees said the stigma associated with mental health issues prevents employees from seeking help

55% Of employees with depression would not disclose their illness to their manager

It costs you money



82% Of employees with a mental illness indicate it impacts their work



\$16.3 trillion

Projected global cost of mental health disorders between 2011 and 2030



\$210 billion annually

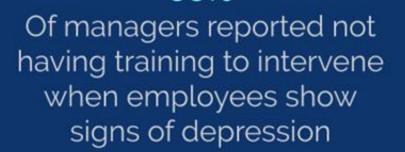
The cost of depression alone to the US economy, with 50 percent of that cost shouldered by employers

You can do something about it



9 in 10

Respondents agree that employers have a responsibility to support mental health



66%



302% ROI

Realized over a 2-year period in one US-based study after initiating programs to reduce workplace stigma



Mental illness can be treated, but stigma can be <u>cured</u>.



The Benefits of a Stigma-Free Workplace:



This all sounds good, but how can you **achieve** all of this?



Training.

Awareness is not enough.



1) Develop mental health literacy

- Provide specific education for your employees, managers, HR personnel and senior leaders
- o Mental health vs. mental illness
- o Understanding the impact of stigma

2) Appropriate action and response

- Employees should have access to specific tools
- Training for common workplace situations
- Strategies for action and response to workplace mental illness – both within themselves and their colleagues

3) Development of empathy and emotional intelligence

- Vital skills to the elimination of stigma
- Empathy is required to understand a situation that you have never actually experienced
- Emotional intelligence is essential to respond in a positive, effective manner to complex situation
- Employee professional development

4) Build a psychologically healthy workplace

- Eliminating stigma will help increase the psychological safety of your workplace
- Creates opportunities for all your employees to flourish – no matter their health

4) Build a psychologically healthy workplace

- Workplace culture and leadership styles play an important role in supporting psychological health
- It makes good business sense for companies as well as employees

5) Manager and HR response to workplace stigma

- Leaders are influencers of change within an organization
- o Often in the best position to respond to employees
- Specific scenario training is important to prepare the best possible response

6) Sustainable development of policies & guidelines

- Physical illnesses (like cancer) and mental illnesses (like depression) are often not treated equally
- Medical absence policies are often applied inconsistently
- Services such as EAPs or benefits programs can inadvertently stigmatize employees with mental illness

Training must be effective with clear goals

You must develop the following knowledge and skills:

- o Mental health literacy
- Employee action and response
- Psychologically healthy workplaces
- Manager & HR response
- Sustainable policies and guidelines
- Personal & professional growth



The Create Your StigmaZero Workplace Program



EMPLOYEES

Workplace specific training

MANAGERS Additional scenario training for managers

HR & LEADERSHIP Company-wide policies & guidelines

Included in our program:





Work with us to create your own StigmaZero workplace.

www.stigmazero.com