

Building a Global-Scale Multi-Tenant Cloud Platform on AWS and Docker: Lessons Learned

Felix Gessert, Florian Bücklers

{fg,fb}@baqend.com

 @baqendcom

Part One



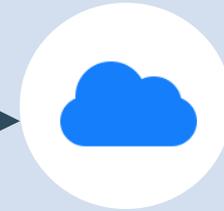
Baqend & Our
Infrastructure

Part Two



Docker
Concepts

Part Three



Clustering: AWS ECS vs.
Docker Swarm



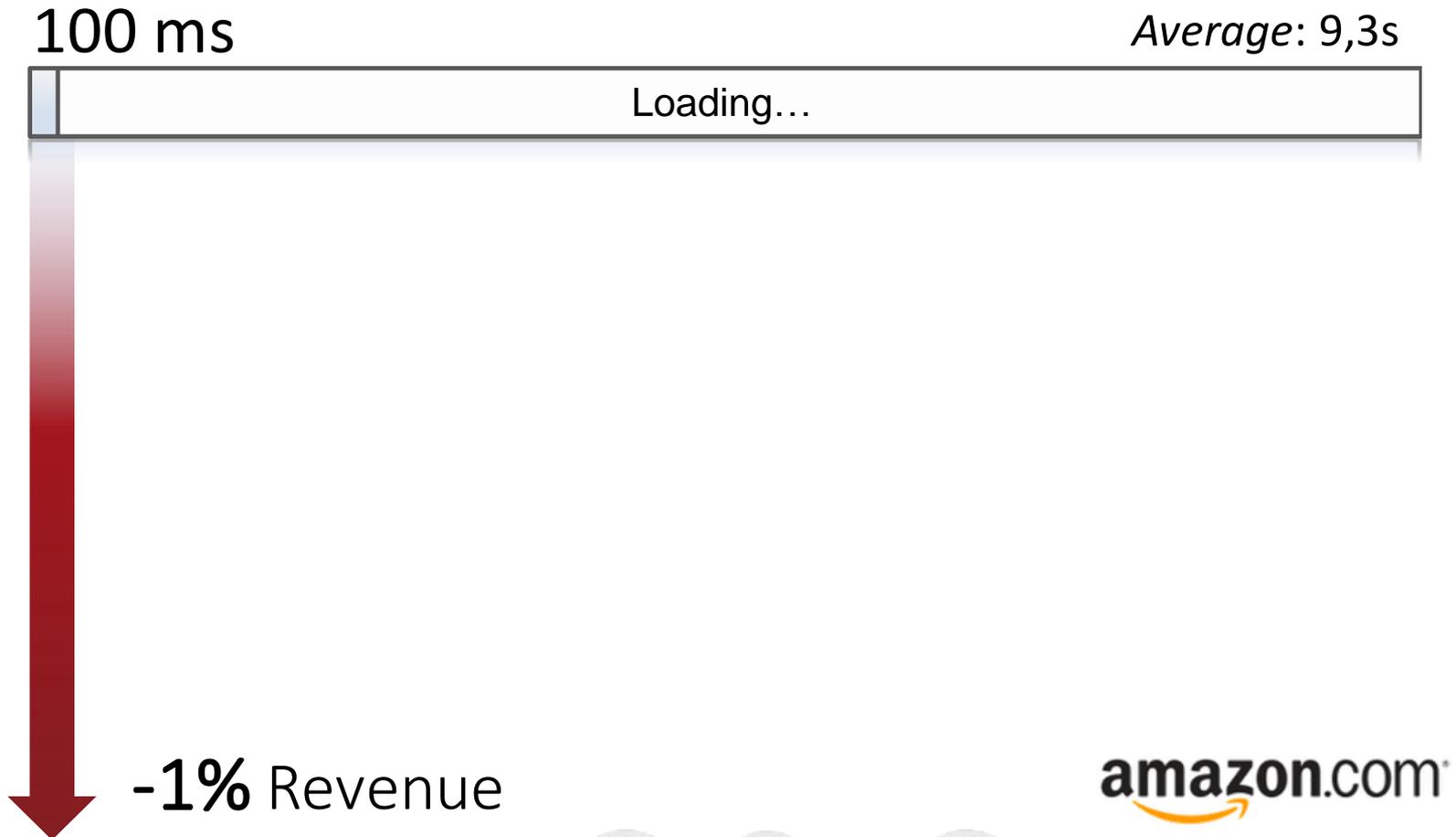
Presentation
is loading

The Latency Problem

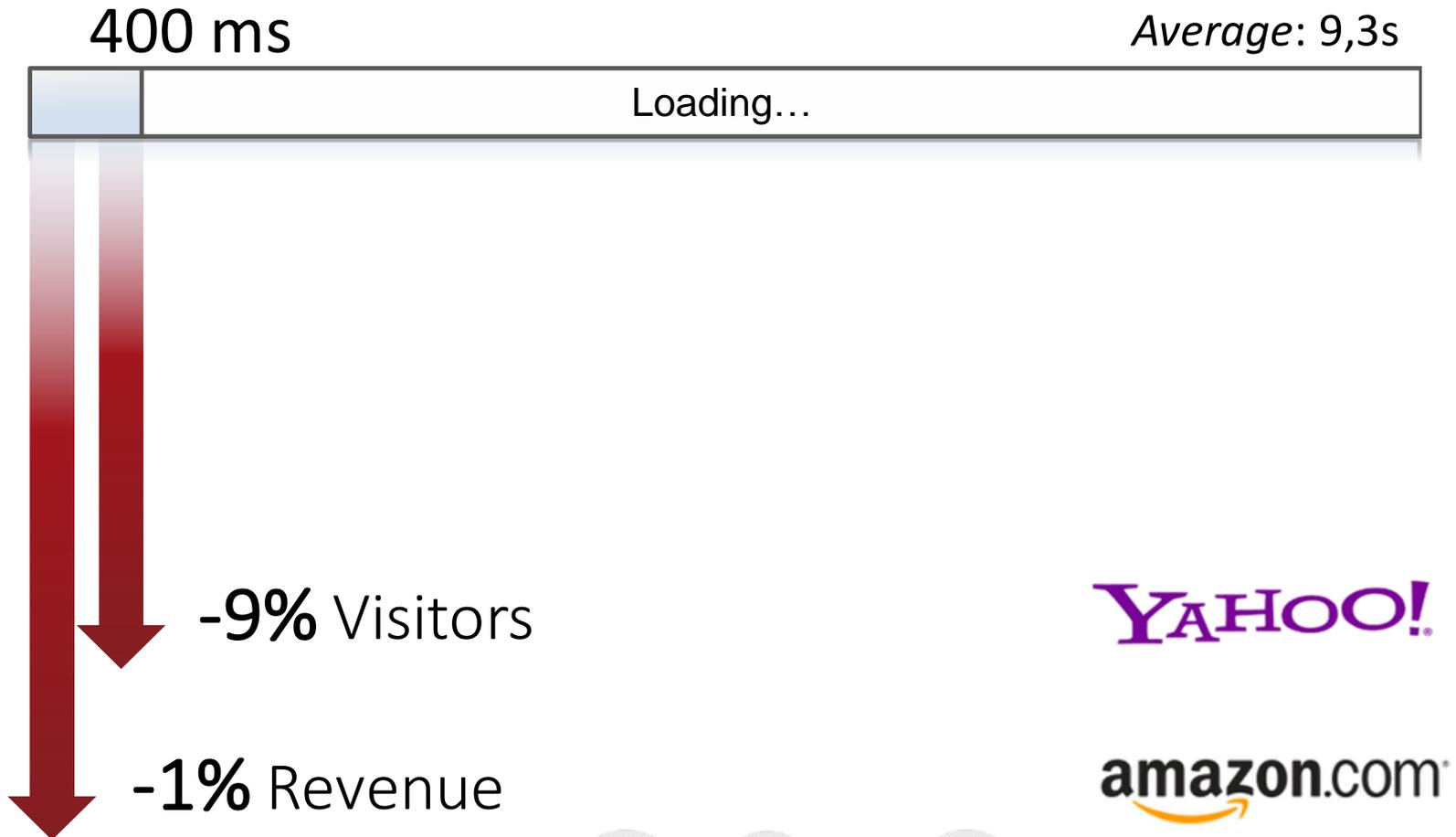
Average: 9,3s



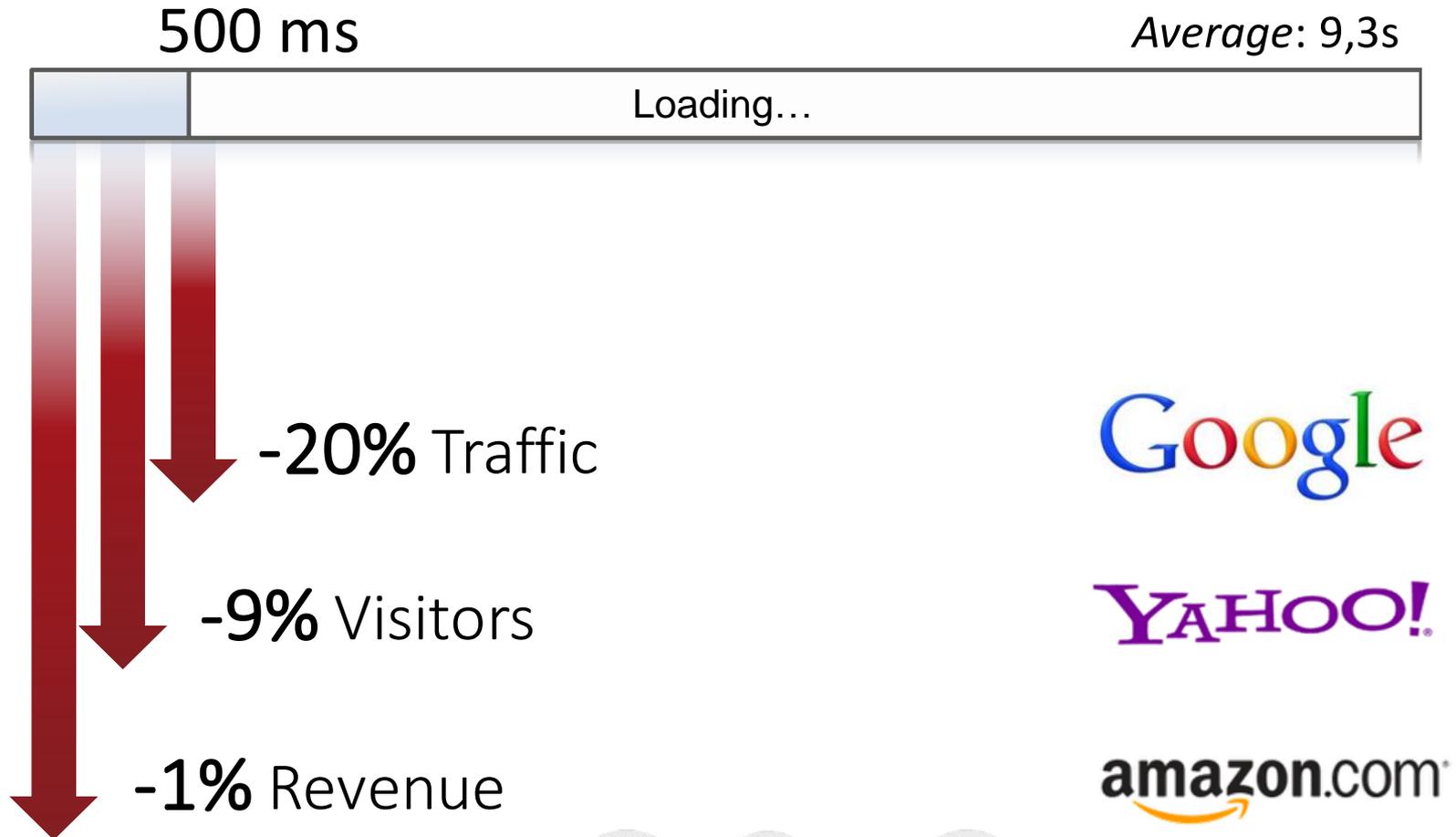
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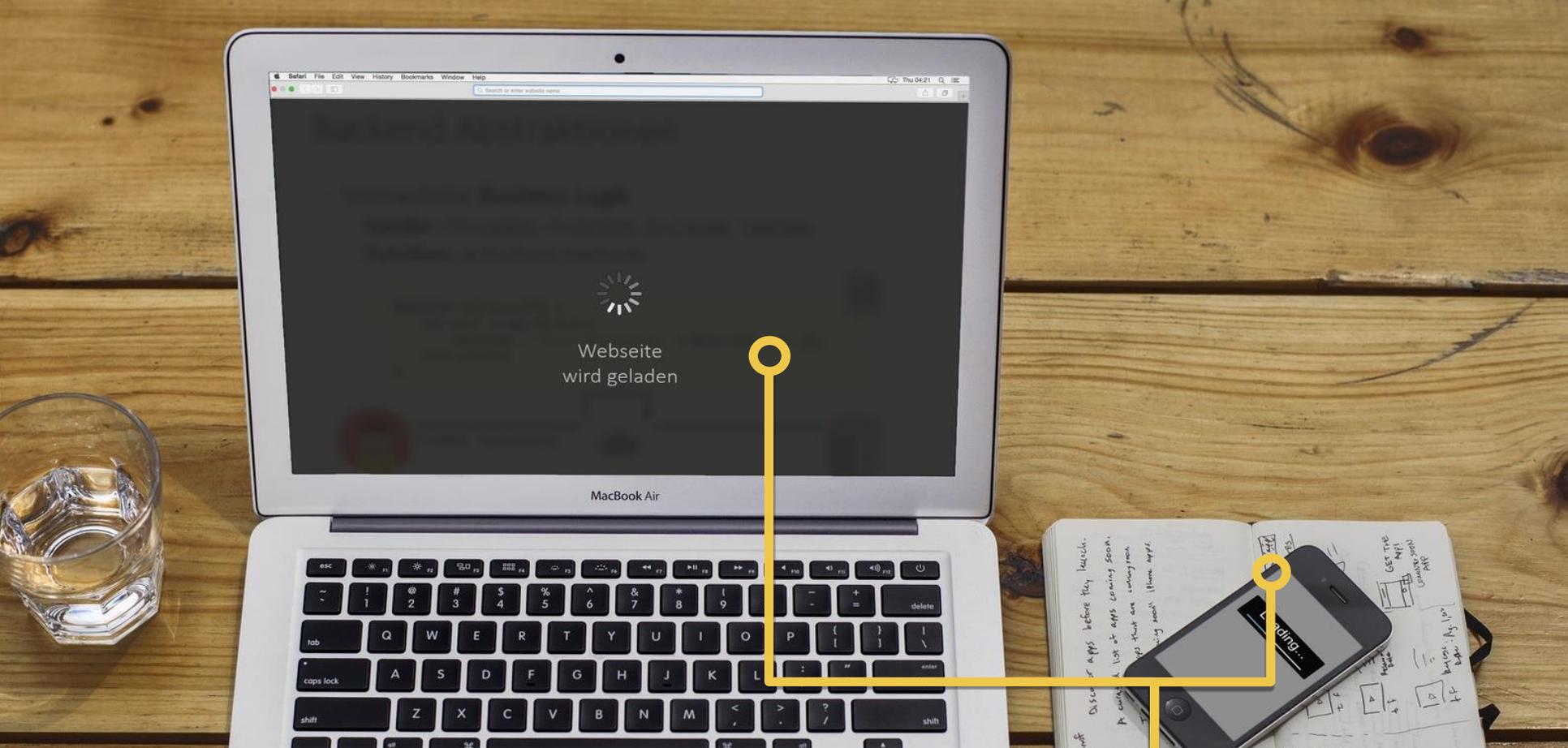


The Latency Problem



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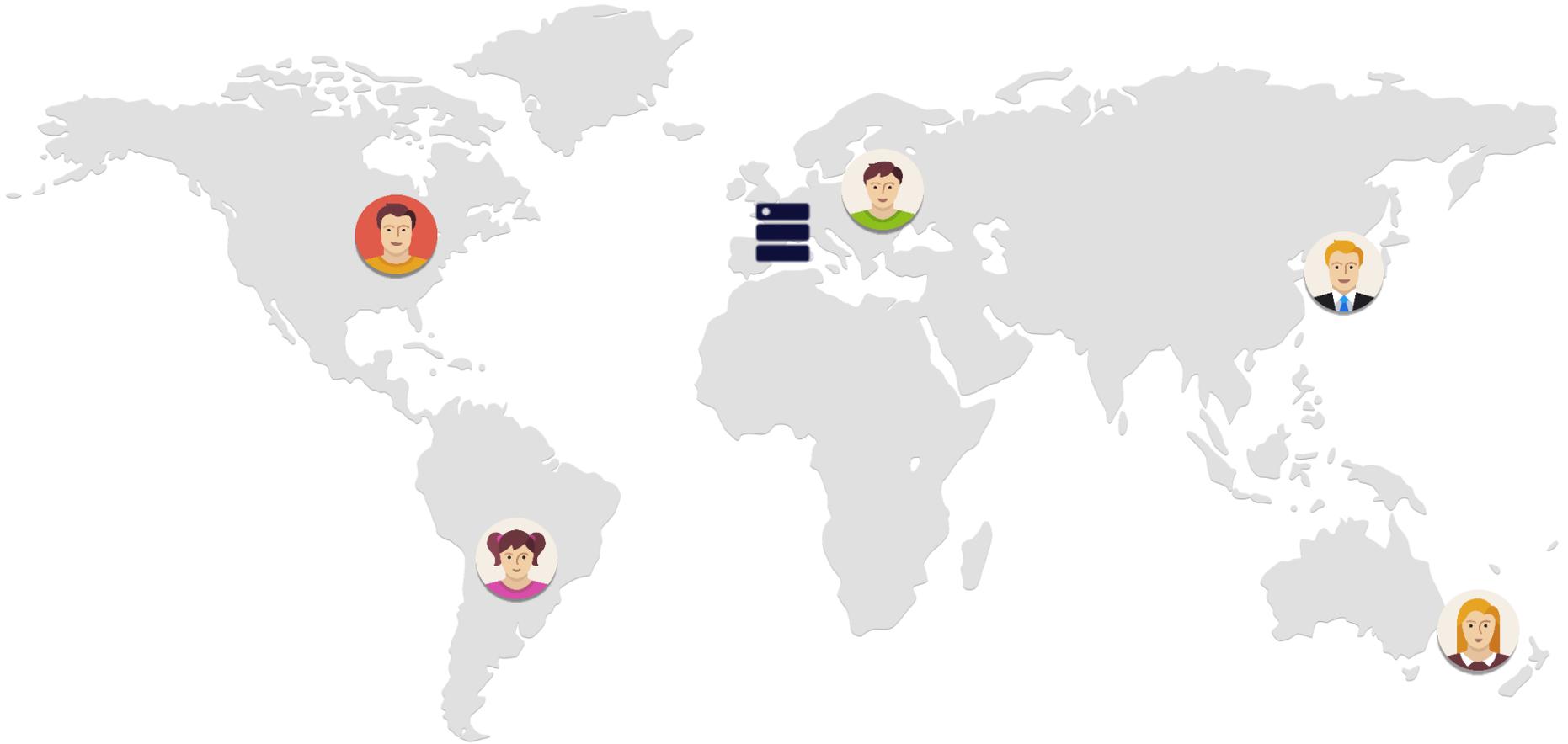


If perceived speed is such an import factor

...what causes slow page load times?

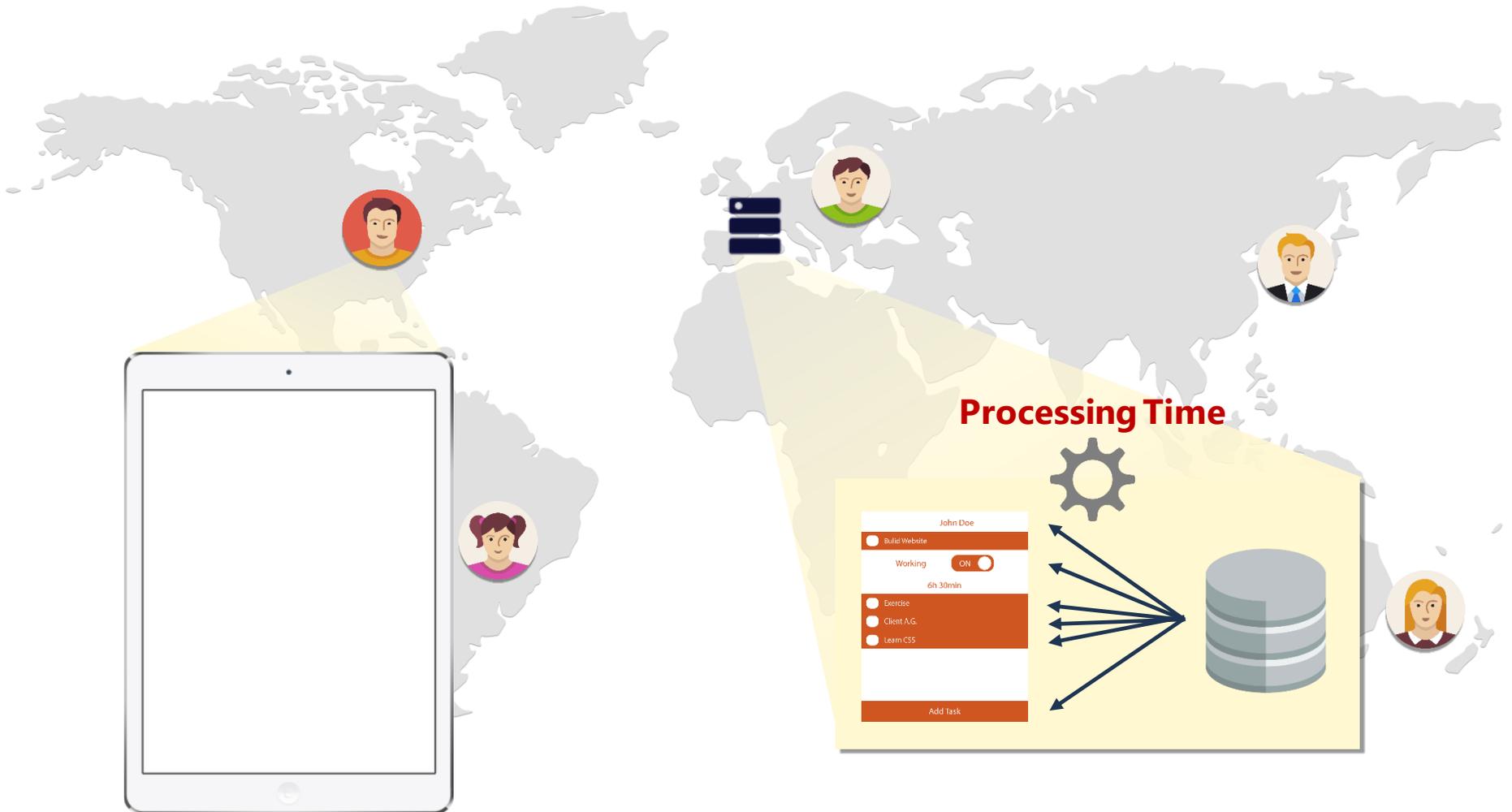
State of the Art

Two bottlenecks: latency und processing



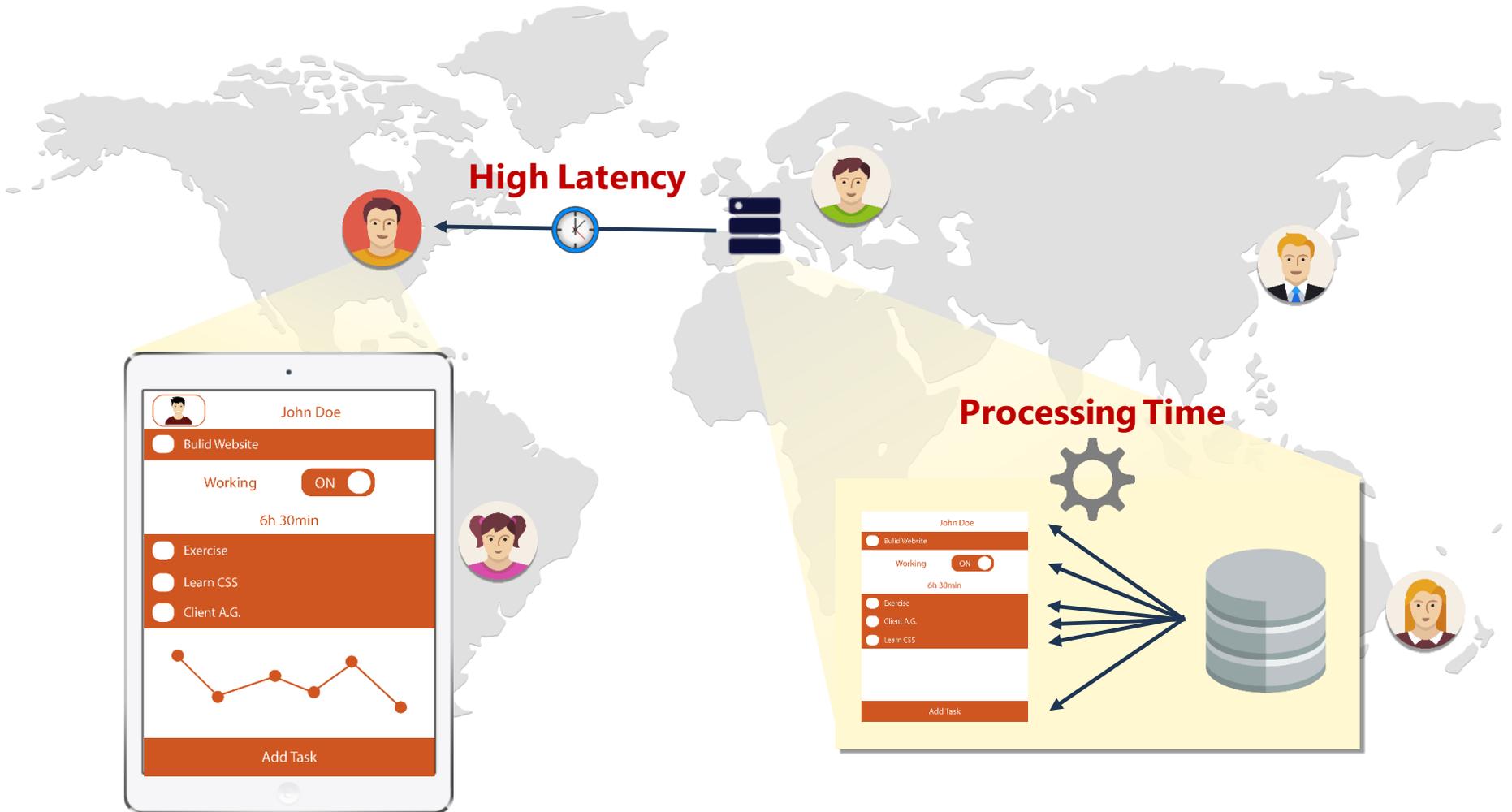
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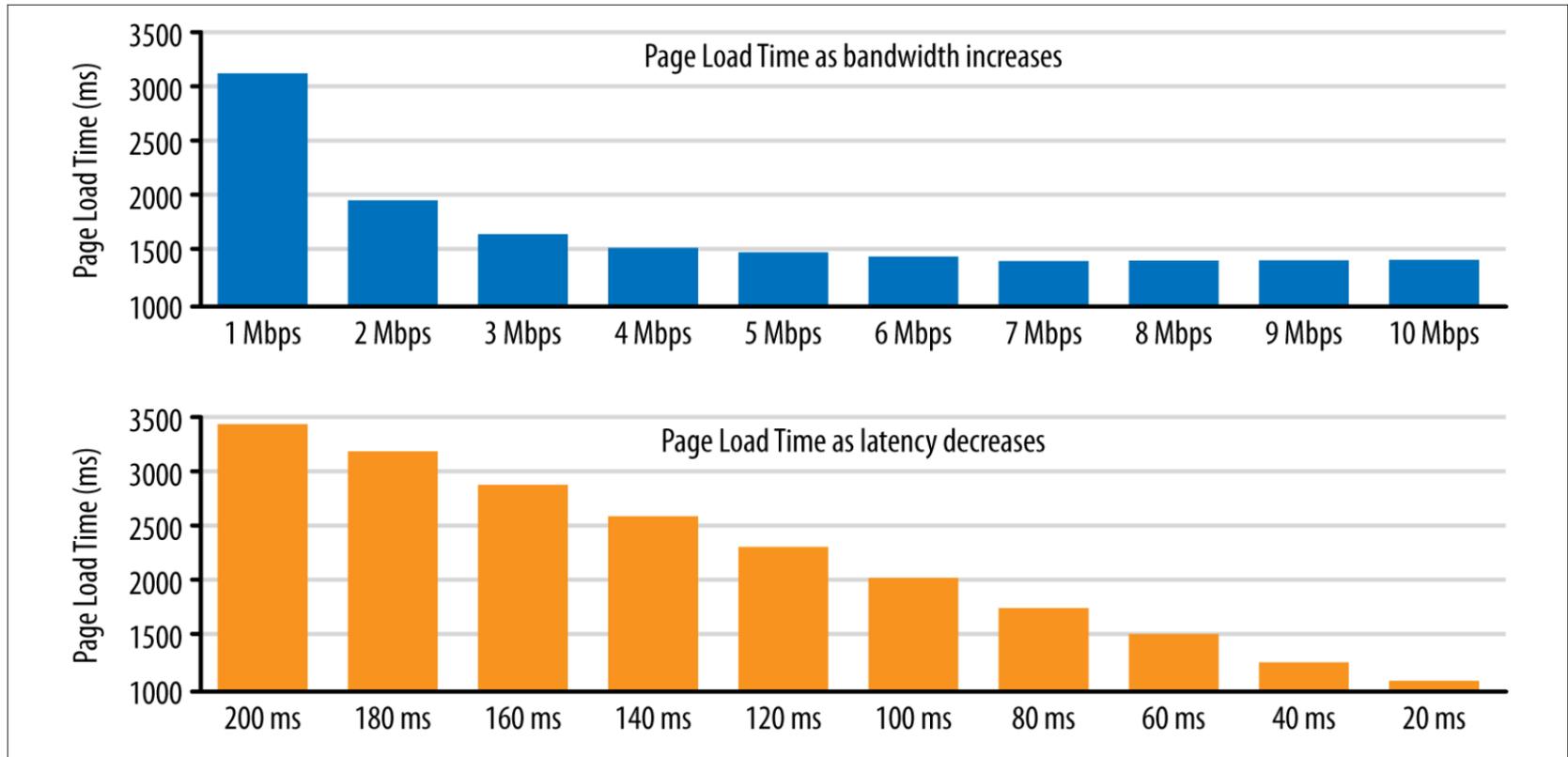


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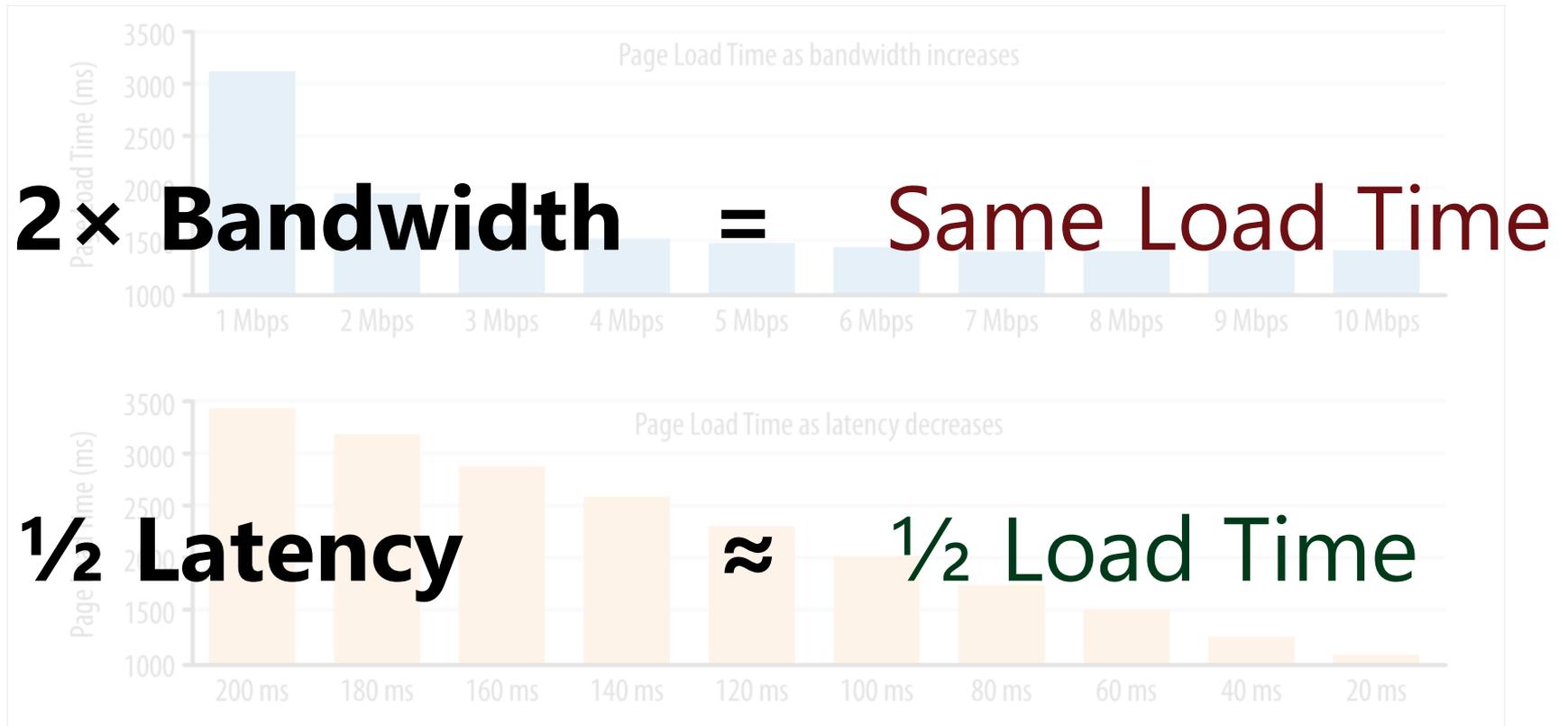
Two bottlenecks: latency und processing



Problem: Network Latency

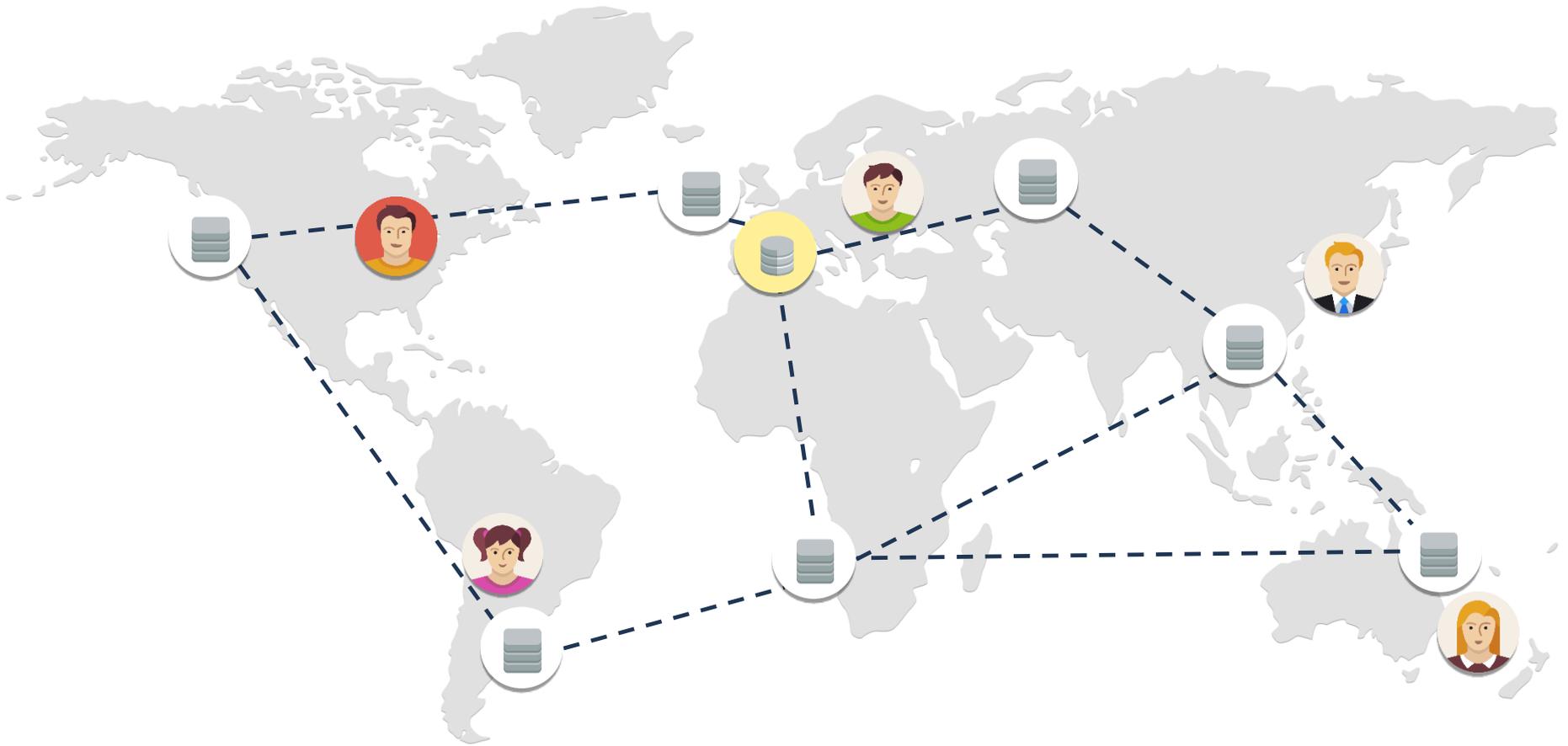


Problem: Netzwerklatenz



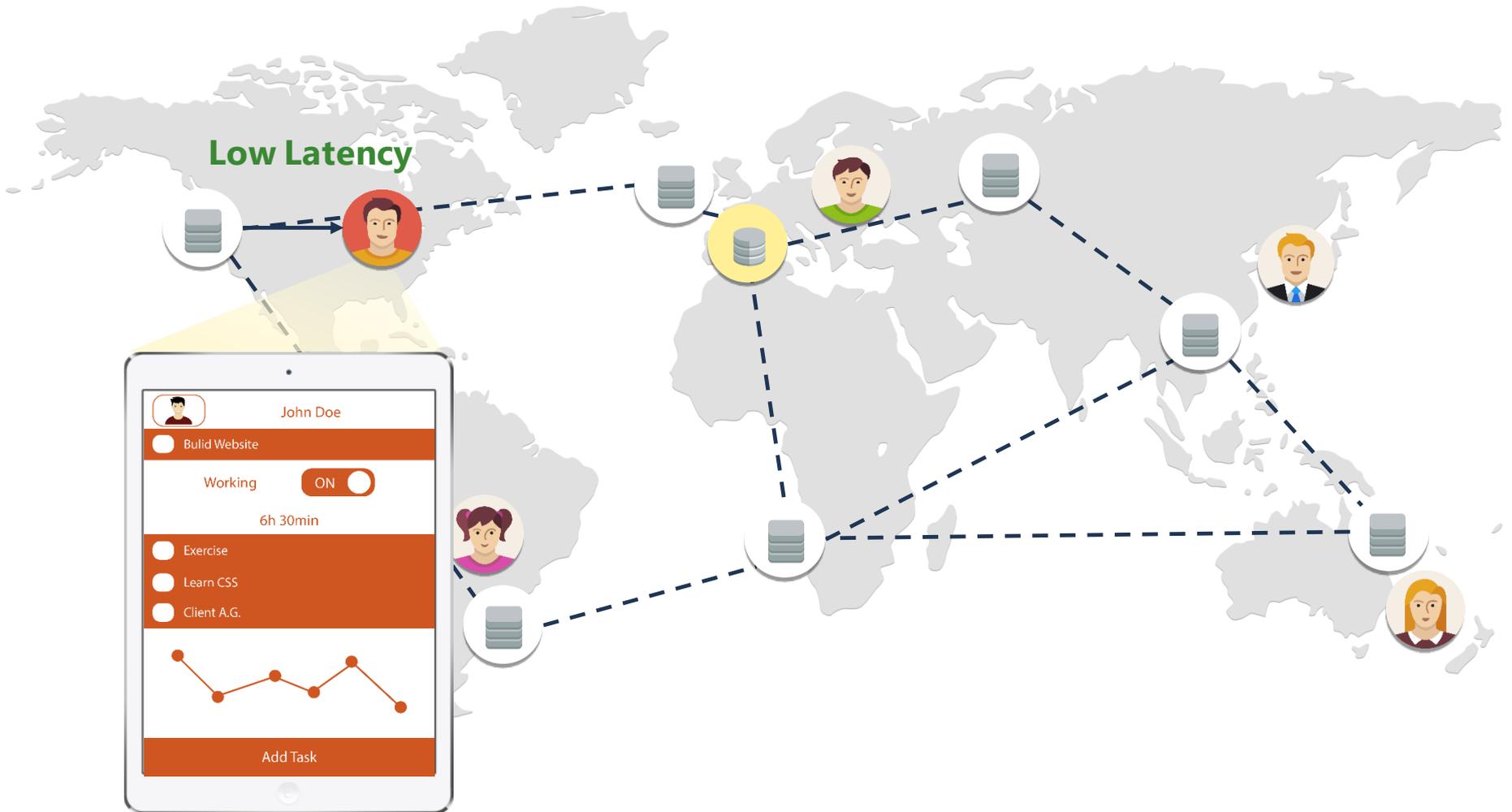
Low-Latency

Data is served by ubiquitous web-caches



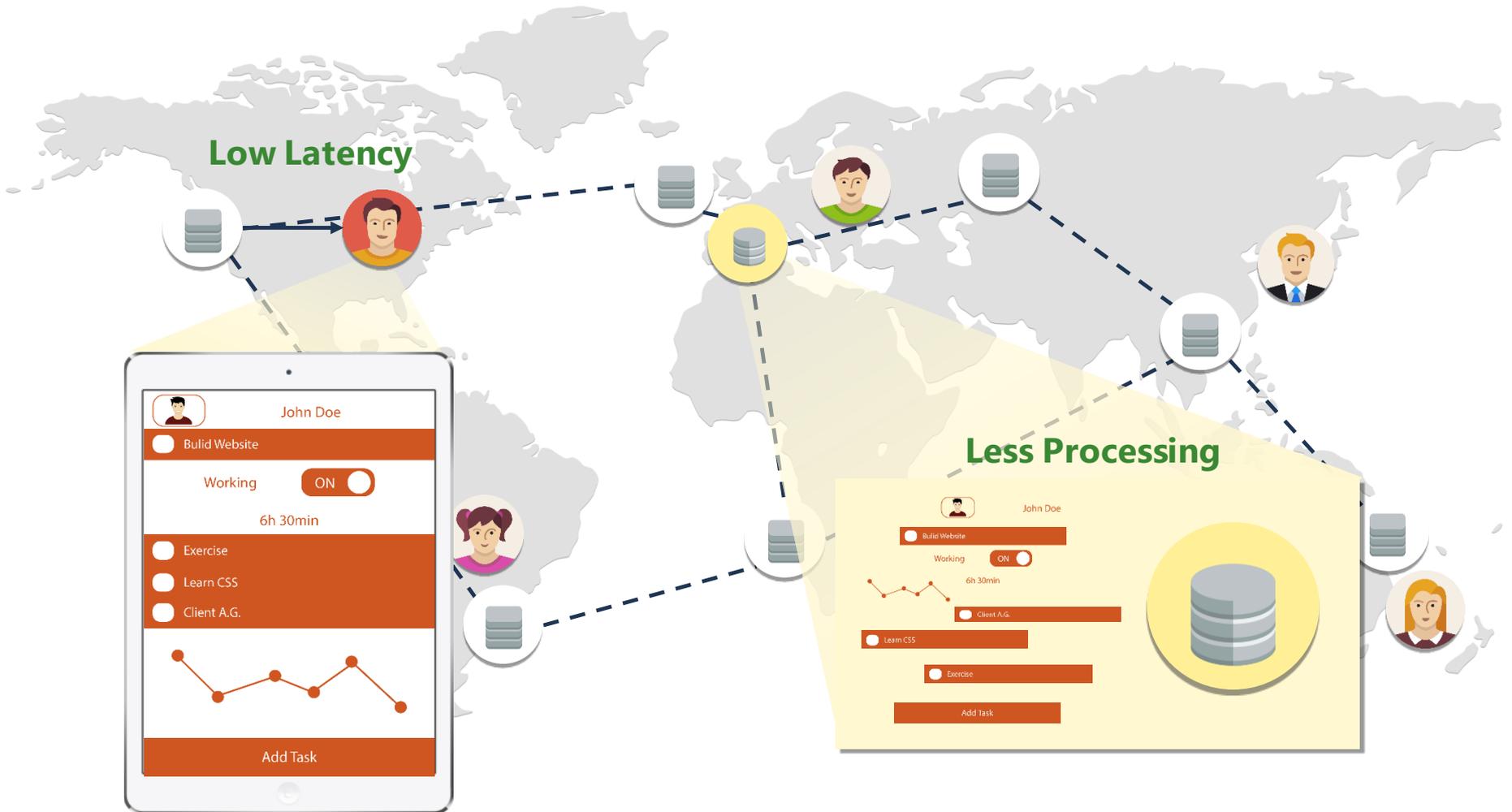
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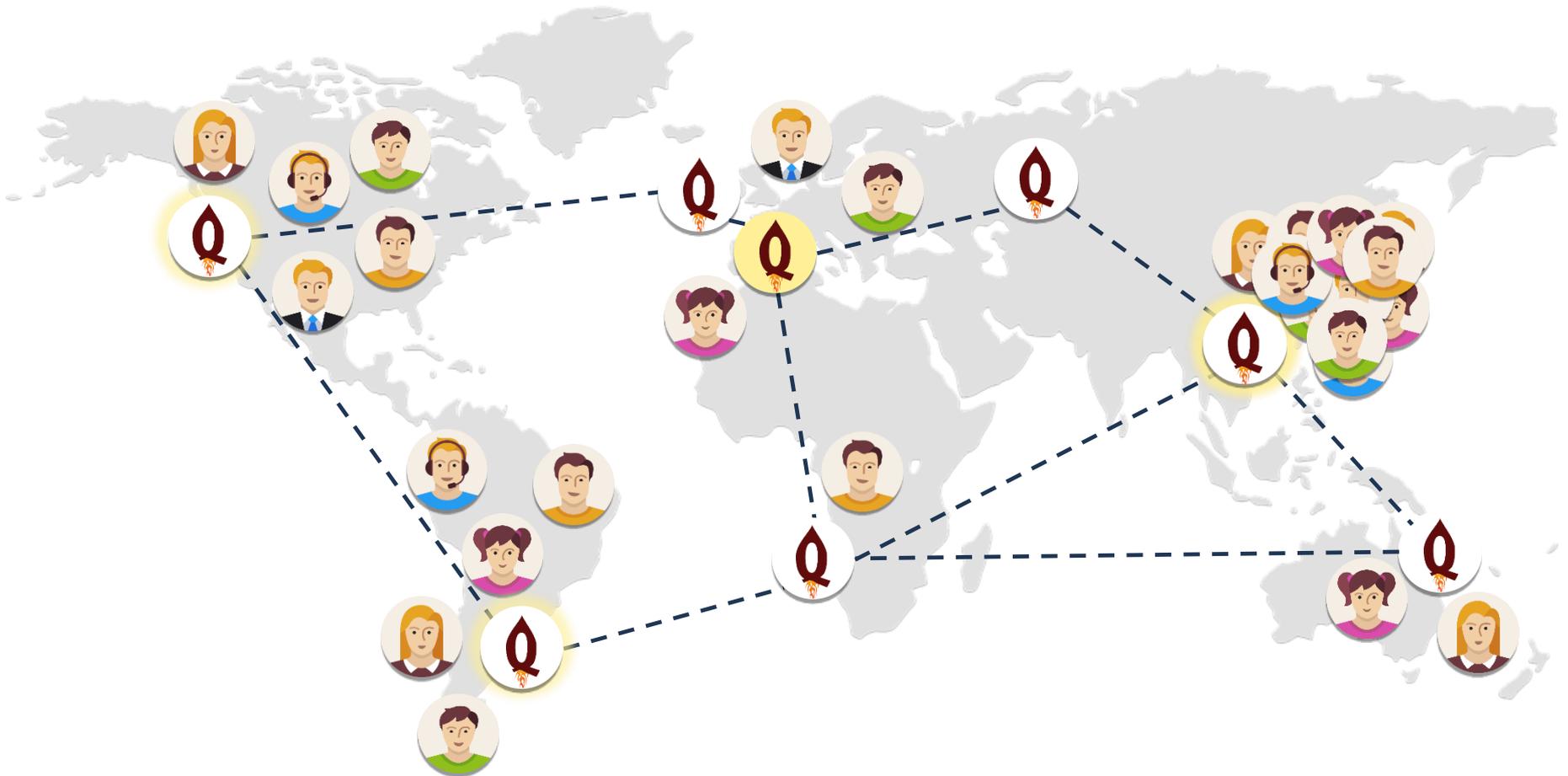
Low-Latency

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Scaling

Scalable and highly available



Innovation

Problem: changes cause stale data



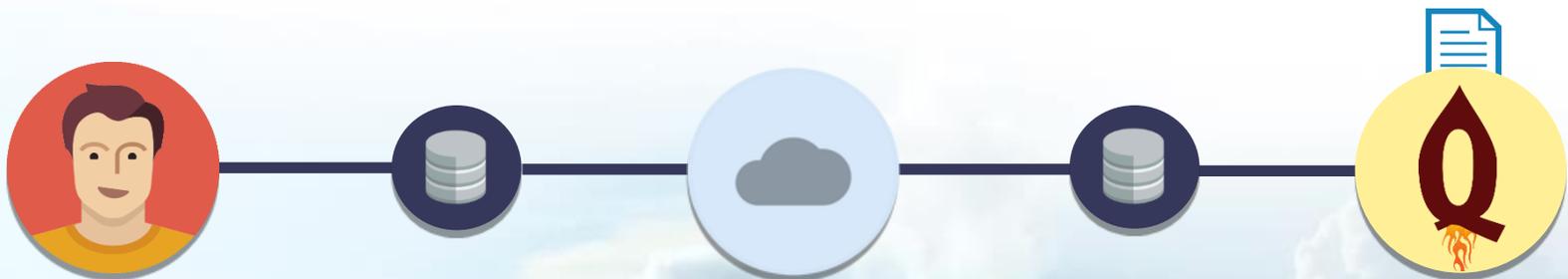
5 Years

Research & Development



New Algorithms

Solve Consistency Problem



Innovation

Problem: changes cause stale data



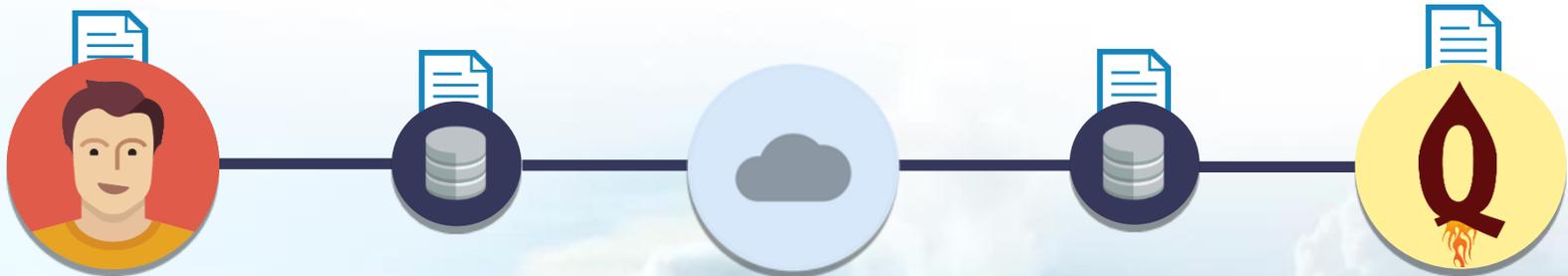
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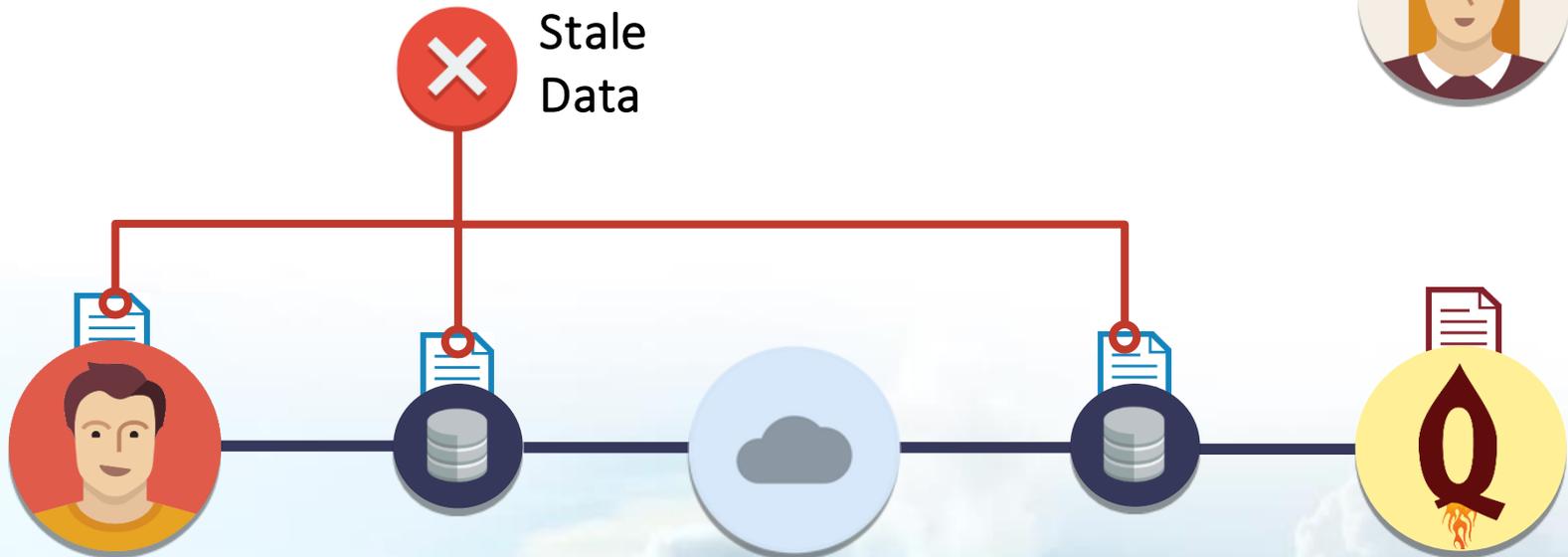
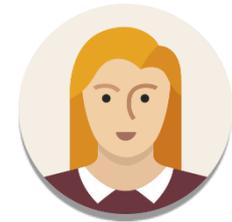
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Innovation

Solution: Baqend proactively revalidates data



5 Years

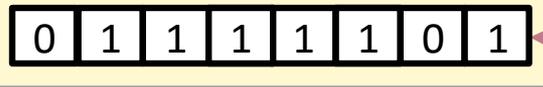
Research & Development



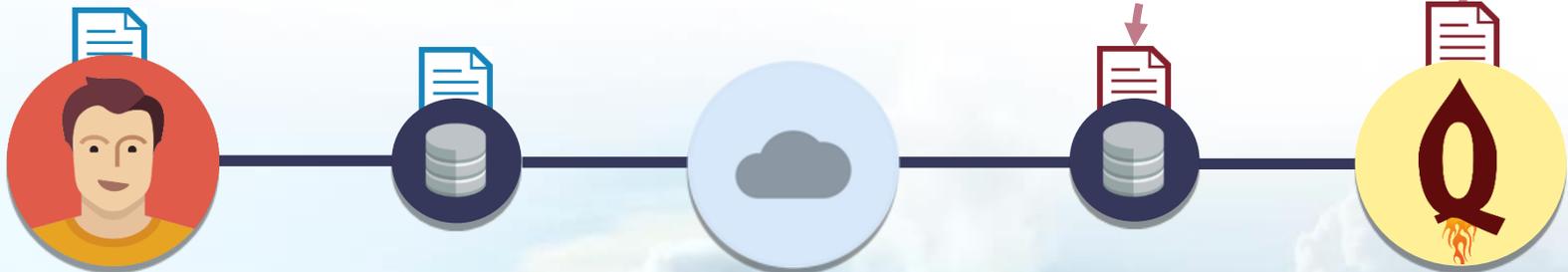
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Solve Consistency Problem

Bloom filter



update



Innovation

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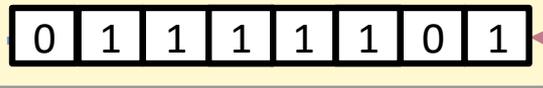


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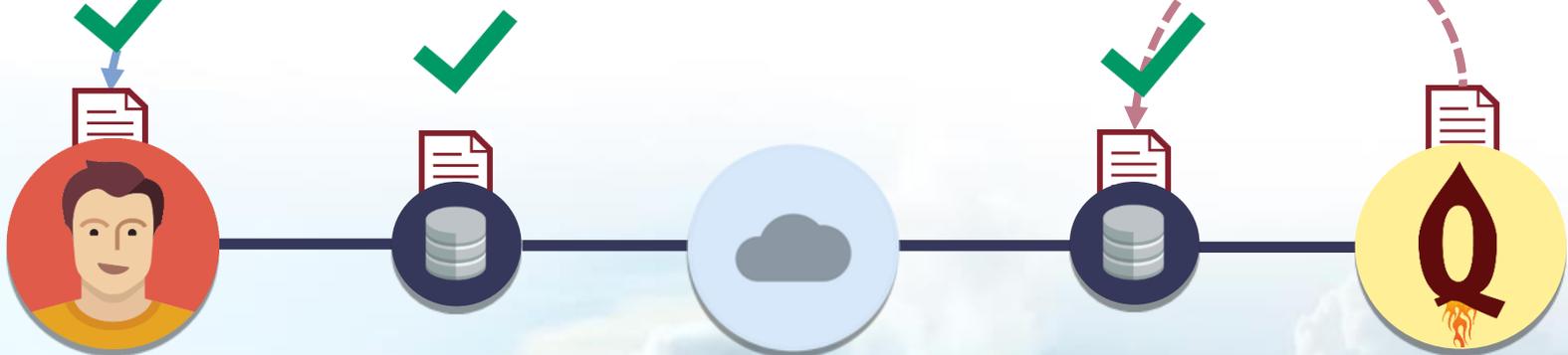
Solve Consistency Problem

Bloom filter

Is  still fresh?



update



Innovation

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F. Gessert, F. Bücklers, und N. Ritter, „ORESTES: a Scalable Database-as-a-Service Architecture for Low Latency“, in *CloudDB 2014*, 2014.



F. Gessert und F. Bücklers, „ORESTES: ein System für horizontal skalierbaren Zugriff auf Cloud-Datenbanken“, in *Informatiktage 2013*, 2013.



F. Gessert und F. Bücklers, *Performanz- und Reaktivitätssteigerung von OODBMS vermittelt der Web-Caching-Hierarchie*. Bachelorarbeit, 2010.



M. Schaarschmidt, F. Gessert, und N. Ritter, „Towards Automated Polyglot Persistence“, in *BTW 2015*.



S. Friedrich, W. Wingerath, F. Gessert, und N. Ritter, „NoSQL OLTP Benchmarking: A Survey“, in *44. Jahrestagung der Gesellschaft für Informatik*, 2014, Bd. 232, S. 693–704.



F. Gessert, S. Friedrich, W. Wingerath, M. Schaarschmidt, und N. Ritter, „Towards a Scalable and Unified REST API for Cloud Data Stores“, in *44. Jahrestagung der GI*, Bd. 232, S. 723–734.



F. Gessert, M. Schaarschmidt, W. Wingerath, S. Friedrich, und N. Ritter, „The Cache Sketch: Revisiting Expiration-based Caching in the Age of Cloud Data Management“, in *BTW 2015*.



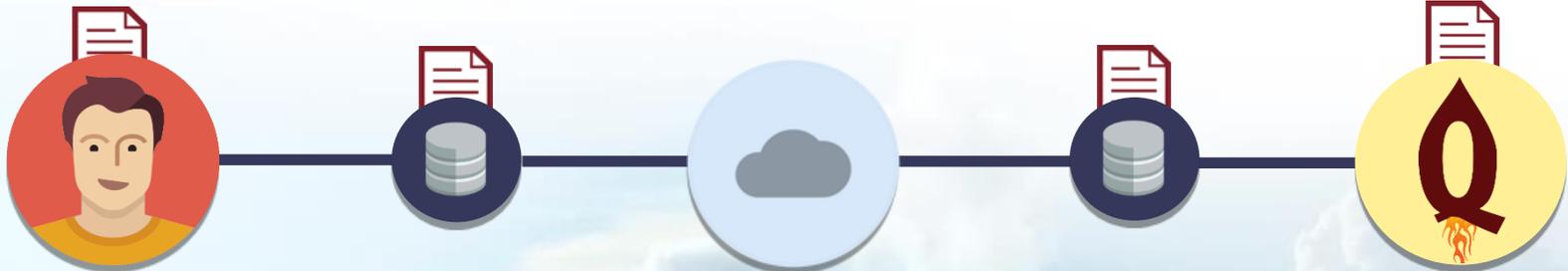
F. Gessert und F. Bücklers, *Kohärentes Web-Caching von Datenbankobjekten im Cloud Computing*. Masterarbeit 2012.



W. Wingerath, S. Friedrich, und F. Gessert, „Who Watches the Watchmen? On the Lack of Validation in NoSQL Benchmarking“, in *BTW 2015*.



F. Gessert, „Skalierbare NoSQL- und Cloud-Datenbanken in Forschung und Praxis“, *BTW 2015*



Page-Load Times

What impact does caching have in practice?

Politik



11. November 2014 12:42 Uhr
Deutsche Rentenversicherung

Renten könnten 2015 um zwei Prozent steigen

Die Deutsche Rentenversicherung geht von einem Anstieg über der Inflationsrate aus. Abschlagsfreie Rente ab 63 Jahren stößt auf großes Interesse.



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10. November 2014 19:17 Uhr
ISRAEL

Keiner will von Intifada sprechen

Messerattaken auf Israelis, Krawalle auf dem Tempelberg, Scharmützel im Gassengewirr

Wirtschaft



11. November 2014 07:15 Uhr
HONORARBERATUNG

Guter Rat zur Geldanlage ist selten

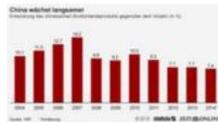
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Der berühmteste Wohltäter Chinas – nach eigenen Angaben

Der chinesische Unternehmer Chen Guangbiao wurde ausgerechnet mit Bauschutt sehr reich. Jetzt baut er Wände aus Geldbündeln und zertrümmert öffentlich Luxusautos.



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KONJUNKTUR

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Jahrelang hat China die Welt mit hohen, oft zweistelligen Wachstumsraten beeindruckt. Doch diese Zeiten sind vorbei, wie unsere Grafik des Tages zeigt.



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WÄHRUNG

Russlands Zentralbank lässt Rubel frei handeln

Kultur



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Mozarts Triptychon

Nikolaus Harnoncourt ist der Detektiv unter den Dirigenten. Jetzt legt er Indizien vor, wie drei von Mozarts Sinfonien zu einem nie gehörten Oratorium verschmelzen.



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Der Unerschütterliche

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10. November 2014 um 18:25 Uhr
DDR-DESIGN

Sandmännchen und Stasi-Mikrofone

Das größte Museum für DDR-Design steht ausgerechnet in Los Angeles. Ein Buch über das Wende Museum zeigt, welche Schätze und Abgründe es dort zu entdecken gibt.



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AZEALIA BANKS

Klare Ansage aus Harlem

Erst galt Azealia Banks als großes Raptalent, dann als streitsüchtig und selbstverliebt. Ihr seit Jahren erwartetes Debüt zeigt jetzt, wie gut das eine zum anderen passt.

Page-Load Times

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Parse



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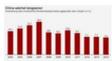
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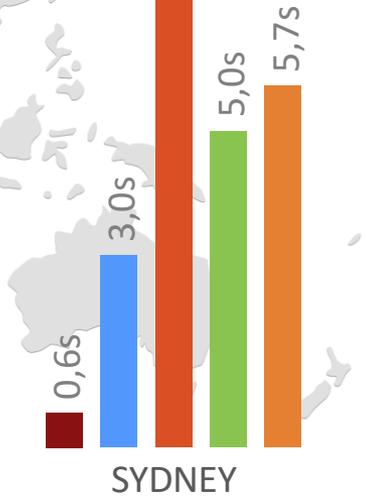
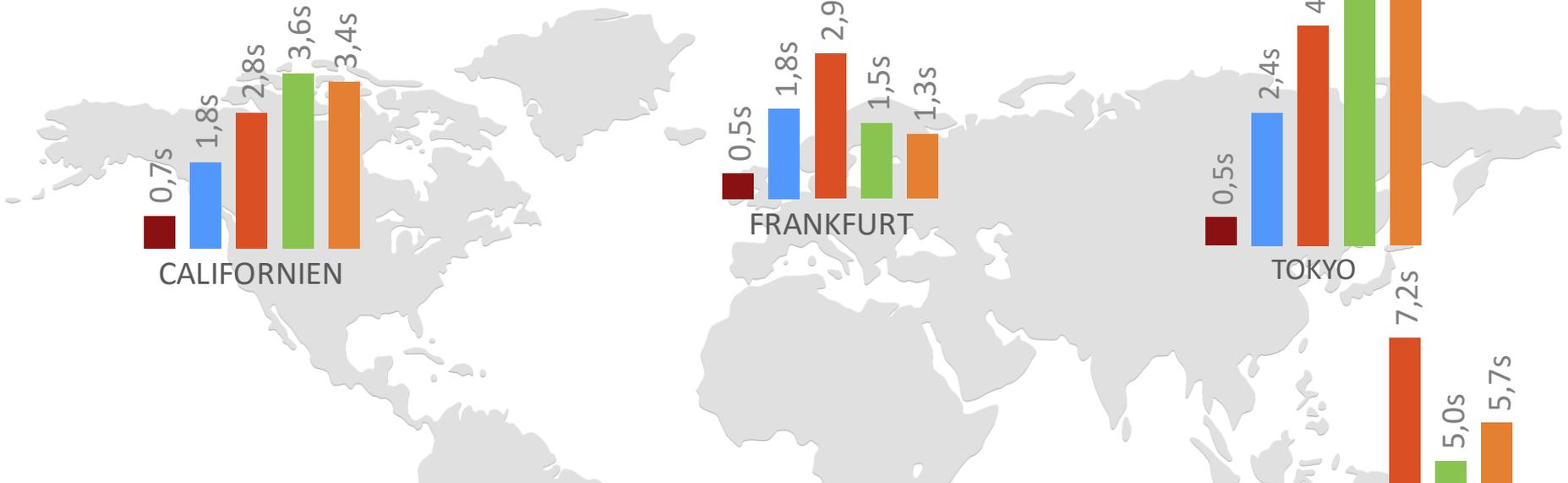
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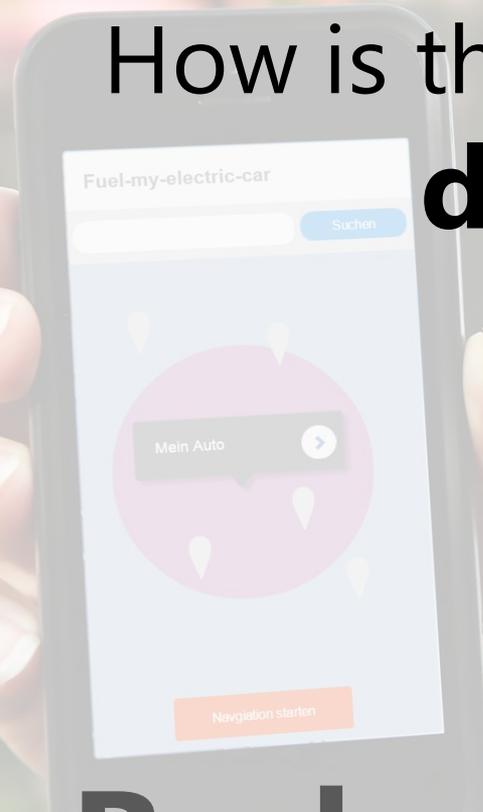
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-  BaQend
-  Parse
-  Kinvey
-  Windows Azure
-  APIOMAT

How is this used from a

developer's

perspective?



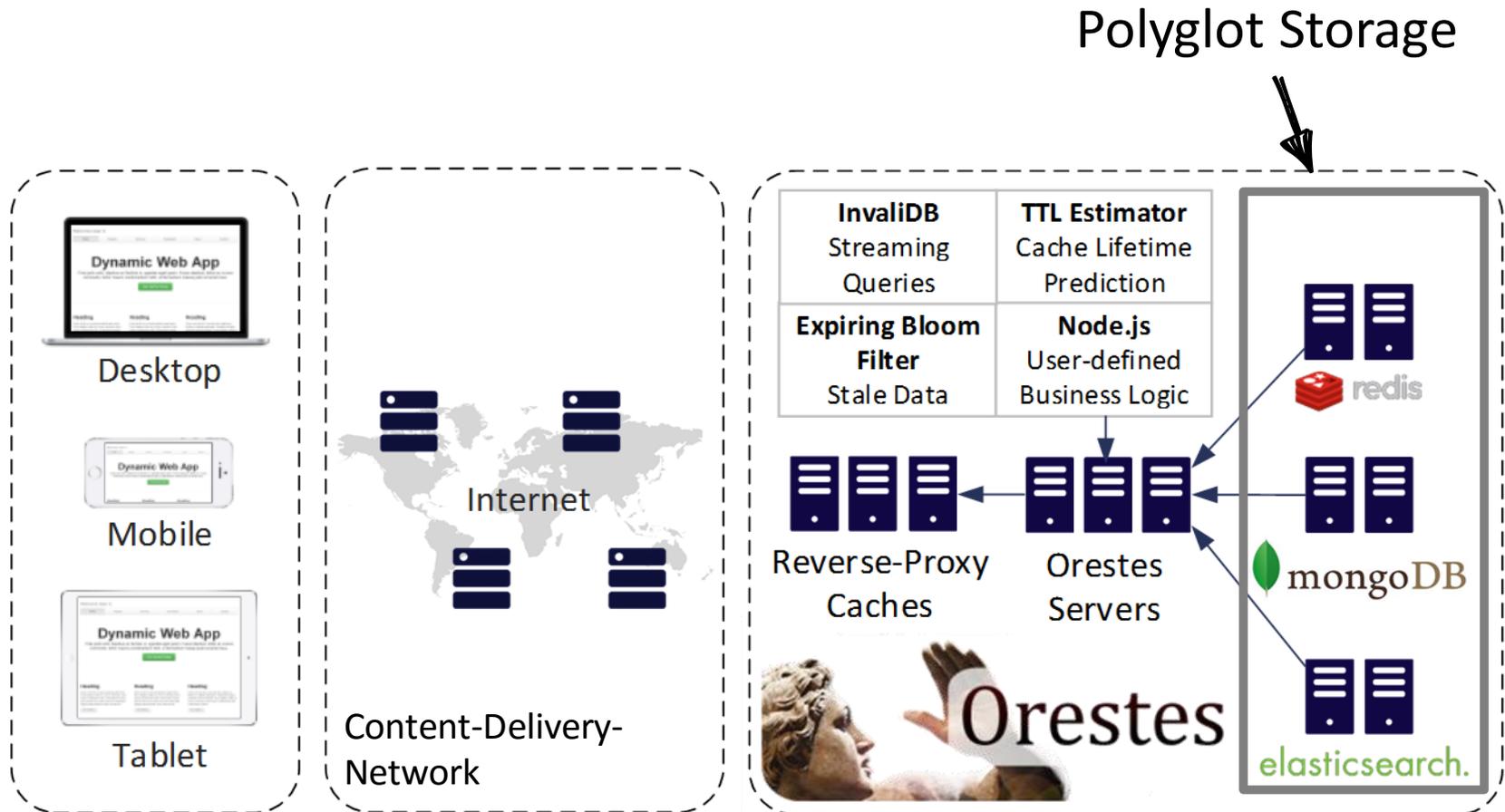
Backend-as-a-Service



```
DB.Tankstellen.find()  
    .near("location", myLoc, 5000)  
    .lessThan("closing", time)  
    .greaterThan("opening", time)  
    .descending("price")  
    .resultList();
```

Baqend Architecture

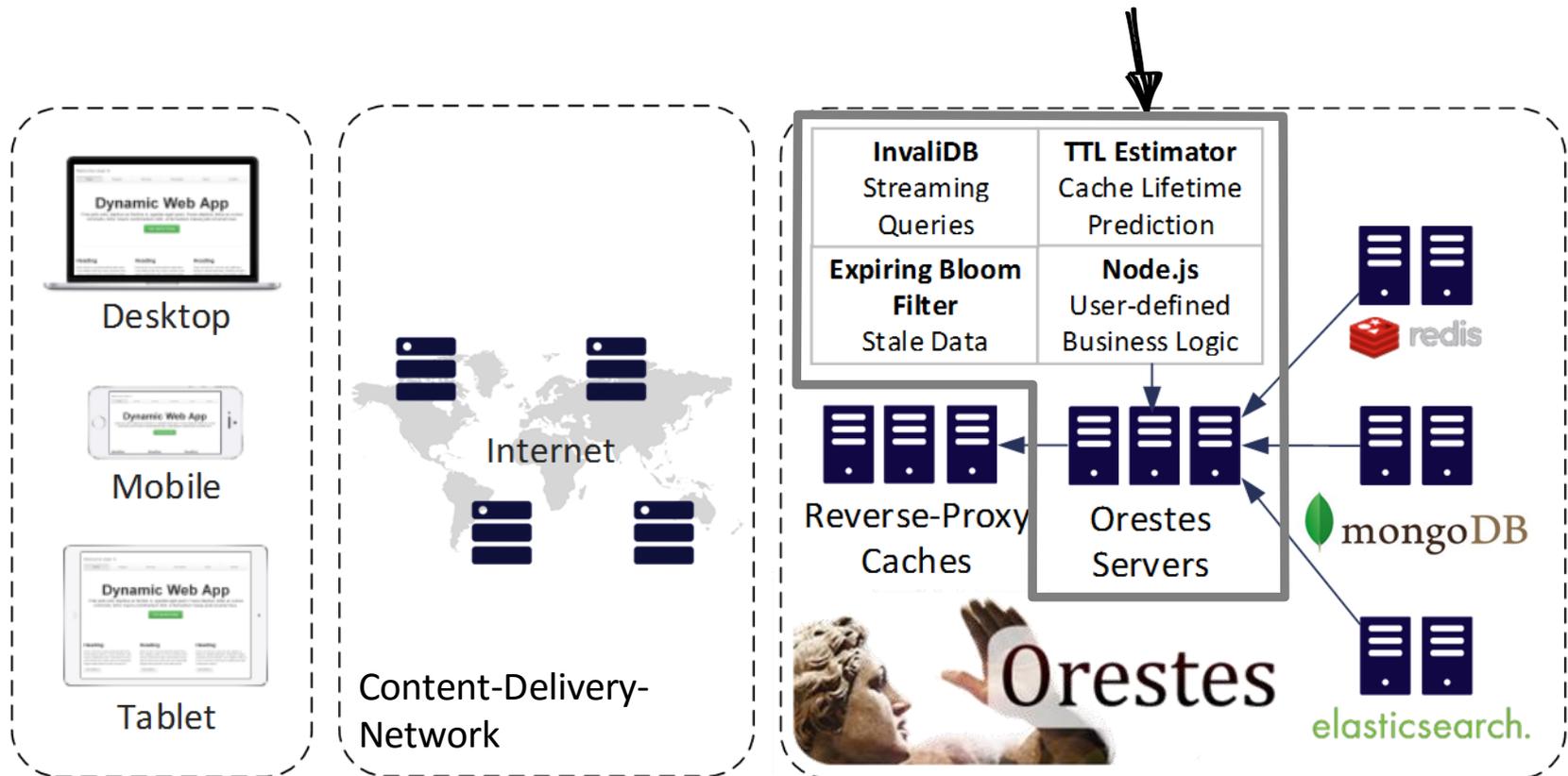
Our Infrastructure



Baqend Architecture

Our Infrastructure

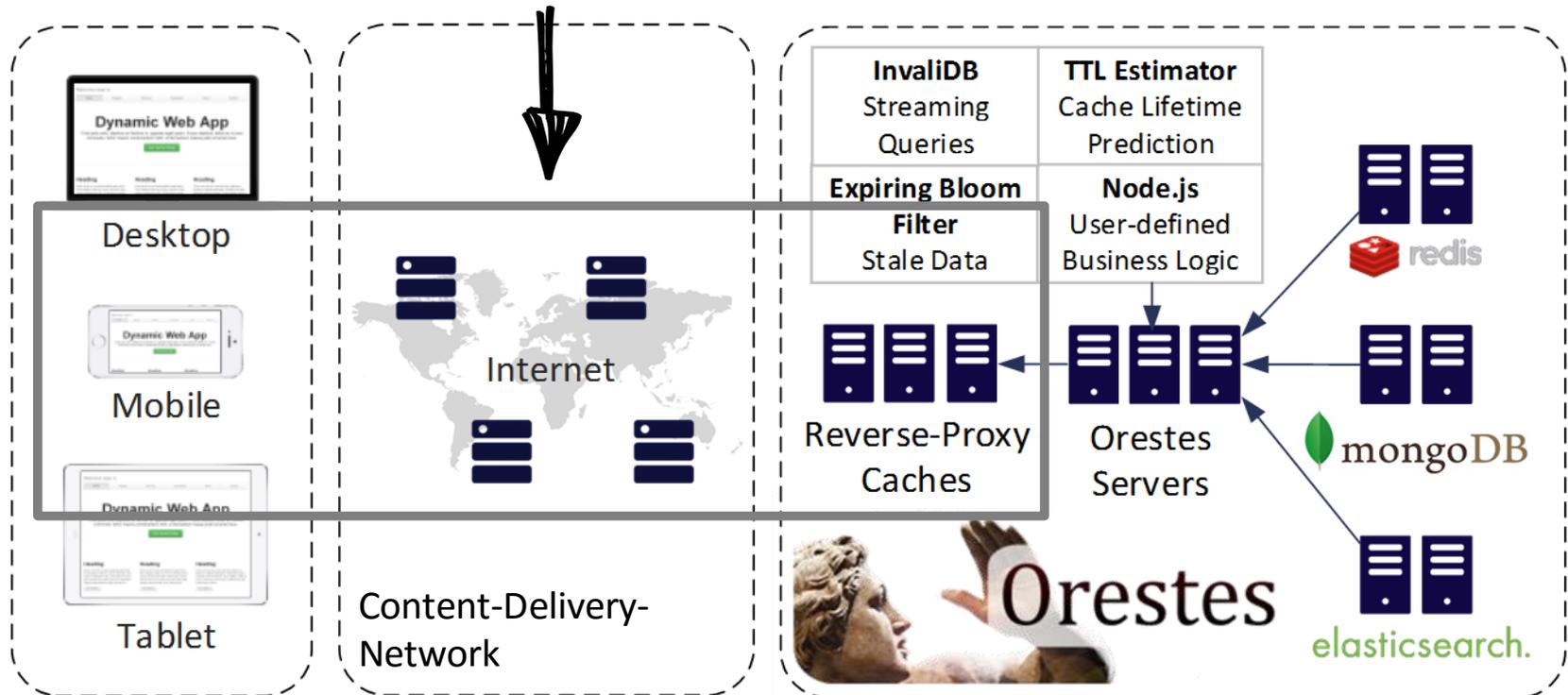
Database-as-a-Service Middleware:
Caching, Transactions, Schemas,
Invalidation Detection, ...



Baqend Architecture

Our Infrastructure

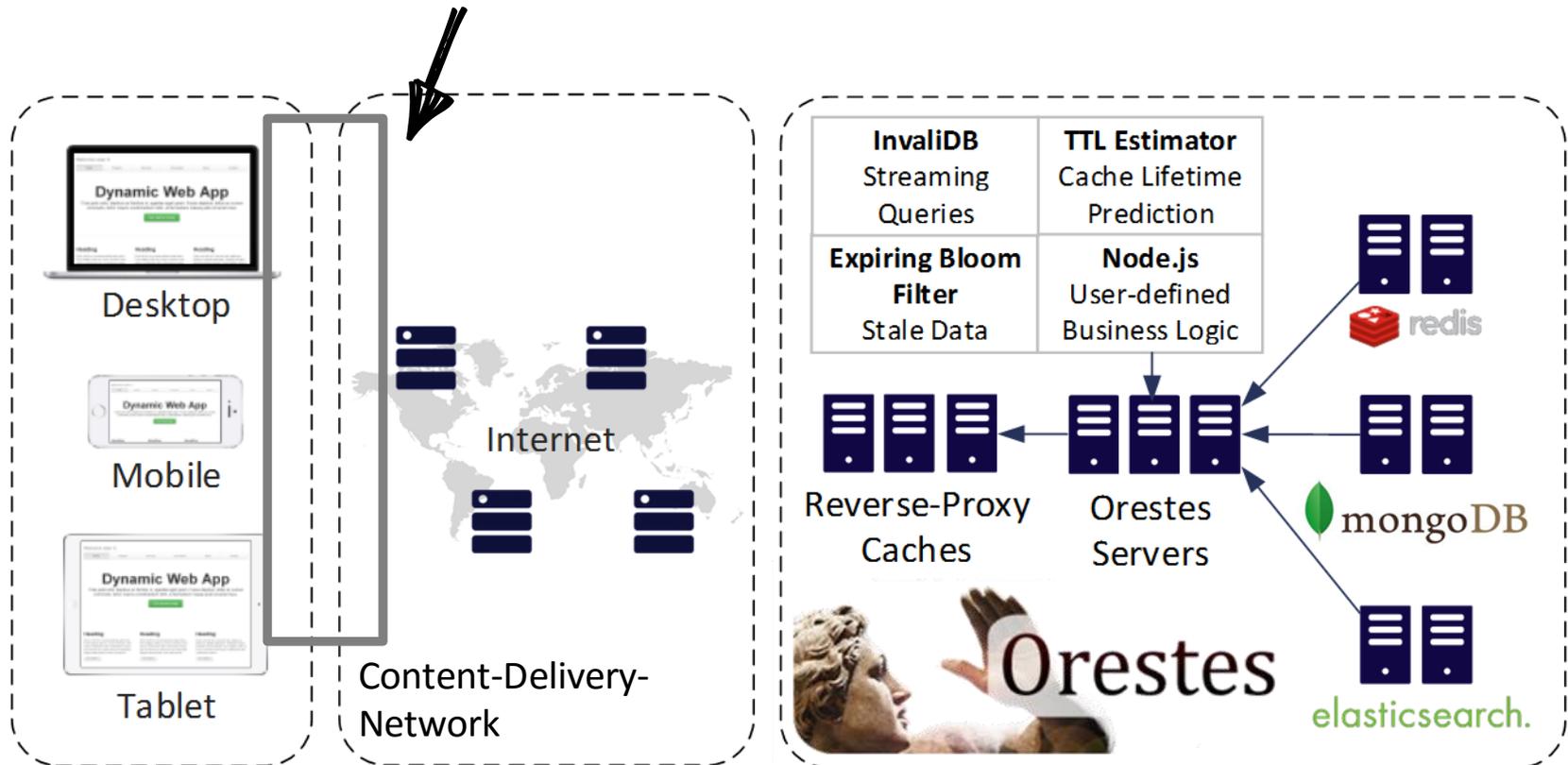
Standard HTTP Caching



Baqend Architecture

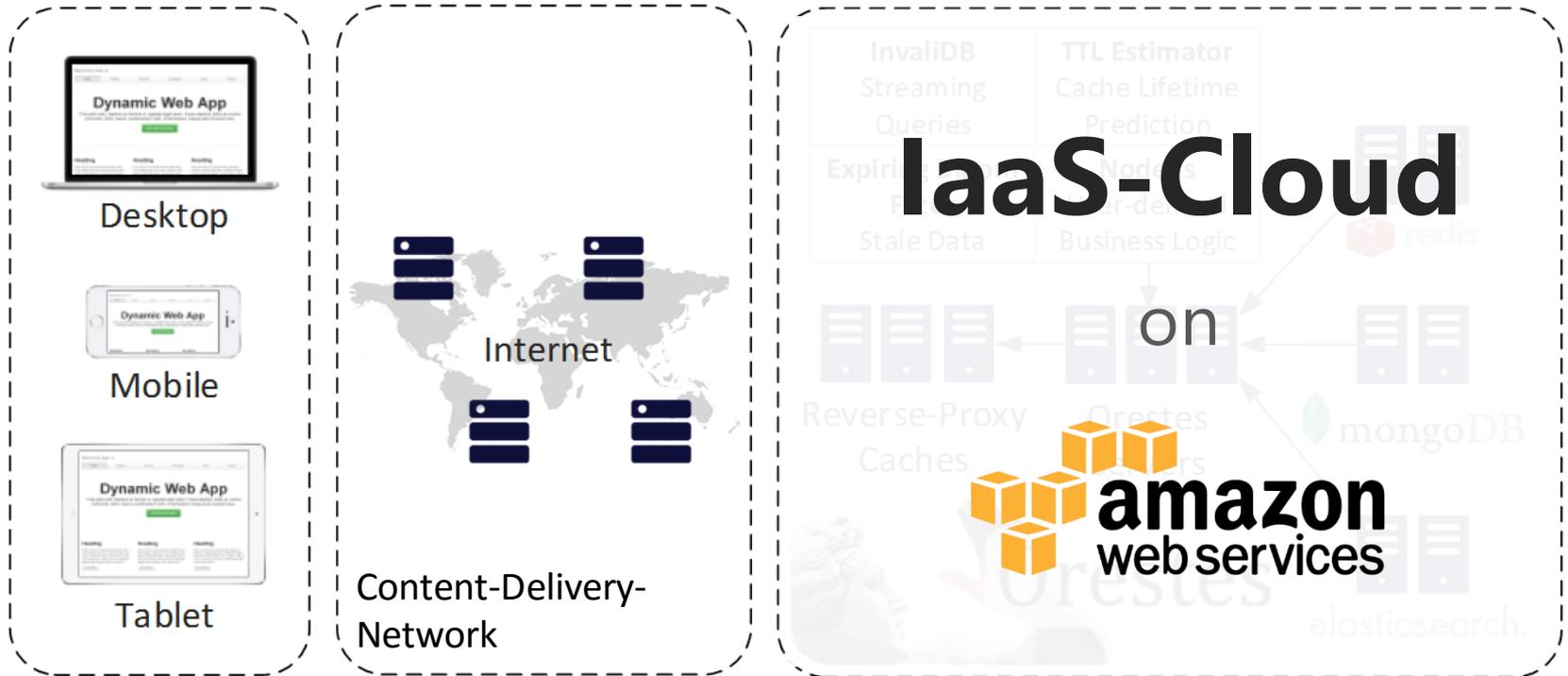
Our Infrastructure

Unified REST API



Baqend Architecture

Our Infrastructure



Baqend Architecture

Our Infrastructure



Baqend Architecture

Our Infrastructure

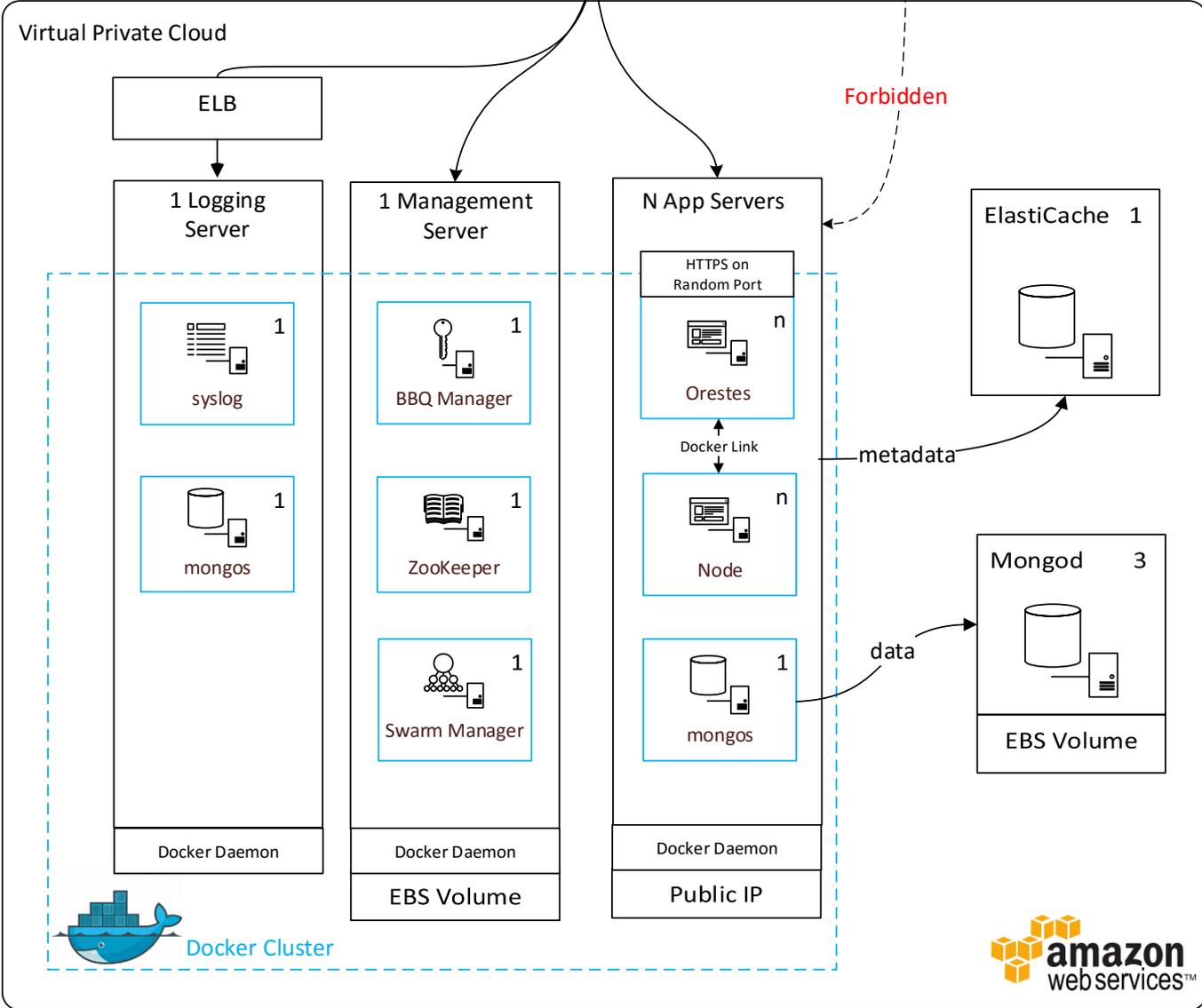


fastly



HTTP/HTTPS

SSL



AWS Services

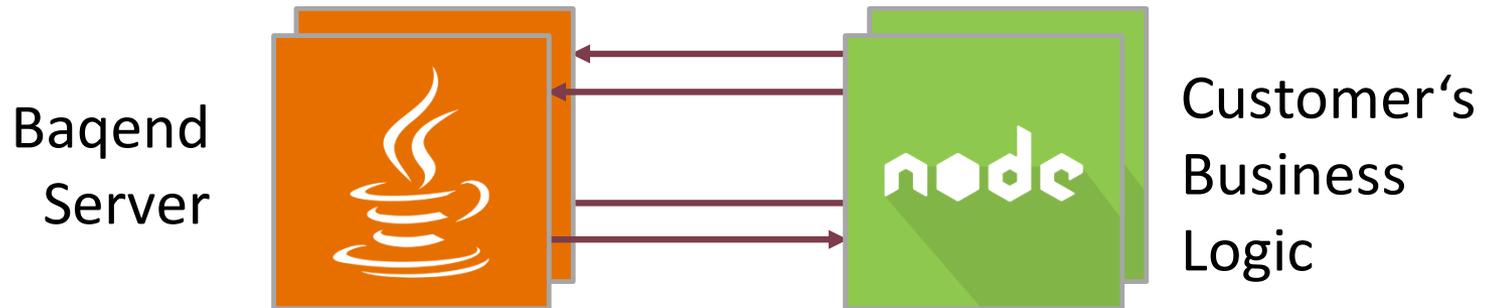
Services we use

- ▶ Route 53, EC2, ASGs, IAM etc.
- ▶ **Elastic Load Balancer:** TCP Balancing for Logging
 - Not suited for multi-tenant SSL termination: ELB cannot dynamically route to an IP:port pair
- ▶ **Redis ElastiCache:** Metadata Storage
 - Easy to use but very limited: no Redis cluster support, no append-only files, bad snapshotting
- ▶ **What we don't use:**
 - **Beanstalk:** supports Docker but needs a dedicated EC2 instance
 - **Cloudfront:** useless invalidations, expensive
 - **DynamoDB:** difficult to scale, very limited queries

Containerization

Why we need containers & cluster management

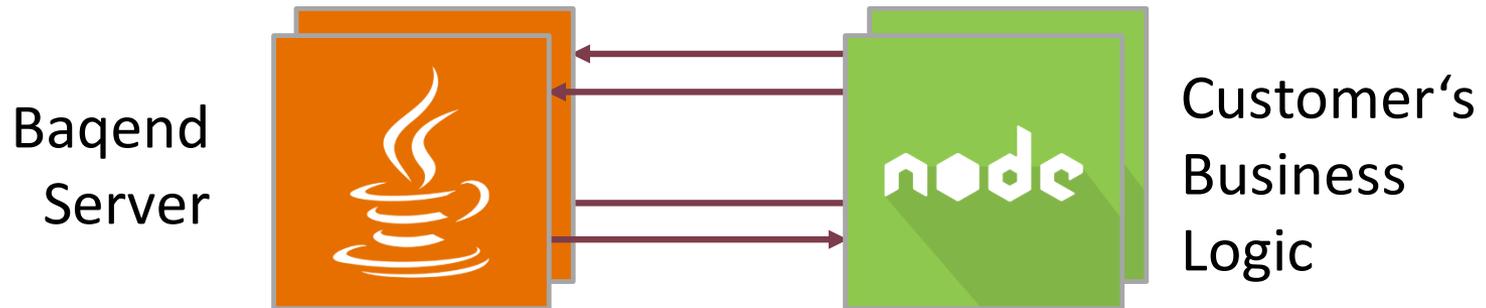
- ▶ Every tenant needs a private JVM and Node.JS process



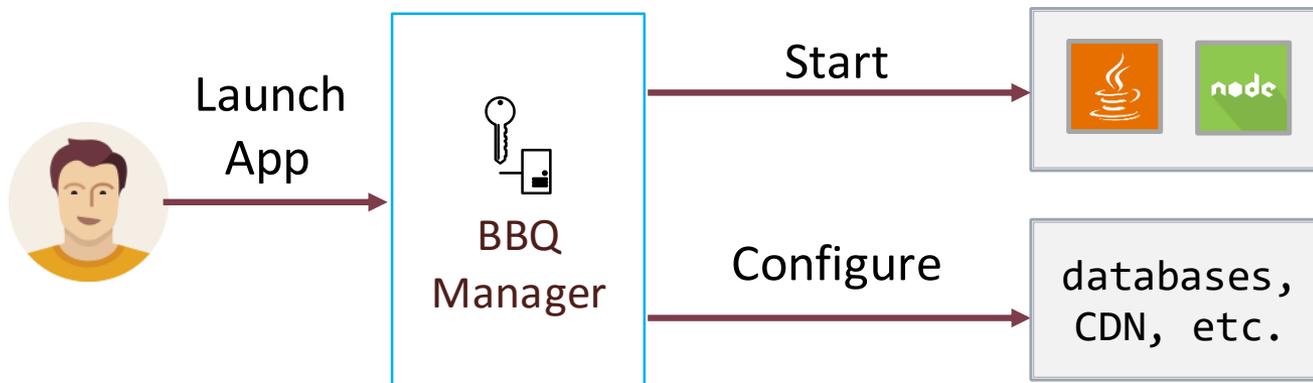
Containerization

Why we need containers & cluster management

- ▶ Every tenant needs a private JVM and Node.JS process



- ▶ Provisioning new instances needs to be fast & easy:



Problem: Many Technology Choices

Emerging Frameworks and Tools

- ▶ Cluster Managers & Orchestration Tools:



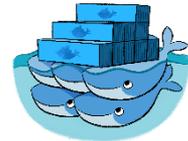
kubernetes
by Google

Google Kubernetes



MESOS

Apache Mesos



Docker Swarm



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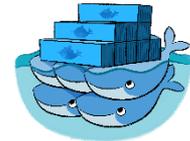
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Google Kubernetes



MESOS

Apache Mesos



Docker Swarm

- ◀ Container Cloud Platforms:



Amazon Elastic
Container Service



Tutum



Google Container
Engine



Rancher

Problem: Many Technology Choices

Emerging Frameworks and Tools

- ▶ Cluster Managers & Orchestration Tools:



kubernetes



MESOS



Google Ku

and many more: Azure Container Service (Microsoft), Nomad (HashiCorp), Diego (Cloud Foundry), Fleet (CoreOs), ContainerShip, YARN (Hadoop), ...

Docker Swarm

← Container



Amazon Elastic
Container Service



Tutum



Container Engine

Google Container
Engine



Rancher



erik-test

Enter The App

8 Requests	4,5 KB Outgoing Data	6,5 KB DB Space	0.0 % CDN Cache Hit ratio	Pay as you go 0€ Limit: 0€	Current Plan 0€ Basic
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App Status

● Running

Delete App

Can be paused after a period of 14 Days without activity while running in the Free Plan. Can manually be reactivated here.



test

Enter The App

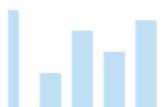
0 Requests	- - Outgoing Data	- - DB Space	% CDN Cache Hit ratio	Pay as you go 0€ Limit: 0€	Current Plan 5€
------------	-------------------	--------------	-----------------------	----------------------------------	--------------------

App Status

● Running

Delete App

Can be paused after a period of 14 Days without activity while running in the Free Plan. Can manually be reactivated here.



halloaws

Enter The App

0 Requests	- - Outgoing Data	- - DB Space	% CDN Cache Hit ratio	Pay as you go 0€ Limit: 0€	Current Plan 200€
------------	-------------------	--------------	-----------------------	----------------------------------	----------------------

App Status

● Running

Delete App



Live Demo: Launching a container



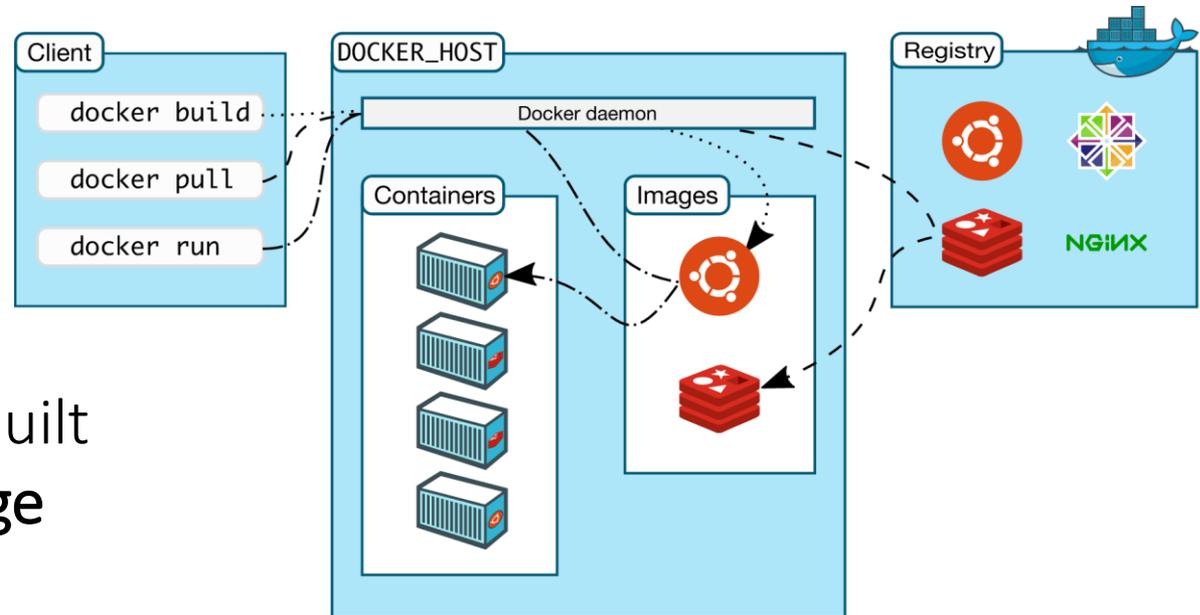
Docker Concepts

What is Docker?

- ▶ Docker typically isolates a **single application**

- ▶ An application is built into a **Docker image** (including the OS)

- ▶ The docker image can be hosted and transferred to different hosts (**Docker Registry**)
- ▶ The docker image can be executed as a new container on any machine that runs a **Docker daemon**
- ▶ **Updates** are handled by just stopping and starting a new container



Docker Architecture

How to set up a Docker host

- ▶ Docker runs on all common **Linux** distributions
- ▶ Docker can be installed from Docker's own package repository
- ▶ The Docker daemon can be configured by editing `/etc/default/docker`
- ▶ The Docker daemon allows many useful configurations:
 - Inter-container communication
 - Docker remote REST API
 - Labeling
 - DNS configuration
 - IP forwarding (disables internet for containers)
 - SSL encryption for the Docker daemon

The Dockerfile

How to build a Docker image

```
FROM ubuntu:latest
```

```
ENV DEBIAN_FRONTEND noninteractive
```

```
# java
```

```
RUN apt-get install -y software-properties-common && \  
    add-apt-repository -y ppa:webupd8team/java && \  
    apt-get update && \  
    echo debconf shared/accepted-oracle-license-v1-1 select true \  
        | debconf-set-selections && \  
    apt-get install -y oracle-java8-installer
```

```
# extract and install packages
```

```
ADD baqend-package*.tgz /opt
```

```
ADD config.json /opt/baqend/
```

```
EXPOSE 8080
```

```
WORKDIR /opt/baqend/
```

```
ENTRYPOINT ["java", "-classpath", "/opt/baqend/lib/*", "info.orestes.Launcher"]
```

```
CMD ["--config", "config.json"]
```

How a Docker container works

Isolation, performance, light-weight

- ▶ **Filesystem:** by using multiple read-only file systems and mounting a read-write file system on top
- ▶ **Data volumes:** mount additional physical volumes into the container
- ▶ **CPU:** by CPU shares and core limitation
- ▶ **Memory:** by defining memory constraints
- ▶ **Network:** by using virtual networks
- ▶ **System privileges:** such as port binding, execution rights, inter process communication, etc.
- ▶ **Logging:** by using docker logging capabilities or external loggers (json, syslog, aws, etc...)

Docker Options

Imposing constraints on containers

- ▶ Most constraints are set when the container is started

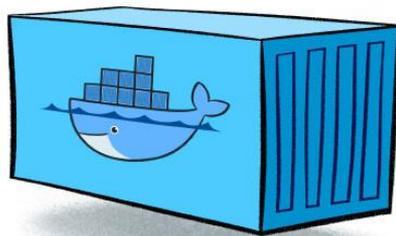
<code>--add-host=[]</code>	Add a custom host-to-IP mapping (host:ip)
<code>--cpu-shares=0</code>	CPU shares (relative weight)
<code>--cpu-quota=0</code>	Limit CPU CFS (Completely Fair Scheduler) quota
<code>-e, --env=[]</code>	Set environment variables
<code>-l, --label=[]</code>	Set metadata on the container (e.g., --label=key=value)
<code>--link=[]</code>	Add link to another container
<code>-m, --memory=""</code>	Memory limit
<code>--memory-swap=""</code>	Total memory (memory + swap), '-1' to disable swap
<code>--name=""</code>	Assign a name to the container
<code>--net="bridge"</code>	Connects a container to a network 'bridge': creates a new network stack on the docker bridge 'none': no networking for this container 'container:<name id>': reuses another container network stack 'host': use the host network stack inside the container 'NETWORK': connects the container to user-created network
<code>--oom-kill-disable=false</code>	Whether to disable OOM Killer for the container or not
<code>-p, --publish=[]</code>	Publish a container's port(s) to the host
<code>--read-only=false</code>	Mount the container's root filesystem as read only
<code>--restart="no"</code>	Restart policy (no, on-failure[:max-retry], always)
<code>-v, --volume=[]</code>	Bind mount a volume

Docker Networking

Making containers talk to each other

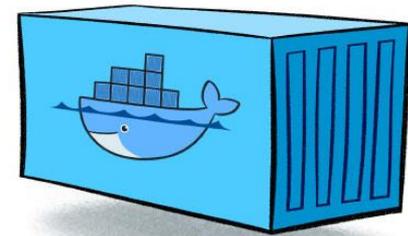
- ▶ Docker containers can talk to each other by default
- ▶ Communication between containers can be restricted by the daemon option: **--icc=false**
- ▶ Docker containers can discover other linked containers by their names

EXPOSE 8080



Port 8080 not published,
(can't be accessed from host
or other containers)

Can access orestes:8080



```
docker run --name="orestes" orestes
```

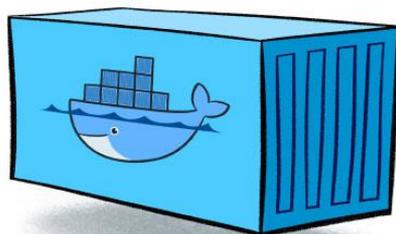
```
docker run --link="orestes" node
```

Docker Networking

Making containers talk to each other

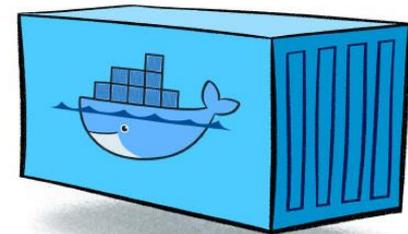
- ▶ Docker containers can talk to each other by default
- ▶ Communication between containers can be restricted by the daemon option: **--icc=false**
- ▶ Docker containers can discover other linked containers by their names

EXPOSE 8080



Port 8080 is published and can be accessed on the host port 80

Can access orestes:8080

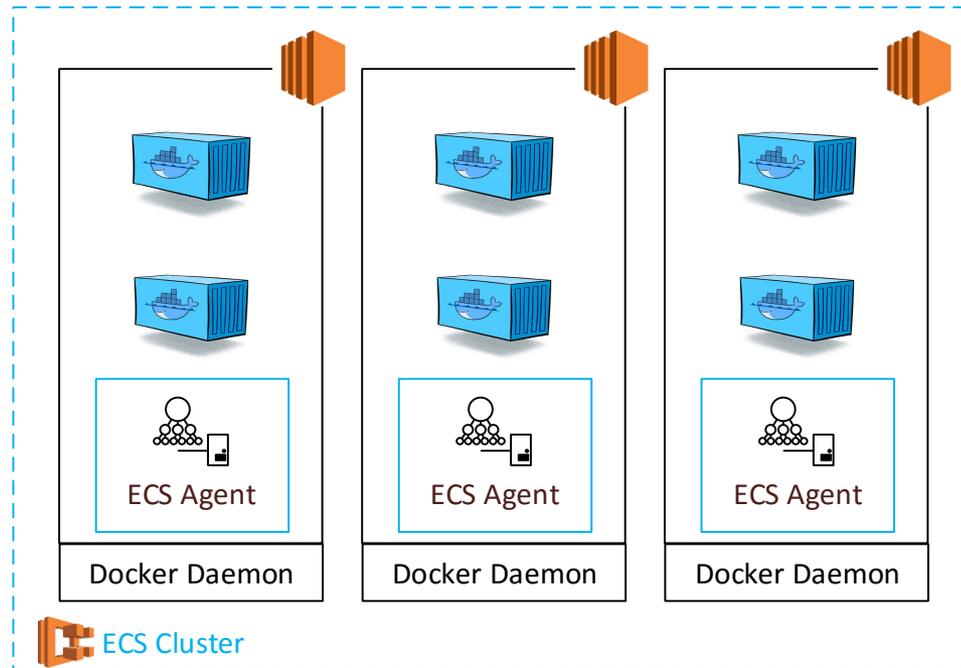
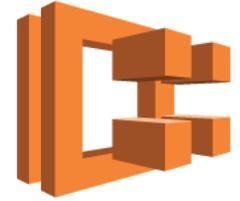


```
docker run --name="orestes"  
-p 0.0.0.0:80:8080 orestes
```

```
docker run --link="orestes" node
```

Elastic Container Service

How Amazon ECS works



- ▶ AWS provides ECS-**optimized AMIs** for simple deployment
- ▶ ECS manages EC2 instances by running an **ECS Agent** on each instance
- ▶ ECS can automatically deploy and scale new Docker containers specified by a **Task definition** across the ECS Cluster

ECS: Tasks and Services

Defining groups of containers

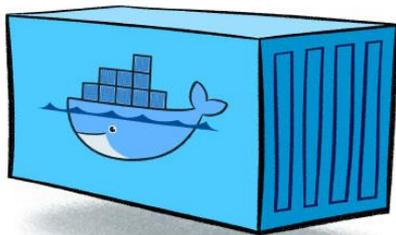
- ▶ ECS groups containers into Tasks and deploys them together
- ▶ A **Task definition** describes:
 - The Docker images
 - Resource requirements
 - Environment variables
 - Network links
 - Data Volumes
- ▶ ECS **Services** can be used to keep a specified number of Tasks running
- ▶ ECS can autoscale a Service when it is used with an ELB

Limitations that AWS fixed

Old Docker, Parameterization

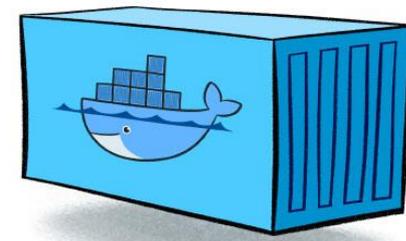
- ▶ ECS has used an outdated version of docker, now it's 1.9, yeah!
 - ▶ Tasks can now be parametrized using commandline args
-
- ▶ Previously only environment variables could be passed while starting a Task
 - ▶ Environment variables are exposed to linked containers, this can be a security issue!

Secured Process



```
docker run --name="orestes"  
--env SECRET=7kekfjd9e
```

Untrusted Process



```
docker run --link="orestes" node
```

Can access env
ORESTES_SECRET

Current Limitation: Memory Constraints

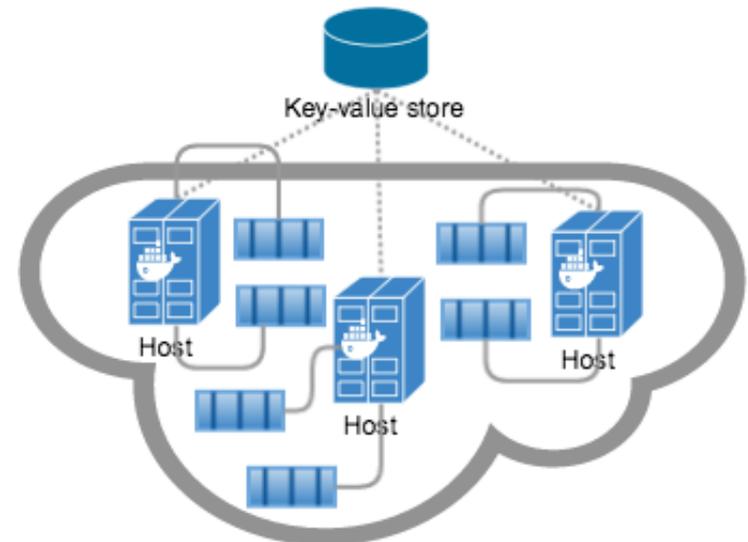
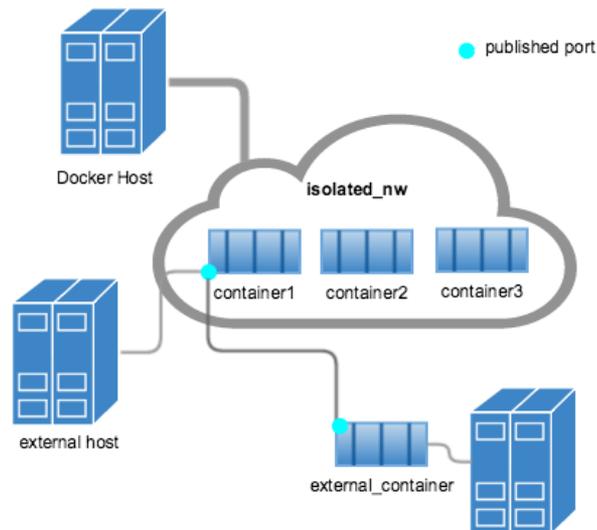
Restricting RAM consumption

- ▶ ECS uses hard memory constraints (`run -m`) for Tasks to schedule container placement
- ▶ This allocates a **fixed amount of memory** on the EC2 instance and can't be exceeded by the process
- ▶ This is very ugly for shared, multi tenant applications:
 - Setting the constraint too low causes Docker to kill the process on memory peaks
 - Setting the value too high limits the number of containers that can be launched per EC2 instance
- ▶ Neither Docker's memory swapping nor unlimited memory usage is allowed by ECS

Current Limitation: Networking

Docker's new network API not supported

- ▶ Docker has introduced a new network API, which allows to create custom virtual networks
- ▶ **Bridge Networks** connect groups of containers together and isolate them from other groups on the same host
- ▶ **Overlay Networks** use a key-value store to connect containers across different host machines



Wrap-up: ECS

Pros and Cons

- ▶ Very **simple setup**, thanks to the optimized ECS AMI
- ▶ **Task** abstraction makes it really comfortable to start multiple containers together
- ▶ **Services** ensures that the desired count of tasks are always up and running
- ▶ **Automatically starts new EC2 instances** if no capacity is left for new containers
- ▶ Can be combined with an ELB for a **high availability** setup
- ▶ Many **Docker options** aren't available
- ▶ Service Tasks can't be **parametrized**
- ▶ **Running the same Services** for different tenants on the same EC2 instance is not possible
- ▶ Only the **legacy networking** is supported
- ▶ **New features** will always be delayed since they must first be implemented in ECS

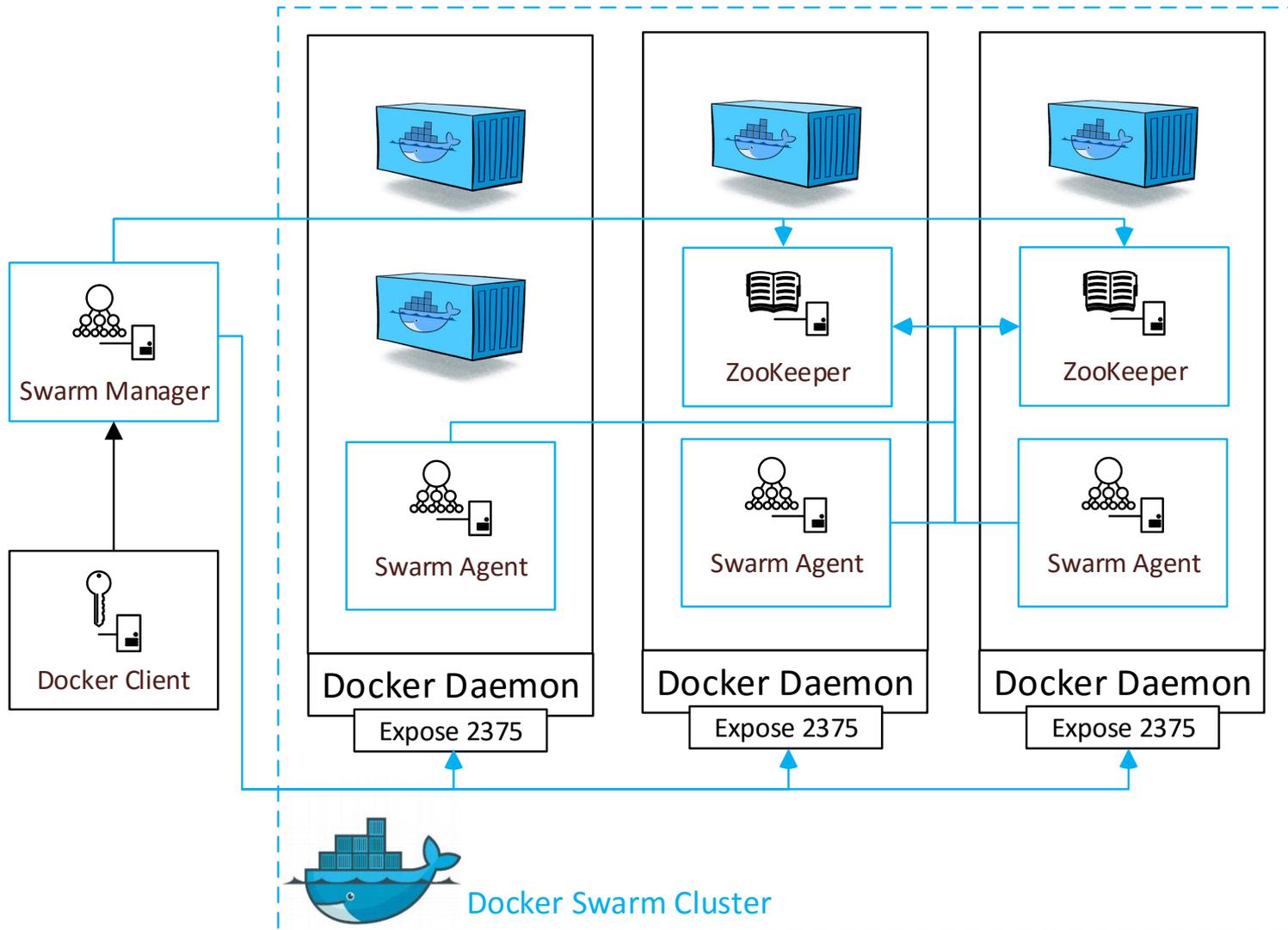
Docker Swarm

A replacement for ECS

- ▶ Docker Swarm is Docker's **native solution** for cluster management
- ▶ Docker Swarm uses a **discovery service** to manage the shared state of the cluster
- ▶ The following backends for discovery are supported:
 - Docker Hub (for development only)
 - Static file
 - etcd
 - consul
 - zookeeper
 - IP list or a range pattern of IPs

Swarm Architecture

Cluster management with Docker Swarm



Swarm is Docker

Fixing the shortcomings of ECS

- ▶ The Swarm manager acts as a **proxy** of the Docker Remote API
 - All Docker run options are available in Swarm, too
- ▶ Docker Swarm can be combined with **overlay networks**
 - Containers can connect to others by just using the containers name (**service discovery**)
 - Works across Docker hosts, availability zones and external hosts
- ▶ Containers can use any other service without defining them in a group (such as a Task)

Autoscaling in Swarm

Scale-out and scale-in

- ▶ Docker hosts can be added and removed to the Swarm Cluster silently
- ▶ Swarm provides an API to gather CPU usage and memory consumption of hosts or containers
- ▶ Swarm provides no concept to scale services within containers

High Availability in Swarm

Handling failures and outages

- ▶ **Labeled** Docker daemons can be used by the manager to run specific containers only on specific hosts
- ▶ Containers can be launched:
 - On the same host where other containers are running
 - In a specific availability zone
 - On hosts with special capabilities (RAM, CPU or SSD)
- ▶ The Docker daemon can **restart** failed containers using a restart policy `--restart="yes"`
- ▶ Containers will also be restarted if the docker host restarts
- ▶ Failed machines must be handled manually

Securing Swarm Hosts

Security pitfalls

- ▶ Swarm requires that the Docker daemon is exposed via TCP
- ▶ In most setups this will be a security issue since you can easily get root permission on the Docker host
- ▶ Also containers can access the exposed API by default
- ▶ Therefore it is recommended to always secure the Docker daemons on each host with SSL
- ▶ Docker supports SSL client, server and both authentication mechanisms
- ▶ SSL server authentication is not very practical since it requires a signed certificate for each host

Wrap-up: Docker Swarm

Pros and Cons

- ▶ **Swarm is Docker**, all Docker options are available
- ▶ **Labeling** Docker hosts, allows to deploy containers on specific hosts
- ▶ **Overlay Networks** allow containers to communicate across hosts
- ▶ **Service Discovery** across containers is made really simple
- ▶ **Complex setup** and many components are required for a complete setup
- ▶ No built-in way for **autoscaling** services
- ▶ Still many **bugs**
- ▶ The Docker Swarm **API integration** into Docker is not yet completed

Conclusions

ECS vs Swarm

- ▶ **Simple** Setup
- ▶ **Task** and **Service** definition makes it easy to deploy and update containers
- ▶ Detect **failures** and restart failed tasks within services
- ▶ **Integrated** into other AWS Services such as Elastic Load Balancers and Auto Scaling Groups
- ▶ **Complex** Setup
- ▶ Many **configuration** options for deploying containers
- ▶ Is compatible to the **Docker API**, allows to use all Docker clients
- ▶ Supports Docker's **network API**
- ▶ No **Vendor Lock-In**

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this February

