

### **Volunteer Orientation**

WELCOME TO THE TEAM

The Calgary Stampede family consists of thousands of volunteers and employees who embody our brand values and community spirit.

We are excited to welcome you to this group of dedicated individuals who work passionately year-round to create exceptional experiences, programs, and events that connect and enrich the spirit of our community and bring together people from all walks of life.

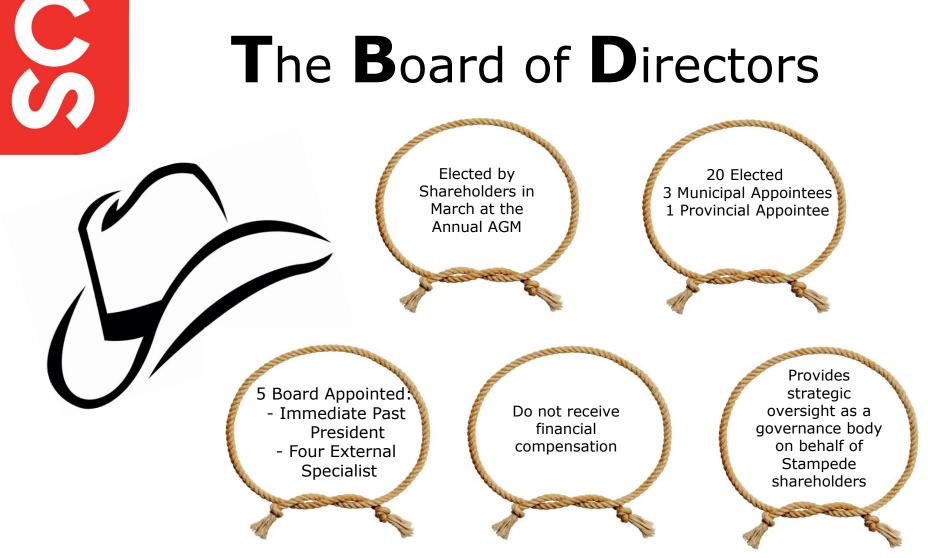




The Calgary Stampede is a notfor-profit community organization governed by a volunteer Board of Directors.

Those elected to the Board started their volunteer journey exactly where you are today, as a new volunteer.

### The **B**oard of **D**irectors





### Board of Directors

Click here to read more about our Board of Directors

https://corporate.calgarystampede.com/about-us/who-weare/board-of-directors



## Executive Management Team



CHIEF EXECUTIVE OFFICER

The Executive Management team is a dedicated team of six individuals who oversee the operations of the organization.

Click here to read more about our Executive Management Team





<u>https://corporate.calgarystampede.com/about-us/who-we-</u> <u>are/executive-management</u>



THEIREAA HOWLAND VICE-PRESIDENT - SPONSORSHIP, MARKETING & FMPLOYFE SERVICES

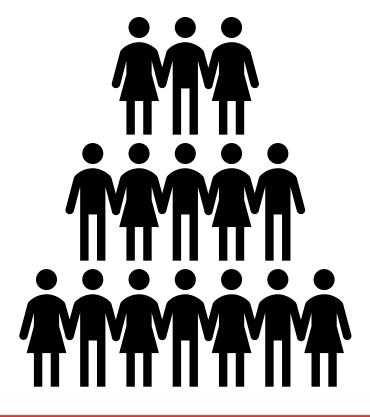




GRAEIME RYDER VICE-PRESIDENT – BUSINESS SERVICES & CHIEF FINANCIAL OFFICER



### Management Director Team



Management Directors support the Executive Management Team with the execution of operations for the various departments.

They also work collaboratively with committees.



### Volunteer Committees

Committees are the lifeblood of our organization

> The Board of Directors approve committee mandates and activities

Committees provide exceptional experiences yearround





# Committee Alignment with Departments

#### **Agriculture & Western Events**

Agri-Food Chuckwagon Horse Show Livestock Competition Rodeo Western Agriculture Heritage Western Performance Horse Wine Competition Wine & Food Tasting Youth Initiatives

#### **Programming & Entertainment**

Caravan Concessions and Exhibits Downtown Attractions Stampede Park Breakfast Events Parade Western Showcase

#### Park Planning & Development Public Art

Finance & Accounting Charity Casino

#### **Business Services**

Information Technology Support

**Employee Services** Health, Safety & Environment Support



# Committee Alignment with Departments

#### **Corporate Communications**

Agriculture & Western Events Media Community Projects & Development Queens Alumni Royalty

### **Calgary Stampede Foundation**

First Nations Events Guest Bands Historical Sam Centre Volunteer Program Stampede Band

#### **Marketing & Sponsorship**

Corporate Relations Courtesy Car Lotteries Promotion

### **Volunteer Services**

Event Volunteer Coordination Reception



### Partnerships & Collaboration

Respect



Stampede events and activities are supported through Volunteer & Employee

**Partnerships** 

Collaboration

Inclusion

The key to our success are the relationships and partnerships that have been built between volunteers and employees.

### Employee Partners



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- Relationships and partnerships between volunteers and employees are important.
- It's all about the way we interact and support each other
- Employees are key connectors to internal departments
- Working together, we can achieve committee and organizational objectives



### Partners – Volunteer Services

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Matt Bayliff Manager, Volunteer Services & Accreditation

Volunteer

Engagement

Christine Parent Director, Volunteer Services

Process &VolunteerProceduresDatabase

Nicky Vetere Advisor, Volunteer Services

> Volunteer Relations



### Volunteer Services

Contact Information:

volunteerservices@calgarystampede.com

≻ (403) 261-0197



# Vision, Values & Purpose

Is the following statement true or false?

This was sort of a trick question.

The most important event on Stampede Park is the 10-day event in July. While we are widely known and proud of our 10-day celebration, it's important to remember we are so much more than that.



### Vision

Conventions & Conferences

Cutting Horse Futurity

People of all ages and backgrounds

Create a world-class Year-round gathering place for the community

Aggie Days

Giddy-Up Grits

Gather and experience western hospitality and culture

Community Round-Up



## Did You Know?

Stampede park is comprised of 238 acres of land.

We have just under 500,000 sq. ft of rentable space.

We host more than 1,200 events each year.

More than 2 million people visit us every year at conferences, concerts, competitions, ceremonies and celebrations.

The park is busy 365 days a year, creating thousands of jobs

## **O**H **R**anch

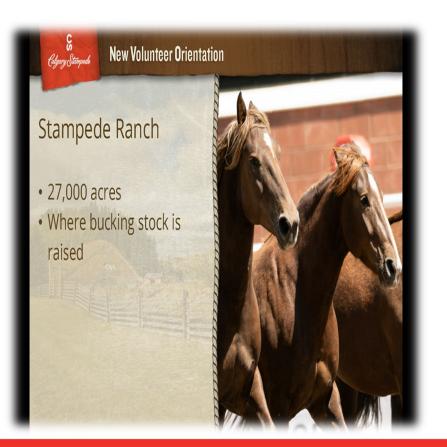


- Located west of Longview, AB
- Donated to the Stampede in 2012
- Preserves the western authenticity of a working ranch
- Preserves, protects and enhances the natural environment
- OH Ranch Education Program Agriculture-based initiatives to learn where food comes from
- You can visit the ranch during Alberta Open Farm Days in August each year



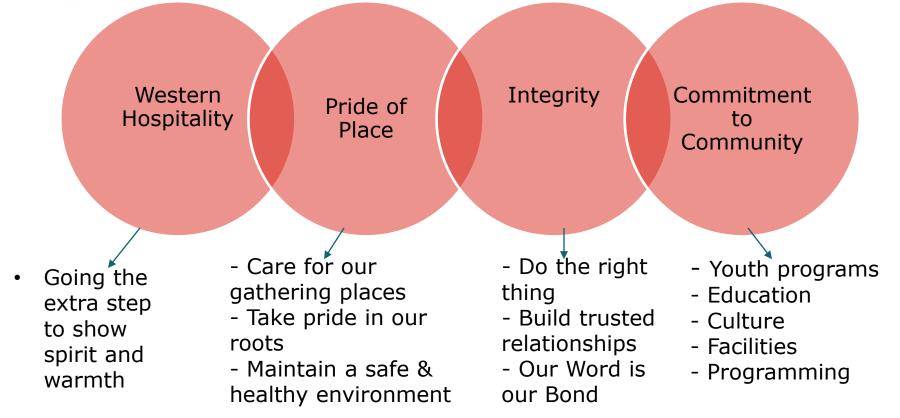
### Stampede Ranch

- Born to Buck Program created in 1961
- Maximum times a Stampede bucking horse will compete each year – 10 to 15
- Roughly 500 horses call the Stampede Ranch home
- Approximately 200 actively compete in rodeos throughout the year
- Located near Hanna, AB





### Values





### We're Greatest Together

This phrase expresses the Calgary Stampede's commitment to the spirit of western heritage as well as the traditions of others such as our treaty seven partners and new Albertans. It recognizes the unique can-do spirit of Calgarians and Albertans to make things happen in and for our community.





### Our Purpose & Promise

Purpose: Preserve and celebrate our Western heritage, culture, and comunity spirit

Service Promise: We create exceptional experiences for everyone



### Strategic Plan 2020-2025



### We're Greatest Together







Supporting Youth Achievement in Our Community





### Aligning with Our Community



Continue to build on community support

#### Share vision with stakeholders

Listen to our neighbours and support one another



### Connecting through our Brand Promise



Share our core values with our neighbours

Invite the community to join us

Learn from each other

Take part in community experiences



### Supporting Youth Achievement



Supporting Youth Achievement in Our Community Focused on youth education & accomplishment

Supporting relationships with young people

Supporting Youth Campus



## Building Our Team



People are important & valuable Ambassadors

Foster supportive relationships

Encourage exchange of ideas

Work together effectively & efficiently



# Building Our Vision



A renewed commitment to our 20-year Master Plan:

- ✓ Opening of Enmax Park/Elbow River Camp
- ✓ Completion of the Nutrien Western Event Centre





### Future Plans

### **BMO** Expansion

- Opening in June 2024
- Tier one convention centre
- Footprint of 1million sq ft
- 535,000 sq ft of rentable space
- \$500 million project in partnership with:
  - City of Calgary
  - Government of Alberta
  - Government of Canada



### Future Plans



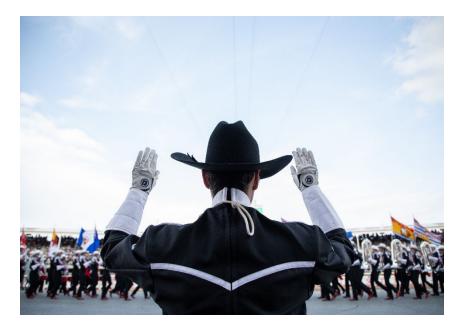
Revitalization of the East Village with the Culture + Entertainment District

Rivers District Master Plan

17<sup>th</sup> Avenue crossing in Victoria Park



### Calgary Stampede Foundation



Committed to providing the youth of Alberta with the opportunity to develop strong roots in their culture and heritage through programs that enhance personal growth, citizenship and education.

By creating places for youth to thrive, the Foundation creates motivated and energetic young Calgarians with skills, confidence and strength to do amazing things.



### Youth Programs

Journey 2050

Calgary Stampede Showband

Young Canadians School of Performing Arts

Calgary Stampede Show Riders

The Stampede School

Band of Outriders

Stampede Summer Camp

Various Scholarship programs

OH Ranch Education Program

Annual Poster Competition



### Sam Centre

Groundbreaking ceremony held July 15, 2022

Scheduled to open Spring 2024



Will bring Calgary Stampede stories to life using highly participatory and immersive experiences

2 galleries for experience and exhibits; 1 immersive multi-sensory digital experience; exciting and unique retail and dining

Located at the heart of Stampede Youth Campus and open all year-round



### Our Volunteers



# Event Day Volunteers



Day-Of and Event specific volunteers

Time commitment varies depending on the event

Events that rely on Event Day volunteers include:

- Parade morning
- BMO Kids Day Breakfast
- Historical Walking Tours program
- Barn Ambassador program
- Aggie Days
- 12-Day Charity Casino



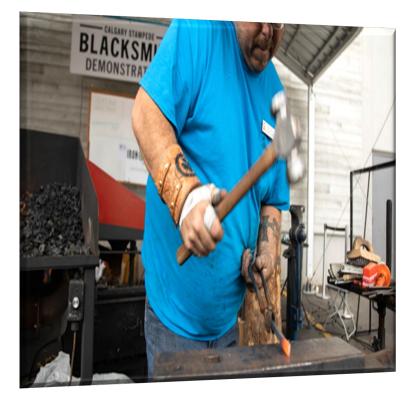
### Committee Volunteers

Year-round commitment on a committee

Accumulate years of service for recognition awards

Celebrate with us at recognition events such as Saddle Up and the Annual Holiday Party

Opportunity to become a Stampede Shareholder after 4 consecutive years of service





### **S**hareholders



May be offered to committee volunteers after 4 years of consecutive service, meet all eligibility requirements and on recommendation of their committee chair and approval from the Board.

Have the unique opportunity to shape the future of the organization by electing new directors for the board and by voting on important business at the Annual General Meeting (AGM)

### Stampede Policies

These four policies support the Stampede's commitment to providing a safe and secure environment for all.

**New Volunteer Orientation** Calgary Stamp Respectful Workplace Healthy, Safety & Code of Conduct Privacy Environment Written Policies found on the

Volunteer Website

Online Course CS e-Learning Portal



### Respectful Workplace

Calgary Stampede is committed to providing and maintaining a respectful workplace and volunteer environment free from the threat of harassment, bullying, discrimination, abuse, and acts of violence.

Expected to treat every person with dignity and respect.





## Privacy Policy

Privacy policy governs Contact volunteer the handling of services with personal information of questions about all volunteers and volunteer history & personal information employees 1 Not provided to third-parties Your volunteer service shared only for recognition purposes or Your contact information other internal purpose deemed reasonable shared with committee executive

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### Volunteer Communications

**C**algary Stampede

VOLUNTEER PORTAL VOLUNTEER MENU

**MEETINGS & EVENTS** 

#### BOARD

2024 STAMPEDE

Board Of Directors Director Assignments 
Board Meeting Executive Summaries

#### VOLUNTEERS

AGRICULTURE & WESTERN EVENTS OUR ORGANIZATION

Volunteer Opportunities 
New Volunteer Orientation 
Alberta Health Services Food Safety Basics
Interactive Course 
Volunteer Discount Program
Process to Become a Stampede Life Member 
Personal Information Update Form

Stampede Email Signature Guidelines 🖷

#### COMMITTEES

MEDIA

SAM CENTRE

Mandates & Contact List Role Descriptions Community Builder Program Community Booking Forms

#### LEADERS

Forms 
Onboarding 
Ordering Western Wear 
How to Take Minutes 
How to Run Effective Meetings

#### CORPORATE

Strategic Plan Policies, Procedures & By-Laws Parking Information Safety Branding



#### Volunteer Website:

- volunteers.calgarystampede.com
- Password: grandstand



Monday Volunteer Notices

Community Spirit Newsletter calgarystampede.com

Stampede Insider – news on the Stampede in your community!







Thank you for watching our presentation!

### Contact **Volunteer Services** if you have questions.