

Hi [REDACTED]

Please could you go ahead with the total of £284.00.

Many thanks

[REDACTED]

COPY

From: Customer Care [mailto:customer care@impresspublishing.co.uk]

Sent: 29 November 2018 15:45

To: [REDACTED] <[REDACTED]>

Subject: Re: Order request for Christmas cards

Hi [REDACTED],

Unfortunately we are unable to process the order for Kate Hollern, as you have asked for a signature on the cards.

Although a signature is £16, its is a part of the overprinting cost which for 50 packs will be £49, plus the signature cost of £16 making the total payable £284. Please let me know how you wish to proceed.

Kind regards

[REDACTED]



Impress Publishing
Appledown House
Barton Business Park
New Dover Road
Canterbury
Kent CT1 3TE

Tel: (01227) 811 611 or 811 686 (Direct)
Fax: (01227) 811 618

[REDACTED]
www.impresspublishing.uk



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