

BOARD PAPER	
Paper ref:	IPSA/141111/7
Agenda item:	8

**TO:** IPSA Board **DATE:** 8 November 2011

**FROM:** Andrew McDonald  
Chief Executive

**TEL:** [REDACTED]

**SUBJECT:** Chief Executive's Report

**ANNEXES:** A: Improvements to publication website

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#### Issue

1. Chief Executive's regular report to the Board.

#### Timing

2. To be taken at the 15 November 2011 Board meeting.

#### Recommendation

3. That the Board notes this report.

#### Report

##### Operational performance

4. In October, we met all KPIs with the exception of that relating to claims for payment (95% within ten working days).
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5.

[REDACTED]

[REDACTED]

6.

[REDACTED]

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[REDACTED]

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[REDACTED]

9.

[REDACTED]

#### Committee on Members' Expenses

10. At the time of writing, we expect the Committee on Members' Expenses (CME) to report before the end of November. We will provide a further, oral update at the meeting.

[REDACTED]

11.

[REDACTED]

12.



**Andrew McDonald**  
**Chief Executive**