

BOARD PAPER	
Paper ref:	IPSA/041011/8
Agenda item:	9

To: IPSA Board

Date: 28 September 2011

From: Andrew McDonald
Chief Executive

Subject: Chief Executive's Report

Annexes: Annex A - Chief Executive's report – 20 September meeting

Timing

1. To be taken at the 4 October Board meeting.

Recommendation

2. That the Board notes this report.

Report

3. At the meeting of the Board on 20 September, the Board agreed to carry over the Chief Executive's report for consideration at its meeting on 4 October. For this reason, and given the short time elapsed since the last report, this report does not include new data on operational effectiveness or on service delivery improvements. The previous report is at annex A.
4. In that previous report, I would particularly draw the Board's attention to paragraphs 14 through 16 concerning the Crystal Mark Key Performance Indicator for IPSA's website.
5. I returned to work on 26 September 2011. I intend to provide a fuller report, including my priorities through to Christmas, as part of my report to the Board meeting on 18 October 2011.

Andrew McDonald
Chief Executive

28 September 2011