

From: British Airways e-ticket <BA.e-ticket@email.ba.com>
Sent: 27 October 2020 14:53
To: ROSS, Douglas <douglas.ross.mp@parliament.uk>
Subject: Your e-ticket receipt [REDACTED] 1 Nov 2020 19:30

Your e-ticket receipt

Dear Mr Ross,

Booking reference: [REDACTED]

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

If the payment cardholder is travelling, you must bring the card used to pay for this booking to the airport with you, for verification, before you can travel.

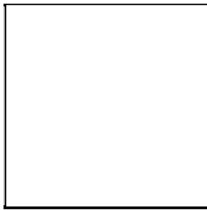
What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres.

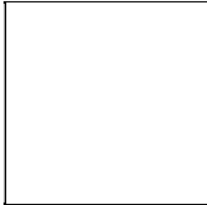
[More information](#)

We also recommend the following services to help you get the most out of your journey:



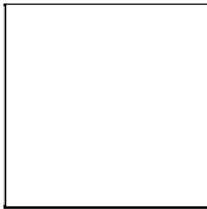
Request your seat

Get the best choice by selecting your preferred seat from our seat map.



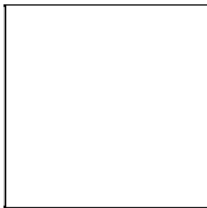
Do you want to check in any bags?

Save time and money by paying to check in bags online before you travel.



Online check-in opens 24 hours before your flight departs

Choose your seat early, print or download your boarding pass and speed through the airport when you check in online, from 24 hours before departure.



Travel insurance

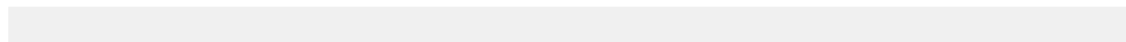
Cover yourself so that if things go wrong you don't have to worry, with protection against trip cancellation or delays, medical emergencies and much more.

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below.

The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services.

[Manage my booking](#)

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Your Itinerary

British Airways 	
1 Nov 2020	1 Nov 2020

[REDACTED]	
Glasgow	Heathrow (London)
[REDACTED]	

British Airways [REDACTED]	
5 Nov 2020	5 Nov 2020
[REDACTED]	
Heathrow (London)	Glasgow
[REDACTED]	

Passenger	MR DOUGLAS ROSS
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Baggage allowances

Hand and checked baggage allowances

Baggage allowances apply to each passenger in your booking.

Flights	Hand baggage	Checked baggage
Glasgow to London	1 handbag/laptop bag, plus 1 additional cabin bag	No allowance
London to Glasgow	1 handbag/laptop bag, plus 1 additional cabin bag	No allowance
	British Airways hand baggage sizes and weight limitations	British Airways checked baggage sizes and weight limitations

British Airways has [restrictions on what you may pack](#).

Extra baggage

You will have to pay for baggage which is over your allowance.

You cannot pay to take extra bags for an infant, or extra hand baggage.

[Pay for extra bags using Manage My Booking](#)

Extra baggage charges for flight

Glasgow to Heathrow (London)

1 Nov 2020

Extra baggage	Airport Price	Pre-airport price*
1st item of luggage (max 23kg)	GBP 75.00	GBP 25.00
2nd item of luggage (max 23kg)	GBP 75.00	GBP 60.00
Any additional items of luggage (max 23kg)	GBP 75.00	GBP 60.00
Over weight baggage		
Each item of baggage	GBP 65	-

Extra baggage charges for flight

Heathrow (London) to Glasgow

5 Nov 2020

Extra baggage	Airport Price	Pre-airport price*
1st item of luggage (max 23kg)	GBP 75.00	GBP 25.00
2nd item of luggage (max 23kg)	GBP 75.00	GBP 60.00
Any additional items of luggage (max 23kg)	GBP 75.00	GBP 60.00
Over weight baggage		

Each item of baggage	GBP 65	-
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[Pay for extra bags using Manage My Booking](#)

*Pre-airport price means online or by booking through the British Airways contact centre.

Disability and mobility assistance

Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal.

[Contact us](#)

Your key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

If you book additional travel services for your trip or holiday via this link, or if, after selecting and paying for one travel service, you book additional travel services for your trip or holiday via British Airways Holidays Ltd. or Avios Group Ltd., you will NOT benefit from rights applying to packages under the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, British Airways will not be responsible for the proper performance of those additional travel services. In case of problems, please contact the relevant service provider.

However, if you book additional travel services via this link, not later than 24 hours after receiving the confirmation of the booking from British Airways, those travel services will become part of a linked travel arrangement. In that case British Airways has, as required by the Regulations, protection in place to refund your payments to British Airways for services not fully performed because of British Airways' insolvency, and, where necessary, for your repatriation. Please note that this does not provide a refund in the event of the insolvency of the relevant service provider.

View [Package Travel and Linked Travel Arrangements Regulations 2018](#) for more information on your key rights.

Payment Information

Ticket Number(s)	
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Card Type	
Card Holder	DOUGLAS ROSS
Card Number	
Billing Address	
Payment Total	GBP 234.22
Payment Date	27 Oct 2020
Flight tickets issued by	
IATA Number	
Endorsements	
Fare Details	GBP 179.00
Fare breakdown	The price of your ticket includes a credit card surcharge of GBP 3.00, and a carrier imposed charge or fuel surcharge, where applicable, per sector levied by the carrier.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Where applicable, if you wish to change the date or time of your flight, or cancel your booking, the cost of doing so will generally be lower on ba.com than over the telephone or at a ticket desk. Service charges are subject to change. For further details and a list of the current charges, please visit:

<https://ba.com/servicefees>

Taxes/fees/charges	
Government, authority and airport charges	Per adult
Air Passenger Duty - United Kingdom	GBP 26.00
Passenger Service Charge - United Kingdom	GBP 26.22
Total government, authority and airport charges*	GBP 52.22

> More information	
British Airways fees and surcharges	Per adult
UK Credit Card/PayPal Surcharge	GBP 3.00
Total British Airways fees and surcharges > More information	GBP 3.00
Total taxes, fees and surcharges per person	GBP 55.22

*Government and/or airport taxes are refundable, however some countries will apply a Value Added Tax, Sales Tax or equivalent, which will only be refunded on fully flexible tickets.

**A refund of the carrier imposed charge or fuel surcharge where applicable may be made on unused flights in your itinerary if permitted by the fare rules and conditions applicable to your booking.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Yours sincerely,

British Airways Customer Services

British Airways may monitor email traffic data and also the content of emails, where permitted by law, for the purposes of security and staff training and in order to prevent or detect unauthorised use of the British Airways email system.

British Airways Plc is a public limited company registered in England and Wales.
Registered number: 1777777. Registered office: Waterside, PO Box 365,
Harmondsworth, West Drayton, Middlesex, England, UB7 0GB.

How to contact us

This is an automated email, and we are unable to respond to replies. To ask a question online, send us an email, or find the contact numbers please click on the link below and go to "Your questions"

[Your questions](#)

