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In order to access the details of your reservation on the Olotels.com website ('my account' link at the top of the page) or to give your opinion, please use the login information that was sent to you in a separate e-mail.

Your booking details**Client number :** **Booking n° :** **Client name :** **Mr Danczuk Simon**

Hotel	Check-in	Check-out
Metropole Place De Brouckere 31 1000 Brussels 2 Adult(s), 0 Child(ren)	10/10/2012	12/10/2012
Room	Nights	Total price
1x Double Room - Breakfast	x 2	336 GBP

Your card will be debited by Olotels.com

Cancellation policy

: This total booking amount is not refundable in case of cancellation or modification.

Amendment policy You can make amendments to your reservation if it does not have a "non refundable" cancellation policy. For any amendment request, our Customer Care team will provide you with the corresponding amendment fee. Please note that in some cases, you may be charged for the cancellation fee in accordance with the hotels' cancellation policy if the amendment is made after a certain date or falls under an exception.

ALL AMENDMENTS MUST BE SENT IN WRITING TO OLOTELS AT: modification@olotels.com. Reservations not amended through Olotels will become subject to a 100% charge to be applied.

Customer Service Information

[Olotels.com](http://olotels.com) – Online hotel reservation service

open Monday to Friday from 8am to 10pm and 11am to 7pm (GMT+1) on weekends

Telephone : +33 (0) 1 79 97 26 44

Telephone (international number): +44 20 8099 5115

Email : customercare@olotels.com

We hope to see you soon on [Olotels.com](http://olotels.com).

The Olotels team

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Regarding**Owner** **CRM Admin****Attachments**

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