

Travel Vouchers

Service Guide for Salford and Trafford

2021 - 2022





Salford

Operators who can carry people in their wheelchairs



Remember to say that you will be travelling in your wheelchair when you book your journey and that you will be paying by travel voucher.

Cresta Cars Manchester Ltd Manchester, Salford, Oldham, Bury and Tameside Wheelchair minibuses available (pre booking required) Ring and text back services available Mobile App	0161 205 5000	Metered Taxi
Lindley Travel Eccles, Salford and surrounding areas Eight-seater secure tail-lift vehicle available for large wheelchairs	07951 034 727	-
Lynch Private Hire Swinton, Walkden, Worsley, Boothstown, Clifton, Kearsley, Salford, Monton, Manchester 24-hour notice essential for wheelchair-accessible transport Minibus available Ring and text back services available	0161 661 7777 0161 793 6677	Metered
Magnum White Line Ltd Bolton, Bury, Manchester, Salford Wheelchair-accessible transport to be booked in advance Ring and text back services available Mobile App	0161 773 7111 0161 766 6666	Metered Taxi

Salford

Operators who can carry people in their wheelchairs (continued)

Mainline Private Hire Ltd. All Salford area 24-hour notice required for wheelchair-accessible transport Black cabs and 16-seater mini bus available Ring and text back services available Mobile App	0161 777 7777	Metered Toxi
Nectar Fleet Ltd Salford, Eccles, Manchester and Trafford Park Ring back service available	0161 707 9090	Metered Taxi
Taxis Transfers Salford area	0161 300 8299 0161 302 7638	Metered Taxi
1010 Taxis Ltd Manchester central and Salford Minibuses available Ring and text back services available Mobile App	0161 793 1010 0161 736 1010 0161 707 1010 0161 794 1010	Metered Taxi

Salford

Operators who can carry a folded wheelchair

D. S. Private Hire Manchester Ltd Broughton, Prestwich, Sedgley Park, Whitefield	0161 773 0073	-
New Cadishead Cars Irlam, Cadishead	0161 777 8888	-
Radio Cars Salford, Boothstown, Little Hulton, Walkden, Farnworth Ring back service	0161 793 8888	Metered Taxi
Swan Minicabs Salford	0161 707 3000	-

Taxi journeys that end outside Salford

You should not be charged any more than the fare shown on the meter unless you have agreed a different fare before you started your journey.

Hackney carriage fares are governed by a table of fares set by the local authority. They do not apply to private hire cars.

Trafford

Operators who can carry people in their wheelchairs



Remember to say that you will be travelling in your wheelchair when you book your journey and that you will be paying by travel voucher.

Arrow Millennium Private Hire Wythenshawe, South Manchester, Trafford Minibuses available Wheelchair accessable (24-hours notice required)	0161 436 2000 0161 436 3300 0161 436 4436	Metered Toxl
Club Cars Trafford area Minibuses available Wheelchair accessable (24-hours notice required) Ring and text back services available Mobile App	0161 436 4000 0161 747 9090 0161 865 5151	Metered Taxi
Passenger Cars Trafford Ring and text back services available	0161 747 1111 0161 928 1111	Metered Taxi
Scott's Cars Sale, Sale Moor, Ashton on Mersey, Altrincham, Trafford area Up to eight-seater minibuses available Ring and text back services available	0161 941 4040 0161 941 4141 0161 973 3333	Metered Taxi
South Manchester Radio Cabs Ltd Trafford Cannot take electric wheelchairs	0161 973 9999 0161 969 9999 0161 928 9999 0161 865 9999	Metered Taxi

Trafford

Operators who can carry a folded wheelchair

Goodwins/Olympic Taxis Manchester area Minibuses available Ring and text back services available Mobile App	0161 881 5555 0161 881 1819 0161 881 1011 0161 881 7771	
Local Cars Trafford area Ring and text back services available Discounted Hospital rates Mobile App (Local Cars Trafford)	0161 747 6666	Metered Taxi
Union Cars Manchester area	0161 225 5566	Metered Taxi

Taxi journeys that end outside Trafford

You should not be charged any more than the fare shown on the meter unless you have agreed a different fare before you started your journey.

Hackney carriage fares are governed by a table of fares set by the local authority. They do not apply to private hire cars.

Ring and Ride



Ring and Ride provides a door to door minibus service for people who find it very difficult to use ordinary public transport. It operates short local journeys up to six miles seven days a week between 8am and 10.45pm Monday to Saturday and 8am and 10.25pm on Sundays.

You can use your Travel Vouchers on all Ring and Ride services but you will be charged the full fare because you have already bought your vouchers at a discount.

All vehicles are fully accessible, with low steps, wheelchair friendly tail-lifts and professionally trained drivers who will assist you to travel in comfort and safety.

If you would like more information about Ring and Ride please phone **0161 200 6011** or **0845 688 4933** between 8am to 10.30pm or visit **www.ringandride.info**

Community Transport

Community transport schemes offer a variety of transport services throughout Greater Manchester. We have listed a few that you may be able to use for individual hire or group bookings. **Please check they accept travel vouchers before you book.**

More information on community transport services visit **www.communitytransport.org**

Bolton Community Transport & furniture services

01204 364 777



Hire of vehicle and driver for a mileage charge. Specialising in group bookings. Please give at least 24 hours notice. MiDAS training available

Easy Go Community Transport (Stockport)

0161 419 3580

Hire of wheelchair accessible vehicles with no restrictions on distance or area. Vehicles also available for groups, or individuals or up to 16 passengers.

Contact us for further details.



Operates: Monday to Saturday 8am to 5pm (subject to driver availability).

Bookings: 10am to 1.30pm, Monday to Friday.

Registration: Free.

Miles of Smiles 0161 622 2090

Available to Tameside residents who need to attend health and wellbeing related appointments but are unable to access public transport or the non emergency ambulance service.

Managed by Action Together CIO, the service is provided by a team of volunteers using their own vehicles. A charge is made to cover volunteers' expenses and there is an annual membership fee.

An accessible vehicle is available for wheelchair users.

Operates: Monday to Friday between 9am and 5pm. Registration: All passengers need to be registered.

HMR Circle (Heywood, Middleton and Rochdale circle) Volunteer Driver Service

0800 0320868

Service provided by volunteers for older people and vulnerable adults who may have difficulty travelling on ordinary public transport.

The office can be contacted 9am to 4pm, Monday to Friday to discuss the scheme, opportunities to volunteer or take bookings for transport. Volunteer drivers are compensated directly by the passenger at 45p per mile. The service is operated mainly by volunteers using their own vehicles. A membership fee is payable of £20 per year. Travel Vouchers are not accepted by the volunteer drivers.

Community Transport

(continued)

Transport for Sick Children (Greater Manchester)

0161 443 4122

Voluntary transport for sick children for journeys to and from hospitals, clinics and outpatients. Children must be under 16 years of age and be accompanied by a responsible adult. Seven days notice is preferred.

Children must be referred by a health professional (e.g. a health visitor or social worker or school). www.transportforsickchildren.org

Shopmobility

Shopmobility hires out wheelchairs and scooters for disabled people. It is a voluntary association which relies on donations. You have to be a member to use the service which means completing a registration form and showing some proof of identification. There may be a small membership charge. All branches of Shopmobility are listed below.

Bury	34 Minden Parade, Bury BL9 OQG Monday, 9.30am – 12.30pm Tuesday – Saturday, 9.30am – 3.30pm	0161 764 9966
Manchester	L18 (Arndale Centre), New Arkwright Way, Arndale Centre, Manchester M4 3AJ Monday – Saturday, 9.30am – 6pm	0161 791 1494 Find us on Facebook
Rochdale	12 River Street Rochdale OL16 1RT Monday – Friday, 9.30am – 4.30pm Saturday, 9.30am – 12.30pm	01706 92 59 86
Stockport	Level 2, Merseyway Car Park, Stockport SK1 1PD Tuesday, Friday and some Saturdays, 10 Closed Monday, Wednesday, Thursday a	•

Shopmobility

(continued)

Trafford (Altrincham)	90 Stamford New Road, Altrincham WA14 1DG Monday – Saturday, 10am – 3pm (often closed Wednesday – please check) Closed 1st and 3rd Saturday of the month	0161 929 1714
Trafford (Stretford)	Unit 54, Broady Street, Stretford Mall, Stretford, M32 9BB Closed all day Wednesday and Sunday Monday – Saturday, 10am – 3pm	0161 864 3945

Notes			



More information

Customer Support Team **0161 244 1000.**

Lines are open from 7am to 8pm, Monday to Friday, and from 8am to 8pm on Saturday, Sunday and public holidays.

Write to us at:

Customer Support Team Transport for Greater Manchester PO Box 429 Manchester M60 1HX

Disclaimer

We have made every effort to ensure that the information in this leaflet is correct, clear and easy to understand, but we cannot be held responsible for any loss or inconvenience you suffer because of mistakes or missing information.

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