

Travel Vouchers Service Guide for Stockport and Tameside

2021 - 2022



tfgm.com

Stockport Operators who can carry people in their wheelchairs



Remember to say that you will be travelling in your wheelchair when you book your journey and that you will be paying by travel voucher.

| Club Cars and Arrow Millennium Heaton, Reddish, South Manchester, Levenshulme, Burnage, Trafford Minibuses available Wheelchair accessable (24-hour notice required) Ring and text back services available Mobile App booking available (10% discount) | 0161 436 4000 0161 442 9000 0161 236 8033 | Metered Toti |
|---|---|-----------------|
| Euro Lynx Taxi South Manchester, Cheshire Web booking available Mobile App | 0161 483 1099 0161 480 5000 | Metered Taxi |
| Kingsway Cars Burnage, Didsbury, Levenshulme, Cheadle, Fallowfield, Gatley, Heatons Minibuses available Advance booking for the wheelchair-accessible vehicle Website, ring and text back services available | 0161 442 2020 | Retered |
| Metro Taxis Ltd Stockport area Ring and text back services available | 0161 480 8000 | Metered Taxi |
| Track City Stockport, South Manchester Minibus available Special fixed fares available | 0161 480 4000 0161 480 5000 | Metered Taxi |

Stockport Operators who can carry people in their wheelchairs (continued)

| Taxi World (Lynx) Stockport, South Manchester | 0161 428 7979 0161 428 8888 | Medered |
|---|---|-----------------|
| 1919 Fonetax Stockport Ring back service available | 0161 494 1919 0161 494 2020 0161 494 9999 | Metered Taxi |

Taxi journeys that end outside Stockport

You should not be charged any more than the fare shown on the meter unless you have agreed a different fare before you started your journey.

Hackney carriage fares are governed by a table of fares set by the local authority. They do not apply to private hire cars.

Tameside Operators who can carry people in their wheelchairs



Remember to say that you will be travelling in your wheelchair when you book your journey and that you will be paying by travel voucher.

| Call-a-Car East Manchester, Reddish, Gorton, Openshaw, Droylsden, Audenshaw, Ashton, Dukinfield, Bredbury, Hyde, Denton, Danebank Ring and text back services available Mobile App | 0161 320 7117 0161 336 2020 0161 320 0900 | Metered Taxi |
|--|---|-----------------|
| Hyde Accessible Transport Tameside, Glossop Various vehicles equipped to take wheelchairs Ring back service available | 0161 351 9893 07470 384 035 | - |
| Radio Cars Ltd (incorporating Tameside Taxis) Tameside, East Manchester Ring back service. All needs catered for, friendly drivers Mobile App www.tameside.taxi | 0161 330 2090 0161 304 8000 | Metered |
| Stamford Cars UK Ltd Tameside Minibuses available Text back service available | 0161 339 4411 0161 330 3000 0161 330 2080 | Metered Taxi |

Tameside Operators who can carry a folded wheelchair

| 1st Choice County Cars Mossley, Stalybridge, Oldham area, Saddleworth | 01457 878 878 0161 620 8877 | Metered |
|--|--------------------------------|-----------------|
| Hastings Private Hire Droylsden, Guide Bridge, Denton, Audenshaw, Ashton, Reddish, East Manchester Minibuses available Ring and text back services available Mobile App | 0161 223 1066 0161 223 1111 | Meterod |
| Swift Radio Cars Tameside Minibuses available Pre-booking essential Text back service available | 0161 308 3838 0161 308 3850 | Metered Taxi |
| Swift Radio Cars Tameside Three eight-seater minibuses | 0161 303 8137 0161 303 8139 | Metered |

Taxi journeys that end outside Tameside

You should not be charged any more than the fare shown on the meter unless you have agreed a different fare before you started your journey.

Hackney carriage fares are governed by a table of fares set by the local authority. They do not apply to private hire cars.

Ring and Ride



Ring and Ride provides a door to door minibus service for people who find it very difficult to use ordinary public transport. It operates short local journeys up to six miles seven days a week between 8am and 10.45pm Monday to Saturday and 8am and 10.25pm on Sundays.

You can use your Travel Vouchers on all Ring and Ride services but you will be charged the full fare because you have already bought your vouchers at a discount.

All vehicles are fully accessible, with low steps, wheelchair friendly tail-lifts and professionally trained drivers who will assist you to travel in comfort and safety.

If you would like more information about Ring and Ride please phone **0161 200 6011** or **0845 688 4933** between 8am to 10.30pm or visit **www.ringandride.info**

Community Transport

Community transport schemes offer a variety of transport services throughout Greater Manchester. We have listed a few that you may be able to use for individual hire or group bookings. **Please check they accept travel vouchers before you book.**

More information on community transport services visit **www.communitytransport.org**

Bolton Community Transport & furniture services

01204 364 777



Hire of vehicle and driver for a mileage charge. Specialising in group bookings. Please give at least 24 hours notice. MiDAS training available

Easy Go Community Transport (Stockport)

0161 419 3580

Hire of wheelchair accessible vehicles with no restrictions on distance or area. Vehicles also available for groups, or individuals or up to 16 passengers. Contact us for further details.

Operates: Monday to Saturday 8am to 5pm (subject to driver availability). Bookings: 10am to 1.30pm, Monday to Friday. Registration: Free.

Miles of Smiles

0161 622 2090

Available to Tameside residents who need to attend health and wellbeing related appointments but are unable to access public transport or the non emergency ambulance service.

Managed by Action Together CIO, the service is provided by a team of volunteers using their own vehicles. A charge is made to cover volunteers' expenses and there is an annual membership fee.

An accessible vehicle is available for wheelchair users.

Operates: Monday to Friday between 9am and 5pm. Registration: All passengers need to be registered.

HMR Circle (Heywood, Middleton and Rochdale circle)0800 0320868Volunteer Driver Service0800 0320868

Service provided by volunteers for older people and vulnerable adults who may have difficulty travelling on ordinary public transport.

The office can be contacted 9am to 4pm, Monday to Friday to discuss the scheme, opportunities to volunteer or take bookings for transport. Volunteer drivers are compensated directly by the passenger at 45p per mile. The service is operated mainly by volunteers using their own vehicles. A membership fee is payable of £20 per year. Travel Vouchers are not accepted by the volunteer drivers.

Community Transport

(continued)

Transport for Sick Children (Greater Manchester)

0161 443 4122

Voluntary transport for sick children for journeys to and from hospitals, clinics and outpatients. Children must be under 16 years of age and be accompanied by a responsible adult. Seven days notice is preferred.

Children must be referred by a health professional (e.g. a health visitor or social worker or school). www.transportforsickchildren.org

Shopmobility

Shopmobility hires out wheelchairs and scooters for disabled people. It is a voluntary association which relies on donations. You have to be a member to use the service which means completing a registration form and showing some proof of identification. There may be a small membership charge. All branches of Shopmobility are listed below.

| Bury | 34 Minden Parade, Bury BL9 OQG Monday, 9.30am – 12.30pm Tuesday – Saturday, 9.30am – 3.30pm | 0161 764 9966 |
|------------|--|---|
| Manchester | L18 (Arndale Centre), New Arkwright Way, Arndale Centre, | 0161 791 1494 Find us on Facebook |
| | Manchester M4 3AJ Monday – Saturday, 9.30am – 6pm | f |
| Rochdale | 12 River Street Rochdale OL16 1RT Monday – Friday, 9.30am – 4.30pm Saturday, 9.30am – 12.30pm | 01706 92 59 86 |
| Stockport | Level 2, Merseyway Car Park, Stockport SK1 1PD Tuesday, Friday and some Saturdays, 10 Closed Monday, Wednesday, Thursday a | • |

Shopmobility (continued)

Notes

| Trafford (Altrincham) | 90 Stamford New Road, Altrincham WA14 1DG Monday – Saturday, 10am – 3pm (often closed Wednesday – please check) Closed 1st and 3rd Saturday of the mont | |
|---------------------------------|---|---------------|
| Trafford (Stretford) | Unit 54, Broady Street Stretford Mall, Stretford, M32 9BB Closed all day Wednesday and Sunday Monday – Saturday, 10am – 3pm | 0161 864 3945 |

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More information

Customer Support Team **0161 244 1000.**

Lines are open from 7am to 8pm, Monday to Friday, and from 8am to 8pm on Saturday, Sunday and public holidays.

Write to us at: Customer Support Team Transport for Greater Manchester PO Box 429 Manchester M60 1HX

Disclaimer

We have made every effort to ensure that the information in this leaflet is correct, clear and easy to understand, but we cannot be held responsible for any loss or inconvenience you suffer because of mistakes or missing information.

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