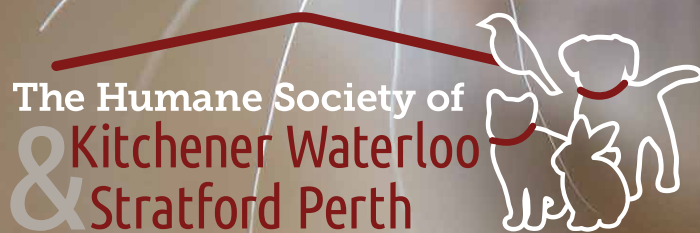


2019 Annual Report



Education, Compliance, Advocacy and Care

KWSPHS Alumni

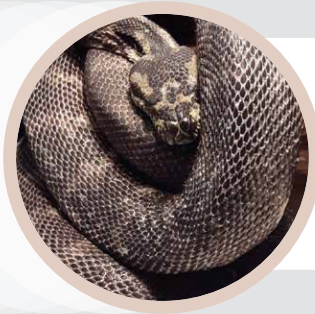
Mission

We are **leaders** in Animal Welfare in our communities focusing on the responsible treatment of animals through education, compliance, advocacy and care.



Vision

Communities that value and respect animals.



Values We believe in...

- Serving Communities • Humane treatment of animals
- Innovation and learning • Compassion and dedication
- Leadership and collaboration
- Accountability



2019 – 2020 Board of Directors

Ross Wells – President

Jacqueline Watty – Vice President

Jared Doyle – Treasurer

David Isern – Secretary

Jan Bockmaster – Board Member

Kate Phillips – Board Member

Kristina Tubbs – Board Member

Nancy Culliton – Board Member

Rob Lamka – Board Member

Tyler Graham – Board Member

Mary Recoskie – Board Member

Alex McIntosh – Board Member



Message to Our Community



Letter From the President of the Board Ross Wells

As

I write this letter, we are in the midst of the COVID-19 pandemic and resulting shut down of our economy.

Events of 2020 will lead us to remember 2019 fondly as the year before...

We can reflect back on the fun of the “Dad’s” of Esther the Wonder Pig joining us in Kitchener for another very successful Homeward Bound evening. More seriously, our Spay and Neuter Clinic opened in Stratford. Kathrin writes about that in her letter in this year end report.

In 2019, the Board struck a sub-committee to examine breed-specific canine legislation as we have in Ontario. After consideration of the sub-committee’s recommendation, the Board adopted a statement opposing breed-specific legislation as it has not proven to reduce the incidence or severity of dog bites, it penalizes responsible owners and can end the lives of innocent dogs.

We are blessed with a talented and dedicated staff at the Humane Society, but we depend, as well, on our volunteers who commit time and talent to animal welfare. Two valuable members of our volunteer Board of Directors will leave the Board this year, Rob Lamka and Kristina Tubbs. I know Rob would permit me to make special note of Kristina who has served as a Board member for a maximum allowable nine years - currently our longest serving Director. Kristina has been a constant contributor, and has also been a source of knowledge of corporate history which will be missed.

This will be my last year as President of the Board, though I will remain as a Director. As I step down I do so with confidence in the strength of our staff and volunteers, and the commitment of community members who support us through donations and bequests.

We are well positioned to pursue our mission, to be *leaders in Animal Welfare in our communities*.

Thank you for your support, and, stay healthy. 🐾



Letter from Executive Director Kathrin Delutis

T

he need to protect people and pets in our communities remains consistent. Last year we provided programs and services to thousands of individuals and animals. The reality is, as our communities grow, so does the need for our services.

Thankfully, we live in generous and supportive communities. With your support we were able to help the Ollies and Pearls receive the medical care they required, we were able to reunite pets with their families and we found forever homes for hundreds of abandoned animals.

In 2019 we opened our high volume, low cost, Spay and Neuter Clinic at our Stratford Perth Centre. In ten short months we provided surgeries to over 340 animals, and in the first quarter of 2020 we have already seen 143 animals in the clinic. While this has clearly proven to be a much-needed service it also plays a key role in ensuring our Stratford Perth animal centre remains financially viable.

Community and corporate partners continue to play an important role in the Humane Society operations. Last year our third-party fundraising initiatives (fundraising activities organized and ran by community groups, businesses, and individuals) raised more than \$100,000. These funds, so desperately needed, help to keep our doors open for those animals in need.

As I write this letter, we are amid COVID-19. We have had to change the way we operate while continuing to care for the animals that need us, adapt our services, and in many cases, change the priority of services to best support our communities. We have a very dedicated team of volunteers and staff who simply “just make it happen” and I am proud to lead this amazing group.

This has been a year made possible because of each of you. Thank you for your continued support and I look forward to seeing you back at our centres and events soon! 🐾



BRINGING JOY

2,921

ANIMALS RESCUED

1,844

ANIMALS ADOPTED

665

ANIMALS RETURNED
HOME

WE ALSO FOUND 38 HOMES
FOR CATS THROUGH OUR BARN
BUDDY PROGRAM, TRANSFERRED
142 ANIMALS TO PARTNER AGENCIES,
AND TRAP-NEUTER-RETURNED 44 CATS!



SERVING THE COMMUNITY



2,232

SPAY/NEUTER SURGERIES AND
2,855 TOTAL SURGERIES
PERFORMED AT KITCHENER-
WATERLOO ANIMAL HOSPITAL
AND STRATFORD-PERTH HOSPITAL

250+

VOLUNTEERS



FOSTER FAMILIES
WHO FOSTERED

484

ANIMALS



800
13

REPORTS OF ANIMALS IN
DISTRESS INVESTIGATED
BY OUR ANIMAL
PROTECTION TEAM

ANIMALS REMOVED FROM
THEIR DWELLING FOR
REASONS OF ABUSE
AND/OR HIGH RISK

STUDENTS WHO LEARNED ABOUT ANIMAL WELFARE

25,397



MAKING AN IMPACT SINCE 1927



Special Report on the Spay/Neuter Clinic – Community Impact

In

our Spring Newsletter in 2019, Kathrin Delutis, our Executive Director, stated:

“In 2018 we had 144 pets attend our Rabies and Microchip Clinic in Stratford. Of those pets, approximately 50% of their owners reported they did not have a “regular veterinarian”. Every day we receive calls from pet owners looking for assistance, looking for a low-cost clinic. We know there is a need.”

We knew then, as we know now, that animal overpopulation is a serious problem in our communities. And to follow up our commitment to healthy animals and population control, on March 5, 2019 our Stratford Perth Centre opened the Low Cost Spay & Neuter Clinic.

When the Clinic originally opened, it was just one day a week. But as word spread and demand grew, the Clinic expanded. In October 2019 it expanded to two days a week with the goal of adding a third day per week in 2020. The clinic employs four part-time staff, a veterinarian, a registered veterinary technician, a veterinary assistant and a customer service agent. Offering vaccines, flea treatment, and microchip services with every spay/neuter for cats and dogs (some restrictions), this Low Cost Spay & Neuter Clinic is making a difference in the lives of the animals and people in our communities.

In 2019, the staff at the Clinic performed 345 surgeries:

Feline Surgeries | Total: 233
Breakdown: 135 spays, 98 neuters

Canine Surgeries | Total: 112
Breakdown: 64 spays, 48 neuters



In 2020, the Clinic was closed on March 15th due to the COVID-19 pandemic but its numbers were impressive none-the-less:

Feline Surgeries | Total: 102
Breakdown: 52 spays, 50 neuters

Canine Surgeries | Total: 41
Breakdown: 23 spays, 18 neuters

With 142 surgeries, that's 40% of the 2019 total in just 2-1/2 months.

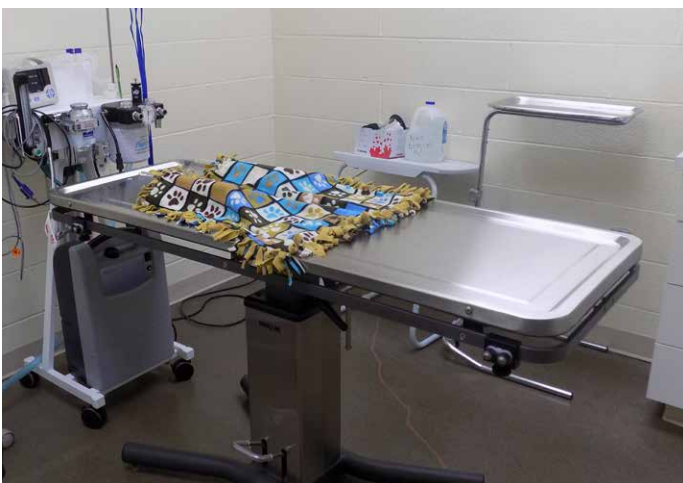
The demand is there and when the clinic re-opens on June 1st, there will be no shortage of animals. In order to accommodate cancelled surgeries due to COVID-19 and our current wait list, we will re-open the clinic three days a week.

“



We're proud to be a part of the animal overpopulation solution and we look forward to working with the people in our communities!

– Kathrin Delutis, Executive Director 🐾



Builder Award – Woodcock Brothers Transportation

The Humane Society of Kitchener Waterloo & Stratford Perth's Builder Award recognizes an individual, group or organization that has demonstrated an extraordinary commitment to impacting society's behavior, making our communities a better place for today and for the future.

Since 2013, Woodcock Brothers Transportation has been a strong supporter of the Stratford Perth Humane Society. With over 30 years in the transportation industry, they have made it a goal to support local not-for-profits.

Over the years, the Woodcock Brothers team has supported the Stratford Perth Humane Society in many ways. They were supporters of our capital campaign to help us build our new animal care centre on Griffith Road in Stratford. This was an incredible level of support that allowed us to relocate into a brand new facility making the task of caring for animals on a daily basis easier and better for those animals.

Over the past several years, they have supported us through our signature events in Stratford. Supporting our events gives us the opportunity to not only raise funds to help care for animals but provide opportunities for members of the community to come together and celebrate the incredible work that our Stratford Perth Humane Society team accomplishes each and every day.

We are proud to recognize Woodcock Brothers Transportation with our Builder Award, acknowledging their dedication and commitment to providing care for the animals in our community and finding animals their forever homes. We look forward to a continued partnership with this incredible organization. 🐾



BRAD & JEFF WOODCOCK

Volunteer Shooting Star Awards

Volunteers are the helping hand that our staff relies on every day to help us ensure that all the needs are met for the animals in our care. Whether it be with play therapy, dog walking, our TLC program, the cleanup crew or any of the other volunteer positions you undertake, you are all important.

Without you, we couldn't do what we do. We thank all of our volunteers for the hard work and many hours spent for the sake of the animals.

2019

Volunteer of the Year

Elisabeth Honek - KW
Catrina Vandenberg - SP

Foster of the Year

Carrie Theunissen - KW
Jennette Hook - SP

Milestones - 5 Years

Lori Clausing - KW
Kinsey Winger - SP
Heather McKay - KW

600+ Hours

Nan Chapman - KW

500+ Hours

Jen Lisk - KW

300+ Hours

Jennette Hook - SP

200+ Hours

Leslie Worswick - KW
Sylvie Proulx - KW
Anya Scheinman - KW
Carol Warner - KW

100+ Hours

Brittany Bourgeois - SP
Barb Dembek - KW
Grant Fox-Ivey - KW
Elisabeth Honek - KW
John Honek - KW
Susan Hoskins - KW
Helen Howard - KW
Jessica Mills - KW
Rebecca Schnurr - KW
Shauna Simon - KW
Mirabela Stana - KW
Madeleine Stroh - SP

Karen Van Schyndel - SP
Catrina Vandenberg - SP
Paige Wicks - KW
Sue Zimmer-Kays - KW

GEM Award (Going the Extra Mile)

The Humane Society of Kitchener Waterloo & Stratford Perth's GEM Award recognizes those who have made outstanding contributions to their local humane society and show a commitment to enriching the lives of animals.

GEM – Kitchener Waterloo – Anonymous Donors

Each year, we receive incredible support from our community through financial and product donations, donations made in memory of loved ones, donations for our events and programs, and donations to support specific animal/medical treatments. We are constantly overwhelmed with the support received and love the opportunity to say thank you to those donors. Sometimes we post a picture on social media and sometimes we say thank you publicly, like through these awards.

We are extremely humbled by the number of donors who prefer to not be publicly acknowledged. It is more challenging for us to recognize donors who wish to remain anonymous and don't want the public recognition. These individuals and groups inspire us and remind us that support for our work is not about being recognized, but about accomplishing the work itself.

Whether it is monthly donations, donations through our events or annual donations to the greatest need, these groups and individuals show us pure humility and prove that the work is more important than the recognition.

With that in mind, we wanted to take this opportunity with our Going the Extra Mile award for 2019 to honour those



who wish to remain anonymous. This is our way of saying thank you and letting our communities know that we are grateful for your support. Without your generous contributions, we would not be able to help as many animals as we do. We are incredibly lucky and thankful to be able to call you friends.

On behalf of the entire team at the humane society, thank you for your support and thank you for your dedication to the work that we do. 🐾

GEM – Stratford Perth – Jiffy Lube Stratford – Jamie Ramdwar

We have so many incredible partners that support the Stratford Perth Humane Society. As we closed 2019 and started planning for our new events and initiatives in Stratford Perth, Jiffy Lube and Jaime Ramdwar stood out to us with their support for our new events.

As a dedicated supporter since 2017, Jamie was ready to support our new ideas and commit to ensuring that they were a success. Previously supporting our Paws in the Park event and supporting our pop up vaccine and microchip clinics, he was very excited to try something new.

Knowing that we have the support of our partners and that Jamie and the Jiffy Lube team were willing to grow their partnership to help us bring these new events to Stratford Perth is incredible. The support from partners like Jamie allows us to continue to provide opportunities for our community to come together and gives us the resources to continue to serve our community.

We are very proud to work with local businesses like Jiffy Lube Stratford and partners like Jamie. They have truly gone above and beyond to help us with our efforts. 🐾



JAMIE RAMDWAR

Supporters

Our donors make our programs and services possible. Through your generosity, we are able to provide spay/neuter services to rescue groups, deliver quality Humane Education programs to our elementary students, and offer fee assistance to our camps and clubs. Most importantly, your financial support means that we don't have to turn away an animal in need and can provide immediate medical care to a suffering pet.

Legacy Gifts (The Estates of)

Anne Louise Peppler
David George Crate
Doreen Kay Smith
Henry August Beule
Howard Rowe Vardy
Irene Brazil
Joan Margaret McDonald
Karen Verna Lackenbauer
Marjory T. Lattner
Pamela Gildner
Patricia Irene Graham
Sarah Wilkinson
Scott J. Pocock



Builders (Donors of \$2500 – 4999)

Hayton Group Inc
Westlandyn Farms
Woodcock Brothers Transportation Group
Lisa M. Braun
RBC Foundation
James Abbott
Google Matching Gifts Program

Champions (Donors of \$5000 – 9999)

Erik Rule
Gary W. Tomlinson
Lynda M. Gale
Mersynergy Charitable Foundation
Royal Canin
Tim and Alexandra MacDonald
Vredevelde Painting
Economical Insurance
Manulife Financial
David and Elizabeth Kerr
Rudolph T. Dorner
Andy Werner and Barbara Hoyle-Werner



Leaders (Donors of \$10,000 – 24,999)

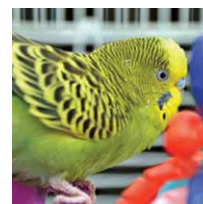
Loren Padelford
William S. Rickert
JoAnn Hayter
Anonymous

Special Mention (Grants)

Kitchener Waterloo Community Foundation
– The Alice (Braley) Judges – Walter Judges Fund
CanFel Foundation
PetSmart Charities of Canada Inc.

Special Mention (Third Party Fundraisers)

Sun Life Financial
– IT Hard Drive Golf Tournament
Ontario Teachers Insurance Plan
– Charity Friday – Dress Down Days
Manulife Financial
– Manulife 2019 Charity Softball Tournament





To the Board of Directors of: The Humane Society of Kitchener Waterloo & Stratford Perth

Qualified Opinion

We have audited the accompanying financial statements of The Humane Society of Kitchener Waterloo & Stratford Perth, which comprise the statement of financial position as at December 31, 2019 and the statements of revenues and expenditures, changes in fund balances and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion paragraph, these financial statements present fairly, in all material respects, the financial position of The Humane Society of Kitchener Waterloo & Stratford Perth as at December 31, 2019 and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not for profit organizations.

Basis for Qualified Opinion

In common with many charitable organizations, the organization derives some of the revenues from donations and fundraising activities, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the organization and we were not able to determine whether any adjustments might be necessary to revenues, excess of revenues over expenditures and cash flows from operations for the year ended December 31, 2019, current assets as at December 31, 2019, and net assets as at January 1, 2019 and December 31, 2019. The predecessor auditor's opinion on the financial statements for the year ended December 31, 2018 was modified because of the possible effects of a similar limitation in scope.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of The Humane Society of Kitchener Waterloo & Stratford Perth in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

Predecessor auditor

The financial statements of the organization for the year ended December 31, 2018 were audited by the predecessor auditor who expressed a qualified opinion on those financial statements on April 24, 2019 for reasons described in the Basis for Qualified Opinion section.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not for profit organizations and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the organization's ability to continue as a going concern, disclosing, as applicable, matters related to a going concern and using the going concern basis of accounting unless management either intends to liquidate the organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the organization's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements, as a whole, are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement

when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of the auditor's responsibilities for the audit of the financial statements is located at RLB LLP's website at: www.rlb.ca/additional-auditor-responsibilities. This description forms part of our auditor's report.

Kitchener, Ontario
May 26, 2020

Chartered Professional Accountants
Licensed Public Accountants

THE HUMANE SOCIETY OF KITCHENER WATERLOO & STRATFORD PERTH STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2019

	SP Operating Fund	KW Operating Fund	KW Capital Fund	2019 Total	2018 Total
ASSETS					
CURRENT					
Cash	\$ 209,348	\$ 568,404	\$ 0	\$ 777,752	\$ 687,981
Accounts receivable (note 12)	4,461	148,572	0	153,033	204,444
Interfund balances (note 11)	(456,530)	492,901	(36,371)	0	0
Government remittances recoverable	9,226	33,911	0	43,137	37,802
Prepaid expenses	<u>7,951</u>	<u>44,144</u>	<u>0</u>	<u>52,095</u>	<u>49,237</u>
	(225,544)	1,287,932	(36,371)	1,026,017	979,464
INVESTMENTS (note 8)	0	763,309	2,187,851	2,951,160	2,222,109
PROPERTY, PLANT AND EQUIPMENT (note 4 and 5)	<u>2,065,749</u>	<u>997,311</u>	<u>0</u>	<u>3,063,060</u>	<u>3,276,004</u>
	<u>\$ 1,840,205</u>	<u>\$ 3,048,552</u>	<u>\$ 2,151,480</u>	<u>\$ 7,040,237</u>	<u>\$ 6,477,577</u>
LIABILITIES					
CURRENT					
Accounts payable and accrued liabilities	\$ 75,961	\$ 134,725	\$ 0	\$ 210,686	\$ 162,845
Deferred revenue (note 10)	909,293	150,358	0	1,059,651	1,093,803
Current portion of long term debt (note 7)	<u>18,945</u>	<u>0</u>	<u>0</u>	<u>18,945</u>	<u>18,321</u>
	1,004,199	285,083	0	1,289,282	1,274,969
LONG TERM DEBT (note 7)	<u>634,268</u>	<u>0</u>	<u>0</u>	<u>634,268</u>	<u>653,213</u>
	<u>1,638,467</u>	<u>285,083</u>	<u>0</u>	<u>1,923,550</u>	<u>1,928,182</u>
FUND BALANCES					
FUND BALANCES	<u>201,738</u>	<u>2,763,469</u>	<u>2,151,480</u>	<u>5,116,687</u>	<u>4,549,395</u>
	<u>\$ 1,840,205</u>	<u>\$ 3,048,552</u>	<u>\$ 2,151,480</u>	<u>\$ 7,040,237</u>	<u>\$ 6,477,577</u>

THE HUMANE SOCIETY OF KITCHENER WATERLOO & STRATFORD PERTH
STATEMENT OF CHANGES IN FUND BALANCES FOR THE YEAR ENDED DECEMBER 31, 2019

	SP Operating Fund	KW Operating Fund	KW Capital Fund	2019 Total	2018 Total
FUND BALANCES, beginning of year	\$ 397,080	\$ 2,286,668	\$ 1,865,647	\$ 4,549,395	\$ 3,768,677
(Deficiency) excess of revenues over expenditures for the year	<u>(195,342)</u>	<u>476,801</u>	<u>285,833</u>	<u>567,292</u>	<u>780,718</u>
FUND BALANCES, end of year	<u>\$ 201,738</u>	<u>\$ 2,763,469</u>	<u>\$ 2,151,480</u>	<u>\$ 5,116,687</u>	<u>\$ 4,549,395</u>

THE HUMANE SOCIETY OF KITCHENER WATERLOO & STRATFORD PERTH
STATEMENT OF REVENUES AND EXPENDITURES FOR THE YEAR ENDED DECEMBER 31, 2019

	SP Operating Fund	KW Operating Fund	KW Capital Fund	2019 Total	2018 Total
REVENUES					
Contract fees (schedule 1) (note 9)	\$ 127,401	\$ 1,634,137	\$ 0	\$ 1,761,538	\$ 1,570,805
Donation and fundraising	430,644	1,152,551	0	1,583,195	2,170,427
Shelter operations (schedule 1)	209,490	565,924	0	775,414	680,097
Animal tags	40,729	115,686	0	156,415	153,718
Investment - net	<u>1,007</u>	<u>4,114</u>	<u>39,947</u>	<u>45,068</u>	<u>76,040</u>
	<u>809,271</u>	<u>3,472,412</u>	<u>39,947</u>	<u>4,321,630</u>	<u>4,651,087</u>
EXPENDITURES					
Shelter operations (schedule 2)	852,879	2,816,723	0	3,669,602	3,258,266
Amortization	134,618	145,618	0	280,236	277,611
Fundraising	17,116	32,241	0	49,357	59,228
Humane education and publications	<u>0</u>	<u>0</u>	<u>27,750</u>	<u>27,750</u>	<u>31,608</u>
	<u>1,004,613</u>	<u>2,994,582</u>	<u>27,750</u>	<u>4,026,945</u>	<u>3,626,713</u>
	<u>(195,342)</u>	<u>477,830</u>	<u>12,197</u>	<u>294,685</u>	<u>1,024,374</u>
OTHER REVENUES (EXPENDITURES)					
(Decrease) increase in unrealized gains on financial assets during the year	0	(1,029)	273,636	272,607	(242,718)
Loss on disposal of property, plant and equipment	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>(938)</u>
	<u>0</u>	<u>(1,029)</u>	<u>273,636</u>	<u>272,607</u>	<u>(243,656)</u>
(DEFICIENCY) EXCESS REVENUES OVER EXPENDITURES for the year	<u>\$ (195,342)</u>	<u>\$ 476,801</u>	<u>\$ 285,833</u>	<u>\$ 567,292</u>	<u>\$ 780,718</u>



KWSPHS Alumni

Visit one of our Centres at:

**Kitchener Waterloo
Humane Society**


250 Riverbend Drive
Kitchener, ON N2B 2E9
519-745-5615

**Stratford Perth
Humane Society**


125 Griffith Road
Stratford, ON N5A 6S4
519-273-6600

Follow us online and join the conversation!

 [KitchenerWaterlooHumaneSociety](https://www.facebook.com/KitchenerWaterlooHumaneSociety)

 [kwsphumane](https://www.instagram.com/kwsphumane)

 [StratfordPerthHumaneSociety](https://www.facebook.com/StratfordPerthHumaneSociety)

 [@kwhumane](https://twitter.com/kwhumane)

www.kwsphumane.ca

Charitable BIN: 11898 3550 RR001