

Message to Our Community

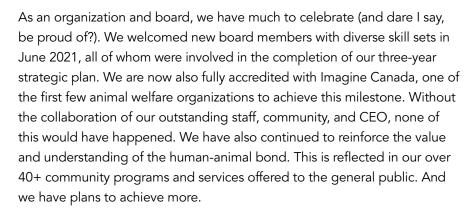
FROM THE PRESIDENT OF THE BOARD

Jacqueline Watty

We have also continued to reinforce the value and understanding of the human-animal bond. This is reflected in our over 40+ community programs and services offered to the general public.

Time flies when you're having fun! As I look towards the end of my two-year term as Board Chair, it is bittersweet. In the last two years, we

have had many challenges, but 2021 was strong in the midst of continued uncertainty.



With new partnerships and the generosity of the communities we serve, animal welfare in our service areas within Waterloo Region and all of Perth County will continuously be elevated.

Thank you. 📽





2021 - 2022 Board of Directors

OFFICERS/DIRECTORS

Jacqueline Watty – President

Angela Woods – Vice-President

Kelly McCann – Treasurer

Marty Finestone – Secretary

DIRECTORS

Shelly Baker – Director

Jan Bockmaster – Director

Colin Calvert - Director

Jared Doyle - Director

Tyler Graham - Director

Krista Linklater – Director

Andrea Roth - Director

Ross Wells - Director



MISSION

We are leaders in Animal Welfare in our communities focusing on the responsible treatment of animals through education, collaboration, compliance, advocacy and care.



Communities that value and respect animals.

VISION



VALUES

WE BELIEVE IN:

- Serving communities
- Humane treatment of animals
- Innovation and learning
- Compassion and dedication
- Leadership and collaboration
- Accountability



FROM THE EXECUTIVE DIRECTOR

Kathrin Delutis

Although some of our programs and services had to be conducted differently, we remained open for business and operational. Our animal care and medical teams provided care and treatment for more animals than in previous years.

As I take this time to reflect on 2021, I can't help but be very proud of the things we have accomplished as an organization. Our incredible community of donors, partners, sponsors, staff and volunteers have continued to step up and show their dedication and commitment to people and pets in our communities.

This past year continued to throw us curve balls, but we



were persistent and adapted to ensure we could provide the care, programs and services needed for animals in our communities. Although some of our programs and services had to be conducted differently, we remained open for business and operational. Our animal care and medical teams provided care and treatment for more animals than in previous years. Our officers continued to respond to calls to support animals in crisis, while our marketing, communications and fundraising teams ensured we had the funds and resources available to support the work that was needed. We housed many animals through our Emergency Boarding Program, and our Emergency Pet Food Bank distributed more than 15,000 pounds of pet food. We were back in schools (virtually) and provided educational programs to more than 10,000 community members while running more than 70 programs. Our foster program continued to grow as we recruited more volunteers to take animals into their homes to ensure they received the love and care they so desperately needed. We were able to welcome back some volunteers to our centres, and we took advantage of the centres being quiet to do some much-needed maintenance. The amount of work that volunteers, staff, supporters, partners, and donors did behind the scenes was insurmountable.

One thing is for certain, year two of the pandemic did not slow us down!

As you read through our annual report, I hope you see the ways that you have helped us to pivot and adapt throughout the pandemic and support our mission, ensuring we are leaders in animal welfare in our communities, focusing on the responsible treatment of animals through education, collaboration, compliance, advocacy and care. We are feeling optimistic and excited about 2022 and look forward to welcoming you into our centres to meet animals and participate in our programs and events.

Thank you for continuing to play an important role in supporting people and pets in our communities.



2021 IN REVIEW

1,553
ANIMALS RESCUED

984

ANIMALS FOUND A NEW HOME

431

ANIMALS RETURNED HOME LENGTH OF STAY IN SHELTER DOGS

3.3 DAYS

CATS

3.7 DAYS

SMALL ANIMALS

6.8 DAYS

4,495 MEDICAL PROCEDURES

AT ONSITE COMPANION ANIMAL HOSPITAL & SPAY/NEUTER CLINIC PROVIDED EMERGENCY BOARDING

FOR **54** PETS IN OUR COMMUNITIES

1,332

PETS PROVIDED FOOD &
SUPPLIES FROM EMERGENCY
PET FOODBANK

HELPING PEOPLE AND PETS IN OUR COMMUNTIES

435 FAMILIES HELPED THROUGH OUR EMERGENCY PET FOOD BANK

7,428

PEOPLE REACHED THROUGH

800

HOURS OF VIRTUAL COMMUNITY PROGRAMS CAMPS, VETS IN TRAINING, ANIMAL TALKS, DEATH CAFÉ FOR PET LOVERS 6,311

STUDENTS REACHED
THROUGH

HOURS OF SCHOOL PRESENTATIONS

178 FOSTER VOLUNTEERS TOOK IN 72

ANIMALS

ANIMAL SERVICES OFFICERS RESPONDED

TO 5 37

CALLS INCLUDING

1,266

CALLS FOR SICK AND INJURED WILDLIFE





2021 HELD MANY INCREDIBLE ANIMAL STORIES

The Humane Society
launched a Centre
Advancement Campaign
to raise funds for a
number of critical projects.
These included the
installation of a dog park
at our Stratford location,
the revitalization of
our small outdoor dog
area in Kitchener, as well
as the purchase of a
dental x-ray machine for
our Kitchener clinic.

A CHRISTMAS MIRACLE

2021 held many incredible animal stories and the end of the year was no exception. On Christmas Eve, Dr. Thompson came in on her day off to do an emergency surgery on one of our stray kittens. He had a foreign body obstruction that needed to be removed immediately. Dr. Thompson and our medical team were able to remove two chewed-up baby bottle nipples that were lodged in Felix's small intestines. He was monitored closely after surgery and began his road to recovery. Thanks to your donations and our medical team, Felix was given a true Christmas miracle.



126 DENTAL PROCEDURES COMPLETED

In 2021, the Humane Society launched a Centre Advancement Campaign to raise funds for a number of critical projects. These included the installation of a dog park at our Stratford location, the revitalization of our small outdoor dog area in Kitchener, as well as the purchase of a dental x-ray machine for our Kitchener clinic.

Having a dental x-ray machine is incredibly important as it ensures our medical team can diagnose oral conditions and plan appropriate treatments. Each year, we see a high number of surrendered and stray pets with dental needs. As a result, dental procedures are one of the most common surgeries that we perform on dogs and cats at the humane society. In 2021, we completed 126 dental procedures under general anesthesia.

Untreated dental disease can lead to pain and adversely affect a pet's quality of life and overall health. Being able to relieve them of any pain and discomfort is so important to us, and this machine helps us to do just that. Thank you to all of the donors who contributed to the campaign!



BABY HAWK FOUND STRANDED

On June 25th, 2021, one of our officers received a call regarding an injured baby Red-tailed hawk in Stratford. When they attended the call, they found the baby on the ground with no nest in sight. They tried for several hours to locate a nest in the surrounding area, sadly without any luck.

We immediately contacted the team at Hobbitstee Wildlife Refuge to see what steps we could take to keep the baby hawk safe and well. Without the nest in sight and no mother to care for the young one, their team suggested that the baby needed additional care and support due to its age. Thankfully Hobbitstee offered to care for the baby hawk and raise it until it could be released.

We rely heavily on our fantastic network of wildlife rescues across Ontario to support the sick and injured wildlife that come into our care each year. We also couldn't assist local wildlife without the support of caring community members who call us when an animal is in need. Thank you to everyone who gave wildlife a helping hand in 2021!



A HAPPY PUPPY

Junior came to us as a stray in April of 2021. His eyes were inflamed and cloudy, and it was clear he could not see. Junior also had painful corneal ulcers. Our veterinarian suspected a severe underlying condition and that he would need an ophthalmology consultation.

Our team quickly stabilized Junior's eyes to ensure he was not in pain. Dr. Whelan, a local veterinary ophthalmologist, assessed Junior and diagnosed him with several developmental problems resulting in blindness. An ultrasound and other specialized testing revealed that vital parts of his eye had not formed properly. The good news was his eyes were comfortable and would not have to be removed! However, Junior likely never had any vision at all.

With a diagnosis and treatment plan in place, Junior soon found his forever home! He's now a playful, energetic and curious puppy who loves outdoor adventures, going for long walks and playing with his toys. He uses his nose and ears to get around and uses his mind to map new areas. His happy ending was only possible with the help of supporters like you!



Foster Volunteer Awards

To our amazing team of foster volunteers, thank you for opening your homes to the animals in need in our communities.

FOSTERS KW



KRYSTAL LUSCOMBE

KW Cat Foster Volunteer of the Year

Began fostering in 2012



Krystal began fostering in 2012 and returned to the program in 2021 after taking a break for a couple of years to spend time with her growing family. Since returning in June, Krystal fostered 17 animals throughout the remaining six months of the year, and we are so grateful. Krystal has

taken in several kittens needing constant care, shy adult cats needing socialization and even took in bunnies and groups of rats! Krystal is always eager to foster and never says no to a foster opportunity. She has even adopted three of her fosters, but this has not slowed her eagerness to foster! We appreciate Krystal's dedication and look forward to seeing her current batch of kittens flourish.



Emma, Matt and Maya began fostering in 2021 and took in 14 animals over the year. They started with cats and quickly expanded to dogs and small animals. The Campbell family has been patient and caring with several more difficult-to-place animals, including our blind puppy Junior. They happily fostered Junior for two months while he awaited specialist care

and then adoption. They also took in a cat and dog simultaneously as part of our emergency boarding program. They fell in love with their most recent foster dog Sally, and she is happily a new member of the family. We truly appreciate all the time and energy the Campbell family has spent caring for our animals!



EMMA CAMPBELL

KW Dog Foster Volunteer of the Year

Began fostering in 2021

By providing a warm and welcoming temporary home, our foster parents help our animals blossom and shine.

FOSTERS SP



EMILY CHANDLER

SP Cat Foster Volunteer of the Year

Began fostering in 2021



Having fostered over 20 animals in the past year, Emily's calm and loving approach has helped many of our shy and fearful cats open up and learn to love and trust humans. Emily's animal-savvy daughter has been especially helpful in socializing these cats with children. The Chandler family's dedication to our feline friends has been an astronomical help to the Humane Society.



After getting her first foster dog in March 2021, Candice fostered seven animals for us in 2021. She has an incredible dog, Georgia, who has been an essential part in socializing the foster dogs that come through the Palmer household. From eight-week-old puppies to adult dogs, Candice is always up for the challenge, and her poised and level-headed approach to working with these animals has helped us tremendously.



CANDICE PALMER

SP Dog Foster Volunteer of the Year

Began fostering in 2021

GOING THE EXTRA MILE AWARD – KW



WATERLOO BREWING COMPANY

Waterloo Brewing started supporting the Humane Society in 2019 through our Bake for the Animals campaign, holding in-house fundraisers with the team at the brewery.







While our relationship is still young, Waterloo Brewing has made it very clear that they are ready and willing to support the Humane Society. Since 1984, they have been a staple in our community, brewing beer and other beverages for adults to enjoy. They have grown into a powerhouse, not only in the Waterloo Region but across the country. They continue to push the boundaries of craft beer and are always exploring new flavours and styles for people to enjoy.

Waterloo Brewing started supporting the Humane Society in 2019 through our Bake for the Animals campaign, holding in-house fundraisers with the team at the brewery. As the pandemic hit the region, we were forced to change how we connected with our community, and Waterloo Brewing stepped up to help. As we changed our fundraising events to virtual events, Waterloo Brewing was one of the breweries that helped us with our brand new event the St. Paw-Tricks Day Beer Tasting. They were willing to participate and donate products and prizes for attendees. The event was an amazing success, and we knew we had a great partnership on our hands. They have continued to help and are one of our first calls when we're looking to create memorable experiences.

We are honoured to partner with the incredible team at Waterloo Brewing and look forward to more exciting ways to work together. Thank you for all of your support!

GOING THE EXTRA MILE AWARD – SP





THE HAYTER FAMILY

It is incredible to have multiple generations from one family support our organization wholeheartedly.

We are humbled by their generosity.





The Arden Park Hotel

The Hayter Family has been a long-time supporter of many Humane Society initiatives. In the horse world, you could say that our relationship has excellent pedigree. As dedicated supporters, the Hayter Family has been a pillar of strength for the Humane Society.

While he was still with us, Vic was a generous supporter of our new Stratford Perth Animal Centre that was built in 2016. After his passing, his legacy lived on through the Vic Hayter Day Memorial Trot at the Clinton Raceway, an annual event that supports the Humane Society and other equine organizations. Vic's picture hangs in our Stratford location to honour his contributions and support. Today, we work with Vic's son, Greg, as we host multiple events at the Best Western Plus The Arden Park Hotel, including our Paws for Laughs Comedy night. Greg is always ready to lend a hand and ensure that events run smoothly. Vic's wife, Jo Ann, continues to be a steadfast supporter, and her contributions help to fund programs and services that directly impact residents in Stratford and across Perth County.

It is incredible to have multiple generations from one family support our organization wholeheartedly. We are incredibly grateful for our relationship with the Hayter Family and are humbled by their generosity. We look forward to many years of working together to help people and pets within our community. Thank you Hayter Family!

Supporters



Our incredible donors and supporters make our programs and services possible. In 2021, your generosity provided food, medical care and love to many animals that came through our doors, fee-reduced spay/neuter services to low-income families, and quality humane education programming to local students. And the list doesn't stop there!

LEGACY GIFTS (THE ESTATES OF)

Estate of Barbara Krusenbaum

Estate of Hanny del Borgo

Estate of John David Playford

Estate of Marybel Janet Edye

Estate of Michelle McAndrew

Estate of Neil Archibald MacVicar

Estate of Patricia Irene Graham

Estate of Pauline Christina Reinhart

Estate of Peter William Strothmann

Estate of William Duncan McGregor

Estate of William John Turnbull

BUILDER (DONORS OF \$2,500 - \$4,999)

Bill Cressman

Cindy Beaton

Gary Chrysler

Gary Pooley

GaryTomlinson

Grand River Personnel Ltd.

Jackson Stone

Manuel Fernandes

Peer Group Inc.

Roger Matz

CHAMPIONS (DONORS OF \$5,000 - \$9,999)

Eric Burnett

Jill Hettinger

Loren Padelford

Lynda Gale

Royal Canin

LEADERS (DONORS OF \$10,000 - \$50,000

Anonymous

Erik Rule

Gayle Nummelin

Hayton Investments Ltd.

Jeff Suska

Jo Ann Hayter

John Fielding

John Gerald Alderson

Joyce Harry

K J Church Personal Real Estate

McDonalds

Rudolph Dorner

Woodcock Brothers Transportation Group

SPECIAL MENTION (GRANTS)

CanFel Foundation

Cloverleaf Foundation

Jim Roth & Julie Redfern Charitable Foundation

My Tribute Gift Foundation

Petco Love

Petsmart Charities of Canada Inc.

SPECIAL MENTION (THIRD PARTY EVENTS)

Google Matching Gifts Program

JTS Mechanical Systems Inc.

OTIP Ontario Teachers Insurance Plan

Pelee Island Winery

Volkswagen Waterloo Ltd.

Independent Auditor's Report



To the Board of Directors of: The Humane Society of Kitchener Waterloo & Stratford Perth

Qualified Opinion

We have audited the accompanying financial statements of The Humane Society of Kitchener Waterloo & Stratford Perth, which comprise the statement of financial position as at December 31, 2021 and the statements of revenues and expenditures, changes in fund balances and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion paragraph, these financial statements present fairly, in all material respects, the financial position of The Humane Society of Kitchener Waterloo & Stratford Perth as at December 31, 2021 and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not for profit organizations.

Basis for Qualified Opinion

In common with many charitable organizations, the organization derives some of its revenues from donations and fundraising, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the organization and we were not able to determine whether any adjustments might be necessary to revenues, excess of revenues over expenditures and cash flows from operations for the years ended December 31, 2021 and 2020, current assets as at December 31, 2021 and 2020, and net assets as at January 1 and December 31 for both the 2021 and 2020 years. Our audit opinion on the financial statements for the year ended December 31, 2020 was modified accordingly because of the possible effects of this limitation in scope.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of The Humane Society of Kitchener Waterloo & Stratford Perth in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not for profit organizations and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the organization's ability to continue as a going concern, disclosing, as applicable, matters related to a going concern and using the going concern basis of accounting unless management either intends to liquidate the organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the organization's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements, as a whole, are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

Financial Report

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or
 error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is
 sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material
 misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion,
 forgery, intentional omissions, misrepresentations, or override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are
 appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of
 the organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Kitchener, Ontario May 24, 2022

> Chartered Professional Accountants Licensed Public Accountants

THE HUMANE SOCIETY OF KITCHENER WATERLOO & STRATFORD PERTH STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2021

	SP Operating Fund	KW Operating Fund	KW Capital Fund	2021 Total	2020 Total					
ASSETS										
CURRENT Cash Accounts receivable (note 12) Interfund balances (note 11) Government remittances recoverable Prepaid expenses	\$ 983,528 4,754 (1,269,964) 12,499 7,603 (261,580)	\$ 890,869 128,509 2,152,776 55,729 60,102 3,287,985	\$ 0 0 (882,812) 0 0 (882,812)	\$ 1,874,397 133,263 0 68,228 67,705 2,143,593	\$ 1,700,475 235,376 0 47,260 56,227 2,039,338					
INVESTMENTS (note 8)	0	1,392,548	3,619,568	5,012,116	3,754,557					
PROPERTY, PLANT AND EQUIPMENT (note 4 and 5)	_1,892,244	_1,131,184	0	3,023,428	2,915,200					
	\$ <u>1,630,664</u>	\$ <u>5,811,717</u>	\$ <u>2,736,756</u>	\$ <u>10,179,137</u>	\$ <u>8,709,095</u>					

Financial Report

		SP Operatin Fund	g	KW Operatin Fund	g	KW Capital Fund	2021 Total	2020 Total
	LIABILITIES							
CURRENT Accounts payable and accrued liabilities Deferred revenue (note 11) Current portion of long term debt (note 7)	\$	89,987 880,384 19,668 990,039	\$	153,832 213,436 0 367,268	\$	0 0 0	\$ 243,819 1,093,820 19,668 1,357,307	\$ 210,686 1,059,651 18,945 1,289,282
LONG TERM DEBT (note 7)	_	614,601 1,604,640	_	0 367,268	_	<u>0</u> 0	614,601 1,971,908	634,268 1,923,550
FUND BALANCES 107,773								
TOND DALANGES	\$ <u></u>	1,712,413		4,627,702		2,368,980	\$ <u>8,709,095</u>	\$ <u>7,040,237</u>

THE HUMANE SOCIETY OF KITCHENER WATERLOO & STRATFORD PERTH STATEMENT OF REVENUES AND EXPENDITURES FOR THE YEAR ENDED DECEMBER 31, 2021

		SP Operatin Fund	g	KW Operatin Fund	g	KW Capital Fund	2021 Total	2020 Total
REVENUES								
Donation and fundraising (note 9)	\$	657,175	\$	1,936,202	\$	0	\$ 2,593,377	\$ 2,130,047
Contract fees (schedule 1)		159,577		1,561,038		0	1,720,615	1,687,573
Shelter operations (schedule 1)		368,782		435,602		0	804,384	749,997
Animal tags		30,390		121,168		0	151,558	138,433
Government wage subsidy		35,865		106,331		0	142,196	406,877
Investment - net	_	1,483		4,454		50,373	<u>56,310</u>	6,893
	_	<u>1,253,272</u>		<u>4,164,795</u>		50,373	<u>5,468,440</u>	<u>5,119,820</u>
EXPENDITURES								
Shelter operations (schedule 2)		1,055,445		2,629,148		0	3,684,593	3,354,122
Amortization		136,485		166,917		0	303,402	285,986
Fundraising		19,721		45,317		0	65,038	74,999
Humane education and publications		503		5,451		0	5,954	<u>7,656</u>
		1,212,154		2,846,833		0	4,058,987	3,722,763
		41,118		1,317,962		50,373	1,409,453	1,397,057
OTHER REVENUES (EXPENDITURES) Increase in unrealized gains on financial								
assets during the year Loss on disposal of property, plant and		0		467		317,403	317,870	223,443
equipment	_	(473) (473)		(9,730) (9,263)		0 317,403	<u>(10,203</u>) 307,667	<u>0</u> 223,443
	_	<u>(413</u>)	•	(8,203)	-	317,403	307,007	<u> </u>
EXCESS OF REVENUES OVER EXPENDITURES for the year	\$_	40,645	\$	1,308,699	\$	367,776	\$ <u>1,717,120</u>	\$ <u>1,620,500</u>





Visit one of our Centres at:

Kitchener Waterloo **Humane Society**

250 Riverbend Drive Kitchener, ON N2B 2E9 519-745-5615

Stratford Perth Humane Society

125 Griffith Road Stratford, ON N5A 6S4 519-273-6600

Follow us online and join the conversation!

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- in linkedin.com/company/kitchener-waterloo-humane-society