Oscar Medicare Advantage 2020

Medicare made easy.





### **Table of Contents**

What is Medicare Advantage?	3
Why choose a Medicare Advantage Prescription Drug Plan?	5
Introducing Oscar	11
Member Experience	16
Oscar Easy Care (HMO)	21
Provider & Hospital Network	26
Pharmacy & Drug Coverage	30
Plan Cost Shares and Benefit Highlights	33
Questions?	35
Disclaimers	36



# What is Medicare Advantage?

### Medicare is broken up into four parts

### Part A

Original Medicare or Medicare Advantage

Coverage for hospital stays and nursing facilities.

Home health care.

#### Part B

Original Medicare or Medicare Advantage

Coverage for doctor and outpatient visits for specialists and mental health care.

Labs and medical equipment.

#### Part C

Medicare Advantage

Covers all benefits listed under Part A & Part B.

Extra benefits like dental & vision coverage provided by most plans.

Most plans provide prescription coverage.

Wellness perks offered by many plans, like gift cards for being physically active.

#### Part D

Prescription drugs, Medicare Advantage or prescription drug plans.

Coverage of prescription drugs.



# Why Choose a Medicare Advantage Prescription Drug Plan?

### Why choose a Medicare Advantage Prescription Drug Plan?

There are 4 big differences between Medicare Advantage Prescription Drug plans and Original Medicare:

1. The MOOP

2. Coinsurance

3. Extra benefits and perks

4. Prescription coverage





### Maximum out-of-pocket limit (MOOP)



The maximum out-of-pocket limit, or MOOP, is the most money you'll be required to pay for covered medical services within a calendar year. Medicare Advantage plans have a set maximum out-of-pocket limit, while Original Medicare does not have a set limit.

One way to think of a MOOP is that it acts as a safety net that protects you in the event you get some steep medical bills you weren't planning on. Once you hit your MOOP limit, your insurance company pays 100% for your covered health care services. Original Medicare doesn't limit your out-of-pocket spending, so you could be on the hook for thousands of dollars if you need complex care.



### Coinsurance



Coinsurance is the percentage you'll need to pay for covered health services, and this amount varies based on the total cost of the service you'll receive. So an office visit will require a smaller amount of coinsurance than a complicated surgical procedure. Under Original Medicare, beneficiaries typically pay 20% coinsurance, which means they are responsible for paying 20% of the total bill.

Again, this may not be a lot for an office visit, but the prices can get high very quickly for complicated procedures, chronic illnesses, and emergencies. The big difference here is that Medicare Advantage plans give members an opportunity to plan ahead, because they typically have set dollar amounts for most services. This way members can anticipate the costs of services and procedures, which makes financial forecasting a whole lot easier.



### Extra benefits and perks



Some Medicare Advantage plans include benefits like dental and vision, which can help cover costs for routine dental care and eyeglasses. Other extra benefits include hearing aids and an allowance for over-the-counter items like pain relievers and personal care products.

Some plans may also offer wellness benefits and perks, like memberships to fitness facilities or programs that reward physical activity, which can be a handy way to earn some gift cards.



### Prescription coverage



Another big distinction between Medicare Advantage and Original Medicare is prescription drug coverage. Most Medicare Advantage plans include prescription coverage, while beneficiaries who have Original Medicare must buy a separate Part D prescription plan.

Some Medicare Advantage plans offer prescription delivery as well, but these benefits (as well as the drug formulary) vary by plan.



#### — 03 —

### Introducing Oscar

### Health insurance made easy.



### **Top Investors**

### \$1.2B Raised to Date

One of our biggest investors is Google's parent company, Alphabet.

Alphabet









### Top Providers & Hospital Partners



### Village **Family Practice**









### **Top Talent & Dedicated Support**





### The Oscar Member Experience

### Through industry-leading technology and customer service, Oscar makes it easy for members to navigate their health care.

Message your dedicated health team of care guides and a nurse.

An app with everything you need.

Same-day delivery for your prescription drugs.\*

Talk to a doctor over the phone for \$0, 24/7.

\*Same-day prescription delivery covered in Montgomery, Fort Bend and Harris counties through a partnership with Capsule pharmacy.





# Oscar combines digital and human touch to meet our members where they are—to provide a better member engagement experience from Day 1.



An app with everything they need.

The Oscar app makes it easy to find great care and see everything in one place. With the app, you can access their digital member ID card anywhere and anytime needed.



Call or message a dedicated care team.

Members have a dedicated team of care guides and a nurse. They're experts on plan benefits and know local care options like the back of their hand.

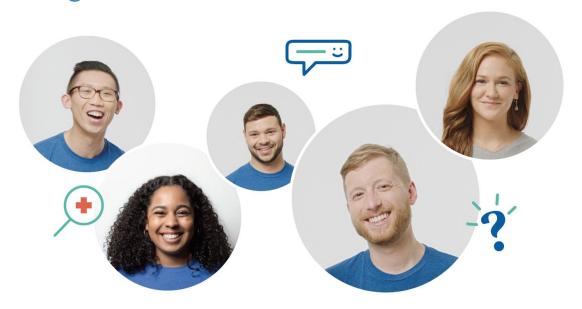


Talk to a doctor for \$0, 24/7,

Talk to a board-certified doctor to get medical advice and prescriptions over the phone with Doctor on Call.



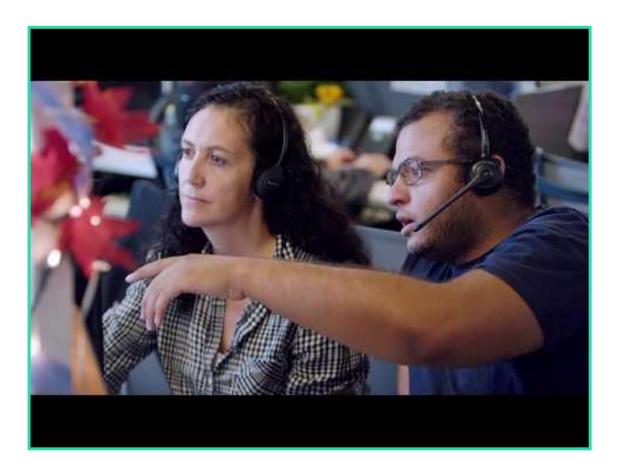
### Oscar's Concierge Team



Every member is assigned a personalized team of care guides and clinical professionals—a nurse and social worker.

Every time you call or message Oscar, you will connect with the same team of people who know your health history.

Hear from Oscar's Concierge team of clinical professionals and care guides.



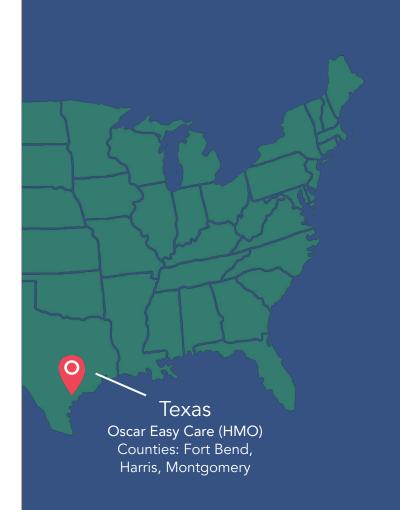


#### **—** 05 **—**

# Introducing Oscar Easy Care (HMO)



Oscar's Medicare Advantage will be available in the following service areas.





# Even our benefits have perks. Save money and stay healthy at the same time.

Monthly premium, medical deductible	\$0/\$0
Copay for primary care visits	\$0
Talk with a doctor, anytime, 24/7 with Doctor on Call	\$0
Membership to Silver&Fit® fitness facilities nationwide	\$0



### No referrals required.

See a specialist without the red tape.



### Up to \$4,200

Towards additional health benefits each year across dental, vision hearing, and over-the-counter items.



# Prescriptions made easy. Think of Oscar as your trusted prescription partner— a partner who delivers right to your front door.

UMMINIMI

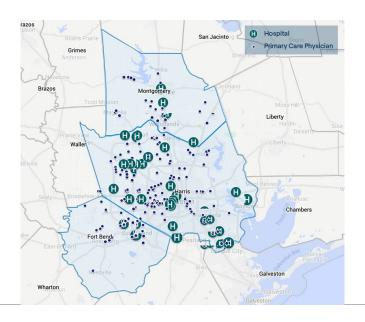
Prescription drug deductible	\$0
Copay for Tier 1 generic drugs	\$0
Get help with prescription refills right over the phone	\$0
Same-day home delivery service for prescriptions*	\$0

\*Same day prescription delivery covered in Harris, Fort Bend, and Montgomery counties through partnership with Capsule pharmacy.



### Provider and Hospital Networks

## Our network is strong—and members have full, unrestricted access.



### Service Area:

Montgomery, Fort Bend, and Harris Counties in Texas

688

Primary Care Physicians

- HCA Houston Healthcare
- Houston Methodist
- St. Joseph's Medical Center
- VillageMD

Privia

2,670

**Specialists** 

- IntegraNet Health
- Houston Methodist









### Oscar works with quality partners to delivery great care for our members.

TruHearing is our hearing partner

CVS is our pharmacy benefits manager network

Silver&Fit® is our partner for nationwide gym membership





Liberty is our partner for dental services and benefits

Davis is our partner for eyewear and vision coverage

Optum is our partner for accessing a wide mental health network









### Over-the-counter (OTC)

50,000+ national retailers footprint































# Pharmacy and Drug Coverage

### We're proud to offer competitive pharmacy benefits.

85% of Top 100 most utilized drugs are Tier 1 or Tier 2.

All Tier 1 drugs are \$0.

Help with prescriptions refills through Doctor on Call.

Doctors provide easy prescription refills over the phone\*.





<sup>\*</sup>You will still pay your normal drug copays and coinsurance amounts.

### A deeper look at Oscar's prescription drug shares for 2020—

With no prescription drug deductible, members will start using these cost shares from day 1.

Benefit details	Houston
Deductible	\$0
Tier 1	\$0
Tier 2	\$10
Tier 3	\$40
Tier 4	\$95
Tier 5	33%



### Plan Cost Shares and Benefit Highlights

### **Houston Oscar Easy Care (HMO)**

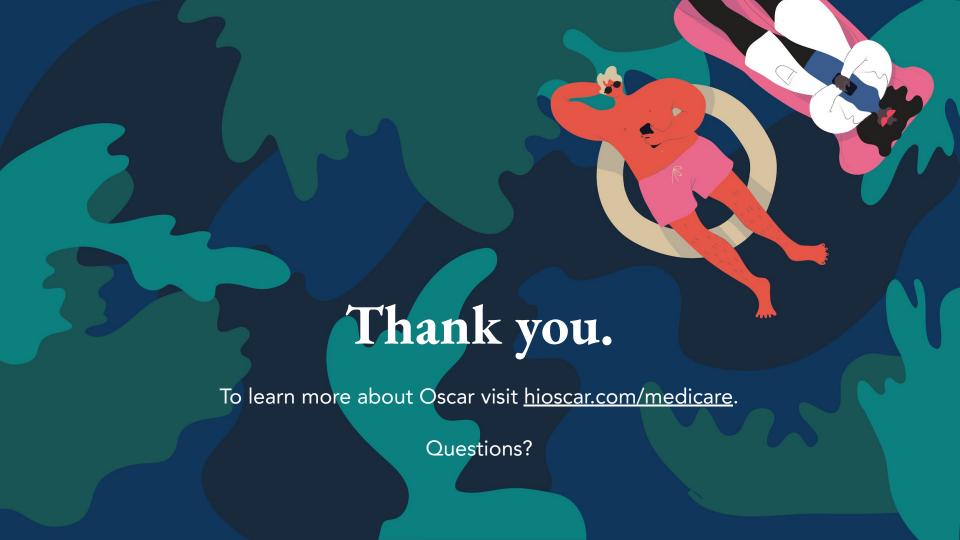
### oscar

### (Fort Bend, Montgomery and Harris Counties)

Monthly Premium	\$0
Medical Deductible	\$0
Max-out-of-pocket (MOOP)	\$6,700
Primary Care Physician (PCP)	\$0
Specialist Copay	\$45
Urgent Care (UC)	\$45
Inpatient Hospital	\$499 per stay
Prescription Drug Deductible	\$0
Tier 1 Retail (30-day)	\$0
PCP Referrals	No

Silver&Fit®, The Silver Slate®, Silver&Fit design logo® ("Silver&Fit Marks") are trademarks of American Specialty Health Incorporated and is licensed by Oscar Health Insurance Corporation for use herein.

Dental—Preventive & Comprehensive	\$1,500 annual limit \$0 copays
Vision—Routine exam	\$0 copay (1 per year)
Vision—Routine eyewear	\$300 allowance per year
Hearing—Exam	\$0 copay (1 per year)
Hearing—Aids	\$2,000 allowance per year
ОТС	\$100 per quarter
Fitness	Silver&Fit®
Telehealth	\$0 copay (incl. Behavioral Health)
Acupuncture & Routine Chiropractic	20 visits per year
Rewards and Incentives Programs	Up to \$200 in gift cards for completing qualifying wellness activities and preventive screenings.
Worldwide Emergency	\$90 copay (\$25k annual max)



Oscar is an HMO with a Medicare contract. Enrollment in Oscar depends on contract renewal. Other providers are available in our network. Oscar complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat people differently based on their race, color, national origin, age, disability, or sex. Oscar provides free aids and services to people with disabilities and to people who need language assistance. If you need a qualified interpreter, written information in other formats, translation or other services, contact the phone number listed in this material.

If you believe that Oscar has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Oscar Concierge Department, P.O. Box 62378, Tempe, Arizona 85082 or by calling 855-672-2720 (TTY: 711). You can file a grievance in person or by mail or phone. If you need help filing a grievance, the Oscar Concierge Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1–800–868–1019, 800–537–7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



ATENCIÓN: Si habla un idioma distinto del inglés, le proporcionaremos servicios de asistencia de idiomas de forma gratuita. Llame al número de teléfono que aparece en esta carta. 注意: 如果您所用语言并非英语, 我们将免费提供语言辅助服务。请致电本函所列电话号码。ВНИМАНИЕ: Если вы говорите на другом языке, кроме английского, мы предоставим услуги языковой помощи бесплатно. Позвоните по номеру телефона, указанному в этом письме.ATANSYON: Si ou pale yon lòt lang olye de anglè, nou ap ofri ou sèvis tradiksyon gratis. Rele nimewo 주의: 영어 이외의 언어를 사용하실 경우 무료로 언어 지원 서비스를 제공해 드립니다. 이 편지에 기록된 전화 번호를 알려주세요.ATTENZIONE: in caso la lingua parlata sia diversa dall'inglese, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero di telefono riportato in questa lettera. אײַנקוּק: אויב דוּ רעדסט אַ פֿאַרשײדענע שפּראַך פֿוּן ענגליש, מיר וועלן צוּשטעלן שפּראַך הילף באדינען פֿרײַ פֿוּן אַפּצאַל. אנקלינגט דעם נוּמער וואָס איז אין דעם בריוו. লক্ষ্য করুল: আপলি ইংরেজি ছাডা অন্য ভাষায় কথা বললে, আমরা বিনামূল্যে ভাষা সহায়তা পরিষেবা প্রদান করব। এই পত্রে তালিকাবদ্ধ ফোল লম্বরটিভে ফোল করুল।UWAGA: Jeśli mówisz w jezyku innym niż angielski, zapewniamy usługi jezykowej pomocy za darmo. Zadzwoń pod numer telefonu ATTENTION : Si vous parlez une. ملاحظة: إذا كنت تتحدث لغة أخرى غير الإنجليزية، فإننا سوف نقدم خدمات المساعدة اللغوية مجاثا. اتصل برقم الهاتف المدرج في هذه الرسالة.podany w tym mailu langue autre que l'anglais, nous vous fournirons gratuitement des services d'assistance linguistique. Appelez le numéro de téléphone qui est inscrit sur cette lettre. PAUNAWA: Kung ikaw ay nagsasalita توجہ دیں: اگر آپ انگریزی کے علاوہ کوئی اور زبان بولتے ہیں تو ، ہم زبان کی اعانت کی خدمات مفت فراہم کریں گے۔ اس خط میں درج کردہ فون نمبر کال کریں ۔ ng isang wika maliban sa Ingles, magbibigay kami ng libreng serbisyo ng tulong sa wika. Tawagan ang numero ng telepono na nakalista sa sulat na ito. ΠΡΟΣΟΧΗ: Εάν μιλάτε άλλη γλώσσα και όχι Αγγλικά, προσφέρουμε υπηρεσίες σε θέματα γλώσσας δωρεάν. Καλέστε τον αριθμό τηλεφώνου που αναγράφεται σε αυτή την επιστολή. VËMENDJE: Nëse flisni një qjuhë tjetër të ndryshme nga Anglishtja, ne do t'ju sigurojmë shërbime falas për asistencën qjuhësore. Bjerini numrit të telefonit që figuron ne këtë letër. CHÚ Ý: Nếu bạn nói một ngôn ngữ khác ngoài tiếng Anh, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí. Hãy gọi đến số điện thoại được liệt kê trong lá thư này.ध्यान दें: यदि आप अंग्रेजी के अलावा कोई अन्य भाषा बोलते हैं, तो हम भाषा सहायता सेवाएं नि: शुल्क प्रदान करेंगे। इस पत्र में :ACHTUNG. توجه: اگر به زبانی به جز انگلیسی صحبت میکنید، خدمات کمک زبانی را به صورت رایگان به شما ارائه میکنیم. با شماره مندر ج در این نامه تماس بگیریدا स्वीबदध फोन नंबर पर कॉल करें Wenn Sie eine andere Sprache als Englisch sprechen, bieten wir kostenlose Sprachunterstützung an. Rufen Sie die in diesem Brief angegebene Telefonnummer an.ધ્યાન આપો : જો તમે અંગ્રેજી સિવાય બીજી કોઈ ભાષા બોલતા હોવ તો, અમે તમને ભાષાની મદદ માટે મફત સેવા પૂરી પાડીશું. આ પત્રમાં સૂચિરૂપે આપેલ ફોન નંબર પર વાત કરો 注意事項:英語を話せない方は無料の言語支援をご利用いただけます。この手紙に記載された電話番号までご連絡ください。โปกดาบ: ໍຖ້າທ່ານເວົ້າພາສາອື່ນນອກເໜືອຈາກພາສາອັງກິດ, ພວກເຮົາຈະໃຫ້ບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໂດຍບໍ່ເສຍຄ່າ. ໂທຫາເບີໂທລະສັບທີ່ລະບຸໄວ້ໃນຈົດໝາຍສະບັບນີ້.

H5126\_H7322\_SALSEP19001V01\_S\_M

