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# Results Presentation

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Half year ended 30 September 2023

16 November 2023

# Today's presenters



**Lord Peter Cruddas,**  
Chief Executive Officer



**Albert Soleiman,**  
Chief Financial Officer



**David Fineberg,**  
Deputy Chief Executive  
Officer



**Matthew Lewis,**  
Head of APAC &  
Canada

# H1 2024: Operational Highlights

## Rollout of strategic initiatives to capture long-term growth opportunity continues

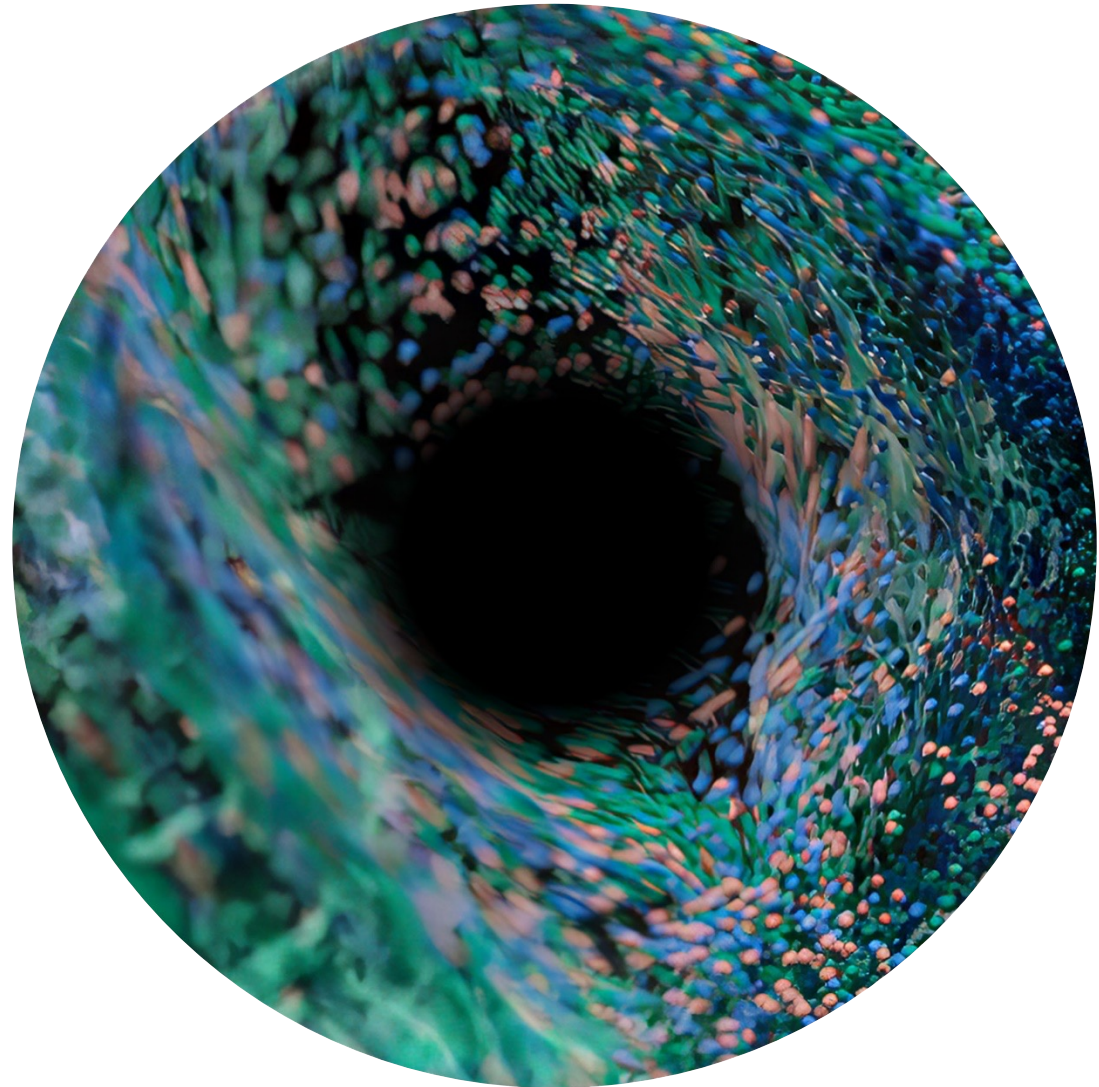
- We have continued to invest in key projects to diversify revenues and drive future growth
- Successful launch of CMC Invest Singapore, demonstrating the transferability of the Invest platform and further diversifying geographic reach
- Expansion of the Dubai subsidiary in the DIFC, providing us with a strong foothold in the Middle East
- Significant development upgrades delivered across existing platforms in recent weeks, including:
  - UK cash equities launched for B2B clients
  - Mutual funds on Invest UK
  - Cryptocurrencies on Invest Australia
- Further product upgrades on track for delivery in H2 2024



# Financial update

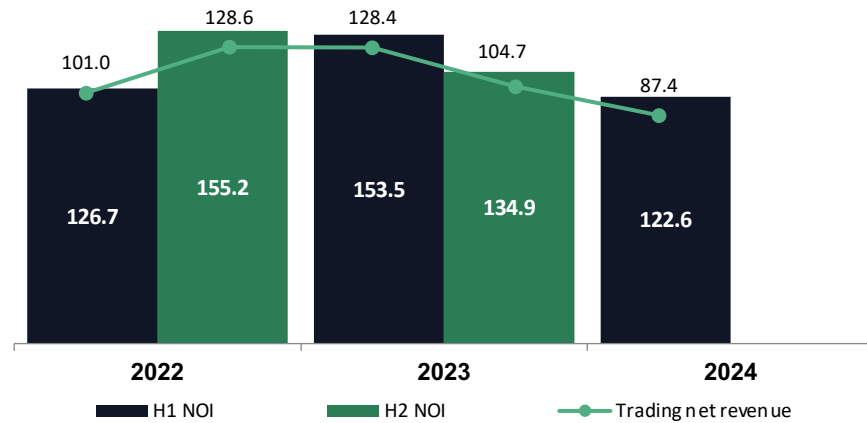
**Albert Soleiman**  
CFO

**CIIC**

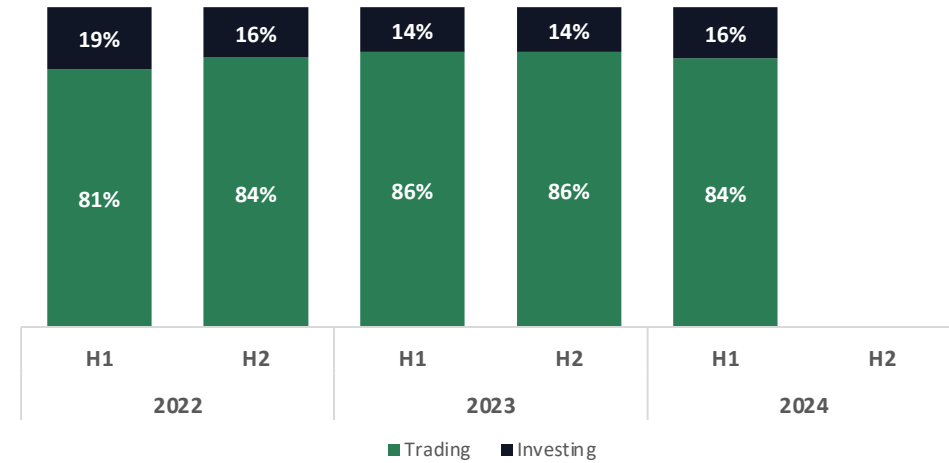


# Key Performance Indicators: Group

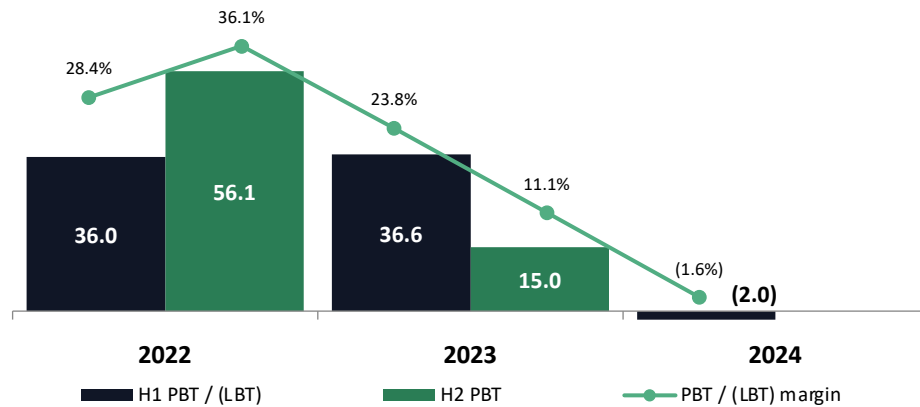
## Net operating income<sup>1</sup> (£m)



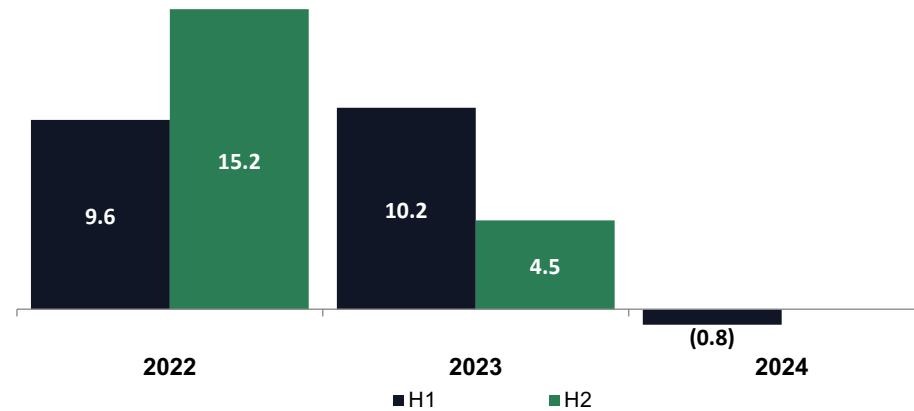
## Net revenue mix



## Profit / (loss) before tax (£m)

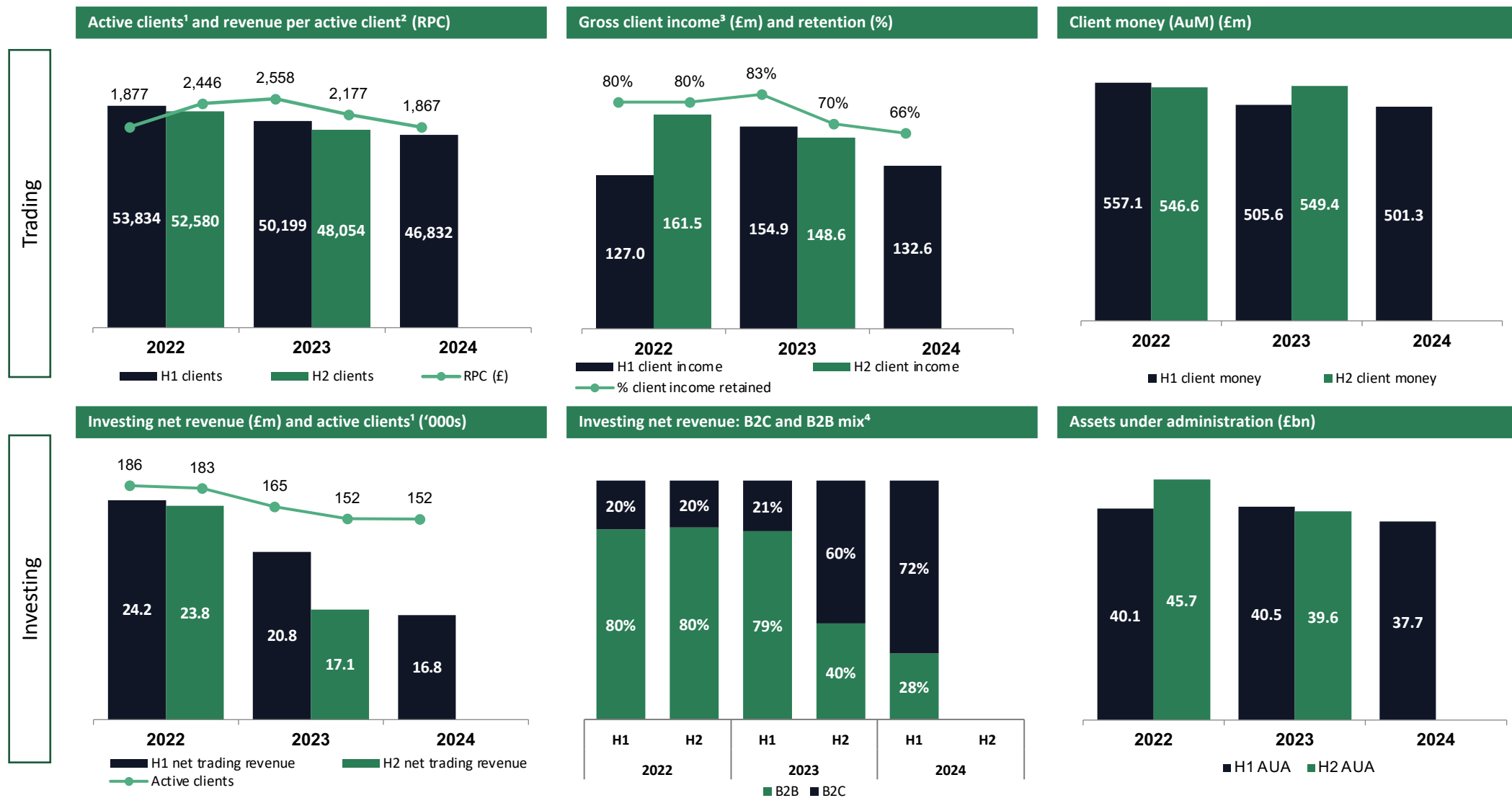


## Basic earnings/ (loss) per share (pence)



1. Net operating income represents total revenue net of introducing partner commissions and spread betting levies.

# Key Performance Indicators: Trading and Investing



1. Active clients represent those individual clients who have traded with or held CFD or spread bet positions with CMC Markets or who traded on the stockbroking platform on at least one occasion during the period.  
 2. Revenue per active client represents total trading revenue from CFD and spread bet active clients after deducting rebates and levies.  
 3. CFD gross client income represents spreads, financing and commissions charged to clients (client transaction costs) before rebates and levies. See slide 8 for further detail.  
 4. Shift in client mix from H2 2023 is driven by the migration of the ANZ Share Investing client base to CMC. Before migration, revenue from these clients was classified as B2B; subsequently, these clients are classified as B2C.

# Income Statement

Group (£m)	H1 2024	H1 2023	YoY %
Trading net revenue	87.4	128.4	(32%)
Investing net revenue	16.8	20.8	(20%)
Interest income	16.1	2.9	464%
Other operating income	2.3	1.4	70%
<b>Net operating income<sup>1</sup></b>	<b>122.6</b>	<b>153.5</b>	<b>(20%)</b>
Operating expenses (excl. variable remuneration) <sup>2</sup>	(121.9)	(106.3)	(15%)
Variable remuneration <sup>2</sup>	(1.7)	(9.3)	82%
Finance costs	(0.9)	(1.3)	34%
Profit / (loss) on share of associates	(0.1)	-	-
<b>Profit / (loss) before taxation</b>	<b>(2.0)</b>	<b>36.6</b>	<b>-</b>
<b>PBT / (LBT) margin</b>	<b>(1.6%)</b>	<b>23.8%</b>	
Tax	(0.4)	(7.6)	95%
<b>Profit / (loss) after tax</b>	<b>(2.4)</b>	<b>29.0</b>	<b>-</b>

## Net operating income

Net operating income of £122.6m was £30.9m (20%) lower than prior year, driven by a 32% (£40.7m) decrease in trading net revenue as a result of:

- Lower gross client income, down £22.3m (14%) primarily due to a decrease in client trading amid subdued markets
- A decrease in client income retention, down to 66% (H1 2023: 83%).

Investing net revenue was also down £4.1m (20%) due to a lower number of active clients and less favourable market conditions for investors

Interest income was up £13.2m (464%), with the entire period benefitting from higher global interest rates

## Operating expenses

The increase in operating expenses (excl. variable remuneration) was mainly driven by:

- Investment in headcount and IT to support the delivery of strategic projects; and
- Impairment of assets relating to UK Invest and cash equities products
- These adverse variances are partially offset by a lower FSCS levy

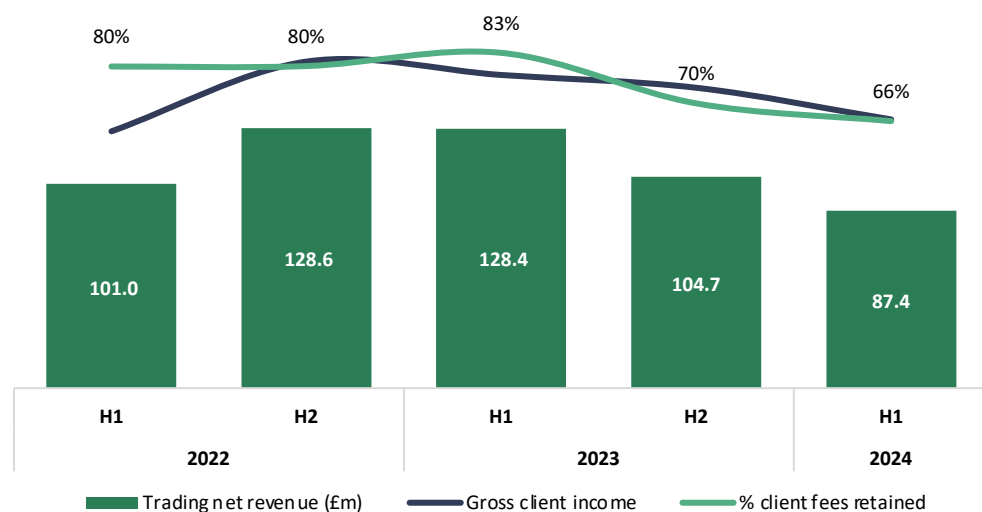
Decrease in variable remuneration reflects weaker Group financial performance in the current period



1. Net operating income represents total revenue net of introducing partner commissions and spread betting levies.
2. Includes share-based payments.

# Trading net revenue

£m	2022			2023			2024	H1 2024 vs H1 2023	
	H1	H2	Full year	H1	H2	Full year	H1	£m	%
Trading gross client income <sup>1</sup>	127.0	161.5	288.5	154.9	148.6	303.5	132.6	(22.3)	(14%)
Rebates and levies	(8.3)	(12.3)	(20.6)	(11.5)	(8.9)	(20.4)	(8.6)	2.9	26%
<b>Trading net client income</b>	<b>118.7</b>	<b>149.2</b>	<b>267.9</b>	<b>143.4</b>	<b>139.7</b>	<b>283.1</b>	<b>124.1</b>	<b>(19.4)</b>	<b>(14%)</b>
Risk management gains / (losses)	(9.0)	(4.1)	(13.1)	6.3	(11.0)	(4.7)	(16.9)	(23.2)	(368%)
Hedging costs	(8.7)	(16.5)	(25.2)	(21.3)	(24.0)	(45.3)	(19.7)	1.6	7%
<b>Trading net revenue</b>	<b>101.0</b>	<b>128.6</b>	<b>229.6</b>	<b>128.4</b>	<b>104.7</b>	<b>233.1</b>	<b>87.4</b>	<b>(41.0)</b>	<b>(32%)</b>
% client income retained	80%	80%	80%	83%	70%	77%	66%		

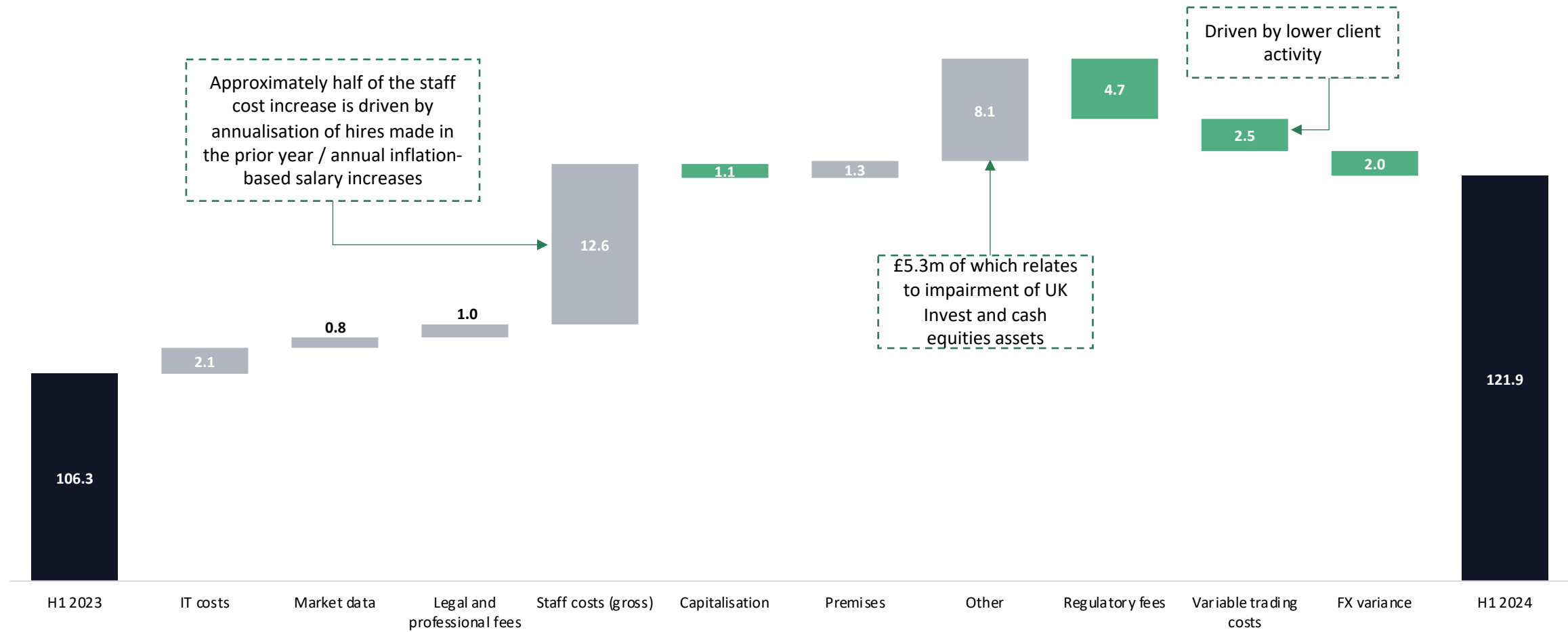


- 32% decrease in trading net revenue to £87.4m was driven by a combination of lower gross client income and lower client income retention
- Lower gross client income down £22.3m (14%) driven by sustained lower market volatility in the current period
  - Conversely the prior year comparative included periods of heightened volatility such as Russia/Ukraine, and GBP volatility in September 2022
- Weaker risk management performance due to a short period of unprecedented concentration in our book



# Operating cost<sup>1</sup> bridge

Higher costs driven by investment to deliver growth and impairment of UK Invest and cash equities assets



1. Excluding variable remuneration.

## Liquidity and regulatory capital

Regulatory capital		
Group (£m)	H1 2024	2023
Core Equity Tier 1 Capital <sup>1</sup>	353.4	363.1
Less: intangibles, investment in associates and deferred tax assets <sup>2</sup>	(36.9)	(36.3)
<b>Capital Resources</b>	<b>316.5</b>	<b>326.8</b>
Own funds requirements <sup>3</sup> ("OFR")	88.0	88.6
<b>Total OFR ratio %<sup>4</sup></b>	<b>360%</b>	<b>369%</b>

Total available liquidity		
Group (£m)	H1 2024	2023
<b>Own funds</b>	<b>272.8</b>	<b>309.7</b>
Non-segregated client and partner funds	107.8	49.4
Available syndicated facility	55.0	55.0
<b>Total available liquidity</b>	<b>435.6</b>	<b>414.1</b>

### Liquidity

- Decrease in **own funds** to £272.8m driven by payment of the 2023 final dividend and movements in working capital
- Increase in **non-segregated funds** driven by a small number of high net-worth clients
- **Blocked cash** increase largely driven by capital injections in Dubai and UK Invest

Net available liquidity		
Group (£m)	H1 2024	2023
<b>Total available liquidity</b>	<b>435.6</b>	<b>414.1</b>
Blocked cash <sup>5</sup>	(75.7)	(68.8)
Initial margin requirement at broker	(122.7)	(106.1)
<b>Net available liquidity</b>	<b>237.2</b>	<b>239.2</b>

1. Core Equity Tier 1 capital – total audited capital resources and verified profits as at the end of the financial period, less foreseeable dividends.
2. In accordance with IFPR, all deferred tax assets must be fully deducted from CET1 capital.
3. The minimum capital requirement in accordance with MIDIFPRU 4.3.
4. The OFR ration represents CET1 capital as a percentage of OFR.
5. Blocked cash relates to cash needed to support regulatory and overseas subsidiaries operational requirements.

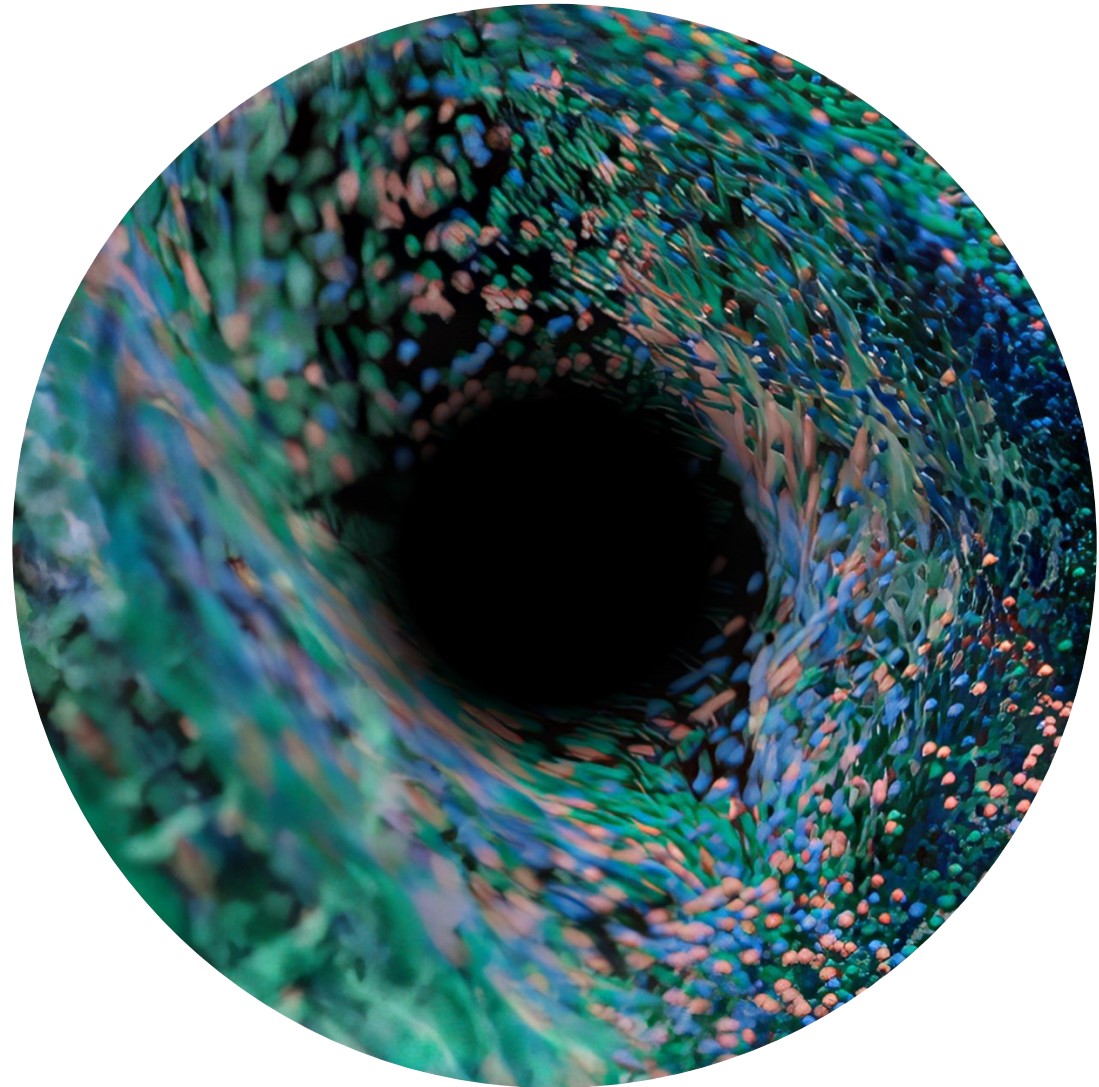
# Financial Outlook

## Net operating income:

- Quiet market conditions in the first half have resulted in lower client trading activity in both the trading and investing businesses. These conditions have continued into the second half
- Maintaining full year net operating income guidance of £250 - £280 million
- Interest income expectations remain as guided at full year
- Delivery of new initiatives remains on track and we expect to deliver net operating income in FY 2025 in line with consensus<sup>1</sup>, based on more normalised trading conditions
- **Operating costs (excluding variable remuneration)** expected to be in line with prior guidance of £240 million
  - We have reached the peak of our investment cycle, although we will continue to invest in the core functionality of our platforms
  - As we come to the end of our investment programme, we are now in a position to drive operational synergies and will provide a further update at the FY 2024 results
- **Effective tax rate** expected to be 30%

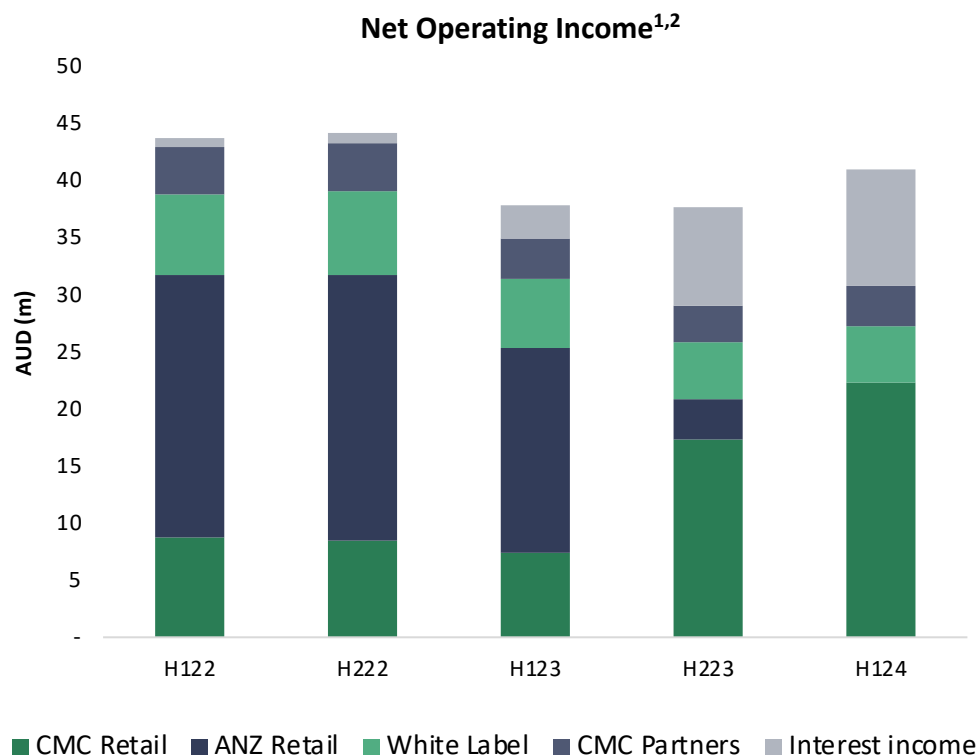
# Investing business update (APAC)

**Matthew Lewis**  
Head of APAC & Canada



# CMC Invest Australia

Despite heightened macro risk, underlying performance in local currency grew 7% year-on-year



## Financial performance

- H1 **net operating income** down £0.5m (2%) year-on-year, with £1.5m (7%) growth in underlying performance in local currency, offset by a £2.0m negative impact on group consolidation due to unfavourable currency movements in the period

### Investing net revenue down £4.1 (20%), driven by:

- Underlying performance in local currency down £2.3m (12%), largely driven by 24% reduction in domestic turnover<sup>3</sup>, partially offset by 34% increase in FX revenue from international trading
- Negative impact of £1.8m due to unfavourable currency movement on group consolidation

### Interest income up £3.6m (214%), driven by:

- £3.8m (247%) underlying growth in local currency; partially offset by
- Negative impact of £0.2m due to unfavourable currency movement on group consolidation

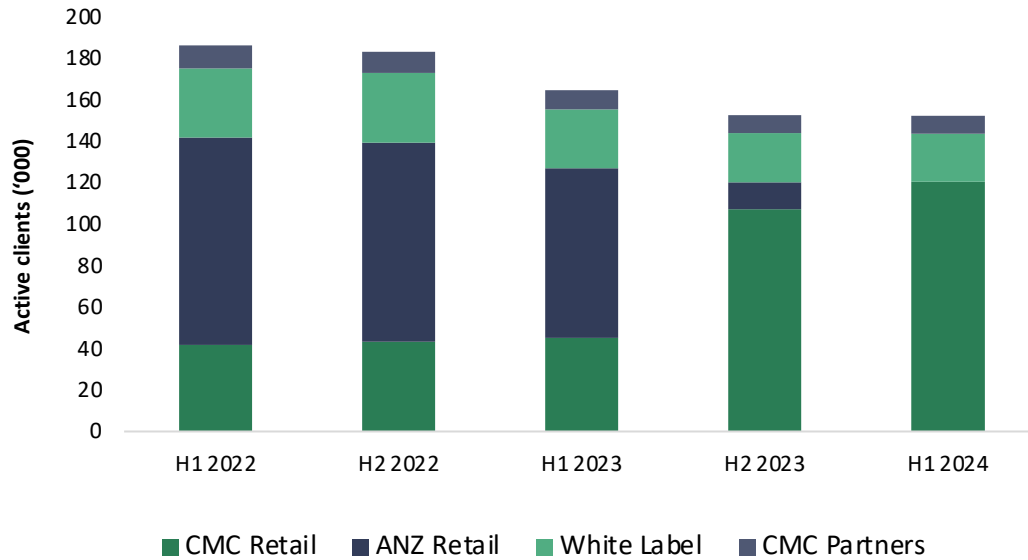


1. Net operating income includes investing net revenue (split by brands) and interest income. Investing net revenue includes net brokerage revenue and FX revenue.  
 2. ANZ Retail customers are managed as CMC Retail customers after integration in March 2023  
 3. Based on IRESS data on Australian domestic market turnover. By comparison, direct competitors declined 26% YoY

# CMC Invest Australia

Assets under Administration remain close to all-time highs

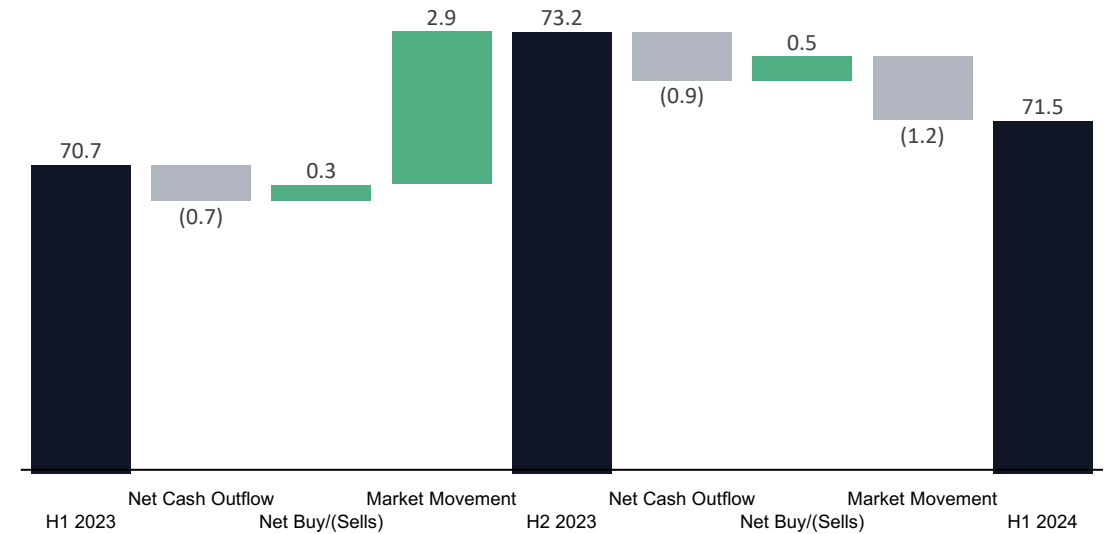
Active Clients<sup>1</sup>



**Active clients:**

- Active clients of 152,000, down 8% year-on-year; but stable against H2 2023

AuA movement (AUD \$bn)



**Assets under Administration (AuA):**

- AuA at AUD \$71.5bn, remaining stable over the past 12 months
- Cash relatively stable despite aggressive interest rate hikes



1. ANZ Retail customers are managed as CMC Retail customers after integration in March 2023

# CMC Invest: Strategic expansion on track

## Successful launch of Invest Singapore and physical crypto

### Product expansion

- First mainstream broker to introduce physical crypto driven by significant client demand, all within a single platform
- Brand new front-end build
- New platform features including thematic investing and research tools

### Regional expansion

- Invest Singapore successfully launched September 2023
- Attractive market that is established and growing, with a target addressable market of c.1.5m investors
- Importantly, serves as a hub for the wider south-east Asia region, with a target addressable market of c.10m investors

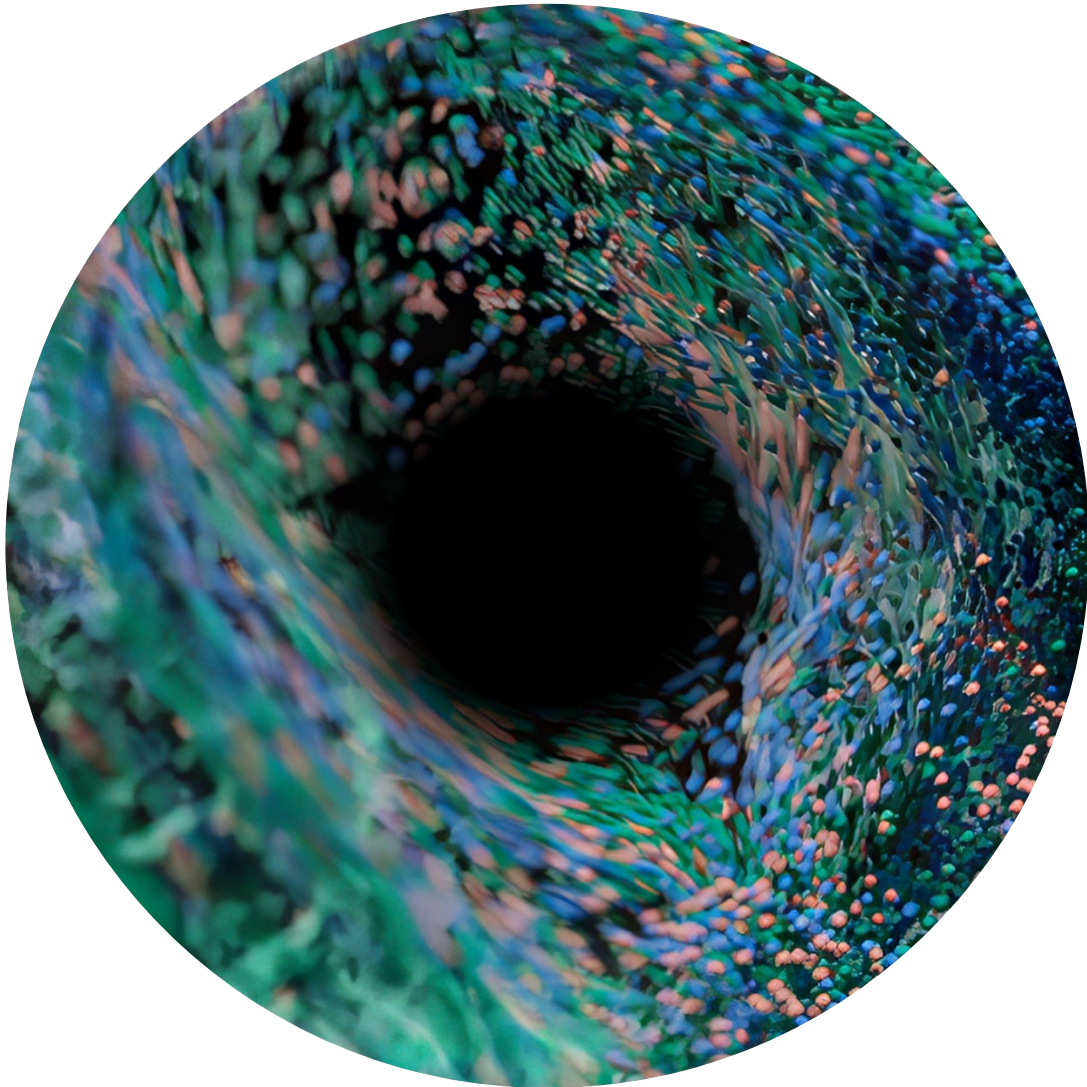
### Future expansion initiatives

- International shares stock-lending offering on track for H2
- Continuous platform updates to enhance user experience, features and security, including the imminent launch of instantaneous funds transfer (new payment platform)



# Strategic update

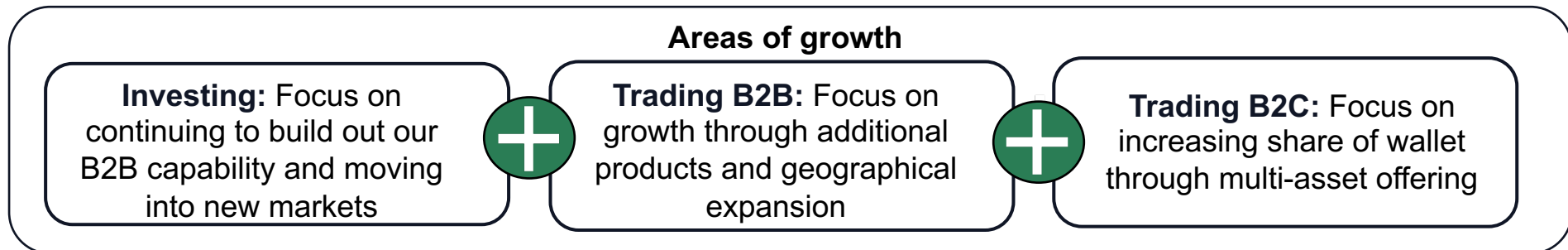
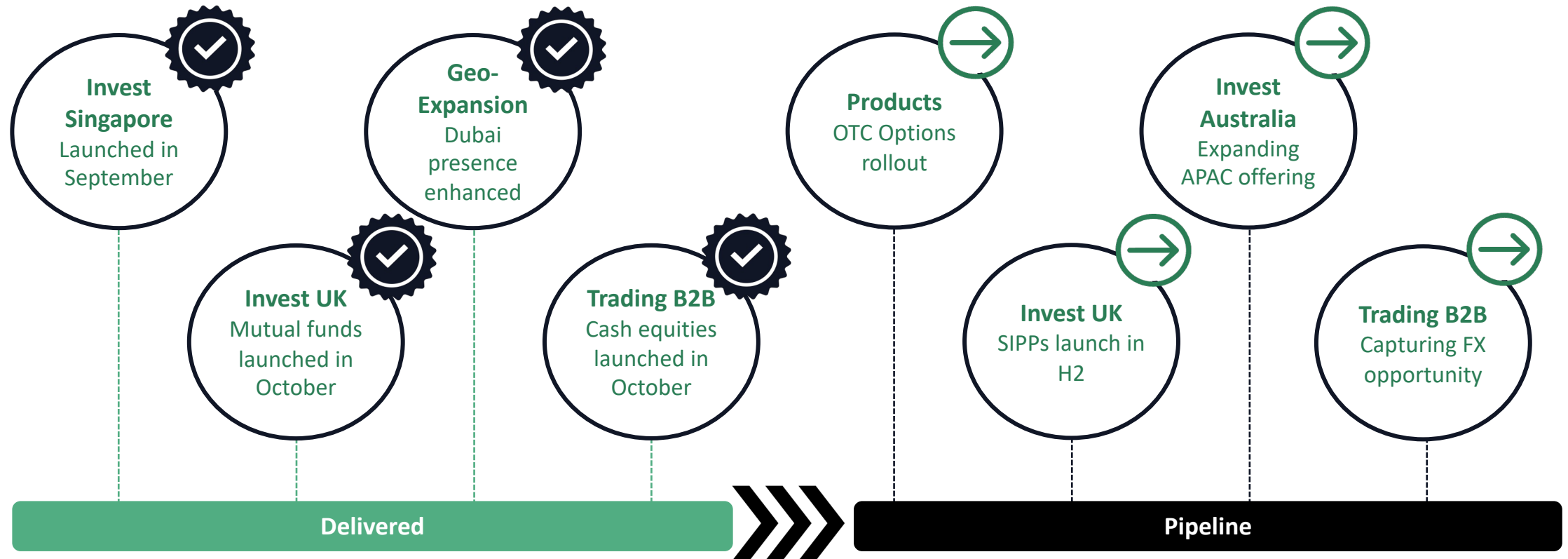
**David Fineberg**  
Deputy CEO





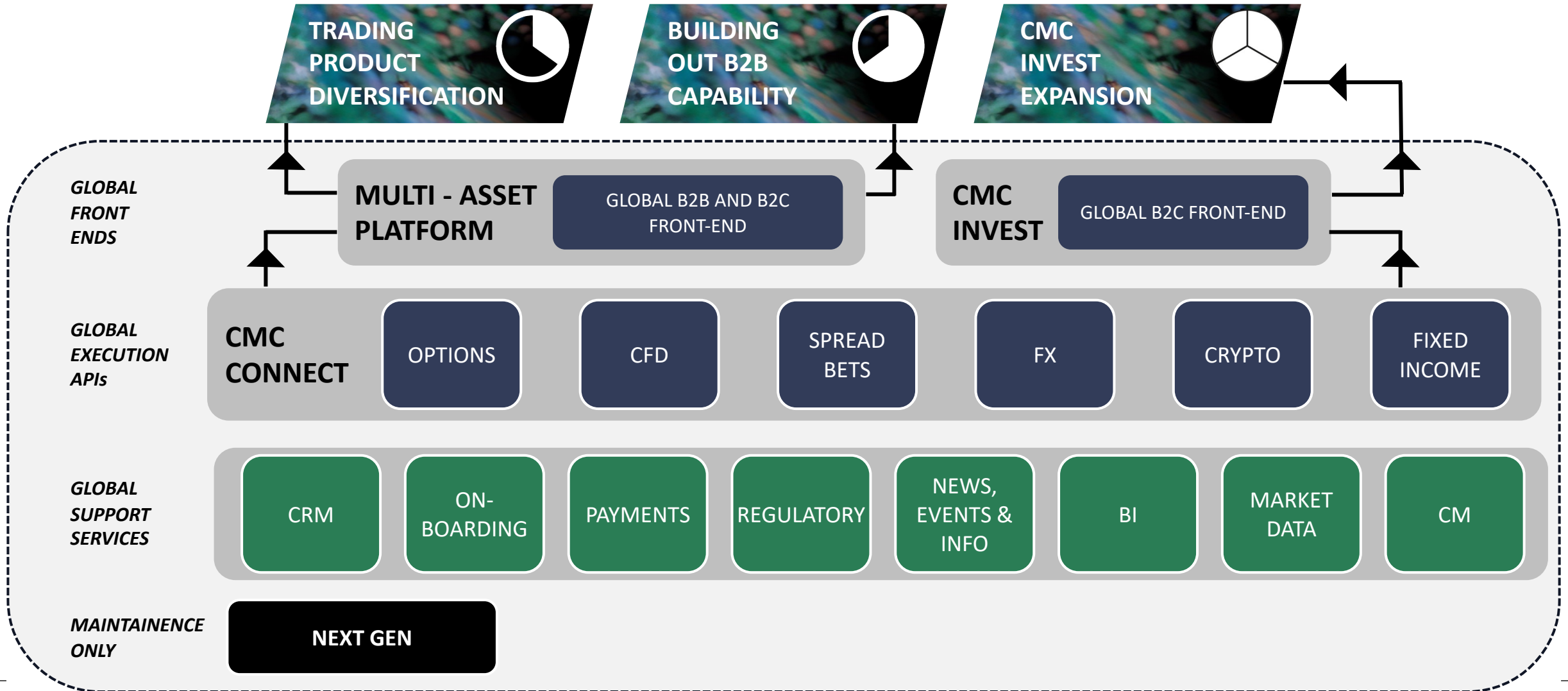
# Progress against key strategic milestones

Increased geographic diversification through Invest platform and B2C and B2B capability



# Leveraging our technology

Our API ecosystem is a core competitive advantage



# Institutional (“B2B”) Offering

Building capabilities within the B2B business

  
B2B  
Expansion

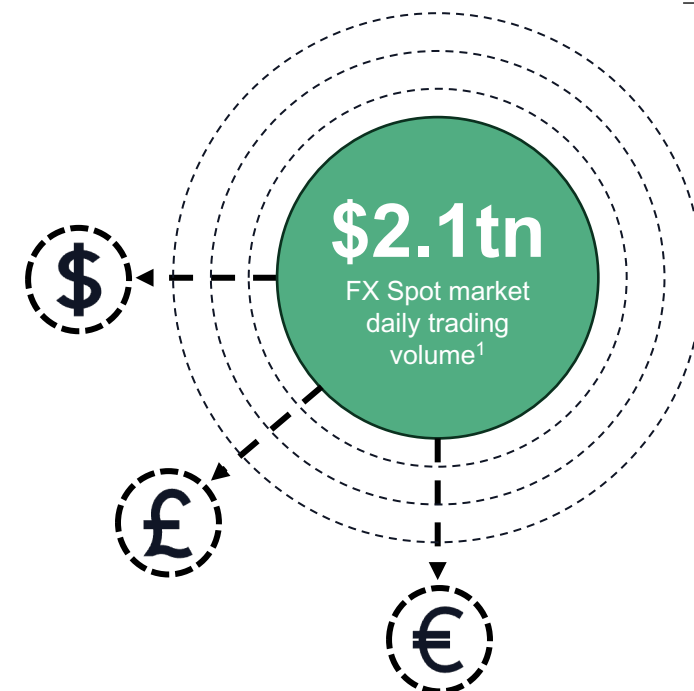
- Targeting the mid-market gap to further diversify revenue opportunities
- Leverages our strong in-house technology
- Key differential against competitors

  
Delivered  
to-date

- LumeFX connectivity platform driving scalability of pricing and execution
- Institutional grade cash equities platform and API launched for UK clients
- Dubai office expanded to target institutional clients across GCC region

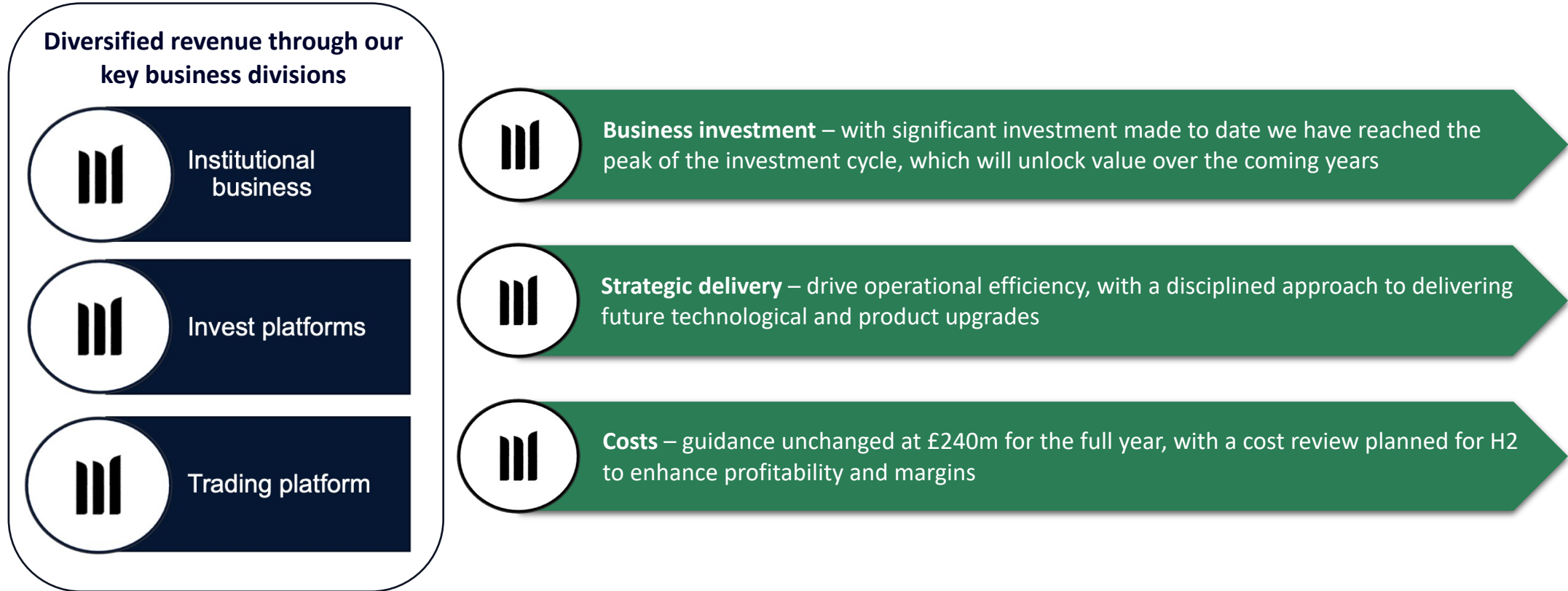
  
H2  
Pipeline

- Further optimisation of our FX product and technology connecting to more execution venues, ECN's and client types
- Launch of further global exchanges for Cash Equities, in line with our CFD offering
- Futures & Options platform for both Exchange and OTC based execution



# Strategic Outlook

Well-positioned through successful operational delivery



Delivering the best-in-class one stop financial trading and investment services platform of the future

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# Q&A

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# Appendices

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# Appendix 1

## Income statement

Group (£m)	H1 2024	H1 2023	YoY %
<b>Total revenue</b>	<b>135.8</b>	<b>174.4</b>	<b>(22%)</b>
Rebates & levies	(13.2)	(20.9)	(37%)
<b>Net operating income<sup>1</sup></b>	<b>122.6</b>	<b>153.5</b>	<b>(20%)</b>
Operating expenses	(123.6)	(115.6)	(7%)
Profit / (loss) on share of associates	(0.1)	—	—
Finance costs	(0.9)	(1.3)	34%
<b>Profit before taxation</b>	<b>(2.0)</b>	<b>36.6</b>	<b>—</b>
Taxation	(0.4)	(7.6)	95%
<b>Profit after tax</b>	<b>(2.4)</b>	<b>29.0</b>	<b>—</b>
Dividend per share (pence)	1.00	3.50	(71%)
Basic EPS (pence)	(0.8)	10.2	—

## Appendix 2

### Operating expenses breakdown

Group (£m)	H1 2024	H1 2023	YoY %
Net staff costs (excl. variable remuneration)	51.5	40.0	29%
IT costs	19.2	16.3	18%
Sales and marketing	16.6	17.3	(4%)
Premises	3.4	2.1	65%
Legal and professional fees	6.6	5.6	17%
Regulatory fees	2.3	7.0	(67%)
Depreciation, amortisation and impairment	12.9	7.3	77%
Other	9.4	10.7	(13%)
<b>Operating expenses (excl. variable remuneration)</b>	<b>121.9</b>	<b>106.3</b>	<b>15%</b>
Variable remuneration <sup>3</sup>	1.7	9.3	(82%)
Share of results of associates and joint ventures	0.1	-	-
Finance costs	0.9	1.3	(34%)
<b>Total costs</b>	<b>124.6</b>	<b>116.9</b>	<b>7%</b>
<b>Average headcount</b>	<b>1,236</b>	<b>1,021</b>	<b>21%</b>

**Operating expenses<sup>1</sup> increase of £15.6m (15%)** driven by investment in strategic projects

- **Net staff costs** increased by £11.5m (29%) due to:
  - Increase in salaries, driven by higher average headcount compared to the prior period
  - Higher staff termination benefits
  - This has been partially offset by higher capitalisation of staff development costs
- Increase in **IT costs** driven by higher software maintenance and market data costs
- Higher **legal and professional fees** were driven by increases in audit fees and consultancy costs with the latter largely project driven
- Higher **premises** costs were due to higher energy and utility costs as well as rent for a larger office in Dubai
- The decrease in **regulatory fees** driven by a lower FSCS levy
- The decrease in **other** expenses was driven by lower bank charges, higher FX gains and lower recruitment fees, partially offset by higher unrecoverable taxes and higher bad debts and other corporate expenses



1. Excluding variable remuneration.
2. Includes share-based payments.



## Appendix 3

### Balance sheet

Group (£m)		30 September 2023 (unaudited)	31 March 2023	Variance %
<b>Non-current assets</b>	Intangible assets	33.5	35.3	(5%)
	Property, plant and equipment	27.4	22.8	20%
	Deferred tax assets	4.0	4.8	(17%)
	Financial investments	--	--	--
	Trade and other receivables	2.6	2.7	(2%)
	Investment in associates and joint ventures	2.7	--	--
	<b>Total non-current assets</b>	<b>70.2</b>	<b>65.6</b>	<b>7%</b>
<b>Current assets</b>	Trade and other receivables	92.1	130.6	(29%)
	Derivative financial instruments	16.2	14.2	14%
	Financial investments	28.3	30.6	(7%)
	Amounts due from brokers	184.1	188.2	(2%)
	Cash and cash equivalents	176.8	146.2	21%
	Other assets	2.2	2.0	13%
	Current tax recoverable	10.7	9.0	18%
	<b>Total current assets</b>	<b>510.5</b>	<b>520.8</b>	<b>(2%)</b>
<b>Current liabilities</b>	Trade and other payables	185.5	182.3	2%
	Derivative financial instruments	2.4	2.0	17%
	Amounts due to brokers	11.1	8.9	25%
	Lease liabilities	5.0	5.6	(10%)
	Current tax payable	0.4	0.4	(10%)
	Short term provisions	1.0	0.8	26%
	<b>Total current liabilities</b>	<b>205.5</b>	<b>200.1</b>	<b>3%</b>
<b>Non-current liabilities</b>	Deferred tax liabilities	3.4	4.0	(15%)
	Lease liabilities	12.3	6.2	98%
	Long term provisions	0.2	2.1	(93%)
	<b>Total non-current liabilities</b>	<b>15.9</b>	<b>12.3</b>	<b>29%</b>
	<b>Total equity</b>	<b>359.3</b>	<b>374.0</b>	<b>(4%)</b>

## Appendix 4

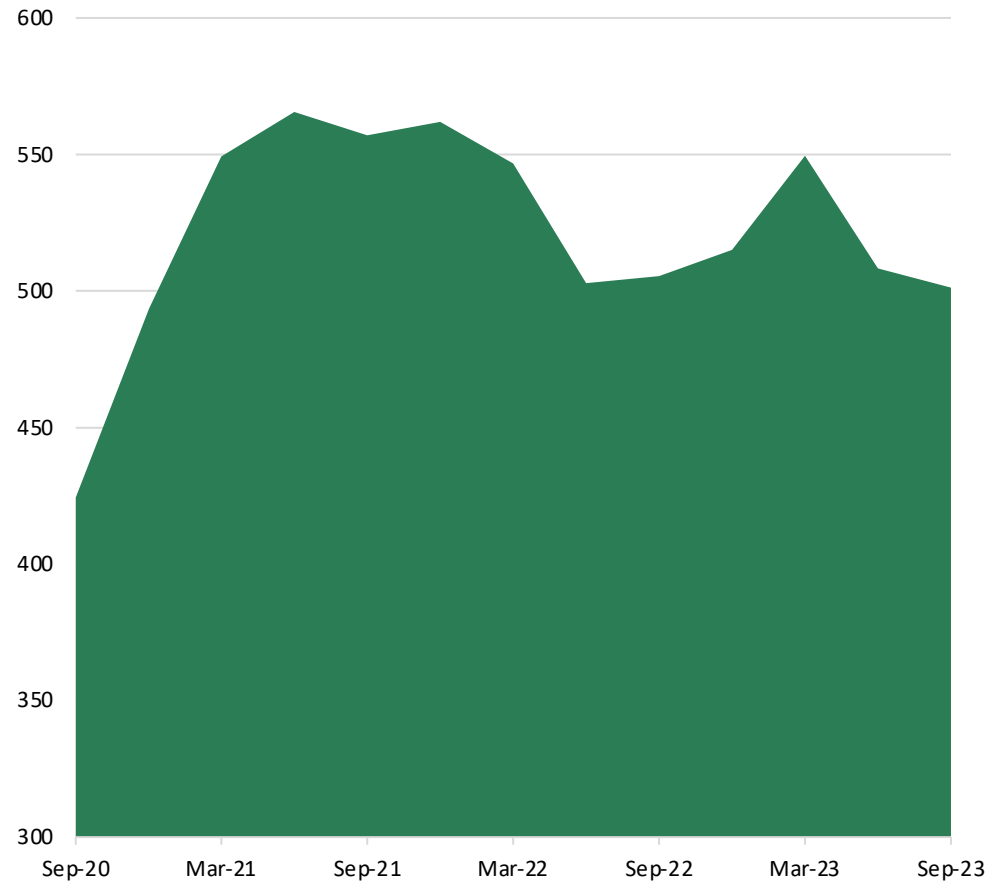
### Own funds flow statement

Group (£m)	H1 2024	FY 2023
<b>Operating activities</b>		
<b>Profit / (loss) before tax</b>	<b>(2.0)</b>	<b>52.2</b>
Depreciation and amortisation	12.9	15.6
Other non-cash adjustments	(0.5)	1.6
Tax paid	(2.0)	(17.0)
<b>Own funds generated from operating activities</b>	<b>8.4</b>	<b>52.4</b>
<b>Movement in working capital</b>	<b>(17.5)</b>	<b>(14.0)</b>
<b>Outflow from investing activities</b>		
Net Purchase of property, plant and equipment and intangible assets	(9.7)	(28.2)
Other inflow/(outflow) from investing activities	(2.8)	-
<b>Outflow from financing activities</b>		
Share buyback	-	(35.0)
Dividends paid	(10.9)	(27.3)
Other inflow/(outflow) from financing activities	(3.0)	(6.8)
<b>Total inflow/(outflow) from investing and financing activities</b>	<b>(26.4)</b>	<b>(97.3)</b>
<b>Decrease in own funds</b>	<b>(35.5)</b>	<b>(58.9)</b>
Own funds at the beginning of the year	309.7	369.9
Effect of foreign exchange rate changes	(1.4)	(1.3)
<b>Own funds at the end of the year</b>	<b>272.8</b>	<b>309.7</b>

# Appendix 5

## Client money and broker margin requirements

Client money ("AUM" - £m)

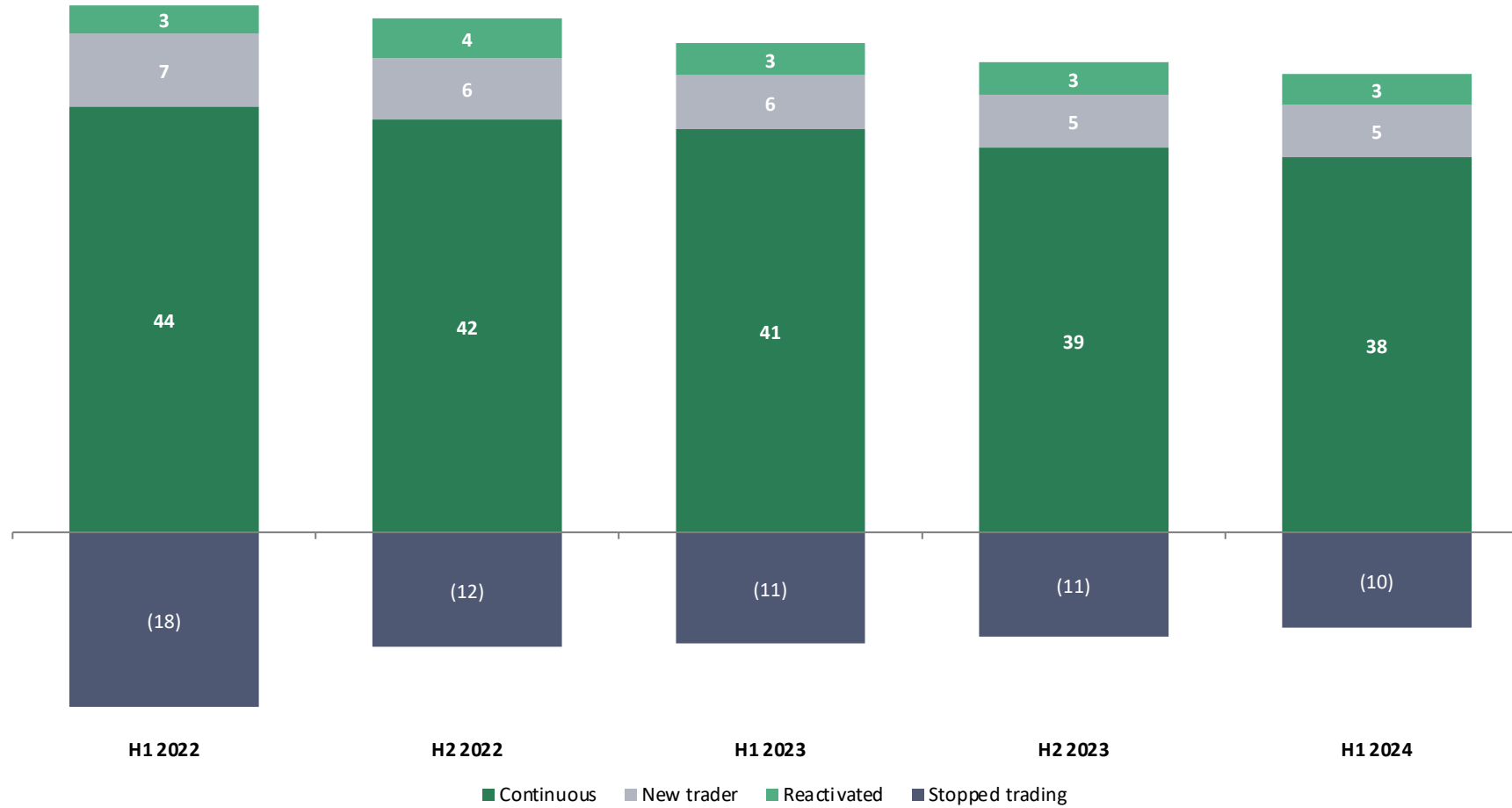


Broker margin requirements (£m)



# Appendix 6

## Half yearly client churn ('000s)



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