

Pro-tips

- When a proxy leaves ensure the Payment Card is returned to IPSA
- Before you sign your property lease, ask IPSA for a quick review
- If you are unsure about evidence requirements please review this guidance Evidence Requirements 2024-25
- Deposit loans must be repaid within 30 days of being due unless a transfer to a new property is requested
- Ensure workflow items are cleared for leavers (for example, repayment of season ticket loan)
- Contingency applications must be made in advance of the purchase of the goods/services
- Reconcile your payment card earlier in the month to avoid the card being suspended

How to use this planner

Key

Bank holiday

Recess

Payroll

Monthly checks

Bi-monthly/Quarterly checks

Annual checks

Publication

IPSA event

A P R I L 2 0 2 4

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1	2	3	4	5	6	7
Bank holiday Recess	Recess	Recess	Payment Card spend available for March Recess	Phonelines closed for staff training Recess		
8	9	10	11	12	13	14
February Payment Card deadline Recess	Recess	Recess	Recess	Bank holiday Recess		
15	16	17	18	19	20	21
Payroll cut-off House returns	Check lease end- dates and arrange renewals or cancellations	Remember to reconcile March Payment Card spend	Bi-monthly publication – MP preview	Deadline for Year-end and R&R forms		
22	23	24	25	26	27	28
Check the staff budget report to avoid overspends	Check financial year budgets and forecast based on commitments	Tell IPSA if you suspect fraudulent transactions on your Payment Card	Check your pay slips and let IPSA know about any issues	March Payment Card deadline		
29	30	1	2	3	4	5
Check the data IPSA holds is correct, including budgets, addresses, and staff	Pay day					

N O T E S



T A S K S

WEEKLY

Make all claims as soon as costs are incurred
Check if the MP owes any money and repay or query it
Collete milegge and make regular claims for prompt of

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Resolve any	returned	claims	in task	manager	to	prev	ent	dela

Check and file invoices and receipts to ensure they mee
requirements for claims

	Address	email	alerts	from	IPSA	Online	that	need	attention
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Submit your week	ekly timesheet to Payrol
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Check your Task Manager in IPSA Online

MONTHLY

Check uploaded direct supplier costs and inform us of an	У
issues	

Check your budget / spend position and plan accordingly
Inform us of any changes to your properties so we can pay

inform as of any changes to your	properties so	we can po
your landlord correctly		

		Contact your	Account	Manager to	resolve	outstanding	issue
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Review claims in draft, submit them or contact IPSA to
delete them

Check your dashboard for outstanding payment card lines
debt, or property issues

M A Y 2 0 2 4

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
29	30	1	2	3	4	5
			Bi-monthly publication – deadline for queries	Phonelines closed for staff training Recess		
			House rises	Necess		
6	7	8	9	10	11	12
Bank holiday Recess	Payment Card spend available for April House returns		Bi-monthly publication - Dec 23/Jan 24	Ensure all claims on the Year-end Form are submitted and approved		
13	14	15	16	17	18	19
	Remember to reconcile April Payment Card spend	Payroll cut-off		Tell IPSA if you suspect fraudulent transactions on your Payment Card		
20	21	22	23	24 Check your pay slips and let IPSA know about any issues	25	26
			House rises	Recess		
27	Check the staff budget report to avoid overspends	29	30	P60s available	1	2
Bank holiday Recess	Recess	Recess	Recess	Pay day Recess		

N O T E S



T A S K S

WEEKLY

Check your Task Manager in IPSA Online
Make all claims as soon as costs are incurred

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	Resolve	any returned	claims i	n task	manager to	prevent	delay
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requirements for claims

	Address	email	alerts	from	IPSA	Online	that	need	attentio

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Inform us of any changes to your properties so we can pay
your landlord correctly

		Contact	your .	Account	M	anager	to	resolve	9 0	utst	and	ling	issue
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	Reconcile	your Pa	yment	Card
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J U N E 2 O 2 4

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
27	28	29	30	31	1	2
Recess	Recess	Recess	Recess	Recess		
3 House returns	4 Payment card spend for May available	5 Check the data IPSA holds is correct, including budgets, addresses, and staff	6	Phonelines closed for staff training	8 April Payment Card deadline	9
10	11	Check your pooled services are set up correctly and that IPSA is paying the right fees	13	14 Payroll cut-off	15	16
Tell IPSA if you suspect fraudulent transactions on your Payment Card	18	Remember to reconcile Payment Card spend	20 Bi-monthly publication – MP preview	Forecast staffing spend and contact payroll about any issues or for advice	22	23
24	25	26	27	28	29	30
	Check your pay slips and let IPSA know about any issues	Check the staff budget report to avoid overspends		Pay day		

N O T E S



T A S K S

W E E K L Y

Make all claims as soon as costs are incurred
Check if the MP owes any money and repay or query it

Check your Task Manager in IPSA Online

Collate mileage and make regular claims for prompt payment
Resolve any returned claims in task manager to prevent delays

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Check and file invoices and receipts	to ensure	they meet
requirements for claims		

	Address	email o	alerts	from	IPSA	Online	that	need	attentio	n

	Submit you	r weekly tim	esheet to	Payro
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MONTHLY

Check uploaded direct supplier costs and inform us of any
issues

Check your budget / spend position and plan accordingly		Check your budget	/ spend	position	and plan	accordingly
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Inform u	ıs of (any c	hanges	to your	properties	so we	can	pay
your land	dlord	cor	rectly					

Contact	your	Account	Manage	er to	resolve	outstandi	ing	issues

	Check	you	have	no	outstanding	credit	notes
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Review claims in draft, submit them or contact IPSA to
delete them

Check your dashboard for outstanding payment card lines,
debt, or property issues

J U L Y 2 0 2 4

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1	2	3	Bi-monthly publication - deadline for queries	5 Payment card spend for June available Phonelines closed for staff training	6	7
8 May Payment Card deadline	9	10	Bi-monthly publication – Feb 24/March 24	Battle of the Boyne (NI only)	13	14
15 Payroll cut-off	16	Tell IPSA if you suspect any fraudulent activity on you Payment Card	18	19	20	21
Remember to reconcile Payment Card spend	23 House rises	24	Check your pay slips and let IPSA know about any issues	Check the staff budget report to avoid overspends	27	28
29	30	31 Pay day]	2	3	4

N O T E S

T A S K S

Independent Parliamentary Standards Authority

WEEKLY

Check your Task Manager in IPSA Online
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Check if the MP owes any money and repay or query it
Collate mileage and make regular claims for prompt payment
Resolve any returned claims in task manager to prevent delays
Check and file invoices and receipts to ensure they meet requirements for claims
Address email alerts from IPSA Online that need attention
Submit your weekly timesheet to Payroll

M O N T H L Y

Check uploaded direct supplier costs and inform us of any issues
Check your budget / spend position and plan accordingly
Inform us of any changes to your properties so we can pay your landlord correctly
Contact your Account Manager to resolve outstanding issue
Check you have no outstanding credit notes
Review claims in draft, submit them or contact IPSA to

Reconcile your Payment Card

delete them

A U G U S T 2 0 2 4

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
29	30	31	1	2	3	4
				Phonelines closed for staff training		
5	6	7	8	9	10	11
Summer Bank Holiday (Scotland only)		Payment Card spend for July available	June Payment Card deadline			
12	13	14	15	16	17	18
	Remember to reconcile Payment Card spend		Payroll cut-off			
19	20	21	22	23	24	25
Tell IPSA if you suspect any fraudulent activity on your payment card			Bi-monthly publication - MP preview			
26	27	29	29	30	31	1
Bank holiday	Check your pay slips and let IPSA know about any issues	Check the staff budget report to avoid overspends		Pay day		

NOTES



Submit your weekly timesheet to Payroll



WEEKLY

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Check you have no outstanding credit notes

- Review claims in draft, submit them or contact IPSA to delete them
- Check your dashboard for outstanding payment card lines, debt, or property issues
- Reconcile your Payment Card

SEPTEMBER 2024

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
2	3	4	5	6	7	8
		Payment Card spend for August available	Bi-monthly publication - deadline for queries	Phonelines closed for staff training		July Payment Card deadline
9	10	11	12	13	14	15
			Bi-monthly publication – Apr 24/May 24	Payroll cut-off		
16	17 Check your pooled services are set up correctly and that IPSA is paying the right fees	Tell IPSA if you suspect any fraudulent transactions on your Payment Card	19	20	21	22
Remember to reconcile Payment Card spend.	24	Forecast staffing spend and contact payroll about any issues or for advice	26 Check your pay slips and let IPSA know about any issues	27 Run a staff budget report - check the data to avoid overspends	28	29
30	1	2	3	4	5	6
Pay day						

NOTES

T A S K S

Independent Parliamentary Standards Authority

WEEKLY

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Submit your weekly timesheet to Payroll

M O N T H L Y

Check uploaded direct supplier costs and inform us of any
issues
Check your budget / spend position and plan accordingly
Inform us of any changes to your properties so we can pay your landlord correctly
Contact your Account Manager to resolve outstanding issues
Check you have no outstanding credit notes

- Review claims in draft, submit them or contact IPSA to delete them
- Check your dashboard for outstanding payment card lines, debt, or property issues
- Reconcile your Payment Card

O C T O B E R 2 0 2 4

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30	1	2	3	4	5	6
			Payment Card spend for September available	Phonelines closed for staff training		
7	8	9	10	11	12	13
	August Payment Card deadline					
14	15	16	17	18	19	20
Tell IPSA if you suspect any fraudulent transactions on your Payment Card	Payroll cut-off					
21	22	23	24	25	26	27
	Remember to reconcile Payment Card spend		Bi-monthly publication – MP preview	Check your pay slips and let IPSA know about any issues		
28	29	30	31	1	2	3
			Pay day			

N O T E S



T A S K S

W E E K L Y

Independent Parliamentary
Standards Authority

	Check your Task Manager in IPSA Online
	Make all claims as soon as costs are incurred
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	Submit your weekly timesheet to Payroll
л о	Check uploaded direct supplier costs and inform us of any issues
	Check your budget / spend position and plan accordingly
	Inform us of any changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review claims in draft, submit them or contact IPSA to delete them

NOVEMBER 2024

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
28	29	30	31	1	2	3
				Phonelines closed for staff training		
4	5	6	7	8	9	10
Payment Card spend for October available		Check the data IPSA holds is correct, including budgets, addresses, and staff	Bi-monthly publication – deadline for queries	September Payment Card deadline		
11	12	13	14	15	16	17
			Annual publication	Payroll cut-off		
18	19	20	21	22	23	2 4
Tell IPSA if you suspect any fraudulent transactions on your Payment Card			Bi-monthly publication – Jun 24/Jul 24	Remember to reconcile Payment Card spend		
25	26	27	28	29	30	1
	Check your pay slips and let IPSA know about any issues	Run a staff budget report - check the data to avoid overspends		Pay day		

N O T E S

T A S K S

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Independent Parliamentary Standards Authority

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DECEMBER 2024

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
2	Check your pooled services are set up correctly and that IPSA is paying the right fees	Payment Card spend for November available	5	Phonelines closed for staff training	7	October Payment Card deadline
9	10	Forecast staffing spend and contact payroll about any issues or for advice	12	13 Payroll cut-off	14	15
Tell IPSA if you suspect any fraudulent transactions on your Payment Card	17 Run a staff budget report - check the data to avoid overspends	18	Bi-monthly publication - MP preview	Remember to reconcile Payment Card spend	21	22
23	24	25 Christmas Day	26 Boxing Day	Check your pay slips and let IPSA know about any issues	28	29
30	31 Pay day	1	2	3	4	5

N O T E S



T A S K S

WEEKLY

Check your Task Manager in IPSA Online

Make	all	claims	as	soon	as	costs	are	incurred	

Check if the MP owes any money and repay or query it
Collate mileage and make regular claims for prompt payment

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Resolve any	returned	claims i	n task mand	ager to	prevent	dela

Check and file invoices and receipts to ensure they mee
requirements for claims

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ı	Address	email alert	s from IPSA	Conline the	it need	attentior

	Submit your	weekly times	heet to	Payro
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MONTHLY

Check uploaded	direct	supplier	costs	and	inform	us	of	any
issues								

Check your budget	/ spend	position ar	nd plan	accordingly
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Inform us of	any ch	anges	to your	properties	so we	can	pay
your landlor	d corre	ctly					

Contact your Account Manager to resolve outstanding issu
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	Check	you have	no	outstanding	credit	notes
		/				

Review claims in draft, submit them or contact IPSA to
delete them

Check your dashboard for outstanding payment card lines
debt, or property issues

J A N U A R Y 2 0 2 5

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30	31	1	2	3	4	5
		Bank holiday		Phonelines closed for staff training		
6	7	8	9	10	11	12
Payment Card spend for December available		November Payment Card deadline	Bi-monthly publication – query deadline			
13	14	15	16	17	18	19
	Remember to reconcile Payment Card spend	Payroll cut-off	Bi-monthly publication – Aug 24/Sept 24	Tell IPSA if you suspect any fraudulent transactions on your Payment Card		
20	21	22	23	24	25	26
Conduct an office Health & Safety Risk Assessment				Year-end - guidance published		
27	28	29	30	31	1	2
Check your pay slips and let IPSA know about any issues	Run a staff budget report - check the data to avoid overspends	Pay day				

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MONTHLY

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Inform us of any changes to your properties so we can pay your landlord correctly
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Check your dashboard for outstanding payment card lines, debt, or property issues

Reconcile your Payment Card

delete them

FEBRUARY 2025

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
3	4	5	6	7	8	9
	Payment Card spend for January available			Phonelines closed for staff training	December Payment Card deadline	
10	11	12	13	14	15	16
				Payroll cut-off		
17	18	19	20	21	22	23
Tell IPSA if you suspect any fraudulent transactions on your Payment Card		Remember to reconcile Payment Card spend	Bi-monthly publication – MP preview			
24	25 Check your pay slips and let IPSA know about any issues	26 Run a staff budget report - check the data to avoid overspends	27	28 Pay day	1	2
3	4	5	6	7	8	9

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Check your Task Manager in IPSA Online

Reconcile your Payment Card

M A R C H 2 0 2 5

Pay day						
31	1	2	3	4	5	6
Remember to reconcile Payment Card spend		Check your pay slips and let IPSA know about any issues				
24	25	26	27	28	29	30
	Forecast staffing spend and contact payroll about any issues or for advice			Tell IPSA if you suspect any fraudulent transactions on your Payment Card		
17	correctly and that IPSA is paying the right fees	19	Bi-monthly publication – Oct 24/Nov 24	Payroll cut-off	22	23
10	11 Check your pooled services are set up	12	13	14	15	16
Check for annual changes to the Scheme and update the office	Payment Card spend for February available		Bi-monthly publication – deadline for queries	Phonelines closed for staff training	January Payment Card deadline	
3	4	5	6	7	8	9
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY

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Reconcile your Payment Card

Contact us

Visit our website

If you are a Member of Parliament or if you work for an MP, the quickest and easiest way to find answers to general queries is by visiting our website -

www.ipsaonline.org.uk

You can find the rules of the Scheme, view guidance, download forms and follow step-by-step instructions on how to complete IPSA tasks.

Call the support team

Call us on 020 7811 6400 if you are an MP or an MP's staff member.

Your call will be answered by a member of the team, but not necessarily your Account Manager or Payroll Officer. They will try to resolve your issue or will forward it to a member of the team. If you are not an MP or MP staff member and you have a query, please email <u>info@theipsa.org.uk</u>.

Email

If you have a query for your dedicated Account Manager or Payroll Officer, you can email <u>info@theipsa.org.uk</u> or <u>payroll@theipsa.org.uk</u>. Your email will be directed to your team. Our aim is to respond within five working days.

Tax issues

If you have a query about your tax code, please contact HMRC directly first on 03000 534 720 (staff) or 03000 581 588 (MPs) as they can advise on why the code has been allocated and if it is correct.

Account managers

Region	AM	Payroll	HOST
Scotland	Peter / Phil	Claire	Fiona
Northern Ireland	Gina	Tracy	Fiona
Wales	Gina	Fahmida	Rory

Region AM HOST Payroll North West Ann / Alyn Alex Beth North East Katie Beth Helen Yorkshire Kirsty Katie Rory & Humber

Scotland, Wales, & Northern

Ireland

Manager: Craig







Region	АМ	Payroll	ноѕт
South West	Aaron	Fahmida	Dhruv
South East	Lynn / Shila	Rachel	Angie
London	Rachel	Sarb	Dhruv



Region	AM	Payroll	ноѕт
West Midlands	Adam	Tracy	Kyle
East Midlands	Paul	Carmen	Kyle
Eastern	Kira	Carmen	Angie

SOUTH EAST