Terms & Conditions – Game of Chance

The following Terms and Conditions apply to the SEN Breakfast Caller of The Year 2024 for Club Med.

Name of Promotion	1170 SEN Breakfast Caller of The Year 2024 for Club Med
Promoter Name & ABN	Sports Entertainment Network Pty Ltd ABN 129 637 378 Level 5, 111 Coventry Street, Southbank, VIC 3006
Promotion Partner/Prize Provider	Club Méditerranée Australia Pty Ltd ABN 73 001 302 012, Level 6, 227 Elizabeth Street, Sydney, NSW 2000, Australia. Phone: 1800 258 263
Websites	https://www.sen.com.au/
State or Territory	NSW only.
Promotion Period	Pre-Promote Start Date: Monday, 26 th Feb 2024 at 6:00am (AEDT). Promotion Start Date: Monday, 4 th March 2024 at 06:00am (AEDT). Promotion End Date: Friday, 15 th November 2024 at 09:00am (AEDT).
Entry Restrictions	 Entrants must be 18 years of age or over at the time of entry. Entrants must be Australian residents and have a registered address in NSW. Only one prize can be won per person per competition.
How to Enter	During the Promotion Period, Entrants must call 1170 SEN during the Breakfast program (0600am-0900am Monday – Friday) and their phone call must go to air on the program. The 1170 SEN Breakfast Caller of the Week will be announced on the Friday from the previous week. There will be 37 weekly winners in total. All weekly winners will then be placed into the Major Prize
How to Win	Draw at the conclusion of the Promotion Period. The Promotion is a Game of Chance. Each 'Caller of the Week' will be selected by the Promoter based on the subjective assessment of the Promoter of the caller being entertaining and providing information or opinion that is appealing to SEN listeners. The Promoter's decision is final, and no correspondence will be entered into regarding this selection.

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	At the end of the Promotional Period, every Entrant who is selected as the 1170 SEN Breakfast 'Caller of the Week' will be placed in a random prize draw and one prize winner will be chosen at random from all eligible, valid, and complete entries received. This person will be awarded the one and only Prize. The Prize draw will take place at a location to be advised between 6:00am and 9:00am AEDT on Friday, 29 th November 2024. At the Prize Draw Event, all 1170 SEN Breakfast 'Callers of the Week' will be placed into a barrel and Talent will select one winner LIVE on air. The winner will be contact directly via phone if not in attendance at the event and be awarded the prize.
Prize Details	There is 1 prize to be won for 1 winner.
	The Major Prize Winner will receive: 1 x Trip to Bali for a family of 4. Two Adults, Two Kids (Kids must be under the age of 18).
	Return economy flights depart and return for Sydney International Airport. Cost to and from the airport is at the winners discretion.
Total Prize Value	Up to \$9,999
Additional Terms - Prize	The prize includes a 7-night stay at Club Med Bali for 2 adults and 2 kids (3 – 17 years old) in a Interconnecting Superior Rooms - Balcony. Kids under 3 years old are also welcome, however, Club Med may offer a non - interconnecting room due to Club Med booking policy. Any additional costs such as baby/petit club, airport transfers, spa packages, excursions are at the winner's own expense.
	The prize can be redeemed 2 months prior to departure for travel up until 30 November 2025 and must be taken outside of peak seasons including Australia school holidays, Christmas and New Year periods, and international holidays such as Chinese New Year and Chinese Golden week, subject to availability. Club Med reserves the right to decline prize redemption request when requested travel dates fall into peak seasons or the resort reaches 70% - 80% occupancy. In the event that the requested travel date is disapproved, Club Med will offer alternatives travel dates. The winner must contact Sarah Meenan, Communications Manager at Club Med, via sarah.meenan@clubmed.com to redeem the prize.
	Prize cannot be transferred and cannot be redeemed for cash.
	Club Med reserves the right to refuse to allow a winner to take part in any or all aspects of the prize, if Club Med determines, in their absolute discretion, that a winner is not in the mental or

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physical condition necessary to be able to safely participate in the prize. It is a condition of accepting the prize that the winner may be required to sign a legal release in a form determined by Club Med in its absolute discretion.

By submitting a valid Entry, the Entrant acknowledges and agrees to be bound by the Terms and Conditions.

Introduction

- 1. The above table forms part of these Terms and Conditions and contains details concerning when, who and how to enter, the time, place and method of prize selection, prize details and who the promoter is and any permit details.
- 2. Employees of the Promoter and agencies associated with this Promotion (including the Promotional Partner, and their respective immediate families, are ineligible to enter the Promotion. For clarity, "immediate families" includes any of the following: spouse, child or step-child, parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
- 3. Participation in the Promotion is deemed acceptance of these Terms and Conditions. By entering, the Entrant warrants that they have read, understood and accepted these Terms and Conditions.
- 4. Subject to any applicable laws, the Terms and Conditions may be updated or amended by the Promoter at any time and no notice of the updated or amended Terms and Conditions is required to be provided to Entrants.
- 5. Entries not completed in accordance with these Terms and Conditions are void. Entries will be deemed void if stolen, forged, mutilated or tampered with in any way. The Promoter will take all necessary steps to ensure that entries are properly recorded and stored, but will accept no liability if an entry is not recorded or is lost.

Further Entry Conditions

- 6. Entries to the Promotion are limited to one per Entrant unless explicitly stated multiple entries are accepted at the time of entry, or a "share on social media for bonus entry" mechanic is provided.
- 7. The Promoter may remove any and all unauthorised multiple entries.
- 8. Entries will be deemed accepted once completed and at the Promoter's absolute discretion. The Promoter will be in no way responsible for incorrect or insufficient details provided by any Entrant. Should an Entrant's details change, it is the responsibility of the Entrant to provide these details to the Promoter.
- 9. Incomplete, indecipherable, or illegible entries or those that contain offensive or defamatory comments or that breach any law or infringe any third-party rights, including intellectual property rights, will be deemed invalid. Errors and omissions may be accepted at the Promoter's absolute discretion and the Promoter's decision on this and other aspects of the Promotion is final and no further correspondence will be entered into. Any failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

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10. If there is a dispute as to the identity of an Entrant, the Promoter reserves the right in its sole discretion, to determine the identity of the Entrant. For the avoidance of doubt, the Promoter is responsible for determining whether a person is an eligible Entrant in its absolute discretion.

Prizes and Awarding of Prizes

- 11. The prize-winner will be notified by the Promoter by e-mail and the winner's name and suburb may also be published on the SEN website (https://www.sen.com.au/) or social media channels, in each case using details forming part of the Entry.
- 12. The Promoter will advise the winner about how and when they are to accept their prize. If for any reason a prize remains unclaimed by the Redraw Date, their prize will be forfeited and the Promoter reserves the right to re-award the prize in accordance with these Terms and Conditions.
- 13. The Promoter is not responsible if the prize is late, lost or misdirected. The prizes (or any used or unused portion thereof) are not transferable, exchangeable or redeemable for cash. It is a condition of accepting a prize that the winner must comply with all the conditions of use of that prize and the prize supplier's requirements as well as all these Terms and Conditions.
- 14. If a prize or any parts of a prize are unavailable, for any reason, the Promoter, in its discretion, reserves the right to substitute that prize or parts of that prize with a different prize or different parts of that prize to the equal or near equal value and/or specification and/or an alternative date, subject to the written directions of any regulatory authority.
- 15. The prize value is in Australian dollars inclusive of GST and is based on the normal retail value of the prize components at the time of publication (online or otherwise). The Promoter accepts no responsibility for any variation in the value of any prize. The promoter accepts no responsibility for any tax implications that may arise from the prize winning and independent financial advice should be sought.
- 16. To the extent permitted by law: (a) the Promoter makes no representations or warranties as to the suitability of any prize; and (b) no compensation will be payable if, for any reason, a winner is unable to use the prize as stated.
- 17. The Entrant acknowledges that any costs incurred in relation to accepting or utilizing any prize or not included in the prize package is their sole responsibility. These include without limitation, costs relating to passports, visas, government levies, ground transport, travel insurance, meals, beverages, additional taxes, all insurance, additional transfers, items of a personal nature (including but not limited to additional room charges such as pay per view movies, laundry, room service, mini-bar, telephone calls), any upgrades, pre-flight or inflight purchases or additional nights and all other ancillary costs.
- 18. As a condition of accepting the prize, the winner may be required to sign legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.

General

19. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to disqualify any Entrant or to modify, suspend, terminate or cancel the Promotion, as appropriate.

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- 20. The Promoter will not be liable for any loss or damage whatsoever (including but not limited to indirect or consequential loss) or personal injury suffered or sustained arising from or in connection with the Promotion, any omission to enter a person into the Promotion, acceptance of the prize or the prize itself, except for liability that cannot be excluded by law.
- 21. The Promoter assumes no responsibility for any error, omission, communications line failure, theft or destruction or unauthorised access to, or alteration of entries. The Promoter is not responsible for any problems or technical malfunction of any equipment, software, failure of any email or entry to be received by the Promoter on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof, including any injury or damage to any Entrant or any other person's computer related to or resulting from participation or downloading any materials in this Promotion.
- 22. Entrants consent to the Promoter and/or Promotional Partner using the Entrant's name, likeness, image, voice and/or other attributes in the event they are the winner (including any photograph, film and/or audio, visual and/or audio-visual recording of the same) in any media, on any media platform and for an unlimited period without any remuneration being payable or owed to the winner, where such use is for the purpose of promoting the Promotion (including any outcome) or promoting any products or materials manufactured, distributed and/or supplied by the Promoter and/or the Promotional Partner.
- 23. The Promoter collects personal information in order to conduct the Promotion and entry into the Promotion is conditional on the provision of this information by an Entrant. Information about an Entrant may also be placed on a database and used by the Promoter and may be disclosed and used by third parties, including but not limited to the Promotional Partner, for the purposes of carrying out promotional, marketing, planning, product development, publicity, research and profiling purposes, including sending electronic messages, SMS, direct mail and telephoning the Entrant and to the Promoter's professional advisers, including its accountants, auditors and lawyers and insurers, unless in each case the Entrant withdraws their consent to the use of their information in this manner, and in each case in accordance with the Privacy Act 1988 (Cth) and the Promoter's Privacy Policy, which can be viewed at (https://www.sen.com.au/privacy-policy/).
- 24. If the Promotion is promoted on social media, then the promotion is in no way sponsored, endorsed or administered by, or associated with that social media channel, including Instagram or Facebook. Entrants are providing information to the Promoter and not to the social channel, including Instagram or Facebook.