

INFORMATION PURSUANT TO ART. 13 OF REGULATION (EU) 2016/679 - vivaticket.com

This page describes how to manage the site with reference to the processing of personal data of users who consult it, specifying that browsing the sites does not require to enter data.

This information is also provided pursuant to art. 13 of Regulation EU 2016/679 (general regulation on data protection), hereinafter "GDPR" to those who interact with the web services of the site vivaticket.com

This information is also based on Recommendation no. 2/2001 that the European authorities for the protection of personal data, gathered by the Group established by art. 29 of Directive no. 95/46/EC, adopted on 17 May 2001 in order to establish minimum requirements for collecting personal data online, and, in particular, the manner, timing and nature of the information that data controllers must provide users with when they connect to web pages, regardless of the purpose of the link.

1. DATA CONTROLLER

The Data controller is: Vivaticket S.p.A. – via Antonio Canova, 16/20 – 40138 Bologna, Tel. +39 051 5881511, Fax +39 051 6014383, Mail: privacy@vivaticket.com.

Best Union Company has appointed Francesca Fonda as its Data Protection Officer (DPO), who can be reached through dpo@vivaticket.com, as well as the telephone numbers listed above.

2. TYPES OF DATA PROCESSED

2.1. Browsing data

During their normal operation, the computer systems and software procedures used to operate this website acquire some personal data whose transmission is implicit in the communication protocols of the Internet. Such information is not collected to be associated with identified interested parties, but by their very nature could, through processing and association with data held by third parties, allow users to be identified.

This category of data includes IP addresses or domain names of computers used by users connecting to the site, URI (Uniform Resource Identifier) of requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in reply, the numerical code indicating the status of the response from the server (successful, error, etc..) and other parameters regarding the operating system and computer environment.

Such data are used for the sole purpose of obtaining anonymous statistical information on the use of the site, the dates and times of access to the site itself and the reference pages that have led the user to reach the site and are aimed at creating reports of analysis of the site itself.

2.2. Cookies

No personal data of users are acquired by the site.

Cookies are not used to transmit information of a personal nature, nor are persistent cookies of any kind or systems for tracking users used.

The use of so-called session cookies (which are not permanently stored on the user's computer and disappear when the browser is closed) is strictly limited to the transmission of session identifiers (consisting of random numbers generated by the server) necessary to enable safe and efficient exploration of the site.

The so-called session cookies used in this site avoid the use of other computer techniques that could potentially compromise the confidentiality of users' browsing and do not allow the acquisition of the user's personal identification data.

For more information on cookies, see the cookie policy

2.3. Data provided voluntarily by the user

The optional, explicit and voluntary sending of electronic mail to the addresses indicated on **vivaticket.com** implies the subsequent acquisition of the sender's address, which is necessary to respond to requests, as well as any other personal data included in the message or in the information request format.

3. OPTIONALITY OF DATA PROVISION AND LEGAL BASIS

Apart from that specified for browsing data, the user is free to provide data for any request for information.

The legal basis for the data processing is represented by the consent for conclusive facts of the data subject.

4. MODALITIES OF TREATMENT

Personal data are processed with automated tools for the time strictly necessary to achieve the purposes for which they were collected.

5. DURATION

Personal data are kept for the time necessary to answer questions or requests.

6. RIGHTS OF THE INTERESTED PARTIES

The subjects to whom the personal data refer are entitled to the rights under Regulation (EU) 2016/679 (art. 12 and subsequent amendments), which are:

- right to access their personal data (once they have confirmation that their data are subject to processing by the owner);

- the right to obtain rectification and integration of their data;
- the right to obtain the cancellation of their data;

- the right to have the processing of their personal data limited under certain conditions;

- the right to receive personal data provided to the owner in a structured and commonly used format, and to transmit them to another owner;
- the right to object to the processing of personal data where there are reasons relating to their personal situation;

- the right not to be subject to automated decision-making;

- the right to be informed in the event of a serious breach of their data;
- the right to withdraw consent to processing at any time;

- the right to lodge a complaint with a supervisory authority.

Requests can be sent to the following e-mail address: privacy@vivaticket.com