



Head Guide

SABI SAND, SOUTH AFRICA

Key Responsibilities

The main role of the Head Guide is to provide an all-encompassing wildlife experience to every guest with a focus on catering to the specific needs of each individual guest.

- The Head Guide reports to the General Manager.
- Drive the broader goals of the company, in terms of the guiding department, by planning and implementing Strategic Management Plans.
- Management of relations with the relevant reserve management (SSNR/KNP or other)
- Overseeing and controlling guiding-related budget lines.
- Ensure the highest quality of game experience for the guests.
- Hosts guests in line with the Singita Standard of Excellence.
- Ensure that people's safety is always a priority.
- Communication with departmental teams to ensure that guest needs are met, and operations run effectively.
- Oversee maintenance, tidiness and care of vehicles and other equipment.
- Undertake administrative duties as allocated.
- Undertake ongoing process of self-improvement and knowledge enhancement; and that of their team.
- Achieve service excellence through teamwork.
- Contributing photographs for Singita's social media outlets.
- Active participation in and effective communication and support of Singita's conservation message and purpose.

Skills & Experience

- Minimum of 2 years work experience as a head guide in a similar lodge environment.
- Minimum 2 FGASA qualification or similar qualification.
- Advanced Field Guide certificate.
- Registered as a field guide with DEAT
- SASSETA Certificates.
- Valid South African Code 8 Driver's license.
- Valid South African Public Driver's Permit (PDP).
- Valid ARH.
- Valid First Aid Certificate.
- Excellent interpersonal and communication skills (verbal and written).
- Ability to keep calm in stressful situations.
- An inherent passion for observing, sharing, and learning about wildlife and conservation.
- Reporting skills.
- Basic Labour Law knowledge.
- Strong leadership ability.
- Developmental approach to staff.
- Stamina and Flexible.
- Confident but humble.
- Co-operative, innovative, and keen to work with the balance of the team in the interest of the lodge and the guests.
- Camera and editing skills advantage.
- Professional and neat appearance.
- South African nationality or valid working visa.

To apply email your CV to SSSCareers@singita.com or visit:

www.singita.com/about/careers