Coverage Period: 01/01/2020–12/31/2020 Coverage for: Group | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, 1-888-775-7888. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.HealthCare.gov/sbc-glossary/ or call 1-888-775-7888 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes. All services are covered without meeting deductible.	For example, this <u>plan</u> covers certain preventive services without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No. There are no other specific deductibles.	You don't have to meet <u>deductibles</u> for specific services."
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$4,500 Individual / \$9,000 Family.	The <u>out-of-pocket</u> limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> limits until the overall family <u>out-of-pocket</u> limit has been met."
What is not included in the <u>out-of-pocket limit</u> ?	Premium, health care this plan doesn't and out-of-network services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.cchphealthplan.com/c">https://www.cchphealthplan.com/c</a> <a href="chp-doctors or call 1-888-775-7888">chp-doctors or call 1-888-775-7888</a> for a list of <a href="network provider">network provider</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider in the plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider for the difference between the provider's charge and what your plan pays (<u>balance billing</u>,)." Be aware your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before</u> you get services."</u></u>
Do you need a referral to see a specialist?	Yes.	This <u>plan</u> will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May Need	What Y	ou Will Pay	Limitations, Exceptions, & Other Important Information
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Primary care visit to treat an injury or illness	\$15 <u>Copay</u> /Visit	Not Covered	None
If you visit a health	Specialist visit	\$30 <u>Copay</u> /Visit	Not Covered	<u>Preauthorization</u> required.
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$15 <u>Copay</u> /Visit (Lab) \$30 <u>Copay</u> /Visit (X-Ray)	Not Covered	None
	Imaging (CT/PET scans, MRIs)	\$75 <u>Copay</u> /Visit	Not Covered	None
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.cchphealthplan.com/employer-member.com	Tier 1 (Generic drugs)	\$5 <u>Copay</u> /Prescription (Retail) \$10 <u>Copay</u> /Prescription (Mail Order)	Not Covered	Covers up to 30-day supply (retail prescription); 31-90-day supply (mail order prescription). Mail order prescription only covered at participation Costco Pharmacies
	Tier 2 (Preferred brand drugs)	\$15 <u>Copay</u> /Prescription (Retail) \$30 <u>Copay</u> /Prescription (Mail Order)	Not Covered	and Chinese Hospital Pharmacy. Mail order not available for Tier 4 – Specialty Drugs.  We will cover prescription filled out-of-netwo if they are related to care for a medical emergency or urgently needed care.  If your prescription is not listed on the formulary, you can request for preauthorization.
	Tier 3 (Non-preferred brand drugs)	\$25 <u>Copay</u> /Prescription (Retail) \$50 <u>Copay</u> /Prescription (Mail Order)	Not Covered	
	Tier 4 (Specialty drugs)	10% up to \$250/ Prescription (Retail)	Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$100 <u>Copay</u>	Not Covered	Preauthorization required.
Surgery	Physician/surgeon fees	\$25 <u>Copay</u>	Not Covered	
If you need immediate	Emergency room care	\$150 <u>Copay</u>	\$150 <u>Copay</u>	Copay is waved if admitted to the hospital.
medical attention	Emergency medical transportation	\$150 <u>Copay</u>	\$150 <u>Copay</u>	None

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.cchphealthplan.com.

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	<u>Urgent care</u>	\$15 <u>Copay</u>	Not Covered	None
If you have a hospital	Facility fee (e.g., hospital room)	\$250 <u>Copay</u> /day up to first 5 days	Not Covered	Preauthorization required.
stay	Physician/surgeon fees	No Charge	Not Covered	Preauthorization required.
If you need mental health, behavioral health, or substance	Outpatient services	Outpatient Office Visit: \$15 <u>Copay</u> Other Outpatient Visits: \$15 <u>Copay</u>	Not Covered	Other outpatient visits include: Intensive Outpatient Care, BHT for treatment of PDD or Autism, Partial Hospitalization, Psychological Testing.
abuse services	Inpatient services	\$250 <u>Copay</u> /day up to first 5 days	Not Covered	Preauthorization required.
	Office visits	No Charge	Not Covered	Cost Charing does not apply for proventative
If you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	Cost Sharing does not apply for preventative services. Depending on the type of service, a
	Childbirth/delivery facility services	\$250 <u>Copay</u> /day up to first 5 days	Not Covered	copayment may apply. Maternity care may include test
	Home health care	\$20 <u>Copay</u> / Visit	Not Covered	Preauthorization required.
If you need help	Rehabilitation services	\$15 <u>Copay</u> / Visit	Not Covered	Preauthorization required.
If you need help recovering or have	<u>Habilitation services</u>	\$15 <u>Copay</u> / Visit	Not Covered	Preauthorization required.
other special health needs	Skilled nursing care	\$150 <u>Copay</u> /Day up to first 5 days	Not Covered	Preauthorization required.
Hecus	Durable medical equipment	10% <u>coinsurance</u>	Not Covered	Preauthorization required.
	Hospice services	No Charge	Not Covered	Preauthorization required.
	Children's eye exam	No Charge	Not Covered	1 covered exam every calendar year
If your child needs dental or eye care	Children's glasses	No Charge	Not Covered	I paid per calendar year – Frames will be covered in full from the VSP Pediatric Collection (or contact lenses in lieu of glasses)
	Children's dental check-up	No Charge	Not Covered	1 covered exam every 6 months

 $<sup>^{\</sup>star}\ \text{For more information about limitations and exceptions, see the plan or policy document at www.cchphealthplan.com}.$ 

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Chiropractic Care
- Cosmetic Surgery
- Dental Care (Adult)

- Hearing Aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
  Weight loss program

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

Bariatric Surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California Department of Managed Care 1-888-466-2219. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, -contact: Chinese Community Health Plan at 1-888-775-7888, submit a grievance form through our member portal at <a href="https://www.cchphealthplan.com/individual-family-plan-members">https://www.cchphealthplan.com/individual-family-plan-members</a>, or file your complaint in writing to, Chinese Community Health Plan, 445 Grant Avenue, Suite 700, San Francisco, ca 94108. You can also contact the California Department of Managed Care, at 1-800-HMO-2219 or <a href="https://hmohelp.ca.gov">https://hmohelp.ca.gov</a>.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-415-834-2118.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-415-834-2118

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-415-834-2118

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.cchphealthplan.com.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible

■ Specialist copayment

\$30

\$0

■ Hospital (facility) copayment \$250/day up to first 5 days

■ Other coinsurance 10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

In this example. Peg would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$605	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$665	

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

■ The plan's overall deductible

\$0

\$30

■ Specialist copayment

■ Hospital (facility) copayment \$250/day up to first 5 days

■ Other coinsurance 10%

## This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$6,158

In this example, Joe would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$1,120	
Coinsurance	\$173	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$1,348	

## Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible

■ Specialist copayment

\$30

Hospital (facility) copayment \$250/day up to first 5 days

■ Other coinsurance 10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,328
The state of the s	

In this example. Mia would nav-

in this oxampio, ma would pay.		
Cost Sharing		
Deductibles	\$0	
Copayments	\$730	
Coinsurance	\$4	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$734	