Coverage Period: Beginning on or after 1/1/2020

Coverage for: Group | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-775-7888. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-888-775-7888 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$6,300/Individual or \$12,600/Family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and outpatient services.	This <u>plan_covers</u> some items and services even if you haven't yet met the <u>deductible_amount</u> . But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventative</u> <u>services</u> without cost sharing and before you meet your <u>deductible</u> . See a list of covered preventative services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Yes. \$500/Individual or \$1,000/Family for Tiers 1, 2, 3, and 4 prescription drugs. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,800 Individual / \$15,600 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premium, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. see https:// www.cchphealthplan.com/ employer-member or call 1-888- 775-7888 for a list of network providers	This <u>plan</u> uses a <u>provider_network</u> . You will pay less if you use a <u>provider_in</u> the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider_interval_inte</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$65 <u>Copay</u> /Visit. <u>Deductible</u> applies after first 3 non-preventive visits	Not Covered	None
If you visit a health care provider's office or clinic	Specialist visit	\$95 <u>Copay</u> /Visit. <u>Deductible</u> applies after first 3 non-preventive visits	Not Covered	Preauthorization required.
	Preventive care/screening/ immunization	No Charge. <u>Deductible</u> does not apply.	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$40 Copay/Visit (Lab). Deductible does not apply. 40% Coinsurance/Visit (X-Ray)	Not Covered	None
	Imaging (CT/PET scans, MRIs)	40% Coinsurance/Visit	Not Covered	None
If you would diving to	Tier 1 - Generic drugs	\$18 Copay/ Prescription (Retail). \$36 Copay/Prescription (Mail Order).	Not Covered	Covers up to 30-day supply (retail prescription); 31-90 day supply (mail order prescription). Mail order prescription only covered at participating Costco pharmacies and Chinese Hospital Pharmacy. Mail order is not available for Tier 4 - Specialty drugs. We will cover prescription filled out-of-network if they are related to care for a
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://	Tier 2 - Preferred brand drugs	40% Coinsurance up to \$500/Prescription (Retail) 40% Coinsurance up to \$1,500/Prescription (Mail Order)	Not Covered	
www.cchphealthplan.com /employer-member	Tier 3 - Non-preferred brand drugs	40% Coinsurance up to \$500/Prescription (Retail) 40% Coinsurance up to \$1,500/Prescription (Mail Order)	Not Covered	medical emergency or urgently needed care. If you prescription is not listed on the formulary, you can request for Preauthorization .

^{*} For more information about limitations and exceptions, see the plan or policy document at www.cchphealthplan.com

Common What You Will Pay		ou Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	<u>Tier 4 - Specialty drugs</u>	40% <u>Coinsurance</u> up to \$500/Prescription (Retail)	Not Covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	40% Coinsurance/Visit	Not Covered	Preauthorization required.
surgery	Physician/surgeon fees	40% Coinsurance/Visit	Not Covered	Preauthorization required.
	Emergency room care	40% Coinsurance/Visit	40% Coinsurance/Visit	Coinsurance is waived if admitted into the hospital.
If you need immediate	Emergency medical transportation	40% Coinsurance/Trip	40% Coinsurance/Trip	None
medical attention	<u>Urgent care</u>	\$65 <u>Copay</u> /Visit. <u>Deductible</u> applies after first 3 non-preventive visits	\$65 <u>Copay</u> /Visit. <u>Deductible</u> applies after first 3 non-preventive visits	None
If you have a hospital	Facility fee (e.g., hospital room)	40% Coinsurance/Visit	Not Covered	Preauthorization required.
stay	Physician/surgeon fees	40% Coinsurance/Visit	Not Covered	Preauthorization required.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Outpatient Office Visit: No Charge. Deductible does not apply. Other Outpatient Visits: 40% Coinsurance up to \$65 Copay/Visit	Not Covered	Other outpatient services include: Mental health partial hospitalization, Mental health intensive outpatient treatment, Substance use disorder day treatment, and Substance use disorder intensive outpatient treatment.
	Inpatient services	40% Coinsurance/Visit	Not Covered	Preauthorization required.
	Office visits	No Charge. <u>Deductible</u> does not apply.	Not Covered	Cost Sharing does not apply for preventive services. Depending on the type of services, a
If you are pregnant	Childbirth/delivery professional services	40% Coinsurance/Visit	Not Covered	copayment may apply. Maternity care may include test and services described elsewhere
	Childbirth/delivery facility services	40% Coinsurance/Visit	Not Covered	in this document (i.e. ultrasound).
	Home health care	40% Coinsurance/Visit	Not Covered	Preauthorization required.
If you need help recovering or have other special health	Rehabilitation services	\$65 <u>Copay</u> /Visit. <u>Deductible</u> does not apply.	Not Covered	Preauthorization required.
needs	Habilitation services	\$65 <u>Copay</u> /Visit. <u>Deductible</u> does not	Not Covered	Preauthorization required.

 $^{^{\}star}$ For more information about limitations and exceptions, see the plan or policy document at www.cchphealthplan.com

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
		apply.		
	Skilled nursing care	40% Coinsurance/Visit	Not Covered	Preauthorization required. Limited to 100 covered days every calendar year.
	Durable medical equipment	40% Coinsurance	Not Covered	Preauthorization required.
	Hospice services	No Charge. <u>Deductible</u> does not apply.	Not Covered	Preauthorization required.
	Children's eye exam	No Charge. <u>Deductible</u> does not apply.	Not Covered	1 covered exam every calendar year
If your child needs dental or eye care	Children's glasses	No Charge. <u>Deductible</u> does not apply.	Not Covered	1 pair per calendar year - Frames will be covered in full from the VSP Pediatric Collection (or contact lenses in lieu of glasses)
	Children's dental check-up	No Charge. <u>Deductible</u> does not apply.	Not Covered	1 covered exam every 6 months

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for	for more information and a list of any other <u>excluded services</u> .)
 Hearing aids 	Private-duty nursing

- Chiropractic careCosmetic surgery
- Cosmetic surgery
- Dental care (Adult)

- Infertility Treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture
 Bariatric Surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California Department of Managed Health Care, 1-888-466-2219. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Chinese Community Health Plan at 1-888-775-7888, submit a grievance form through https://www.cchphealthplan.com/employer-member,or file your complaint in writing to, Chinese Community Health Plan, 445 Grant Avenue, Suite 700, San Francisco, CA 94108. If you have a grievance against Chinese Community Health Plan, you can also contact the California Department of Managed Health Care, at 1-800-HMO-2219 or http://www.hmohelp.ca.gov

^{*} For more information about limitations and exceptions, see the plan or policy document at www.cchphealthplan.com

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-415-834-2118

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-415-834-2118

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-415-834-2118

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-415-834-2118

——To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

^{*} For more information about limitations and exceptions, see the plan or policy document at www.cchphealthplan.com

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$6,30
■ <u>Specialist Copayment</u>	\$95
■ Hospital (facility) Coinsurance	40%
■ Other <u>Coinsurance</u>	40 %

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$3,500	
Copayments	\$700	
Coinsurance	\$3,700	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$7,960	

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$6,300
■ Specialist Copayment	\$95
■ Hospital (facility) Coinsurance	40%
■ Other <u>Coinsurance</u>	40%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

\$13,100

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$1,500	
Copayments	\$1,800	
Coinsurance	\$2,100	
What isn't covered		
Limits or exclusions	\$200	
The total Joe would pay is	\$5,600	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$6,300
■ Specialist Copayment	\$95
■ Hospital (facility) Coinsurance	40%
■ Other Coinsurance	40%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$8,000

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,000

In this example. Mia would pay:

1 7		
Cost Sharing		
Deductibles	\$500	
Copayments	\$600	
Coinsurance	\$300	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,400	