



RENTAL CONDITIONS AND EXCESS AMOUNTS

SANJOCAR SA - 3-101735135

01/11/2022 subject to change without prior notice

Rates in USD TTC

Indicative value 1USD = 633 CRC

CITY CARS		CAUTION		LIA	SLI	LDW (CDW+THW)		PLDW		TLDW		ASSVE
		Without LDW	With LDW	Rate per Day	Rate per Day	Rate per Day	Excess Amount	Rate per Day	Excess Amount	Rate per Day	Excess Amount	Rate per Day
MCMR	I10/Beat/Alto o similar Hatchback	\$ 18 000,00	\$ 600,00	inclus	\$ 10,00	\$ 15,00	\$ 600,00	\$ 20,00	\$ 300,00	\$ 40,00	\$ 0,00	\$ 6,00
MCAR	I10/Beat/Alto o similar Hatchback	\$ 18 000,00	\$ 600,00	inclus	\$ 10,00	\$ 15,00	\$ 600,00	\$ 20,00	\$ 300,00	\$ 40,00	\$ 0,00	\$ 6,00
EDMR	I10/Beat/Dzire/Yaris o similar Sedan	\$ 20 000,00	\$ 600,00	inclus	\$ 10,00	\$ 15,00	\$ 600,00	\$ 20,00	\$ 300,00	\$ 40,00	\$ 0,00	\$ 6,00
EDAR	I10/Beat/Mirage/Yaris o similar Sedan	\$ 20 000,00	\$ 600,00	inclus	\$ 10,00	\$ 15,00	\$ 600,00	\$ 20,00	\$ 300,00	\$ 40,00	\$ 0,00	\$ 6,00
CDAR	Aveo/Cavalier/Accent/Tiida/Ciaz o similar Sedan	\$ 22 000,00	\$ 800,00	inclus	\$ 10,00	\$ 20,00	\$ 800,00	\$ 25,00	\$ 400,00	\$ 45,00	\$ 0,00	\$ 6,00
SDAR	Corolla/Sentra/Elantra o similar Sedan	\$ 25 000,00	\$ 800,00	inclus	\$ 10,00	\$ 20,00	\$ 800,00	\$ 25,00	\$ 400,00	\$ 45,00	\$ 0,00	\$ 6,00
SUV 4X2												
CMMR	Rush/Jimny/Terios o similar	\$ 30 000,00	\$ 1 000,00	inclus	\$ 10,00	\$ 20,00	\$ 1 000,00	\$ 25,00	\$ 500,00	\$ 45,00	\$ 0,00	\$ 6,00
CMAR	Rush/Jimny/Terios o similar	\$ 30 000,00	\$ 1 000,00	inclus	\$ 10,00	\$ 20,00	\$ 1 000,00	\$ 25,00	\$ 500,00	\$ 45,00	\$ 0,00	\$ 6,00
IMMR	Creta/ASX/Vitara o similar	\$ 32 000,00	\$ 1 000,00	inclus	\$ 10,00	\$ 32,00	\$ 1 000,00	\$ 37,00	\$ 500,00	\$ 50,00	\$ 0,00	\$ 6,00
IMAR	Creta/ASX/Vitara o similar	\$ 32 000,00	\$ 1 000,00	inclus	\$ 10,00	\$ 32,00	\$ 1 000,00	\$ 37,00	\$ 500,00	\$ 50,00	\$ 0,00	\$ 6,00
SMMR	Tucson/Sportage/GdVitara/Korando o similar	\$ 35 000,00	\$ 1 200,00	inclus	\$ 10,00	\$ 35,00	\$ 1 200,00	\$ 40,00	\$ 600,00	\$ 60,00	\$ 0,00	\$ 6,00
SMAR	Tucson/Sportage/GdVitara/Korando o similar	\$ 35 000,00	\$ 1 200,00	inclus	\$ 10,00	\$ 35,00	\$ 1 200,00	\$ 40,00	\$ 600,00	\$ 60,00	\$ 0,00	\$ 6,00
SUV 4X4												
CFMR	Rush/Jimny/Terios o similar	\$ 30 000,00	\$ 1 000,00	inclus	\$ 10,00	\$ 20,00	\$ 1 000,00	\$ 25,00	\$ 500,00	\$ 45,00	\$ 0,00	\$ 6,00
CFAR	Rush/Jimny/Terios o similar	\$ 30 000,00	\$ 1 000,00	inclus	\$ 10,00	\$ 20,00	\$ 1 000,00	\$ 25,00	\$ 500,00	\$ 45,00	\$ 0,00	\$ 6,00
IFMR	Creta/ASX/Vitara/Duster o similar	\$ 32 000,00	\$ 1 000,00	inclus	\$ 10,00	\$ 32,00	\$ 1 000,00	\$ 37,00	\$ 500,00	\$ 50,00	\$ 0,00	\$ 6,00
IFAR	Creta/ASX/Vitara/Duster o similar	\$ 32 000,00	\$ 1 000,00	inclus	\$ 10,00	\$ 32,00	\$ 1 000,00	\$ 37,00	\$ 500,00	\$ 50,00	\$ 0,00	\$ 6,00
SFMR	Tucson/Vitara/Sportage	\$ 35 000,00	\$ 1 200,00	inclus	\$ 10,00	\$ 35,00	\$ 1 200,00	\$ 40,00	\$ 600,00	\$ 60,00	\$ 0,00	\$ 6,00
SFAR	Tucson/Vitara/Sportage	\$ 35 000,00	\$ 1 200,00	inclus	\$ 10,00	\$ 35,00	\$ 1 200,00	\$ 40,00	\$ 600,00	\$ 60,00	\$ 0,00	\$ 6,00
FFAR	Montero Sport/Santa Fé/Fortuner/Xtrail 7places	\$ 50 000,00	\$ 1 600,00	inclus	\$ 10,00	\$ 50,00	\$ 1 600,00	\$ 60,00	\$ 800,00	NA	NA	\$ 6,00
PFAR	Explorer/Land Cruiser/Montero W/ Grand Sante Fé	\$ 70 000,00	\$ 2 400,00	inclus	\$ 10,00	\$ 70,00	\$ 2 400,00	\$ 80,00	\$ 1 200,00	NA	NA	\$ 6,00

* NPA=NON-APPLICABLE

RENTAL CONDITIONS

Original and valid passport with entry to Costa Rica less than 3 months at the end date of rental agreement
 Original driving licence in Roman letters otherwise International Driving Licence
 Credit card (Visa, Master Card and American Express as well as Diner Club and Discover)
 The person holding the rental contract, must be the person holding the Payment and Guarantee Card
 Minimum age 18 years and 1 year of Licence for the categories of Mini and Economic/ Surcharge Young Driver from 18 to 24 years
 Minimum age 21 years for all other categories and at least two years of license/ Surcharge Young Driver from 21 to 24 years
 Minimum age 25 years and at least 3 years of Licence for Full Size and Premium
 Maximum age 75 years for all categories/ Driver Surcharge Senior for +75 years
 Reservations are guaranteed 24h if prepaid and 2h if not prepaid according to arrival of the flight indicated in the reservation.
 The rate is calculated per 24h with 59 min grace period
 Fuel Policy: vehicle comes with full and return to do with full

ROAD ASSISTANCE CONDITIONS

Roadside assistance is optional. If you have chosen this option, you will have access to our assistance service in case of breakdown of your rental vehicle.
 This assistance shall include:

- Call Center English/Spanish 24/7
- Towing in case of accident or breakdown
- Car loan in case of breakdown if not negligent
- Locksmith service in case of forgetting the key in the car

This assistance shall not include:

- Out of Costa Rica
- Key Loss and Key Delivery
- Towing in case of negligence
- Tire change
- Troubleshooting for fuel shortage or fuel error
- Troubleshooting for flat battery
- Towing off paved roads

CONDITIONS DES PROTECTIONS (extrait des conditions générales de location)

LIA	Liability Automobile Insurance = Mandatory - Damage to Third Parties: 6millions from CRC or about 10000USD
SLI	Supplemental Liability Insurance = Non Mandatory - Damage to Third Parties: 200,000 USD Damage Third Party Equipment: 60 000USD Additional: 300 000USD Occupant: 20 000USD In case of death: 5 000 USD No other insurance (sold on Internet or CB) for Civil Liability is accepted
LDW (CDW+THW)	Lost Damage Waiver (Collision Damage Waiver + Threft Damage Waiver). Accident/Damage excess amount according to vehicle category and Theft deductible 10% value of the vehicle. Not required if you submit an attestation showing the coverage of the rental vehicle in Costa Rica for the duration of your rental for a minimum of USD 60,000 and USD 100,000 for categories F and P
PLDW	Partial protection against damage and total theft of the rental vehicle. Excess Amount reduced to half. Not mandatory. Complementary to the LDW
TLDW	Total protection against damage and total theft of the rental vehicle. Without deductible. Not mandatory. Complementary to the LDW
ASSVE	Windows Breakage Protection and Tires. Without Excess Amount. Does not include rims. Does not include roadside assistance

Only the tenants declared on the contract can claim as insured
Insurance valid only in Costa Rica, it is forbidden to cross borders
In the event of an accident, the tenant must remain on site to wait for the policy and insurance + inform Jumbo Car the coordination of stakeholders.
The tenant must submit within 24 hours, the claim report and attach a police/gendarmerie report and/or complaint receipt.
The tenant does not have to give the vehicle, it remains his full responsibility until the delivery of the keys to a Jumbo Car agent
Is not included in the insurance

Damage to upper and lower body
Damage to mechanical parts under the vehicle (nose gear, oil pan)
Damage caused as a result of unanticipated use by the manufacturer, or out of paved roads, damage caused by rain or sea water
Partial theft or degradation of accessories (hubcap, antenna, rear-view mirror, key, etc.)
Roadside Assistance
Loss or damage of goods carried in the rental vehicle
Towing, Capital and Expertise Costs

EXTRAS AND OPTIONS (TTC)

Airport Fee	\$	-		
Road Assistance	\$	5,00	per day	
Additional driver	\$	5,00	per driver/day	
Young driver (18-22 years)	\$	20,00	per driver/day	
Young Driver (under 26 years or less than 2 years of license)	\$	10,00	per driver/day	
Senior driver (from age 76)	\$	10,00	per driver/day	
Carrycot	\$	10,00	by element / Day	Max 10d
Baby Seat	\$	10,00	by element / Day	Max 10d
Infant seat with backrest	\$	10,00	by element / Day	Max 10d
Backless Infant Seat	\$	5,00	by element / Day	Max 10d
Infant Seat Protection	\$	5,00	by protection	
Stroller	\$	10,00	by element / Day	Max 10d
Bed	\$	10,00	by element / Day	Max 10d
GPS (300 USD franchise)	\$	10,00	by element / Day	Max 10d
Wifi box (300 USD deductible)	\$	10,00	by element / Day	Max 10d
Quick Pass (Toll/Parking) (300USD deductible)	\$	5,00	by element / Day	+consommation
Local SIM card with 60min local call	\$	5,00	by element / Day	
Roof Rack	\$	10,00	by element / Day	Max 10d
Roof Box	\$	15,00	by element / Day	Max 10d
Cool Box	\$	5,00	by element / Day	Max 10d
Beach Seat	\$	5,00	by element / Day	Max 10d
Adaptator	\$	5,00	sale	
Full Tank Option		Rate in Agency		
Car Delivery/Return (hotel, office..)		from 50 USD	by element / Day	
Car Delivery on Airport Parking	\$	30,00	by element / Day	
Car Drop Off		from 50 USD	by element / Day	
Outside opening hours Fee	\$	35,00		
Prepaid Cleaning	\$	75,00		

AMENDES (TTC)

Refueling	Counter Rate		
Unusually dirty vehicle / waste	\$	100,00	by contract
Smell of cigarette smoke	\$	300,00	
Loss of vehicle documents	\$	300,00	+downtime
Loss of license plate	\$	500,00	+downtime
Loss or damage of keys	\$	300,00	+troubleshooting and downtime
Redirection Charges (mail)	\$	50,00	by effect
Adm Fees	\$	100,00	by procedure
Administrative expenses in the event of a disaster	\$	200,00	by contract
Administrative costs in case of abandonment of the vehicle		from 500 USD	per vehicle
Administrative costs in case of repatriation of the vehicle		from 500 USD	per vehicle
Administrative costs in case of contravention	\$	200,00	by contract + amount of contravention + time to capital