

Sedera Refund and List Bill Change Policy



Sedera does not offer partial contributions. Medical Cost Sharing is based on advance Member contributions to meet Needs for that month. Advance Member contributions enable the Sedera Medical Cost Sharing Community to ensure that sufficient funds are available to meet Member Needs for that month. Payments are applied each month to meet Member Needs as they occur.

SELECT+ Refund and Billing Changes Policy

As outlined in the List Bill Agreement:

- It is the responsibility of the list bill entity (employer) to review the draft bill that is sent on the 21st of each month. Corrections must be submitted no later than noon on the last business day of the month. Changes submitted after the deadline may not be effective until next month's List Bill.
- Sedera, as a general rule, does not backdate membership changes. This includes adjustments to start dates, membership elections, or member cancellations. Exceptions are reviewed and approved on a case by case basis.

ACCESS+ Refund Policy

Sedera does not refund Access+ membership contributions. Exceptions may be made for technical failures related to membership change requests.