

HOW TO SUBMIT A MEDICAL CONCIERGE REQUEST VIA

The Sedera Web-Based App



1

Go to member.sedera.com

2

Log in using the mobile phone number Sedera has on file and your 8-digit passcode

3

Select the dropdown menu located in the top left corner, it is the “3 horizontal lines”
Select “Add a New Need”

4

Select “Medical Concierge”

5

Follow the prompts

Once the Sedera Member Services team receives the results, we will email them to the email address on file.

