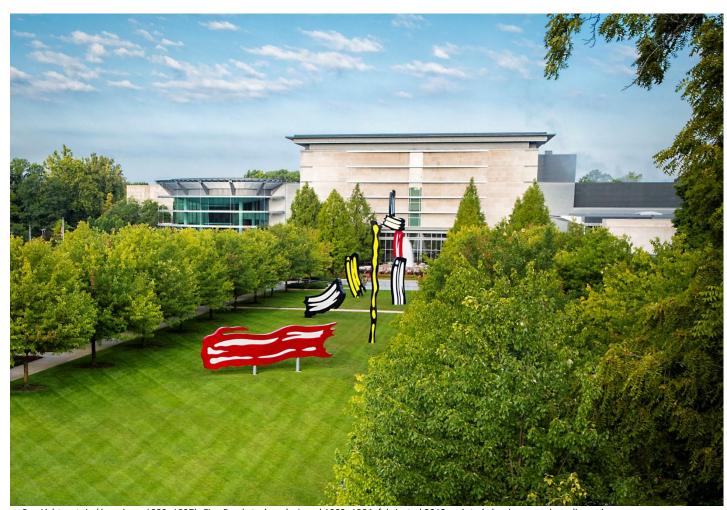


# **NEWFIELDS VOLUNTEER HANDBOOK**

Updated June 2025



Roy Lichtenstein (American, 1923–1997), Five Brushstrokes, designed 1983–1984, fabricated 2012, painted aluminum, various dimensions. Indianapolis Museum of Art at Newfields, Robert L. and Marjorie J. Mann Fund, Partial Gift of the Roy Lichtenstein Foundation, 2013.443A-E.4 © Roy Lichtenstein Foundation.

## **WELCOME**

This Volunteer Handbook was designed to summarize many of the policies and procedures and to acquaint you with the benefits and guidelines of volunteering at Newfields. The Volunteerism Management Team is responsible for administering all policies covered in this handbook and can provide any further information or clarification needed upon request. You are encouraged to reach out to the team with feedback and questions.

Newfields reserves the right to modify, rescind, delete, or add to the provisions of this handbook at any time. We will provide you with notification of changes in a timely manner. This handbook applies to those who volunteer their time and are not employees (except for board members and trustees unless they are volunteering in addition to their board member or trustee roles).

## **NEWFIELDS MISSION**

To enrich lives through exceptional experiences with art and nature.

## **NEWFIELDS VALUES**

Stewardship Inclusivity Service Excellence

# **NEWFIELDS COMMITMENT TO DIVERSITY, EQUITY, INCLUSION & ACCESS**

Newfields is committed to being an empathetic, multicultural, and anti-racist institution that embraces diversity, equity, inclusion, and access (DEIA) as a central and foundational part of our culture, purpose, and mission. Visit <u>discovernewfields.org/together</u> to see the complete Action Plan and monitor our progress.

#### **VOLUNTEER SERVICES VISION**

To create a community of volunteers who support Newfields' mission by providing exceptional experiences through compassionate service, collaboration, and philanthropy.

# **VOLUNTEER SERVICES GOALS**

- Provide operational support and excellence through enhanced guest and departmental service.
- Create a gateway to philanthropy for those who may not have traditional means.
- Provide socially based involvement with the community and each other.
- Connect people with their passions, and the opportunity to learn and grow.

## **NEWFIELDS VOLUNTEER VALUES**

Appreciation Excellence Knowledge Service Dependability

## **REASONS TO VOLUNTEER**

- Support art and nature
- Enjoy your hobbies
- Build your resume
- Meet new people
- Stay active in the community
- Be a part of a team
- Feel appreciated by the institution
- Get a first look and behind-the-scenes pass to special events
- Be a part of an ever-growing and changing non-profit

## TRAITS OF A GREAT VOLUNTEER

- Positive
- Patient
- Flexible
- Great with guests of all ages
- Possess exceptional guest service skills
- Knowledgeable about the institution, campus, and its assets
- Smile and project a warm, helpful aura
- Works well in a team with others
- Welcome change
- LOVE NEWFIELDS!

## **VOLUNTEER BENEFITS**

- Specialized training and other learning opportunities
- Explore Newfields for free on days you volunteer, before or after your shift
- Recognition for volunteers at appreciation events
- Access to exclusive volunteer tours, programs, and events
- Exclusive branded volunteer merchandise
- Volunteers receive free coffee, water, tea, and soda at the Café upon presenting their volunteer badge AND the black Newfields Volunteer Coffee mug. This benefit is not given if volunteers bring a personal mug
- 15% discount at The Beer Garden at Garden Terrace with your volunteer badge
- 15% discount at The Café with your volunteer badge
- Discounts to popular events including Winterlights & Harvest Nights

To receive even more benefits, become a member! All volunteers who fulfill 10 volunteer hours, within the past 12 months after completion of onboarding and training, are eligible to receive a complimentary Newfields 2 membership by submitting the Newfields Volunteer Form to membership@discovernewfields.org

If you would like to upgrade your membership to bring more guests, you may upgrade to a higher level membership for a discounted rate. Please contact a member of the volunteerism team or membership for the cost associated and discount codes.

Newfields Membership includes these additional benefits:

- 10% discount at The Museum & Garden Shop
- Free General Admission all year long
- Discounted and first access to tickets for popular events including Summer Nights,
   Winterlights, Harvest Nights and THE LUME Indianapolis
- Invitations to exhibition openings and member-only programming

#### **VOLUNTEER TRAINING OPPORTUNITIES**

As a volunteer for Newfields, you will be provided with the training and onboarding you need to succeed in your role. Depending on your role, you may be asked to participate in one or more of the following sessions before you get started:

#### 1. LEAD INTERVIEW

This is a chance for you to ask a current volunteer questions to determine if volunteering with Newfields is right for you.

#### 2. VIRTUAL ORIENTATION

If you decide Newfields is a good fit, you will be able to attend a virtual volunteer orientation where you will learn more about the policies and procedures associated with volunteering with Newfields.

## 3. IN-PERSON FIRST SHIFT ONBOARDING

After the virtual orientation, you will self-schedule an in-person First Shift onboarding session through Volgistics. This will be conducted by a Lead volunteer or staff member. You will be guided throughout the Indianapolis Museum of Art & The Gardens while learning about campus safety information and completing tasks to receive your volunteer badge.

#### 4. SEASONAL PREVIEW & TRAINING SESSIONS

These sessions are a great way for volunteers to get up to speed on Newfields' seasonal initiatives and major exhibitions as well as developments within the volunteer program. These

sessions also provide an opportunity to mix and mingle with other volunteers. If you cannot attend the session in person, digital recordings may be available.

## 5. SPECIAL EXHIBITION & INSTALLATION TOURS

Informative tours led by experts at Newfields. These include exhibition tours, garden tours, historical tours, and more.

#### 6. LEAD VOLUNTEER TRAINING & MENTORSHIP

Lead volunteers are integral to the success of our volunteer program. Lead Volunteers mentor new volunteers as well as assist active volunteers by being available and accessible during shifts. If you are interested in becoming a Lead Volunteer, please reach out to volunteer leadership to schedule an information session.

#### **VOLUNTEER POLICIES AND PROCEDURES**

#### 1. GUEST SERVICE PHILOSOPHY

Newfields is committed to ensuring that everyone who visits our campus has a positive, engaging, and memorable experience. Likewise, Newfields is dedicated to creating an environment where each guest is treated with respect and dignity. In support of this institutional commitment, each of us is expected to have a service-minded attitude where we find solutions to problems and help people in any way we can. Newfields representatives must always keep in mind that great service is defined uniquely by each person we encounter.

## 2. ATTENDANCE

Volunteers must record their volunteer hours using Volgistics, our volunteer management system. Accurately recording the hours volunteered is essential for us to keep a record of your contribution to the institution. Volunteers are required to sign in each time they volunteer and sign out at the end of each volunteer shift. All hours are input directly into our database and are available to volunteers upon request. Letters of reference and recommendation may also be available for volunteers who have been involved for at least six months and have completed a minimum of 45 hours of service.

# 3. **DEPENDABILITY**

The success of the volunteer program relies on the presence and enthusiasm of dedicated volunteers. If you are absent for a scheduled shift, it can impact other volunteers and the guest experience. If you will miss a shift, please do your best to give your volunteer representative 48-hour notice. We understand that sometimes things come up, so if 48 hours is not possible, please let us know as soon as possible. Multiple and/or frequent absences may result in loss of volunteer opportunities.

#### 7. ENTRANCE FOR VOLUNTEERS

Please use any Newfields entrance and open parking space. Accessible entrances are marked as such. Volunteers are welcome to enter through any marked visitor entries. Any questions about access can be addressed to a member of the Volunteer Management team.

#### 8. WHAT TO WEAR

Volunteers should be easily identifiable to guests. All volunteers must wear their Newfields issued badge in a visible location during their volunteer shift. Volunteers are expected to exercise good judgment and dress appropriately for their position.

For most day-to-day volunteer opportunities, a Newfields volunteer shirt or casual clothing is the recommended attire. Each department will inform its volunteers of appropriate wear for their shift. Additional information regarding task-specific clothing requirements will be communicated in the shift opportunity posting or by a member of the team in advance of a volunteer shift. Receptions and private events typically require business casual attire, and volunteers will be notified if they should dress in this manner for a special event.

### ORGANIZATION POLICIES AND PROCEDURES

#### 1. NON-HARASSMENT

Newfields is committed to maintaining a positive environment for all. In part, this means that no one should be subjected to harassment based on any protected criteria by another staff member, volunteer, guest, or vendor. Harassment includes, but is not limited to slurs, epithets, threats, physical abuse, intimidation, derogatory comments, and unwelcome teasing or joking based on any protected criteria, such as age, sex, color, race, creed, national origin, religious persuasion, marital status, sexual orientation, gender identity, or disability.

If you perceive that you are being harassed based on any protected criteria or become aware of another person who perceives that he or she is being harassed based on any protected criteria, immediately report the situation to a Volunteer Manager, the Director of Human Resources, the Chief People Officer, the Senior Director for Guest Experience and Volunteerism, The Melvin and Bren Simon Director of the Indianapolis Museum of Art, Ruth Lilly Director of the Garden and Fairbanks Park, or The President and CEO of Newfields. Generally, reports of alleged harassment will be referred to the Director of Human Resources so that an investigation can be conducted promptly. Retaliation against any person presenting a legitimate complaint of harassment or perceived harassment is never acceptable and will result in appropriate action.

#### 2. BACKGROUND AND REFERENCE CHECKS

Newfields reserves the right to complete background checks on all prospective volunteers. All volunteers over the age of 18 are subject to a review of criminal conviction records. Additional checks may include professional references, verification of driver's license (where having a valid

license is a requirement of the volunteer opportunity), pre-engagement drug screen, and verification of educational credentials.

## 3. EQUAL VOLUNTEERING OPPORTUNITY

Newfields provides equal volunteering opportunity for everyone regardless of age, sex, color, race, creed, national origin, religious persuasion, marital status, sexual orientation, gender identity, or disability that does not prohibit the performance of essential required functions. All matters relating to volunteering are based upon the ability to perform the volunteer task, as well as dependability and reliability.

#### 4. CONFIDENTIALITY AND NON-DISCLOSURE

Newfields requires employees, Trustees, Governors, and volunteers (hereafter "individual/s" or "you") to maintain strict confidentiality, security, and non-disclosure of confidential business information, trade secrets, and/or other non-public information (hereafter "confidential information"). Confidentiality is vital to the interests and success of Newfields and to comply with the Health Insurance Portability and Accountability Act (hereafter "HIPAA"), Indiana code, and other applicable local, state, federal, and international laws that affect the dissemination and use of confidential information.

Except as required to conduct Newfields' business and without limiting the generality of the preceding, individuals are prohibited from the following activities:

- exhibiting or disclosing confidential information to any unauthorized person or entity;
- engaging in or permitting any unauthorized or inappropriate use of confidential information;
- obtaining or attempting to obtain personal benefit by the use or disclosure of confidential information;
- knowingly including or causing to be included false, inaccurate, or misleading information;
- aiding, abetting, or conspiring with any other person or entity to compromise confidential information; and
- removing any official record or report containing confidential information (or copy thereof) from Newfields, either in the course of Newfields duties or upon separation from Newfields.

Confidential information is any and all information—in any format or media, fixed or intangible, in writing, verbal, or by other means—about Newfields' business disclosed to or known by you because of your employment or volunteerism with Newfields, that is not generally known or available to the public. In the course of conducting Newfields' business, you may gain access to confidential information, which includes but is not limited to the following:

• personal information regarding donors, including private collections and negotiations;

- finances, operational and security strategies, marketing plans, and contracts;
- collections, including negotiations for sales, gifts, donations, or loans, valuations, and exhibition, festival, program and event plans;
- proprietary computer software, programs, and technical information;
- privileged personnel and employment information;
- discussions, votes, information, and documents pertaining to Newfields' business;
- internal meetings, including agendas and minutes, as well as personal confidences shared in the course of Newfields duties; and
- otherwise non-public or proprietary information.

Confidential information does not include information that is or becomes generally available to the public or is obtained by an individual from a third party, provided that the disclosing party is not in breach of an obligation of confidentiality with respect to the information.

Donor data provided to you by Newfields to conduct Newfields' business cannot be shared, distributed, or (re)used in any way that may compromise its confidentiality. It may not be used for commercial or political purposes or for the personal benefit of you or any other organization. Individuals are responsible for safeguarding the privacy and confidentiality of donor data and will not disclose or disseminate such confidential information in any capacity to any unauthorized person or entity, including taking any confidential donor data with them upon separation from Newfields.

This provision does not apply to Newfields' responsibility for public accountability and required public disclosures. Nor is this provision in any way meant to hinder academic or personal speech, or prohibit individuals from discussing Newfields, provided that such speech does not result in the disclosure of confidential information or otherwise violate this or other Newfields policies. Furthermore, this provision is not intended to, and should not be interpreted to, prohibit individuals from discussing wages and other terms and conditions of employment if they so choose or otherwise limit their rights to engage in protected concerted activity as prescribed by the National Labor Relations Act or other applicable laws.

Any individual who improperly uses or discloses confidential information may be subject to disciplinary action, up to and including termination of their association with Newfields. Furthermore, violation of this provision may also constitute transgressions of the law and may result in legal action and/or consequences for you and/or Newfields.

### 5. NON-DISPARAGEMENT

Newfields requires employees, Trustees, Governors, and volunteers (hereafter "individual/s" or "you") to not engage in any activity that actually or has the potential to adversely affect the reputation, mission, or guiding principles of Newfields or makes, or encourages any other third parties to make, any written or oral statement publicly that does, or is intended or reasonably likely to, disparage, defame, or otherwise cast Newfields or its Trustees, Governors, affiliates, staff, or volunteers in a negative light. Notwithstanding the foregoing, nothing in this provision

will preclude you from making truthful statements that are required under applicable law or judicial process.

Any individual who engages in activity that violates this provision may be subject to disciplinary action, up to and including termination of their association with Newfields. Furthermore, violation of this provision may also constitute transgressions of the law and may result in legal action and/or consequences for you and/or Newfields.

#### 6. NON-SOLICITATION AND NON-DISTRIBUTION GUIDELINES

Volunteers may not solicit other volunteers or employees at Newfields. Neither may volunteers distribute non-Newfields sponsored literature while on campus.

#### 7. CHILDREN

Children will not be allowed to accompany a volunteer to their scheduled shift. If child-care arrangements are canceled and there is a choice of either bringing the child/children or not coming in, the volunteer should not come in.

#### 8. CODE OF ETHICS

The Code of Ethics applies to volunteers, including the responsibility to uphold its mission, which follows:

To enrich lives through exceptional experiences with art and nature Governors, staff and volunteers have the responsibility to avoid situations where the interests of Newfields might be compromised by their actions and to conduct the affairs of Newfields through decisions that are both ethical and in accordance with legal standards.

Governors, employees, and volunteers have the following responsibilities to the organization and its constituencies:

- To place the collective needs of Newfields above those of any single function, department, project, or individual.
- To work or volunteer legally and ethically, understanding that local, state, and federal laws, as well as professional codes of conduct or standards relating to individual areas of expertise, represent minimum standards for conduct.
- To preserve confidentiality and all privileged information, ensuring that nonpublic information is not disclosed to those outside the Newfields family, that private lists and records remain private, and that operational strategies of a confidential nature are not publicly shared. This duty also extends to the handling of nonpublic information within the Newfields family. Each individual is accountable for ensuring that, where necessary and appropriate, information reasonably considered confidential or privileged (e.g., personnel records) remains so.
- To maintain proper decorum, objectivity, integrity and professionalism when interacting with others and the general public, thereby fostering an environment of mutual respect.

- To display traits of good citizenship within the broader community served. Volunteers
  must realize that, in the eyes of the public, they are never totally separate from
  Newfields or its reputation (even though volunteers do not formally represent
  Newfields in any capacity).
- To promote diversity within Newfields and display respect for cultural and national diversity both within and beyond the confines of Newfields.

In addition, volunteers have the duty to avoid any real or perceived conflicts of interest with Newfields. A conflict of interest would result if there is direct or indirect personal gain, potential for personal gain, or appearance of personal gain for a staff member, volunteer, or member of the person's immediate family as a result of a transaction by or with Newfields. Should such a situation exist, the volunteer should immediately notify the President of Newfields and disclose relevant facts. Examples of potential conflicts of interest include:

- Taking advantage of one's Newfields affiliation to promote personal collecting activities or personal gain.
- Using Newfields' materials, supplies, or physical resources without authorization.
- Directly or indirectly purchasing a work of art that is being deaccessioned by Newfields.
- Accepting gifts or personal favors from suppliers, contractors, dealers, major collectors, or other businesses with whom Newfields has or may have business transactions.
   Excluded are gifts of nominal value that would not reasonably be viewed as influencing a current or prospective transaction. Newfields recognizes that personal relationships, separate and distinct from business relationships, may exist that warrant a situational exclusion of certain gifts from this policy. Requests for exceptions must be disclosed to and approved by the President.

#### 9. STANDARDS OF CONDUCT

Newfields is committed to maintaining a high level of professionalism, safety, and integrity in its internal operations, in its staff and volunteer interactions, in its dealings with guests and patrons, and in its involvement with the community. As a result, it is expected that each volunteer will comply with certain standards of personal and professional conduct. Conduct that could negatively affect operations, discredit the institution, or offend visitors, employees, other volunteers, or the general public will not be tolerated. In addition, certain types of off-duty conduct may reflect poorly upon a volunteer's character and thereby influence their standing as a Newfields Volunteer. Volunteers who engage in unprofessional or criminal conduct or other serious misconduct off-duty may be subject to removal from the volunteer program. Although no list can be all-inclusive and anticipate every circumstance, the following is intended to provide non-exclusive examples of unacceptable behavior that will lead to disciplinary action, up to and including termination of volunteer service:

• Failure or refusal to promptly carry out directives or instructions of any Newfields representative.

- Provoking or engaging in a fight while volunteering, or threatening physical harm toward a staff member, visitor, another volunteer, or supplier. Directing profane, abusive, insulting, or threatening language at a staff member, visitor, another volunteer, or supplier.
- Destruction, damage, or abuse of Newfields' property or the property of another volunteer or employee.
- Theft of Newfields' property or the property of another volunteer or employee, or the unauthorized use or possession of any such property.
- Possession or use of explosives, firearms, or other dangerous weapons while on Newfields property is not allowed except as authorized by management and/or in accordance with State and Federal law.
- Using, possessing, selling, distributing, or being under the influence of alcoholic beverages, illegal drugs, or criminally controlled substances while volunteering.
   (Excluded is social consumption of alcoholic beverages when attending Newfieldssponsored events where alcohol is served.)
- Commission of any criminal offense while volunteering, or commission of any criminal offense that might adversely affect the volunteer's service, relationships, or the institution's reputation.
- Misrepresentation, dishonesty, or omission of material facts on a volunteer application or any other document used to secure or retain a volunteer position with Newfields.
- Creating disharmony among other volunteers or employees.
- Failure to observe safety and/or security rules, regulations or procedures, or otherwise engaging in unsafe conduct. Unauthorized entry into a designated "limited access" area.

## **10. SOCIAL MEDIA POLICY**

Newfields understands that social media can be a powerful marketing, communication, and personal tool. Newfields also understands that social media can be a fun and rewarding way to share life events and personal opinions with family, friends, and colleagues. However, use of social media also presents certain risks and carries with it certain responsibilities.

As a volunteer, your social media posts have the potential to impact Newfields. Therefore, while social media has become an everyday part of many people's lives, its judicious use is important. The following guidelines are designed to encourage responsible social media use.

## General Guidelines:

Social media is a broad term for websites that integrate technology, social interaction, content creation, and dissemination, including but not limited to wikis, blogs, photograph and video sharing, podcasts, and social networking sites. Social media platforms may include, but are not limited to blogs, Facebook, Instagram, Twitter, YouTube, TikTok, Snapchat, Tumblr, Pinterest, Flickr, and many others. Any online activity that adversely affects your ability to volunteer, the performance of employees and fellow volunteers or otherwise adversely affects members, customers, vendors,

employees, or Newfields' reputation may result in removing someone from the volunteer program.

#### INTELLECTUAL PROPERTY AND RIGHTS OF PRIVACY AND PUBLICITY

All content shared on social media platforms, including text, photographs, and videos, contains intellectual property rights. Posts and comments that utilize an image or video should include caption, credit, and copyright information when possible and in accordance with approved licensing agreements where applicable. Content on social media platforms is subject to all laws and regulations governing copyright and the utilization of fair use.

Furthermore, content shared on social media platforms that contains an individual's name, likeness, or otherwise identifiable information may implicate rights of privacy or publicity. Posts and comments that contain this type of information should seek permission from the individual to ensure approval prior to using or referencing their name, likeness, handle, etc., and only be used in accordance with completed releases where applicable.

### MISCELLANEOUS ADDITIONAL PROCEDURES

#### 1. CORRECTIVE ACTION PROCESS

Newfields reserves the right to remove a volunteer from the program at any time. However, the Volunteer Management team may provide verbal counseling and/or a written warning prior to dismissal where it deems necessary.

## 2. VOLUNTEER EMERITUS

Volunteer Emeritus is an honorary status that may be bestowed on a volunteer upon resignation from the volunteer program. Criteria to be considered include:

- Minimum of 25 years of continuous service in good standing with a minimum of 4,000 hours of service (health or extenuating circumstances may be considered)
- Quality of service
- Extent of contribution to Newfields
- Recommendation for emeritus status by supervisor

Any volunteer may resign and request emeritus status consideration when they meet ten continuous years of service. Emeritus status requests will be reviewed and considered by the Volunteerism Department in conjunction with input from the staff supervisor of the volunteer as well as additional staff.

When a volunteer resigns with emeritus status, all museum property, including identification badge, must be returned to the Volunteerism Department on the volunteer's last day.

# 3. RESIGNATION

If you decide to cease your volunteer relationship with Newfields, please contact a member of the Volunteer Management team.

# **ACKNOWLEDGEMENT OF RECEIPT**

I acknowledge receipt of the Newfields Volunteer Handbook and understand that it is my responsibility to familiarize myself with its contents. I further understand that I am a volunteer, and not an employee, without expectation of compensation for services, nor am I a representative of Newfields.

As a volunteer, I recognize that either Newfields or I may stop our relationship at any time for any reason without advance notice.

Volunteer Signature	Date
Volunteer Name (Printed)	

## A BRIEF OVERVIEW OF NEWFIELDS FOR VOLUNTEERS

## **ABOUT NEWFIELDS**

Newfields offers dynamic experiences with art and nature for guests of all ages. The 152-acre cultural campus features art galleries, lush gardens, a historic home, performance spaces, a nature preserve and sculpture park. From inspiring exhibitions in the IMA Galleries, to concerts in The Tobias, to a stroll through The Garden with a glass of something cold, guests are invited to interact with art and nature in exciting new ways. Newfields is home to the Indianapolis Museum of Art, among the ten largest and ten oldest general art museums in the nation; the Lilly House, a National Historic Landmark; The Garden, featuring 40 acres of contemporary and historic gardens, a working greenhouse and an orchard; and The Virginia B. Fairbanks Art & Nature Park, one of the largest art and nature parks in the country. The Newfields campus extends outside of Indianapolis with Miller House and Garden in Columbus, Indiana—one of the nation's most highly regarded examples of mid-century Modernist architecture.

For more information visit Discover Newfields.org.

Newfields hours vary seasonally, for current hours visit <u>DiscoverNewfields.org</u>.

## **ADMISSION & MEMBERSHIP**

For admission prices and hours, visit: <u>discovernewfields.org/visit</u> For membership information, visit: <u>discovernewfields.org/join</u>

## **PLACES TO GO**

#### Indianapolis Museum of Art at Newfields

What do you like? Come discover your favorite(s). You might like getting up close to masterpieces by artists like Rembrandt and Turner, Cezanne and Picasso, O'Keeffe and Hopper, Calder and Lichtenstein and LeWitt and Sherman. You might become curious to see what is considered the most comprehensive collection of Neo-Impressionist paintings in North America. You may linger near major works of Abstract Expressionism, Minimalism, Pop Art, light- and video-based works, and contemporary design. Or possibly you'll just decide to tour the planet, viewing galleries of art from Asia, ancient Greece, South America and beyond. Anywhere you start is the perfect starting point.

## • The Garden

Immerse yourself in 52-acres of beauty. Each garden area serves as a gallery for the living collection of blossoming flowers, lush foliage, and towering trees at Newfields—many of them historical and all of them beautiful, changing from month to month. You're

welcome to stroll them quietly alone or chatting with friends and a drink in your hand, any time we're open.

The Garden is home to some of Newfields most beloved seasonal events including Winterlights, Harvest Nights, and Spring Blooms.

There's nature, there's art, and there's history around every turn. Definitely a more-than-one-visit (in more-than-one- season) sort of experience to capture the feeling of it all.

## • Oldfields – Lilly House and Gardens

At the heart of Oldfields-Lilly House & Gardens is Lilly House, the restored 22-room mansion that was once the home of J.K. Lilly Jr., the late Indianapolis businessman, collector, and philanthropist. Nearly 90 percent of the furnishings and decorative arts objects featured belonged to the Lilly family and were used in the home.

The upper level of Lilly House offers expansive views of Oldfields' magnificent landscape and gardens, which were designed in the 1920s by Percival Gallagher of the famous landscape architecture firm Olmsted Brothers, which also designed Central Park in New York and Lincoln Park in Chicago. The second floor occasionally hosts feature exhibits. Lilly House was designated a National Historic Landmark in 2003.

#### • The Madeline F. Elder Greenhouse

As part of the Oldfields estate, the Madeline F. Elder Greenhouse originally provided plants and produce to the residents. The first glasshouses were built in the 1920s and the present structures were constructed in the late 1940s. Visitors may explore the fully renovated Elder Greenhouse while learning from the knowledgeable staff and volunteers. Workshops, special exhibitions, and horticultural programming is available throughout the year.

#### **SHOP & EAT AT NEWFIELDS**

### The Museum & Garden Shop

Looking for the perfect gift or item to remember your trip to Newfields? Visit The Museum & Garden Shop, located inside the IMA, for a unique selection of jewelry, glass, textiles, books, stationery, plants, and gift items, many featuring reproductions from the IMA's art collection.

## • The Café

The Café, located inside the Indianapolis Museum of Art, is a stylish, comfortable retreat serving contemporary fare. The Cafe is ideal for a quick lunch or a leisurely meal with the

family with options like hand-crafted soups, seasonal salads, and artisan sandwiches. Indoor and outdoor seating available.

#### Garden Terrace

Located in the heart of The Garden, Garden Terrace is the new home and name of the Beer Garden. Now with a bigger and better food and beverage selection, more seating, and more ambiance than ever. The family-friendly atmosphere and menu welcome guests young and old to enjoy culinary delights in a truly special setting. The beverage menu, curated by Certified Cicerone, Lindsay Jo Whirley, features a selection we are calling Indy & Imports, with favorite local beers and hard-to-find options from Belgium, Germany and beyond. Kiddos and kids at heart will love strawberry lemonade popsicles and root beer floats served in a take-home mug.

The space features access to a full kitchen and a state-of-the-art draft system designed to offer guests the highest quality beverages while continuing to put sustainability first. Garden Terrace is a Level 1 Certified Green Kitchen.

# **PERFORMANCE & EVENT SPACES**

## • The Tobias Theater

The Tobias Theater was declared "best screening room in Indianapolis" in a poll by Indianapolis Monthly magazine, thanks to its 35mm surround sound and imaginative programming. But it's much more than movies—530 seats and a balcony means there's room to relax and enjoy all sorts of performances, lectures, meetings, or whatever the person standing on the stage has attracted an audience to witness.

## • The Amphitheater

It's Newfields' backyard—a giant, terraced, open-air, community space for performances including one of our most popular annual rites, The National Bank of Indianapolis Summer Nights Film Series.

## • DeBoest Lecture Hall

A lecture is prelude to discussion—as our community continues to explore issues of all sorts, we are eager to provide a space for "the back-and-forth" to begin, in this 168-seat theater.

# Randolph H. Deer Special Events Pavilion

Two-story windows filled with views of the Sutphin Fountain and surrounding gardens make every event held in this private enclosed pavilion a memorable experience. It's

large enough to accommodate dancing, dining, and large numbers of people in the mood to celebrate.

#### THE VIRGINIA B. FAIRBANKS ART & NATURE PARK

The Virginia B. Fairbanks Art & Nature Park is a 100-acre site-specific contemporary art and nature park nestled between the Central Canal and the White River, just a few miles northeast of downtown Indianapolis. Fairbanks Park is home to nearly five miles of hiking trails, everevolving contemporary art works, and Indiana's largest native pollinator meadow. Fairbanks Park is the perfect place to enjoy art and nature simultaneously.

# **MILLER HOUSE AND GARDEN**

It's one of the jewels set into the famous architectural destination of Columbus, Indiana—owned and cared for by Newfields.

Here's an opportunity to experience one of the finest expressions of American modernism, an integration of house and landscape that draws upon historical precedents without repeating them, enfolding them in a compelling composition of forms and spaces that captures the genius of its designers, the aspirations of its owners, and the spirit of their time.

Commissioned by industrialist and philanthropist J. Irwin Miller and his wife Xenia Simons Miller in 1953, Miller House is a nationally acclaimed example of international Modernist residential architecture—a stunning home with an open and flowing layout, flat roof and stone and glass walls. The rooms are filled with textiles that feature strong colors and playful patterns. Amid the residence's large geometric gardens, its grandest feature is an allee of honey locust trees that runs along the west side of the house. In 2000, the Miller House became the first National Historic Landmark to receive its designation while one of its designers, Dan Kiley, was still living, while still occupied by its original owners. The house showcases the work of leading 20th-century architects and designers Eero Saarinen, Alexander Girard, and Dan Kiley.

## APPENDIX INFORMATION FOR VOLUNTEERS REGARDING GUEST INFORMATION

#### 1. FOR ALL GUESTS

Newfields strives to make its buildings and campus, collections, exhibitions, programs, and services accessible to each and every guest. The staff and volunteers of Newfields are committed to providing the highest quality visit for everyone. Whether guests want to tour the world-renowned collection of art, wander through the historic Garden, or experience nature in The Virginia B. Fairbanks Art & Nature Park, Newfields is committed to providing high quality service and ensuring everyone has a wonderful experience during their visit.

- Wi-Fi is free throughout areas of Newfields including The Café
- Lockers are available free of charge on Floor 1

- Drinking fountains at both entrances to Randolph H. Deer Special Events Pavilion, and by the restrooms near The Museum & Garden Shop
- Complimentary wheelchairs, stroller, and rollators are available on a first come, first served basis at the Welcome Desk on Floor 1
- Umbrellas available to borrow at the Welcome Desk on Floor 1
- Family and non-gender specific restrooms are available on Floor 1, the Randolph H. Deer Special Events Pavilion, and the Lilly House
- Nursing room near The Café, unlocked during Museum hours and can be accessed at will
- Bicycle racks are in the underground garage and surface parking lots

#### 2. PHOTOGRAPHY POLICY

To protect the objects being photographed, the copyright privileges of their creators, and the safety of other guests, there are certain guidelines that must be followed when photographing at the Museum. For the most up-to-date photography policy, visit: <a href="mailto:discovernewfields.org/photography-policy">discovernewfields.org/photography-policy</a>.

#### 3. BAG POLICY

- Bags larger than 11" x 15" x 6" are not allowed to be carried into the galleries.
   Smaller bags may be carried into the building, but should not be carried on the back.
- All backpacks entering gallery spaces must be worn on the front of the torso.
- Rigid framed baby carriers intended to be carried on the back are unauthorized, but soft baby carriers may be used only on the front of the torso.
- Reasonable exceptions will be made to the bag policy for carriers containing medical devices and infant care supplies. These guests will be supplied with a green tag. When a green tag is issued, the issuing security staff will date and initial the tag.

## 4. GALLERY RULES

- Works of art may not be touched.
- Activities that may endanger works of art or disturb other patrons are prohibited.
- Water bottles with screw-on lids are permitted inside the galleries. Lids that snap or have any other closure are not permitted inside the galleries.
- Food, beverages other than water, and chewing gum are not permitted inside the galleries.
- Newfields is a smoke-free campus.

- Infants may be nursed or bottle-fed in the galleries by an adult caregiver who is seated on one of the gallery benches.
  - There is a private nursing room available near The Café that is available during museum hours.
- Firearms and other weapons are not permitted on campus. Excluded are knives authorized for volunteer/task-related use, when approved. Authorized weapons carried by "on duty" law enforcement officers are permitted.
- The use of clay, paint, or ink in the galleries requires special permission from the Newfields curatorial department.
- Open flames are prohibited on campus.
- Laser pointers may not be used in the galleries without special authorization.
- Radios and similar small devices in the galleries may be used with headphones only.
- Sketchpads up to 18" x 24" and pencils or conte crayons are permitted in the galleries with special permission.
- Coats taken into the galleries may be worn or carried.
- Only canes with blunt tips that are required for disability assistance may be carried into the galleries.
- Dry, collapsible umbrellas (under 15") are permitted in the galleries. Wet umbrellas and umbrellas larger than 15" are to be placed in plastic sleeves located at the entrances.
- Guests and staff are permitted in the galleries during open hours only, when an
  officer or gallery attendant is present, unless special access permission has been
  approved.
- Drilling, sawing, painting, and other construction activity in the galleries are prohibited without special authorization from the Newfields conservation and registration departments.
- Service animals for disability assistance are permitted in Newfields buildings.