



Motorola Licensee Limited Warranty - INDIA

Who is Covered?

This warranty extends only to the original consumer who purchases Motorola's wall chargers, car chargers, and data/charging cables, audio adapter cables in new retail packaging (which bear the Motorola authentication hologram label) from the following authorised outlets in India and is not transferrable:

- in.motorolachargers.com
- Amazon.in, with **eBuyNow eCommerce Ltd** as the authorised sellers
- Flipkart.com, with **GIZMOTHINGS** as the authorised sellers

Motorola Licensee Limited Warranty - India

Subject to the exclusions contained below, Motorola Licensee, Salom Limited, warrants that for a period of one year (or minimum period otherwise required by law) from the date of purchase by the first consumer purchaser of the product that this product is free from defects in materials and workmanship and conforms to its specifications*. The length of warranty coverage after the repair or replacement is the balance of the original warranty or ninety (90) days from the date returned to the consumer, whichever is longer. This warranty may only be claimed within India and any replacement will only be shipped to addresses within India.

Caution

Use wall charger and wireless charger indoors and in dry location only. Use car chargers and cable products in dry location only.

How to Obtain Warranty Service

When you need warranty service, please provide your purchase invoice for verification of purchase and a written description of the problem and email to warranty.in@motorolachargers.com.

We may ask you to return the product for the purpose of failure analysis. We will provide warranty service to customers who purchase the products directly from the authorised outlets indicated in "Who is Covered?" section above. Salom Limited reserves the right to replace the defective product with the same model or alternative comparable model.

If you purchase the products from other non-authorised distributor, retailer or seller, please contact them directly. We are not able to provide manufacturer warranty for purchases sold by non-authorised outlets as we are unable to trace the product source.

Contact Us

If you have any questions or support requests, please email support.in@motorolachargers.com and we will reply to you as soon as possible.

*Exclusions:

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Abuse, Misuse and others. Defects or damage that result from:

- (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse;
- (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food;
- (c) use of Motorola chargers or cables for commercial purposes or subjecting Motorola chargers or cables to abnormal usage or conditions; or
- (d) other acts which are not the fault of Motorola, are excluded from coverage.

Unauthorised Service or Modification. Defects or damages resulting from service, testing, alteration, or modification in any way by someone other than Motorola, or its authorised service centers, are excluded from coverage. Products with broken seals or that show evidence of tampering are also excluded from coverage.

What Other Limitations are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL THE LICENSEE, MANUFACTURER, DISTRIBUTOR, MOTOROLA MOBILITY LLC OR MOTOROLA TRADEMARK HOLDINGS, LLC, AND LENOVO GROUP LIMITED BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

European Waste Electrical and Electronic Equipment (WEEE) Directive



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste in EU countries. Customers or end-users in EU countries should contact their local equipment supplier or service center for information on the waste collection system in their country.