

ALTERNATIVE DISPUTE RESOLUTION

In accordance with Art. 14.1 of Regulation (EU) No 524/2013, you may opt for a dispute to be resolved via the European Commission's Online Dispute Resolution (ODR) platform.

The ODR platform is a single point of contact made available to consumers and professionals established in the EU to settle disputes relating to online purchases and is available at the following address: <https://ec.europa.eu/consumers/odr>.

KitchenAid can be contacted at the following address:

contact.webshop@kitchenaid.com