

## **Stand Mixer Extended Warranty & Health Check Terms and Conditions**

These Terms and Conditions ("Agreement") set out the terms and conditions governing the purchase and activation of the Extended Warranty with Included Health Check ("Extended Warranty") for your stand mixer ("Product"). By purchasing the Extended Warranty, you agree to be bound by these terms. Please read this Agreement carefully before making a purchase.

1. Eligibility:

1.1 The Extended Warranty is available for all models of stand mixers, regardless of the specific model or features.

1.2 To be eligible for the Extended Warranty, the Product must be less than 10 years old from its original date of first purchase. You may be required to provide evidence of the date of first purchase.

2. Extended Warranty Duration:

2.1 The Extended Warranty provides an additional 1 or 2 years of warranty coverage, depending on the option chosen at the time of purchase.

2.2 You may purchase additional Extended Warranties for the same Product, provided that at the time of purchase the Product is less than 10 years old from first purchase.

3. Purchase and Activation:

3.1 An Extended Warranty can be purchased at any time while the Product is still within 10 years of its original purchase date.

3.2 If the Extended Warranty is purchased before the expiration of the general warranty provided with the Product ("General Warranty"), the Extended Warranty coverage will automatically commence immediately after the expiry of the General Warranty.

3.3 If the Extended Warranty is purchased after the expiration of the General Warranty, the Extended Warranty coverage will start on the day of the purchase of the Extended Warranty.

4. Included Health Check:

4.1 You are entitled to one included Health Check during the term of each Extended Warranty. The Health Check consists of a comprehensive assessment of the covered Product's functionality and performance, aiming to identify and address potential issues.

4.2 The included Health Check can be scheduled by calling to the appropriate customer helpline and is subject to availability and scheduling arrangements. You will be responsible for the safe delivery of the Product to our service center. Please follow the indications provided to you by mail on how to pack your product correctly.

5. Payment:

5.1 Payment for the Extended Warranty is required at the time of purchase.

6. Coverage:

6.1 The Extended Warranty covers defects in materials and workmanship that arise during normal usage of the Product.

6.2 The Extended Warranty does not cover damages resulting from misuse, abuse, unauthorized repairs, modifications, accidents, or any other non-standard use of the Product.

7. Transferability:

7.1 The Extended Warranty is non-transferable and applies only to the original purchaser of the Extended Warranty. It will not transfer to any subsequent owner of the Product.

8. Cancellation and Refunds:

8.1 The Extended Warranty can be canceled within 30 days of purchase for a full refund, provided no claims have been made under the Extended Warranty.

8.2 After the initial 30-day period, the Extended Warranty is non-refundable.

9. Limitation of Liability:

9.1 Our liability under this Extended Warranty is limited to the repair or replacement of the Product, at our discretion.

9.2 We shall not be liable for any indirect, incidental, or consequential damages arising from the use or inability to use the Product not for loss of the Product while in transit or in our service centers unless we have been negligent or wilfully careless.

10. Governing Law:

10.1 This Agreement shall be governed by and construed in accordance with the laws of the jurisdiction in which the Extended Warranty is purchased.

By purchasing the Extended Warranty, you acknowledge that you have read, understood, and agreed to abide by the terms and conditions set forth in this Agreement.