

# Manage your account with ease

Once logged in, there's so much more you can do:

## Register

### Online Access

Register for our 24/7 online service. It's our way of giving you the convenience your busy schedule demands.

### Three easy ways to register:

-  [nationwide.com/agclient](https://nationwide.com/agclient)  
> Register
-  1-800-228-6700
-  [rmsolutions@nationwide.com](mailto:rmsolutions@nationwide.com)

#### Once registered, you can:

- Designate a SuperUser
- Tailor user access permissions
- Administer security rights
- Customize the users' experience

**If your company hasn't designated a SuperUser, you must have an owner, officer or director complete the Customer User Designation Form on the back, and email it to [rmsolutions@nationwide.com](mailto:rmsolutions@nationwide.com) in order to be granted access.**

## Manage

### Access reports

- Generate static loss run reports on-demand
- Customize loss data information into a comprehensive analysis

### Pay bills

- Pay premiums and deductibles
- View billing history
- Set up recurring payments
- Pay from multiple accounts
- Get email reminders of bills due

### View your policy

- Review your coverages and endorsement activity for the past two years

### Access auto ID cards

- Select autos from your company's vehicle list
- Print temporary cards
- Order cards for fleets
- Get permanent cards in 10 days or less

### Check online stock reporting

- Report and review Commercial Output Policy (COP) stock value
- View history

### Access risk management information

 [MyNSightOnline.com](https://MyNSightOnline.com)

Find many articles, tools, videos, seminars and more on the following topics:

- Driver safety
- Environmental
- Ergonomics
- Food safety
- OSHA regulations

### Submit and view claims

- Risk Centers
- Segregate claims by line of business or location
- Report a new claim\*
- Provide claims documentation
- Check claims status
- Find contact information for your claims representative
- View the representative's notes
- Review claims payments

\* Note: When submitting a claim, include a First Report of Injury plus any supporting documents that may apply.

- [enewloss@nationwide.com](mailto:enewloss@nationwide.com) — FNOL, new claims submissions

Additional documents received after the initial claim report can be sent to:

- [newclaim@nationwide.com](mailto:newclaim@nationwide.com) — supporting claim documents

## CUSTOMER USER DESIGNATION FORM

Company Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_  
 State/Province \_\_\_\_\_  
 ZIP Code \_\_\_\_\_

Account Number \_\_\_\_\_  
 Contact Name \_\_\_\_\_  
 Phone Number \_\_\_\_\_  
 Fax Number \_\_\_\_\_

Notes \_\_\_\_\_

User Privileges														First and Last Name	Cell Phone Number	Email Address	
MyNSightOnline Only Access	SuperUser (admin)	View Policy	Stock Reporting	Print Auto ID Cards	Manage Bank Accts	View and Pay Deductible Bills	View and Pay Premium Bills	Loss Data Reports	Loss Run Reports	Submit Claims	View Claim Notes	View Claim Payments	Auto Claim Access				Liability Claim Access

I hereby represent that I am an Owner, Officer or Director of the above organization and have the authority to appoint these SuperUsers on behalf of the organization. I understand that whoever I appoint as a SuperUser will have unlimited access to the information and data relating to my organization that is housed on the Nationwide commercial agribusiness online access system, including but not limited to claims information, accounting data and policy information. I also understand that each SuperUser will have the power to add and delete other users as well as the power to appoint additional SuperUsers.

I understand that it is the responsibility of my organization, via the SuperUsers, to add and delete users as well as set their appropriate access levels. I understand and agree that the appointed SuperUsers will be solely responsible for granting, denying or removing access for my organization's users as appropriate.

I understand and agree that no third parties are allowed access to this system.

Signature is required. Please scan the signed document and email to: [rmsolutions@nationwide.com](mailto:rmsolutions@nationwide.com).

\_\_\_\_\_  
 Signature

\_\_\_\_\_  
 Date / Title

**Definitions of Privileges:**

- MyNSightOnline only access allows users to access MyNSightOnline.com without any additional online access
- SuperUsers have authority to designate users and user privileges, approve or deny users requesting access, modify user information and delete users. SuperUsers have the responsibility of maintaining who has access to their organization's information
- View Policy allows the user to view policy and endorsement information
- Stock Reporting allows the user to report stock on behalf of the organization
- Print Auto ID Cards allows the user to print temporary insurance identification cards and order permanent cards, if necessary
- Manage Bank Accounts allows the user to view, add and delete bank information for the organization
- View and Pay Deductible Bills allows the user to view direct billed deductible invoice and activity
- View and Pay Premium Bills allows the user to view and pay direct bill premium invoices
- Loss Data Reports allows the user to download loss data
- Loss Run Reports allows the user to download static loss runs
- Submit Claims group access allows the user to review claims status and history for the organization's customers, as well as report a claim online
- View Claim Notes allows the user to view adjuster notes and activity
- View Claim Payments allows the user to view payments made on a claim
- Auto Claim Access allows the user to access automobile claims
- Liability Claim Access allows the user to access liability claims
- Property Claim Access allows the user to access property claims
- Work Comp Claim Access allows users to access workers' compensation claims