Billing + Payment	Email Address
All Payment Related Queries	invoicequeryeu@urbn.com
DC Non-Compliance Chargeback Queries + Disputes	urbnchargebacks.eu@urbn.com
Shortage Disputes (CR-99 Deductions)	Contact Buyer
Price Error Deductions	Contact Buyer
Non-Tradestone Invoice Submissions (by pre-agreement with EU VR Support only!)	invoiceseurope@urbn.com
Purchase Order	**Email Address**
UK/EU Purchase Order Queries	Contact Buyer
Ticketing + Packaging	**Email Address**
Pre-Ticketing Procedures + Placement, Carton Packing + Marking, Service Bureau Queries, Missing Tickets + Labels	vrsupport.eu@urbn.com
PFC Print Centre Queries	pfcinvoicing@urbn.com
Service Bureaus	**Email Address**
Elite (Segura System Support)	urbanteam@elitelabelsltd.co.uk
Fineline (FastTrak System Support)	support@finelinetech.com
Checkpoint (Checknet System Support)	urbanhelpdesk@checkpt.com
Tradestone	**Email Address**
Tradestone Setup, Login, Profile Updates, Tradestone Packing List, Carton Labels + Invoice Queries	vrsupport.eu@urbn.com
Regulatory Compliance	**Email Address**
Consumer Product Safety	lreese@urbn.com
Social Responsibility	**Email Address**
Factory Audits, Supply Chain Mapping etc.	lreese@urbn.com
Customs Compliance	**Email Address**
Customs Description Queries	customsdescription@urbn.com
Customs Courier + Sample Shipment Queries	ukimportcourier@urbn.com
Customs Air, Ocean + Road (ship mode of Ground EU on PO) Queries for Shipments to **UK**	ukimportcompliance@urbn.com
Customs Air, Ocean + Road (ship mode of Ground EU on PO) Queries for Shipments to **EU**	euimportcompliance@urbn.com
Shipping + Delivery	**Email Address**
All Transport Related Queries	transportation.eu@urbn.com
Own Carrier Bookings	brequest@urbn.com
Vendor Resources	**Email Address**
Vendor Website Queries or Concerns	vrsupport.eu@urbn.com
URBN Policies	**Email Address**
Terms of Purchase Agreements + Policies	bhebert@urbn.com