



NEW

EU Chargeback Expense Codes

Effective December 6th, 2023: All Urban Outfitters, Anthropologie, and Free People POs are subject to the following Chargeback Violations & fees for non-compliance. All Chargebacks issued by URBNs Peterborough, UK Fulfillment Center (PFC) will be charged in **GBP (£)** and converted to the Vendor's currency when deducted by Accounts Payable.

Chargebacks are raised by PFC for POs that arrive non-compliant in accordance with the requirements outlined on the [EU Vendor Website](#). All Vendors shipping a URBN Purchase Order to PFC are subject to receive Chargebacks for non-compliance.

Tradestone Expense Codes

Effective December 6th, 2023

All Urban Outfitters, Anthropologie, and Free People POs are subject to the following Chargeback Violations & fees for non-compliance.

Category	NEW Code	Chargeback Description	Violation Fine PO Cost < 2000	Violation Fine PO Cost > 2000
Tradestone Compliance	TSNOPEU	No Packing List Created in Tradestone	£50.00	3% of PO Cost
	TSNOSHEU	Packing List not included with Shipment	£50.00	3% of PO Cost
	TSINPLEU	Invalid information on Packing List	£50.00	3% of PO Cost
	TSASNEU	No ASN Transmitted on TS Packing List	£50.00	3% of PO Cost
	TSBLEU	No Tradestone UCC-128 Carton Label(s) applied	£50.00	3% of PO Cost
	TSWCLEU	Wrong Tradestone UCC-128 Carton label applied	£50.00	3% of PO Cost
	TSLNSEU	Tradestone UCC-128 Carton Label not Scannable	£50.00	3% of PO Cost
Carton Compliance	CRTPOEU	More than 1 PO packed in Carton	£50.00	3% of PO Cost
	CRTHVEU	Carton packed in excess of 13kg / not marked HEAVY	£50.00	3% of PO Cost
	CRTMXEU	Failure to separate Mixed SKUs in Carton with dividers	£50.00	3% of PO Cost
	CRTNCEU	Non-Compliant Carton/Pallet Presentation	£50.00	3% of PO Cost
	CRTCPEU	Mislabeled Component Packed PO	£50.00	3% of PO Cost
Product Compliance	PWSHEU	Wrong Product SKU Shipped	£50.00	3% of PO Cost
	PONHEU	Product arrived on Hangers	£50.00	3% of PO Cost
	PMSRPEU	Failure to remove Vendor Barcode / Price from Product	£50.00	3% of PO Cost
Price Ticket/Label Compliance	PRLBPEU	No Price Label applied	£50.00	3% of PO Cost
	PRTKPEU	No Price Ticket applied	£50.00	3% of PO Cost
	PRINFOEU	Incorrect Information on Price Ticket/Label or Price/Ticket label does not scan	£50.00	3% of PO Cost
	PRTKWEU	Price ticket applied incorrectly	£50.00	3% of PO Cost
	PRLPWEU	Price label applied incorrectly	£50.00	3% of PO Cost
	LBSDEU	Price Ticket/Label/Web Label Seeded in Shipment	£50.00	3% of PO Cost
Web Label Compliance	WLNAPEU	No web label applied	£50.00	3% of PO Cost
	WLINFOEU	Incorrect Information on 3x3 Direct Web Label or Web Label does not scan	£50.00	3% of PO Cost
	WLPLCEU	Web label applied incorrectly	£50.00	3% of PO Cost
Pre-Pack Label Compliance	PPKNAPEU	No pre pack label applied	£50.00	3% of PO Cost
	PPKINFOEU	Incorrect Information on PPK 3x3 Label or PPK Label does not scan	£50.00	3% of PO Cost
	PPKPLCEU	Incorrect Placement of PPK Label	£50.00	3% of PO Cost
Packaging Compliance	PKGNOEU	No Polybag or Product Packaging	£50.00	3% of PO Cost
	PKGINSEU	Insufficient Protective Packaging	£50.00	3% of PO Cost

Above Violations are subject to an additional Material Cost and Labor Cost in relation to the # of units and minutes required to re-work product. All Chargebacks issued by PFC will be raised in GBP (£)

NEW Rates: Effective December 6, 2023
Updated labor rate to .25p per minute
0.01p per web label
0.08p per polybag
0.01p per price label
0.05p per price ticket