docusign

The Agreement Trap

One of the biggest hidden sources of value destruction in businesses today

Outdated systems and processes trap valuable information inside static documents – costing time, opportunity, and money for organizations of all sizes. We call this the Agreement Trap.

In the coming year, the Agreement Trap will destroy up to



The Agreement Trap affects every industry, organization, and business function



of companies struggle to identify agreement language or clauses, significantly delaying agreement creation

25K hours

average annual waste per function when developing agreements



of companies struggle to track and analyze

agreements, leaving them ill-prepared for negotiations

14K hours

average annual waste per function when analyzing agreements for insights



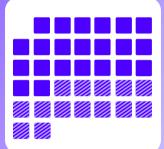
of companies struggle to comply with agreement security and confidentiality policies

6K hours

average annual waste per function to organize, store, and manage agreements

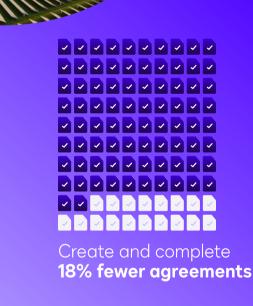
Companies with disconnected agreement management workflows...

Take **2 weeks longer** to complete the agreement lifecycle





Lose **2X as many deals** due to poor agreement processes



...compared to companies with digital agreement management workflows

Digital agreement management workflows can create sustainable value for every function

> Sales teams can spend an average of **17% more time** with customers and closing deals

Procurement teams can save an average of **\$400K annually** from faster vendor onboarding

> Legal teams can avoid an average of **22 agreement** compliance

incidents annually

And with every agreement a company manages, the opportunity increases.

For companies managing more than 20K agreements each year, improving systems and processes can increase revenue by \$44M, or more.

Intelligent Agreement Management workflows and technologies are central to overcoming the Agreement Trap



Source: Deloitte & Docusign Digital Agreement Management Study, 2024 (n=1,048 across 10 countries)