

DocuSign & ServiceNow HR Service Delivery

Deliver unified work experiences from anywhere

From NDAs and offer letters to promotion approvals, your HR team manages tons of data and documents. Boost productivity and operational efficiency with a unified employee experience platform. Automate your HR processes to optimize your workflows, enhance your productivity, and enhance employee satisfaction by giving valuable time back to focus on the things that matter – hiring, retaining and developing talent.

Challenge

Successfully managing the employee lifecycle hinges on delivering a seamless experience, and for employers and employees alike, they do not want to waste time chasing paperwork and forms. According to the HR Daily Advisor, 62% of HR professionals said that inefficient document management resulted in lost productivity and limited the time available for more strategic tasks, while 25% of HR leaders spent between 25-50% of their time on document process management.

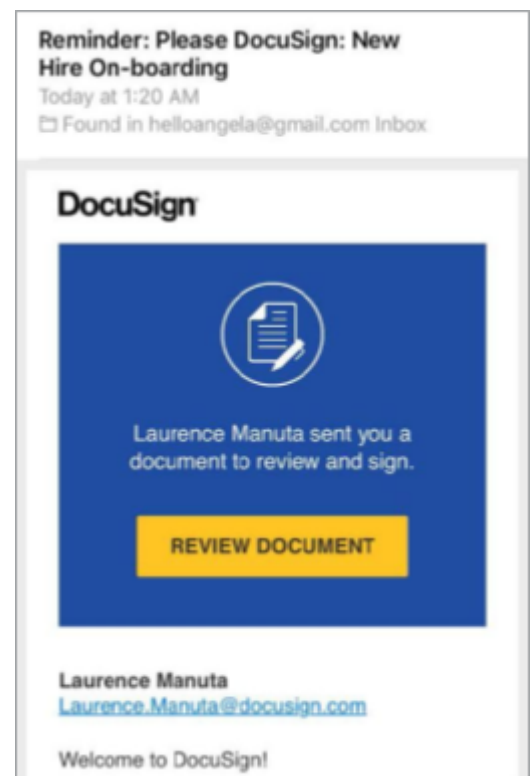
HR professionals should not be burdened with data entry between multiple systems and chasing down missing forms. Instead, they should be focused on creating a positive employee experience and ensuring new hires are successfully onboarded into their new roles.

The DocuSign and ServiceNow Integration

To meet the needs of organizations, ServiceNow and DocuSign have partnered to deliver a new integration that makes it easier for HR professionals to prepare, manage, and track forms and agreements throughout the employee lifecycle.

The integration enables organizations to:

- Send offer letters and other HR agreements (i.e. I-9 forms, NDAs, Direct Deposit) for signature
- Meet some of the most stringent US, EU, and global security standards required for electronic and digital signatures
- Save time, reduce costs, and deliver a better experience for employees



How the integration works

The ServiceNow and DocuSign Integration provides the ability to request electronic signatures automatically and securely share data between ServiceNow, DocuSign, and Human Capital Management (HCM) systems.

The integration requires the DocuSign Spoke in IntegrationHub and of the DocuSign HR service. With the service, organizations can:

- Sign offer letter and employment contracts
- Provide consent for background check
- Setup relocation agreements
- Approve internal transfers
- Update compensation plans
- Execute NDA non-compete agreements
- Complete exit forms
- And much more!

About ServiceNow HR Service Delivery

Whether it's a simple request for information or a multi-departmental process such as onboarding, ServiceNow HR Service Delivery delivers frictionless mobile-first employee services across HR, IT, Facilities, and Legal, all while unlocking enterprise-wide productivity.

About DocuSign

DocuSign helps organizations connect and automate how they prepare, sign, act on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign Agreement Cloud to accelerate the process of doing business and simplify people's lives.

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