

Effective date: 11 May 2021

Sub-processor	Legal Name	Contact Details	Description of Service	Country of Processing
Amazon Web Services	AMAZON WEB SERVICES, INC.	Via contact form: https://signin.aws.amazon.com/signin?redirect_uri=https%3A%2F%2Fconsole.aws.amazon.com%2Fsupport%2Fhome%3Fstate%3DhashArgs%2523%26isauthcode%3Dtrue&client_id=arn%3Aaws%3Aiam%3A%3A015428540659%3Auser%2Fsupportcenter&forceMobileApp=0&code_challenge=y-gYMRMqgz5JbfdWf3xFTI4QKA7EF8T1FdZFj5K2mS8&code_challenge_method=SHA-256	Hosting of all data in Aircall product.	USA
Twilio	Twilio, Inc.	privacy@twilio.com	Voice transmission services.	USA
Datadog	Datadog, Inc., a Delaware (USA) corporation	gdpr@datadoghq.com	Monitoring for provided services security purposes.	USA
Atlassian	Atlassian Pty Ltd	privacy@atlassian.com	Ticketing system for assistance. Processes personal data only if ticket for Customer Support is filed.	USA
Intercom	INTERCOM R&D UNLIMITED COMPANY	legal@intercom.com	Ticketing system for assistance. Processes personal data only if chat is used for Customer Support.	USA
Pusher	Pusher Ltd	dataprotection@pusher.com	Data visualization.	UK / USA
Segment	Segment.io, Inc.	privacy@segment.com	Data synchronization, analysis of users' usage inside the product - data for dashboard.	USA
Tray	Tray.io, Inc.	privacy@tray.io	Integrating tool for certain apps. Processes personal data only if the affected app is integrated	USA
Looker	Looker Data Sciences, Inc., a Delaware corporation	looker-data-protection@google.com	Data visualization.	USA
Rollbar	Rollbar, Inc.	privacy@rollbar.com	Error tracking software.	USA
Sentry	Functional Software, Inc.	security@sentry.io	Error tracking software.	USA