



Teladoc Health Canada and ClaimSecure agreement means 1.1 million more Canadians have access to a suite of virtual care services including comprehensive mental health offerings

TORONTO, ON – September 4, 2024 – [Teladoc Health Canada](#), part of Teladoc Health, Inc., the global leader in whole-person virtual care, is thrilled to be making available comprehensive virtual healthcare services through the Teladoc Health platform to more than 1.1 million Canadians through a new agreement with [ClaimSecure](#), an established Canadian business that has administered drug, health and dental benefit plans to corporations and unions across Canada for more than forty years.

Through this agreement, clients of ClaimSecure will be able to access a complement of virtual services via the Teladoc Health platform to:

- Connect virtually with a licensed healthcare provider for acute general medical care
- Quickly and conveniently access a therapist or psychologist for mental health care
- Seek expert medical opinions from world renowned medical specialists
- Obtain resources and guidance to assist in navigating healthcare resources in Canada
- Access 24/7 support with myStrength, a serve-serve digital wellness platform that offers information programs and short-form coping tools for anxiety, parenting, work stress, sleep and more

"We are incredibly proud to have ClaimSecure join the Teladoc Health Canada family," says Joanne Wiens, AVP, Client Success and Growth, Canada. "Approximately 1.1 million more Canadians will now have access to comprehensive healthcare services through the Teladoc Health platform, providing a truly whole person care approach that enables even more people to live their healthiest lives."

Teladoc Health was founded with the vision to create a world where great healthcare is always within reach, and that everyone should be able to receive quality healthcare when they need it, wherever they are. Today, more than 9 million Canadians have access to Teladoc Health through their employers, insurers, or provincial healthcare systems.

"Access to care has never been more critical and ensuring that both physical and mental healthcare offerings are fully available to employees and their family members is a reflection on the value that we at ClaimSecure place on employee health and wellness," says Dave Wowchuk, Vice President Sales, ClaimSecure.



About Teladoc Health Canada, Inc.

Teladoc Health Canada, Inc. (“**Teladoc Health Canada**”) is a Canadian company and an affiliate of Teladoc Health, Inc. (“**Teladoc Health**”) (NYSE: TDOC). Teladoc Health is the global leader in virtual care providing services in over 190 countries in the world. Headquartered in Toronto, Teladoc Health Canada has over 20 years of experience in Canada, is integrated into healthcare systems coast to coast, and enables virtual care services to millions of Canadians with a unique combination of technology and clinical capacity through its virtual care platforms.

About ClaimSecure Inc.

For over 40 years, ClaimSecure Inc. has administered drug, health, and dental benefit plans for businesses and unions across Canada. Our team of Benefits professionals puts our client’s needs first. We leverage our expertise in claims management, plan administration, clinical programming, and advanced technology solutions to deliver results that make a difference.

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