Teladoc Health Canada Named Strategic Innovation Partner by NL Health Services to Advance Virtual Care Across the Province

TORONTO, ON, November 12, 2026 – Teladoc Health Canada has been named a Strategic Innovation Partner by Newfoundland and Labrador Health Services (NLHS), building on an established collaboration to create new opportunities to foster innovation, expand access, support clinicians, and advance the province's health priorities.

Since 2023, Teladoc Health Canada has supported NLHS in delivering primary care through its provincially-licensed clinicians to thousands of residents without a family doctor as well as providing virtual acute care at emergency departments and urgent care centres where consistent local physician capacity is difficult to maintain.

As a Strategic Innovation Partner, Teladoc Health Canada will work with NLHS's Healthcare Innovation Team and the Healthcare Innovation Acceleration Centre to explore innovative care solutions that respond to the needs of the province.

"We are honoured to be named a Strategic Innovation Partner and to build on the impact we have had on patients, providers and the health system to date," said Joby McKenzie, Managing Director, Teladoc Health Canada. "Every day, our Canadian clinicians are leveraging technology to work collaboratively with local care teams across Newfoundland and Labrador. We look forward to continuing that work and exploring new ways to expand access to high-quality care."

Teladoc Health Canada will bring its Canadian expertise in virtual care delivery, clinical operations, and technology, and draw on its global network of health systems, partners and researchers to support knowledge sharing and collaboration with NLHS and Newfoundland and Labrador's healthcare innovation community.

About Teladoc Health Canada

Teladoc Health Canada is an accredited partner delivering high-quality, accessible care to Canadians through integrated virtual and hybrid solutions. With more than 25 years of experience, we partner with employers, insurers, brokers, and health system organizations to expand access, increase capacity, and improve health outcomes across the country. Headquartered in Toronto and supported by a dedicated Canadian team, we combine local expertise with global scale, experienced providers, and innovative technology to help Canadians access care when and where they need it. Visit TeladocHealth.ca to learn more.

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