



Openly's Claim Guide

We make everything easy and transparent!



Crawford & Company

Our claims are handled in partnership with one of the largest TPAs in the US, Crawford and Company. We have customer friendly processes and will always be there to pick up the phone, engage in webchat, respond to an email, or answer a text.

Openly has in house claims employees that work alongside Crawford to ensure expectations are met

Openly's specific operating procedures ensure the agent is updated throughout the claims process, starting at FNOL

From minor to major damage, Crawford will be there with the right tools to help our policy holders restore or rebuild



How Does Openly Pay Claims



Guaranteed replacement cost. We rebuild to the current state using the same type of materials up to \$5M in value

If there is a claim, you or your agent can submit directly to the portal. Openly's TPA, Crawford will handle the process from start to finish.

Filing a claim online is fast and easy for either you or your agent. Visit our portal at <https://openly.crawco.com> or via phone 888-808-4842



Rock Ridge Insurance

BACKED BY GIANTS

Claims are 100% backed by **Rock Ridge Insurance Company**, a member of the **Clear Blue Insurance Group** (clearblueinsurancegroup.com)

Rock Ridge is a regulated, "admitted", AM Best A- (excellent) rated carrier, which means you have peace of mind that your claim will get paid

Rock Ridge is backed by some of the largest global reinsurers, providing an even greater sense of security



We are excited to work with you!

The Openly Claims Team
claims@openly.com
857-990-9080