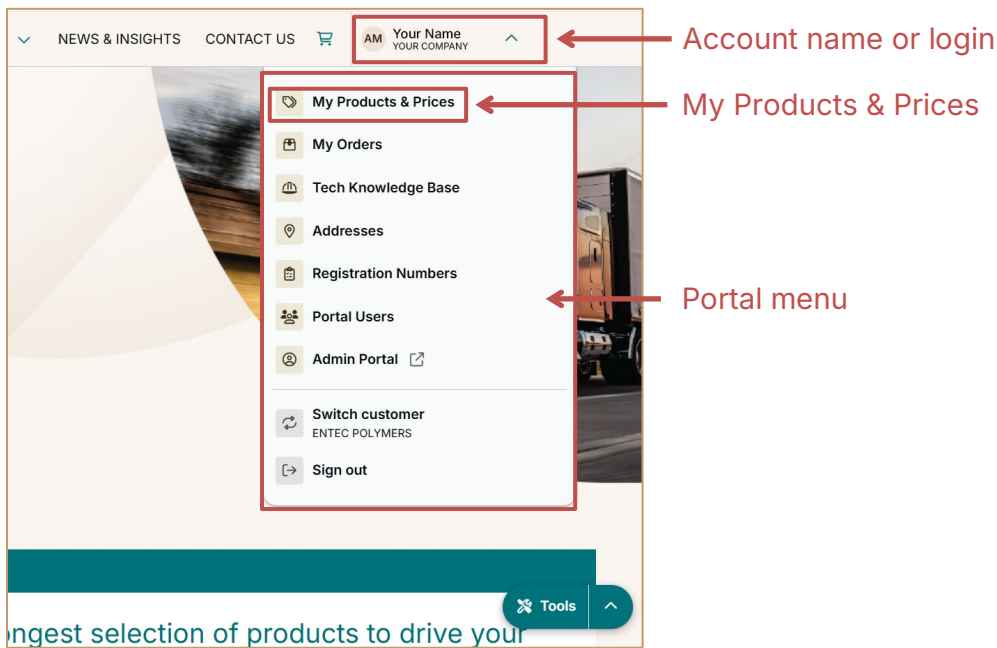


# Accessing Regulatory Documents via the Portal

**Please note:** The customer portal contains regulatory documents for your purchased products only (My Products). To find regulatory documents for the full portfolio of products, go to the [Products](#) section of the main Entec website. The instructions below are for accessing My Products documents via the customer portal.

On [EntecPolymers.com](http://EntecPolymers.com) in the upper right corner, click your **account name** to view the **portal menu** (you may need to sign in first by clicking **Login**). Select **My Products & Prices**.



## Accessing Regulatory Documents for a Specific Product

Click either the **product name** or the **View Related Documents** link. If needed, use the **search bar** and/or **filters** to find a specific product.

**My products & prices**

Search for brand, grade color or product reference

Brands  Polymer Type  Ordered date from   Ordered date until

2 Products Found

	<b>CONCENTRATE CC348 CRIMSON 140299</b>	No active quotes
My Product Reference	Entec Reference	<a href="#">Request a new quote</a>
-	290089	
Last Ordered	Polymer Type	
01/04/2024	-	

	<b>Isoplast 202LGF40 NATURAL</b>	No active quotes
My Product Reference	Entec Reference	<a href="#">Request a new quote</a>
-	271933	
Last Ordered	Polymer Type	
06/27/2023	TPU	

[View related documents](#)

Scroll down on the product detail page to the **Related Documents** section. Use the **search bar** and **filters** or the **Document Type drop-downs** to find available documents.

**Related Documents**

Search by description or sub category    1

Categories  Language 1

8 documents found

Datasheets

Approvals & regulatory					
<input type="checkbox"/>	<a href="#">Enflex &amp; Ezprene TSCA PBTs Statement</a>	Sub Category Absence	Issue Date Jul 31, 2021	Language en	<input type="button" value="download"/> <input type="button" value="share"/>
<input type="checkbox"/>	<a href="#">Enflex V Series nonFR-- PFAS (Iss. 02.17.2025)</a>	Sub Category Absence	Issue Date Feb 16, 2025	Language en	<input type="button" value="download"/> <input type="button" value="share"/>

## Downloading and Sharing Regulatory Documents

Follow the Accessing Regulatory Documents instructions above to find the document you want. To download a document, click the **Document Name link** or the **Download icon**. To copy a link to the document for sharing, click the **Share icon**.

The screenshot shows a table of documents under the heading "Datasheets". The table has columns for Document Name, Sub Category, Issue Date, and Language. Annotations with red arrows point to specific elements:

- Document Name link:** Points to the text "Terluran ABS Granulate, Natural-- SDS EN (Rev. 11.18.2024)" in the first row.
- Download icon:** Points to a download icon (a square with a downward arrow) in the first row.
- Share icon:** Points to a share icon (a square with a rightward arrow) in the first row.

**Please note:** When sharing a link to a document, the recipient must be a registered portal user to view/download the document, with the exception of Technical Data Sheets (TDS).

Shared document links will open the Product Details page.

- The recipient of the link will need to scroll down to the **Related Documents** section for a list of **Shared with you** documents.
- If they are not logged in, they need to click the **Login to Download button** and sign in. When logged in, a download icon will appear. No login is required for Technical Data Sheets (TDS).

The screenshot shows the "Related Documents" section of the portal. Annotations with red arrows point to specific elements:

- Related Documents section header:** Points to the "Related Documents" header at the top left.
- Shared document list:** Points to the "Shared with you" section header.
- Download link or login button:** Points to a button labeled "Login to download" in the first row of the document list.

## Request Missing Documents

If the document you are looking for is not available, click the **Request Missing Documents** button and submit the request form. Entec’s Regulatory team will email you when the requested document is ready. The process can typically take between 10-14 days because the supplier often needs to create the document before it can be shared with us.

The screenshot shows the 'Related Documents' section of a web application. At the top right of this section is a teal button labeled 'Request missing documents', which is highlighted with a red rectangular box. Below the button is a search bar with the placeholder text 'Search by description or sub category'. To the right of the search bar are a magnifying glass icon and a 'Hide filters 1' button. Below the search bar are two filter dropdowns: 'Categories' and 'Language 1'. Below the filters, it says '8 documents found'. There are two expandable sections: 'Datasheets' (collapsed) and 'Approvals & regulatory' (expanded). The 'Approvals & regulatory' section contains a table with two rows of document entries.

	Sub Category	Issue Date	Language	
<input type="checkbox"/> <a href="#">Enflex &amp; Ezorene TSCA PBTs Statement</a>	Absence	Jul 31, 2021	en	
<input type="checkbox"/> <a href="#">Enflex V Series nonFR-- PFAS (Iss. 02.17.2025)</a>	Absence	Feb 16, 2025	en	

Request missing documents button