

«First\_Name» «Last\_Name»  
«Street1»  
«Street2»  
«City», «State» «Zip»

Month X, 2024

Dear «First\_Name»,

We are following up with the investment terms applicable to your **Health Savings Account (HSA)**, which is scheduled to transfer from Further to the HealthEquity member portal.

As described in the letter you received previously, your HSA investments will be transferred in-kind to HealthEquity.<sup>1</sup> In addition, 60 days after your Transition Date, the Schwab Government Money Investor Shares (SNVXX) fund will no longer be available on the HealthEquity portal, and any remaining SNVXX shares in your investment account at that time will be liquidated, with the resulting proceeds placed into your default HSA cash option.

Investments on the HealthEquity portal are subject to the HealthEquity investment terms and conditions, which are contained in the Investment Supplement enclosed with this letter. By participating in the transfer of your HSA to HealthEquity, you are consenting to the terms in this Investment Supplement. In addition, if you decide to either change investments or invest the cash portion of your HSA, you will also be asked at that time to agree to the HealthEquity Investment Supplement.

### HSA transition timeline

The timeline below contains important information you need to know before and during the transfer to the HealthEquity member portal. Review this information carefully and retain it for future reference. HealthEquity has also made more information about the transition available to you at your transition website.

- **3 months before Transition Date:** Members are notified of the transition.
- **1 month before Transition Date:** HealthEquity begins mailing Card Packages. Packages include first time login instructions to the HealthEquity portal. For eligible members, packages also include a new HealthEquity Visa® Card<sup>2</sup> for the new plan year. Members can make post-tax contributions on the HealthEquity portal. Consider contributing to your HealthEquity HSA prior to the blackout date if they need access to funds during the transitioning blackout period described below.
- **10 calendar days before Transition Date:**
  - Final day to make contributions via any method to Further HSA.
  - Final day to make investment trades from HSA investment account through the Further Investment portal.
  - Final day to use Further debit cards or request distributions from HSAs through the Further portal.
- **9 calendar days before Transition Date:** HSA blackout period starts.
- **As of Transition Date:** Account balances are transferred to the HealthEquity portal. For members with investments, investment holdings are transferred to the HealthEquity portal. HSA blackout period ends. Funds and investments are available through the HealthEquity portal.
- **1 week after Transition Date:** Transaction history loaded in HealthEquity portal.

## **Blackout period**

To facilitate the transition of your HSA to the HealthEquity member portal, there will be a period during which you will not be able to access your HSA cash funds, use your Further debit card, or make any changes to your HSA investments. This period is called a “blackout period” and will begin nine calendar days before the Transition Date, and last until the Transition Date. Whether or not you are planning to use your HSA balance soon, we encourage you to carefully consider how this blackout period may affect your financial plan.

If you have investments held in your HSA during the blackout period, you will be unable to direct or diversify those investments on the Further portal. Investments are also subject to market fluctuations during the investment transfer process which may result in a decrease or increase in investment values. We encourage you to carefully consider how this blackout period may affect your financial plan. It is very important that you review and consider the appropriateness of your current investments (as well as the fund being liquidated, as described below) considering your inability to direct or diversify those investments during the blackout period. Any investments remaining in Further HSAs during the blackout period will be subject to market conditions. You should consider the importance of a well-balanced and diversified investment portfolio, considering all your assets, income, and investments.

If you have a Schwab Health Savings Brokerage Account<sup>3</sup>, access to your Schwab brokerage account will be uninterrupted during the blackout period. Following the blackout, integrated access to your brokerage account will become available directly from the HealthEquity member portal. Your Schwab brokerage account will now be restricted from new investments in limited partnerships, foreign stocks, debt securities, options, and select mutual funds. If you are currently invested in a restricted offering, you may continue to hold these assets. However, you will not be able to make additional buys after the transition to the HealthEquity program.

To make investment changes before the blackout period starts, you should log on to the Further portal at [member.hellofurther.com/portal/login](http://member.hellofurther.com/portal/login), select your account and then ‘*Visit Investment Site*’ to access your investment account.

To make changes after the blackout period ends, you should log on to the HealthEquity member portal at [my.HealthEquity.com/](http://my.HealthEquity.com/). You will need to log in to your HealthEquity account and agree to the HealthEquity Investment Supplement and choose an investment allocation. You may also configure settings for automatic cash replenish, automatic investing, and automatic rebalancing.

## **Impact on your HSA investment funds**

It is important to note that new contributions to your account will not be invested until you have set up your target allocations and indicated your investment preferences. If you have an investment account, your HSA assets that are invested in funds on the Further portal will be transferred to the HealthEquity portal as noted below:

1. **Continuing Funds:** All funds available through the Further investment portal will continue to be available through the HealthEquity HSA portal, other than the funds noted below under the headings “Freezing Funds” and “Closed to New Investment Funds”. Amounts invested in the Continuing Funds will transfer in-kind to the HealthEquity portal.
2. **Freezing Funds:** The Schwab Government Money Investor Shares (SNVXX) fund on the Further investment portal will be transferred in-kind to the HealthEquity HSA portal; however, SNVXX will be closed to new investment beyond the amounts invested in this fund before the blackout period (described above). This means that you will not be able to invest new amounts in this fund after the blackout period starts. You will not be able to invest new amounts in this fund after the transition and may sell your investment in SNVXX at any time following the transition to the HealthEquity HSA portal.

Please note: SNVXX is not intended for use as a long-term investment option. As such, SNVXX will no longer be available on the HealthEquity HSA portal 60 days after your Transition Date. Any remaining SNVXX shares in your investment account at that time will be liquidated, with the resulting proceeds placed into a default HSA cash option.

- 3. Closed to New Investment Funds:** These funds were previously frozen for any new investment on the Further investment portal. Amounts invested in Closed to New Investment funds will be transferred in-kind to the HealthEquity portal. This means that you will not be able to invest new amounts in these funds. You will not be able to invest new amounts in these funds after the transfer and may liquidate these funds at any time following the transition to the HealthEquity HSA portal.

For a complete listing of the Continuing Funds, Freezing Funds, and Closed to New Investment Funds, please visit your transition website.

### Investment fees

Investments on the HealthEquity portal will be subject to investment fees (expense ratios) charged by the mutual funds, plus a monthly investment administration fee equal to 0.03% of your average daily investment balance (capped at \$10.00 per month). In addition, if you subscribe to use Advisor, a web-based robo-advisory service powered by HealthEquity Advisors, LLC, you will be charged a separate monthly fee equal to 0.05% of your average daily advised balance (capped at \$15.00 per month).<sup>1</sup> If you were previously billed in advance for certain investment fees, following the transition to the HealthEquity portal, your HealthEquity HSA default cash option will be credited with the pro rata portion of any excess fees previously billed.

### What investment tools are available?

The HealthEquity portal empowers members to get more out of their HSA. With access to several investing tools, including Advisor, a web-based service available from HealthEquity Advisors, LLC, members are enabled to elect control or convenience:

- **Self-driven (powered by HealthEquity, Inc.):** We provide easy access to fund data, research, and fund prospectus so you can direct your own investments.
- **Advisor GPS (powered by HealthEquity Advisors, LLC):** Get web-based portfolio guidance giving you a suggested route to your destination, you still determine when to make any trade in your HSA portfolio (additional fees apply).
- **Advisor AutoPilot (powered by HealthEquity Advisors, LLC):** Let web-based automated technologies manage your HSA portfolio (additional fees apply).
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HealthEquity members also have access to an integrated Health Savings Brokerage Account (HSBA) powered by Charles Schwab. It's most appropriate for knowledgeable, experienced investors who are seeking a wider range of investment options, can dedicate more time to managing their investments, and are comfortable making more of their own investing decisions.

You can learn more about the transition at your transition website. If you have any questions about your account and/or navigating the member portal, please call HealthEquity Member Services at 844.351.6856. We are available 24/7.

Thank you,

HealthEquity Member Services

<sup>1</sup> Investments are subject to risk, including the possible loss of the principal invested and are not FDIC or NCUA insured, or guaranteed by HealthEquity, Inc. HSA holders may select mutual funds for investment through the HealthEquity investment platform but HealthEquity, Inc. does not provide investment advice. HealthEquity Advisors, LLC, a wholly owned subsidiary of HealthEquity, Inc. and an SEC-registered investment adviser, provides web-based investment advice to HSA holders that subscribe for its services (minimum thresholds and additional fees apply). Registration does not imply endorsement by any state or agency and does not imply a level of skill, education, or training. Investing may not be suitable for everyone. You should carefully consider the investment objectives, risks, charges and expenses of any mutual fund before investing. A prospectus and, if available, a summary prospectus containing this and other important information can be obtained by visiting the fund sponsor's website. Please read the prospectus carefully before investing.

<sup>2</sup> This card is issued by The Bancorp Bank, N.A., pursuant to a license from Visa U.S.A. Inc. Your card can be used everywhere Visa® debit cards are accepted for qualified expenses. This card cannot be used at ATMs and you cannot get

cash back, and cannot be used at gas stations, restaurants, or other establishments not health related. See Cardholder Agreement for complete usage restrictions. HealthEquity does not provide legal, tax or financial advice.

<sup>3</sup> Schwab Health Savings Brokerage Accounts are offered through Charles Schwab & Co., Inc (Member SIPC), the registered broker/dealer, which also provides other brokerage and custody services to its customers. Health Equity and Charles Schwab & Co., Inc. are not affiliated and are not responsible for the products and services provided by the other.