HealthEquity®

Integrated HSA Claims:

Making your life easier through automated claims tracking

HealthEquity's integrated claims service provides a simple and convenient way to include health insurance claim information within your HealthEquity account. By electing this service, claims information automatically loads into your HealthEquity member portal allowing you the convenience of paying a provider, reimbursing yourself, or tracking expenses for future reimbursement.

Opt-in to integrated claims

By opting into integrated claims, you allow claims to load to the HealthEquity Member Portal. Claims for minor dependents will be masked. Over-age dependents can also authorize their claim information to be displayed by signing and submitting the Authorization for use or Disclosure of Protected Health Information release form.

To opt-in to integrated claims, you will need to agree to the Authorization for use or Disclosure of Protected Health Information.

1. Log in to your HealthEquity account
2. Navigate to the "*View claims*" page in the Member Portal
3. In the main window, agree to the "*Authorization for use or Disclosure of Protected Health Information*" link
4. Click "*Show Agreement*"
5. Choose "*I Agree*"

Opt-out to integrated claims

If you do not want to include claims integration in your HealthEquity Member Portal, you do not need to take any action. Integrated claims will not display by default and will only be included if you agree to the Authorization for use or Disclosure of Protected Health Information. If you have previously agreed to the Authorization for use or Disclosure of Protected Health Information and wish to revoke the permission, you may complete the following to opt out at any time:

1. Log in to your HealthEquity account
2. Visit "*My Account*" > "*Profile*" > "*Profile Details*"
3. Navigate down to the section "*Agreements and Permissions*"
4. Click on the edit icon (pencil) and click "*Show Agreement*"
5. Choose "*I Do Not Agree*"

Keep in mind you can update your communications preferences in the Member Portal. Go to "*My Profile*" under "*Communication Preferences*" to select your options.

Our integrated claims services are designed to simplify the healthcare payment experience. Whether you opt-in or opt-out of integrated claims, HealthEquity's top priority will continue to be ensuring your private information is safe and secure.

All claims are provided to HealthEquity with limited detail, to ensure compliance with HIPAA and Protected Health Information policies and best practices.

Questions? We're here for you 24/7.

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