

Go Unlimited Terms and Conditions

1. Overview

1.1. These terms and conditions form part of the Residential Products and Services terms, and any other terms and conditions available on our website at uw.co.uk/legal/terms-conditions (the "**Agreement**") and should be read in conjunction with them.

1.2. Subject to these terms, eligible customers who take a Go Unlimited SIM at the full monthly tariff charge detailed in our price plan ("**Primary SIM**"), can get the inclusive monthly allowance on up to four (4) additional Go Unlimited SIMs free for three (3) months ("**Go Unlimited Tariff**").

1.3. This is available to eligible customers who successfully sign up for the Go Unlimited Tariff from on 12 September 2026 and the date on which it is withdrawn.

2. Eligibility

2.1. This promotion is available to new UW mobile customers only who:

2.1.1. take the Go Unlimited Tariff;

2.1.2. take at least one of our Broadband, Energy or Insurance services, unless we offer the customer the Go Unlimited Tariff on a mobile-only basis through a sales channel selected by us at the point of sale, in which case this requirement does not apply.

2.1.3. keep and maintain a Primary SIM on the account;

2.1.4. do not currently have or have not had a mobile service with UW in the past 6 months; and

2.1.5. port an existing mobile number to UW and keep the ported number with UW for the duration of the promotional period.

2.2. If the primary SIM is terminated for any reason, then on termination, one of the additional SIMs will automatically become the primary SIM and the discounted monthly tariff will cease to apply to that SIM.

2.3. Customers must port an existing mobile number to one of the Go Unlimited Tariff SIMs within 60 days of signing up to the Go Unlimited Tariff. Where a

customer does not port an existing number or keep the ported number with UW for the duration of the promotional period, they will not be eligible for the Go Unlimited Tariff discounted pricing on the additional SIMs and UW reserves the right to charge the full standard price (£13 per month per SIM as at September 2026) for each of the additional SIMs from the date of sign up.

2.4 If the customer's other eligible service (as defined in 2.1.2) ceases to be active we reserve the right to withdraw the promotion after which the customer shall pay our Unlimited standard pricing £23 for the remainder of their contract. Price subject to change. This clause 2.4 does not apply to a customer who was offered and took the Go Unlimited Tariff on a mobile-only basis in accordance with clause 2.1.2, as that customer is not required to take an additional service.

2.5 Existing UW mobile customers are not eligible for this promotion.

2.6. We may make the Go Unlimited Tariff available on a mobile-only basis through selected sales channels from time to time. Whether a customer is eligible to take the Go Unlimited Tariff on that basis will be confirmed to the customer at the point of sale. A customer who is not offered the Go Unlimited Tariff on a mobile-only basis must meet the requirement in clause 2.1.2.

3. Fees and Charges

3.1. The inclusive monthly charges on the eligible additional Go Unlimited SIMs will be free for the first three (3) months.

3.2. All other fees and charges as set out in the Agreement will continue to apply, including but not limited to: roaming, international calls and usage outside of the inclusive allowance.

3.3. The standard monthly charge for each SIM will apply after the three (3) month free period. £13 per month per additional SIM as at September 2026 and is subject to change.

3.4. Any other SIMs added will be charged at the full monthly tariff detailed in our price plan.

4. General

4.1. UW reserves the right to withdraw or amend this promotion at any time without prior notice.

4.2. This cannot be used in conjunction with any mobile offer or promotion.

4.3. All other terms and conditions of the Agreement continue to apply.

4.4. These terms and conditions are governed by English law and any disputes are subject to the exclusive jurisdiction of the courts in England and Wales.