

Broadband Existing UW Customer Promotional Offer

Terms & Conditions

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Definitions

Promotional Offer: Customer promotional pricing offer for:

Ultra broadband: £24 per month for an 18 month term (standard pricing for existing UW customers who take Ultra broadband is £35.99).

Ultra Plus broadband: £31 per month for an 18 month term (standard pricing for existing UW customers who take Ultra Plus broadband is £41.99).

Full Fibre 100 broadband: £31 per month for an 18 month term. (standard pricing for existing UW customers who take Full Fibre 100 broadband is £40 a month).

Full Fibre 500 broadband: £44 per month for an 18 month term. (standard pricing for existing UW customers who take Full Fibre 500 broadband is £50 a month).

Availability of a Promotional Policy is subject to the customer's eligibility. Each Qualifying Customer is only eligible to purchase a single Promotional Policy.

Promotional Period: 17 October at 6.00am to midnight on 22 October inclusive.

Promotional Policy: A Qualifying Policy purchased during the Promotional Period (note: the policy can start after the Promotional Period, as long as it is purchased during the Promotional Period).

Qualifying Customer: As defined in (1) below.

Qualifying Policy: any one of UW Ultra, UW Ultra Plus, UW Full Fibre 100, or UW Full Fibre 500 (subject to eligibility).

1. Qualifying Customer

To qualify for the Promotional Offer, the customer must:

- a. Be a UW customer as of 22 October 2023;
- b. Be in good standing (i.e. does not owe UW money or have an outstanding balance on their UW account) as of 22 October 2023;
- a. Purchase a Promotional Policy in the UW MyAccount sign-up journey; and
- c. Not have a live or pending UW Broadband policy on their UW account as of 6.00am on 17 October 2023.

2. Amendments

UW reserves the right to modify, amend or remove the Promotional Offer, in its entirety, at any time.

3. Promoter

Utility Warehouse Limited, Network Hq 508 Edgware Road, The Hyde, London, NW9 5AB

4. End of Promotional Offer

On the expiry of the term of the Promotional Offer, the pricing for:

Ultra broadband shall be £35.99 per month

Ultra Plus broadband shall be £41.99 per month

Full Fibre 100 broadband shall be £40 per month

Full Fibre 500 broadband shall be £50 per month