

# £50 Multiservice Credit

## T&Cs

### £50 Multiservice Credit - Terms and Conditions

These terms should be read together with the Residential Products & Services terms and any other relevant terms and conditions as set out at <https://uw.co.uk/legal/terms-conditions>. This offer is valid until 23.59 on 9 February 2026. During the offer period, eligible UW customers can get a one-off bill credit of £50 (the “**Credit**”).

1. To receive the Credit the customer must:
  - a. be an existing UW broadband or landline customer migrated from Origin on or around 1 July 2025 and receive our £50 multiservice credit email;
  - b. add a fixed energy tariff to their UW account during a call with a UW’s sales agent (during an initial call or subsequent callback);
  - c. remain a fixed energy customer 40 days after the activation of their fixed energy service; and
  - d. remain a 2 Bundle Service, 3 Bundle Service or 4+ Bundle Service customer 40 days after the activation of their fixed energy service.
2. The Credit shall be applied as a one-off credit to the customer’s first bill 40 days after the activation of their fixed energy service.
3. Only one Credit shall be applied per customer.
4. We reserve the right to change these terms and conditions where it becomes necessary to do so. We reserve the right to remove or amend this promotion at any time.
5. Customers are deemed to have accepted and agreed to be bound by these terms and conditions upon placing an order with UW. UW reserves the right to refuse to apply the Credit to anyone in breach of these terms and conditions.
6. **General**
  - a. UW reserves the right to withdraw or amend this promotion at any time without prior notice.
  - b. This promotion cannot be used in conjunction with any other offer or promotion.
  - c. All other terms and conditions of the Agreement continue to apply during and after the promotional period.

- d. These terms and conditions are governed by English law and any disputes within the jurisdiction of the courts in England and Wales.