

Broadband recontracting - 24 months

Terms and Conditions

These terms should be read together with the Residential Products & Services terms and any other relevant terms and conditions as set out at <https://uw.co.uk/legal/terms-conditions>, to the extent that the terms contradict these terms shall take priority.

Eligibility

1. To be eligible for the promotion a customer must:
 - a. be an existing residential (non-business) Broadband customer;
 - b. be out of contract, or within the final 30 days of their current contract;
 - c. be a 2 + Bundle Service customer (as defined in the Residential Products & Services terms);
 - d. and not have debt on their account.
2. If a customer moves home, or has their Broadband service disconnected due to debt, the price charged may change. In these cases, the customer will start a new 24 month contract.
3. If the customer ceases to meet the eligibility criteria in clause 1, we reserve the right to withdraw the promotion, after which the customer shall pay our standard pricing for the remainder of their contract.
4. Utility Warehouse reserves the right to amend the eligibility rules from time to time.

Pricing

5. Eligible customers shall be contracted for an additional 24 months on the pricing set out below (or as otherwise communicated by UW from time to time). Your

price will increase by £4 per month on 1 April each year during your contract term.

Tariff	Recontracted Price
Ultra / Fibre 40	£31.00
Ultra+ / Fibre 80	£35.00
Full Fibre 100 / 150	£29.00
Full Fibre 500	£35.00
Full Fibre 900	£40.00

6. All other relevant charges can be found in our [Residential Tariff Guide](#).

Cooling Off and Termination

7. For information on your right to terminate your contract early please refer to clause 4.12 of the Residential Products & Services terms available at uw.co.uk/legal/terms-conditions.
8. Termination outside of any relevant cooling off period during the 24 month recontracting term may incur early termination fees as set out in our Residential Tariff Guide.