

Terms and Conditions

£20 Credit on Cashback Card for TalkTalk Customers

These promotional terms and conditions form part of the Residential Products & Services terms and any other relevant terms and conditions as set out at <https://uw.co.uk/legal/terms-conditions> (“**Agreement**”) and should be read in conjunction with them. This offer is valid from 18 February 2026 to 5 March 2026 (the “**Promotional Period**”). During the Promotional Period, eligible UW customers can get a one-off credit of £20 to their Cashback Card (the “**Credit**”).

1. To receive the Credit, the customer must:
 - 1.1. Be an existing UW broadband or landline customer from TalkTalk on or around 1 December 2025; and
 - 1.2. Either receive an email or SMS about this offer or find it on the UW app; and
 - 1.3. Order and activate a UW’s Cashback Card (“**Activation**”).
2. The Credit will be credited to your Cashback Card wallet within seven days of Activation. In the event the Credit is not paid within seven days of Activation, the Credit will be credited as soon as possible, without undue delay.
3. The Credit must be spent within 6 months of the Cashback Card application date. If the Credit is not spent within 6 months of the Cashback Card application date and/or is left in the Cashback Card wallet and that account is closed for whatever reason, the Credit or any remainder thereof shall be removed and no cash equivalent will be offered.
4. If the Card is cancelled within 12 months of the application date, UW may clawback any spent credit via your bill. £3 monthly fee applies after trial.
5. Only one Credit shall be applied per customer.
6. We reserve the right to change these terms and conditions where it becomes necessary to do so. We reserve the right to remove or amend this promotion at any time.
7. Customers are deemed to have accepted and agreed to be bound by these terms and conditions upon placing an order with UW. UW reserves the right to refuse to apply the Credit to anyone in breach of these terms and conditions.

General

- 8.** UW reserves the right to withdraw or amend this promotion at any time without prior notice.
- 9.** This promotion cannot be used in conjunction with any other offer or promotion relating to the application fee or monthly management fee for the UW Cashback card.
- 10.** All other terms and conditions of the Agreement continue to apply during and after the promotional period.
- 11.** These terms and conditions are governed by English law and any disputes within the jurisdiction of the English courts.