

Terms and Conditions

Household Chancellor Competition Prize Draw 2026

1. Eligibility

- 1.1. This competition is open to residents of the United Kingdom aged 18 years or over.
- 1.2. Employees of Utility Warehouse Limited ("**UW**"), their families, agents, and anyone professionally connected with the competition are excluded from entry.

2. Competition Period

- 2.1. The competition opens at 00:01 GMT on 21 October 2026 and closes at 23:59 GMT on 04 November 2026 ("**Competition Period**"). Entries received outside the Competition Period will not be accepted.

3. How to Enter

- 3.1. To enter the competition, during the Competition Period participants must:
 - 3.1.1. 'like' the competition post on Instagram;
 - 3.1.2. follow @welcometouw on Instagram;
 - 3.1.3. tag the person they nominate (the "Nominated Person") in the comments section of the competition post; and
 - 3.1.4. ensure their Instagram account is public or that @welcometouw is able to view their entry.
- 3.2. Participants can re-share the competition post to their Instagram story for an additional entry (a "**Bonus Entry**").
- 3.3. Only one entry per person is permitted, except where a Bonus Entry is earned.

4. Winner Selection

- 4.1. Within 30 days of the end of the Competition Period, one winner will be selected at random from all valid entries received during the Competition Period using a computerised random selection process (the "**Winner**").

- 4.2. The Winner will be notified by UW via direct message on Instagram and must respond within 30 days to claim their prize. The response must include valid email addresses for the Winner. If the Winner does not respond to UW within 30 days, then the Winner's prize may be forfeited and an alternative Winner may be selected by UW.
- 4.3. By entering this competition, you consent to UW announcing you as the Winner via our social media channels (which may include tagging you). You may object to this publicity by stating so when responding to our winner notification.
- 4.4. UW will maintain records to demonstrate that prizes have been awarded fairly.

5. **Prize**

- 5.1. The Winner and the person they nominate (the "Nominated Person") will each receive a £100 eGift card for a UW Cashback Card Retail Partner of their choice.
- 5.2. A list of current Cashback Card Retail Partners is available at:
<https://uw.co.uk/cashback-card/retail-partners>
- 5.3. UW will arrange for both eGift cards to be delivered to the Winner, using the email address provided (or as otherwise agreed), within 30 days of the prize being successfully claimed. The Winner is responsible for passing the Nominated Person's eGift card on to them. UW accepts no responsibility for prizes lost, damaged, or delayed in transit.
- 5.4. The prizes are non-transferable, non-exchangeable, and have no cash alternative.
- 5.5. UW reserves the right to provide each prize as either one eGift card worth £100, or as multiple eGift cards totalling £100, and reserves the right to substitute either prize with an alternative of equal or greater value.

6. **General Terms**

- 6.1. By entering, participants agree to be bound by these terms and conditions.
- 6.2. Personal data collected will be used for the administration of this competition and to gain insights for any future competitions we may choose to run. By entering the competition, participants acknowledge that their personal data will be processed for these purposes, in accordance with our Privacy Notice, available at uw.co.uk/legal/privacy-customer.
- 6.3. UW reserves the right to verify entries and disqualify any entry that does not comply with these terms.
- 6.4. UW reserves the right to withdraw or amend this competition at any time without prior notice.
- 6.5. No correspondence will be entered into regarding the competition. In the event of any dispute, the decision of the directors of UW shall be final and binding on all participants.
- 6.6. UW excludes all liability for any loss, damage, or disappointment suffered as a result of entering the competition or accepting any prize. Nothing in these terms excludes UW's liability for death or personal injury caused by negligence.

- 6.7. These terms and conditions are governed by English law and any disputes are to the exclusive jurisdiction of the courts in England and Wales.