Bill Credit Promotional Terms

ELIGIBILITY

1. The promotion is open only to existing Utility Warehouse customers who are specifically invited to take part by UW, by email or by telephone ("you").
2. To qualify, you must order the service identified in your invitation (the "Qualifying Service") and that service must go live. You must be a multi-service customer.
3. The value of the bill credit (the "Credit") and the Qualifying Service are set out in your invitation.

THE CREDIT

4. Provided you meet the eligibility conditions, the Credit will be applied to your account approximately 30 days after the Qualifying Service has gone live.
5. The Credit is applied against your bill only, and cannot be exchanged for cash or any alternative.
6. Only one Credit is available per customer account, regardless of how many services you add.

CLAWBACK

7. If, within 12 months of the Credit being applied, you terminate your broadband service and/or the additional service (where applicable), we may reclaim the Credit by applying a debit to your account or including it in your next bill.

GENERAL

8. These terms apply alongside your standard UW terms and conditions.
9. We may withdraw, suspend or amend this promotion, or these terms, at any time for reasons beyond our reasonable control or on reasonable notice.
10. These terms and any dispute arising out of or in connection with them are governed by the law of England and Wales, and are subject to the exclusive jurisdiction of the courts of England and Wales.
11. This promotion is run by Utility Warehouse Limited, registered in England and Wales under company number 04594421, whose registered office is at Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB ("UW", "we" or "us").