

# Terms and Conditions

## Unlimited Max Tariff - Additional SIMs Free

### 1. Overview

- 1.1. These terms and conditions form part of the Residential Products and Services terms, and any other terms and conditions available on our website at [uw.co.uk/legal/terms-conditions](https://uw.co.uk/legal/terms-conditions) (the "**Agreement**") and should be read in conjunction with them.
- 1.2. Subject to these terms, eligible customers who take an Unlimited Max SIM at the full monthly tariff charge detailed in our price plan ("**Primary SIM**"), can get the inclusive monthly allowance on up to four (4) additional Unlimited Max SIMs free for six (6) months ("**Unlimited Max Tariff**").
- 1.3. This is available to eligible customers who successfully sign up for the Unlimited Max Tariff between 12.00pm on 18 April 2026 and the date on which it is withdrawn.

### 2. Eligibility

- 2.1. This promotion is available to new UW mobile customers only who:
  - 2.1.1. take the Unlimited Max Tariff;
  - 2.1.2. keep and maintain a Primary SIM on the account;
  - 2.1.3. do not currently have or have not had a mobile service with UW in the past 6 months; and
  - 2.1.4. port an existing mobile number to UW and keep the ported number with UW for the duration of the promotional period.
- 2.2. If the primary SIM is terminated for any reason, then on termination, one of the additional SIMs will automatically become the primary SIM and the discounted monthly tariff will cease to apply to that SIM.

- 2.3. Customers must port an existing mobile number to one of the Unlimited Max Tariff SIMs within 60 days of signing up to the Unlimited Max Tariff. Where a customer does not port an existing number or keep the ported number with UW for the duration of the promotional period, they will not be eligible for the Unlimited Max Tariff discounted pricing on the additional SIMs and UW reserves the right to charge the full standard price (£10 per month per SIM as at September 2025) for each of the additional SIMs from the date of sign up.
- 2.4. Existing UW mobile customers are not eligible for this promotion.

### 3. **Fees and Charges**

- 3.1. The inclusive monthly charges on the eligible additional Unlimited Max SIMs will be free for the first six (6) months.
- 3.2. All other fees and charges as set out in the Agreement will continue to apply, including but not limited to: roaming, international calls and usage outside of the inclusive allowance.
- 3.3. The standard monthly charge for each SIM will apply after the six (6) month free period. £10 per month per additional SIM as at October 2025 and is subject to change.
- 3.4. Any other SIMs added will be charged at the full monthly tariff detailed in our price plan.

### 4. **General**

- 4.1. UW reserves the right to withdraw or amend this promotion at any time without prior notice.
- 4.2. This cannot be used in conjunction with any mobile offer or promotion.
- 4.3. All other terms and conditions of the Agreement continue to apply.
- 4.4. These terms and conditions are governed by English law and any disputes are subject to the exclusive jurisdiction of the courts in England and Wales.